

QUALITY IMPROVEMENT SUGGESTION



Quality Coord Only

OUR MISSION IS SUPERIOR CONSUMER SATISFACTION Highest Quality, Teamwork, Do Right Things Right The First Time

RESEARCH & DEVELOPMENT

DATE: June 21, 1993DEPARTMENT: R&D Library	Date Rec'd 6/21/93
SUBMITTED BY: Carol S. Lincoln	QIP Log #1 93-0307
CATOT S. LINOIN	Type EOPR
SUBMITTER'S SS#: 407-64-3484	Status (1993)
	Keywords (1993)
SUGGESTION: (Describe Current Situation and Idea)	
The current system of managing records is too comp	lex. The trend seems to be increasingly
specific, when we should be getting more general. Ri	ght now, people must work to understand
the system. We must spend too much time administering	g the system, labeling, and cleaning
our files. Complying is a real burden, both for the	individual and for the records
coordinators.	
Describe Possible Solutions and Benefits:	
1. Drop the category specifications altogether.	
2. Use moregeneral categories.	
	1 - + 1 / 1
hate: I have passed this to Scott appleton in streamlining the records management & PROFIT IMPROVEMENT: (II Applicable)	for the lask face to use
IN Atreamening the records management &	nogram.
PROFIT INFROVENERI: 411 Applicable)	
RESPOND HERE Implement: Yes No	Pending Date
•	
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	23
	65
	9
	Responder/Date
Approval Signature/Date (Sign & Print Names)	
(See Instructions On Bac	k)

WINSTON & STRAWN

Fax Cover Sheet

MIAMI TRIAL SITE, 3000 FIRST UNION FINANCIAL CENTER, 200 SOUTH BISCAYNE BOULEVARD, MIAMI, FLORIDA 33 (3) FAX; (305) 400-6 (06)

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21 Avenue victor Hugo 75116 Paris, France 33-1-53-64-62-82

Fax Number: 305 400-6107

-		_		
- 160	D	a	10.4	
F	r	v	11	

Kevin Narko

CHARGEBACK:

4162/158

DATE:

10/13/99

Please Deliver as Soon as Possible To:

RECIPIENT	COMPANY	Fax No.	PHONE NO.
John Mulderig	Philip Morris	917-663-5796	917-663-3056
Gregory Little	Philip Morris	917-663-5979	

Total number of pages including this page:

COMMENTS		
	The state of the s	
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312-558-5948

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44 AVENUE DES ARTS

BRUSSELS 1040 BELGIUM

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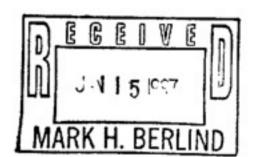
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From:

David H. Remes

Room:

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883	MEMORY TY				SHB		83			

REMAINING CALL CAPACITY 299



Facsimile Transmission

Legal Department 120 Park Avenue New York, NY 10017-5592

Date:

11/12/96

Attention:

John J. Mulderig c/o Mike Baker

Company:

Philip Morris Management Corp.

Fax #:

816/545-7473

Subject:

Fax Received

SAMPLE DESCRIPTION	ζ:	
Tar Number: _	195	
Batch Number:	II .	
Tobacco Numbe	er: Sample No. 1166, RD 308	
DESCRIPTION: OLD	GOLD Straights + 3% KNO3	
SAUPLE WEIGHT: _30	00 gm. tar; 100 gm. acetone	
METHOD OF PREPARAI	PION: Water removed by co-disti	llation with acetone
	under vacuum at 45°C.	
NUMBER OF CIGARETT	TES SMOKED:	
SMOKER: 100	unit	
SHIPPED VIA: Rail	lway Express	
SHIPPED TO:Dr.	Dietrich Hoffman	
The	Kettering Lakora cry	
New	York, New York	27
DATE SHIPPED:	November 2, 1965	
REQUIREMENTS/MO.:	· 150 gm.	
SUPPLIED UNTIL:	February, 196	
REMARKS: Moisture	e content of tar .48% as determin	ned by near infrared
spectroscopy.		
		· · · · · · · · · · · · · · · · · · ·

MAGAZINE SCORES

AUDIENCE STUDIES

1	Brand	SALEM	(RJR)				Project #	74-80
	Title	"HEAD	IN WAT	ER"		_	Total Sample	214
	Code #				`			
	Size	FULL P	AGE					
	Magazine	TIME						11
	Field Date	WEEK O	F · MARC	H 25, 19	74			1
	Location	CHICAG	O, DAL	LAS/FORT	WORTH, IND	IANAPOL	IS, LOS ANGEL	ES
	40	MEMPHI	s, PHI	LADELPHIA	A, PITTSBUR	GII		
	Sample Desc	ription	MAILE	AND PEM	ALE MENTHOL	SMOKER	s	
			PM		PROVED R			MMENTS
		8	CORE	BASE	SCORE	BASE		
			•		•			
	OVERALL:	_	1.0	(_97)	31	(167)	of smokers. scores subj	g a half sample Sub-group ect to wide
	SEX: Male Female	_	2.0	(51) (46)	31	(83) (84)	sample size averaged ac	ecause of small and should be ross several ningful infor-
	AGE: Under 25 25-34 35-44 45 & Over					<u> </u>		all and
	Under 35 35 & Over	Ξ	0.0	(42) (55)	<u>33</u>	(81) (86)	*	
`	BRAND SMOKE Test Brand All Other S	Smokers			33	(42) (125)		
	1						Date Sent	4/19/74 (P1-7653)

*40 JJ77

TOP-LINES HON-MENTHOL PRODUCT TEST



SUBJECT: 25% Replacement of Propylene Glycol With SORBITOL

SAMPLE: 250 VICEROY/125 Marlboro/125 Winston

CIGARETTES:

#647/#627 - Current VICEROY 84 except with 25% of the propylene glycol

#627/#647 - Current VICEROY 84

**REFERENCE: VICEROY Competitive (#627/647) Current VICEROY 84 47% 54 % (#647/627) 25% PG with SORBITOL 53% 46 %

replaced with SORBITOL.

<u>ATTRIBUTES</u>: VICEROY 25% PG Current 25% PG Current VICEROY 84 VICEROY 84 w/SORBITOL w/SORBITOL (# 627/647) (#647/627) (#627/<u>647</u>) (# 647/<u>627</u>) STRENGTH HARSHNESS APTERTASTE

*Statistically Significant

PROJECT STATUS REPORT

CONFIDENTIAL

A. PROJECT NAME True 100's (R&M)

В.

1	ROOLCI SI	MIUS REF	OKT			
100			-			
C 0	NETD	ENMT		DATE_M	arch 1,	1978
<u></u>	NFID	ENTI		DELLTOTO		35.00
**				REVISIO	N #	
				SECTION	S REVISED	. with
ROJECT NAME True 100's	(R&M)	PROJEC	1.1	306	S REVISED	
ROJECT LEADER Williams/	Giordano.	TOTAL	BUDGET			
ENERAL PROJECT DESCRIP	TION True	100's	Bonder a	nd Mont	hal tax	
duction to the range of	of 8-10mg.	tar.	Variation	s to he	· ISamo	Facto
naracteristics as curr	ent True	100's p	roduct an	d. 21 T	aste chai	racteris
cs similar to True Kin	g Size, 5	mg. tar	product.		abec cha.	deceris
ESTIMATED TARGET		p	EVISED			
DATE - ORIGINAL			ARGET DAT			
COMMENTS			MIGET DA			
MARKETING						
SIZE OF TARGET MARKET	VEND	****				
(BY BRAND OR COMPANY)	YEAR	YEAR	YEAR	YEAR	YEAR	
DIGINO ON COMPANI)	ONE	TWO	THREE	FOUR	FIVE	
						UNITS
•						UNITS
ALES OBJECTIVE .						UNITS
STIMATED PAYBACK PERIC	DD:					UNITS
COMMENTS	-					
AJOR MKT. AND MKT.		ORIGINA	AL		* REVIS	CED
ESEARCH STEPS	, C	OMPLETIC		• *		
n-home placement		st Qtr.			COMPLET	ON DATE
	· _					
	200					
EXPLANATION OF	_					

COMMENTS MARKETING SIZE OF TARGET MARKET YEAR YEAR YEAR (BY BRAND OR COMPANY) ONE TWO THREE SALES OBJECTIVE ESTIMATED PAYBACK PERIOD COMMENTS MAJOR MKT. AND MKT. ORIGINAL RESEARCH STEPS COMPLETION DATE In-home placement 1st Qtr. '79 * EXPLANATION OF CHANGE

NEWSPAPER SCORES

AUDIENCE STUDIES

Brand	BELAI	R				Project	t #	72-31	
Title	"KALE	IDOSCOP	EGONE	WITH THE W	IND"*	Total :	Sample	285	
Code #	R/BSS	-71-19						19	
Type Of Ad	PARAD	E, 1 Pa	ge, 4-Co	lor				15	
Newspaper	(Date)	Pitt	sburgh	PITTS	BURGH PR	ESS	(4/23/	72)	
• •		San	Diego	SAN D	IEGO UNI	ON	(4/23/	72)	
		Dayt	on	DAYTO	NEWS_		(4/23/	72)	
		Birm	ingham	BIRMI	NGHAM NE	ws	(4/23/	72)	
		,				40			
		SCORE %	BASE	PROVED SCORE	BASE		COMME	NTS	
OVERALL:		3.48	(224)	7%	(222)		vas a co h RALEI	ombinatio	'n
<u>SEX</u> : Male Female		1.9	(104) (120)	7 _	(<u>101)</u> (<u>121)</u>			40	
AGE:									
Under 25 25-34 35-44 45 & Over		$\begin{array}{r} 3.2 \\ \hline 3.0 \\ \hline 4.4 \\ \hline 4.0 \end{array}$	(63) (66) (46) (49)			•			
Under 35 35 & Over		-3.1 -4.2	(129) (95)	5 9	(117) (105)		•		F-
BRAND SMOKE Test Brand All Other S	Smoke			<u>6</u> 7	(<u>17)</u> (205)				

CHAMP S/L TRIAL SPECIFICATION

10 To 20 TO 10		
CIGARETTE MAKING	BWIT	
Physical Characteristics	Suggestion	HK Trial
Overall Cigarette Length	99 max	99 mm /
Tobacco Rod Length		.72 mm /
Filter Plug Length	27mm	_27 mm ✓
Filter Plug Pressure Drop (unencap.)	mm	_62 mm
Filter Plug Pressure Drop (encap.)	58.5 mm	58.5 mm /
Cigarette Circumference	24.8 mm	24.8 mm
Total Pressure Drop (unencap.)		mm
Total Pressure Drop (encap.)	1	
Tipping Length	32 mm	_32 mm
Print Position (from filter end)	35 mm	35 mm
Moisture Content (Packing)	_ 13 . %	13 %.
Filter Ventilation Rate	(<u> </u>	100
Weights		
Total Cigarette Weight	mg	mg.
Net Net Tobacco	858 mg	858 mg
Tobacco Rod Density	243.6 mg/c	243.6 mg/cc
Tipping and Tipping Application		
Tipping Paper:		
Supplier(s)	ECUSTA/B&W	ECUSTA/B & W
Supplier Code No(s).		
Color	2 (40.00	
Perforation Type & No. of lines	N/A	N/A
Porosity	Non Porous	Non Porous
Print Description	N/A	N.'A
Bobbin Width		64 mm
Bobbin Length	2500 M	2500 H
Substance	36 gm/M2	36 gas/M²

MARKETING RESEARCH AUTHORIZATIO... (Recommended Proposal Attached)

Date: <u>4/16/90</u>	-		No.	6
Description: Y-1 Ult	ra 100's vs.	Winston Ultra	100's	
Requested By: W. T. (Carpenter	Research Requi Budgeted: Original Budge	Nescha fan Súlás - 18	Yes <u>x</u> No Yes <u>x</u> No
Competitive Proposal:	s Obtained:	Est.	e <u>ceu Amount</u>	100 N
Supplier	Cost		Total (Cost Per Interview
Kapuler	\$33,675 ±1	0%Est. \$2000	\$35,675	\$84.2
Market Facts	\$35,000 ±1	0%Est. \$2000	\$37,000	\$87.5
PROJECTED: Internal Init. Date	4/10/90	Summary of M Total Area B		1990 370,000,00
Ext. Auth. Date Wave(s)	4/12/90	Current Bal.	Available: _	199,900,00
mave(3)		This Change: (From Curren	t Budget)	-35,675 -0 0
Field Complete Wave(s)	6/10/90	This Amount (From Next Y	-0- ear's Budget)	
		New Balance:		164,225.00
Final Report Due (Supplier Rpt.) Wave(s)	7/9/90	Committed to (Current Year		205,775.00
		Pro		Product Test Test, A&U, etc.)
Sample Size:	400			
Recommended Supplier	: <u>Kapuler</u>			10
Reason(s) for Recomme	endation: Lo	owest project	costs	
Submitted By:	Pary		Date ぐ	12/90
Approved By:	P.W. Put	_	Date 5	3/90
Approved By:	L.E. Gr	vely	Date	77-
Approved By:			Date	
Budget Check:	SAH		Date 5	3/90
	ile			990-48B
MRD00006 (revised 3/90) PPsl0425				67080170

BROWN & WILLIAMSON 1994 COLLECTION

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BROWN & WILLIAMSON TOBACCO CORPORATION

FILTER SCORES

Brand:	RALEIGH (BELAI)	R portion not	tested)	Project #_	1969-105
Commercial	LAKE - NEW PACE	(:40 (with)	BELAIR Badmin-	Sample: _ PM6 Base:	336 (234)
Code #:	BW-RT-69-98			PMo Base:	(254)
Supplier:	AUDIENCE STUDI	ES			
*	*	TEST D	ATES		
0.8					
L. Angeles	<u> </u>	8/5 at	nd 6	2	
Chicago:		8/8			
	9 SW 3 *				
).		SCORES		co	MMENTS
	Overall	1.7	• • • •	This comm	ercial was
	CITY Los Angeles Chicago	3.3			
	<u>SEX</u> Male	0.0			
jeri jed	Female	3.3	*		
	AGE 16-25 26-35 36-45 46 & Over	0.0 0.0 0.0 9.3			
	35 & Under 36 & Over	0.0			

James R. Langevin, Secretary of State

REVIEWED:

ACCEPTED:

Room 43, State House Providence, Rhode Island 02903-1105

Monthly Organization/Employer Report

401-277-2390

	-
Reporting Period: Month of May	
Organization/Employer Name: R. J. Reynolds	Cobacco
Lobbyist Name: Peter J. McGinn	
If any addresses or telephone numbers have changed sin here and note the change in the space provided at	
Compensation/Expenditure Information: Have you paid any type of compensation or incurred an lobbyist for lobbying? (yes or no) No. If yes, please	y obligation for payment to the above named complete the following.
Compensation received for lobbying: \$	Retainer: \$
Part of salary received for lobbying: \$	Contractual or agreed fee: \$
Amount earned but not received: \$ Reimbursements for expenses (please itemize):	Contractual of agreed ree. 5
Other (please explain):	of the compensation for Johning activity
During this reporting period, have you made any expen-	
more per occurence to promote or oppose any legislatic print or broadcast advertisements, or gifts? (yes or no) If yes, please detail, including the names of the persons expenditures have been made, the amount, date, place,	receiving and in whose behalf such
List any abances of address as talenham anythere	,
List any changes of address or telephone numbers: (from)	
(to)	
lur Wet	
Signature of Employer or Designee	Please print name of Employer or Designee
en Wet	
Signature of Employer or Designee	Please print name of Employer or Designee

BROWN & WILLIAMSON TOBACCO CORPORATION LOUISVILLE, KENTUCKY 40201

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<u>R&D</u>				-	20						Free	
M.R.				-			-		,			
				-		-	_					
Method of	Shipmen	nt										100
Cigarette I	escript:	ion										
,	KS 1 mg gr	ronve	d proc	duct	using 4.3/	27 files		. 1				
	Cigarette				using 4.57	3/ 11166	er materi	al,				
	organecte	code	2441.	,,								
Special Ins	truction	ıs &	Com	ent	s							
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Completion	Date _	6	/25/8	1		5	Signed		B. D. 1	WING	LER	

CAPRI

PROJECT NO. 1987-115-CA

MARKETING RESEARCH AUTHORI TION (DOMESTIC)

(Recommended Proposal Attached)

			7				
Date:	March 3, 1995				No.		-48D
Description:	LUCKY STRIKE Q	UALITATIVE ADVERTISING RESEARCH - GATEWAY					
Requested by:	A. A. Strobel	Research Req.	Attached:	Yes	X	No	T
		Budgeted:		Yes		No	X
		Original Budgeted	Amount:	\$0			
Competitive Proposition	posals Obtained: Only			has not	yet signe	d B&R	V
S	upplier	Cost (\$)	Est. Travel	Tot	al Cost		erviev
Analytic Insight, l	Inc.	27,000	2,500	2	9,500		
Goldfarb Consulta	ants	29,216	2,500	3	1,716	-	
Projected:		Summary o	f MRD Budget		199	95	
Internal Init. Dat	te 3/1/95	Total Ar	ea Authorized:		50	00,000	
Field Start		Current Ba	lance Available		38	32,575	
Wave(s)	3/20/95						
			This Change:		29,500		
		(From C	urrent Budget)				
Field Complete							
Wave(s)	3/25/95	This amount:	0				
		(From Next Ye	ar's Budget)				
Final Report Due	e		New Balance:		35	53,075	
(Supplier Rpt.)							
Wave(s)	3/31/95	Committed to Date:			14	16,925	
			(Current Year)				
			Project Type:		ualitative		
Sample Size:				(Pro	duct Test	t, A&U	, etc.)
Recommended S		Analytic Insight	, Inc.				
Reason(s) for Re		Lowest Bid					
Submitted By:	701	sture	D	ate:	13/9.	5	
Approved By:	Analyst	lear	D	ate:	3/3/	95	
A	Asst Mgr. Con	Res. (to \$100,000)		ate:	100		
Approved By:	Director Forces	eting & Mlt Doc /+		ate:			
Approved By: Director Forecasting & Mkt.			D	ate:	3/3/9	25	
		Senior VP Marketing (to \$1,000,000)					
Budget Check:	Vicki Clark	cuk	D	Date:			
4.5	Tone Omn		P	roject N	No.:		
				cct. Na			

Original: Project File cc: H. Williams

MRADOM

INTERNATIONAL MARKETING RESEARCH CHANGE OF AUTHORIZED COST

Date: 6/21/90	No
Description: Hong Kong: Cigare	ette Market Monitor
Supplier: MDR, HK	
Previous \$ Commitments This Project: Amt. of Change: Increase X Decrease (10) Adjusted Total Cost of Project:	
Reasons:	
	t for the first month of the study (see L.
PROJECTED: Internal Init. Date	Summary of IMRD Budget Total Area Budget: \$2,960,000.00
Ext. Auth. Date	Current Bal. Available: 1.488,126.23 This Change: .08 (From Current Budget)
Field Complete	This Amount 0 (From Next Year's Budget)
	New Balance: 1.488,126.15
(Supplier Rpt.) Wave(s)	Committed to Date: 1.471.873.85 (Current Year)
Submitted By: M. D. Davis	Date 4/22/90
Approved By: N. W. Kremer	Date 4/22/90
Original - Project File cc: MRA File N. W. Kremer	Project No. 1989-29 Account Name International

BROWN & WILLIAMSON BID REQUEST FORM (DUANTITATIVE RESEARCH)

PROJE	CT NUMBER:	1991-	18
B&W C	RIGINATOR:	Mary D. Dav	is
TO:	Mr. Johnny	Pedersen - G	allup
INSTR	RUCTIONS		
1.	THE FOLLOW	ING DOCUMENT	IS DIVIDED INTO TWO SECTIONS.
	SECTION ON B&W. ALL	CONTAINS TH	BE BASED ON THE SPECIFICATIONS IN THIS DOCUMENT.
	SECTION TW FAX TO THE	O SHOULD BE O	COMPLETED BY THE RESEARCH AGENCY AND RETURNED BY
			MS. JACKIE KEY B&W LOUISVILLE, KENTUCKY U.S.A.
			FAX NUMBER: 1-502-568-8092
2.	IN ORDER T	O ALLOW US TO SEARCH AS SPI	COMPARE BIDS, WE REQUEST THAT YOU SUBMIT A BID ECIFIED IN SECTION ONE.
	SUGGESTION THESE SHOU FORM.	S FOR ALTERNALD BE SUBMIT	ATE DESIGNS FROM THE AGENCY ARE WELCOMED. HOWEVER, TED AS SEPARATE DOCUMENTS APPENDED TO THIS BID
3.	IF YOU HAV	E ANY QUESTI	ONS, PLEASE CONTACT THE FOLLOWING PERSON:
	Mary D.	Davis	
	FAX NUMBER	R: <u>1-502-568</u>	-8092
OTHE	R INFORMATIO	DN	
DATE	REQUESTED:		_2/22 by courier
DEAD	LINE FOR BIT	RECEIPT:	3/1/91

PROJECT INITIATION FORM

PROJECT CODE	BD-FFDATE1/4/90
PROJECT NAME	BULL DURHAM Full Flavor King Size Cigarettes
PROJECT LEADER	J. F. Anders/J. E. Mann
WORK REQUESTED BY	Marketing
PROJECT OBJECTIVE	Develop 14-mg "tar" delivery king size cigarette
	for generic pricing directed toward young male
	smokers. Cigarette dimensions - 85 mm x 24.9 mm
	circumference - 20 mm filter - 24 mm tipping.
	Offshore tobacco blend with unique flavor formulation
	Cork tipping.
OTHER PERSONNEL ASSIGNED	

Approved by

cc: RSS

RDC PHL

PRC

DRB Records Project Leader Other Personnel Assigned

AMERICAN BROADCASTING COMPANY

TELEVISION NETWORK

1330 Avenue of the Americas, New York, New York 10019

LT 1-7777

		Date:	September 2	5, 1969
Agency: _	SSC&B, Inc	Contact:	Larry Odum	
Address:	575 Lexington Avenue, New York	, New Y	ork 10022	
Client:	American Tobacco Company		gan ma	Mari na e
Product:	Pall Mall Filter tip			RECEIVED
				SEP 30 laca PERCY E. SMITH
Film Clea	red: <u>WIDEO TAPE APPROVAL</u>		-	CHAOL C. SWITH
	"Presenter/Girl Rev" AT-M/ "Pall Mall Filter Tip" AT-P/	B-T-64 F-T-317	:60	
	TAPE WILL FOLLOW AS SOON AS I	RECEIVE	IT FROM TH	E TAPE
PLEASE	NOTIFY THIS DEPARTMENT OF ANY CHANGES IS	THE COL	E NUMBER(S).	
Final app	proval is, of course, dependent upon time and placement	ent of the c	ommercial(s).	
Film(s)	enclosed.	Sincerely,	0 10	
CF:cb		America	n Broodcasting C	ompony
F.23		Cynthi	a Fates C:	B
8.5		Departmen	t of	DDA OTICCO
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BROWN & WILLIAMSON TOBACCO CORPORATION BID REQUEST FORM (QUALITATIVE RESEARCH)

PROJECT NUMBER:	1995-13D	
B&W ORIGINATOR:	H. L. Williams	
TO:	Goldfarb Consultants	

INSTRUCTIONS:

THE FOLLOWING DOCUMENT IS DIVIDED INTO TWO SECTIONS.

SECTION ONE CONTAINS THE PROJECT DESCRIPTION AND SPECIFICATIONS FROM B&W. ALL BIDS SHOULD BE BASED ON THE SPECIFICATIONS IN THIS DOCUMENT.

SECTION TWO SHOULD BE COMPLETED BY THE RESEARCH AGENCY AND RETURNED BY FAX TO THE FOLLOWING PERSON:

HAROLD WILLIAMS
BROWN & WILLIAMSON TOBACCO CORPORATION
LOUISVILLE, KENTUCKY
U.S.A.
FAX NUMBERS: (502) 568-7313 or (502) 568-8319

 IN ORDER TO ALLOW US TO COMPARE BIDS, WE REQUEST THAT YOU SUBMIT A BID FOR THE RESEARCH AS SPECIFIED IN SECTION ONE.

SUGGESTIONS ALTERNATIVE DESIGNS FROM THE AGENCY ARE WELCOME. HOWEVER, THESE SHOULD BE SUBMITTED AS SEPARATE DOCUMENTS APPENDED TO THIS BID FORM.

 IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT THE FOLLOWING PERSON:

HAROLD WILLIAMS
BROWN & WILLIAMSON TOBACCO CORPORATION
LOUISVILLE, KENTUCKY
U.S.A.
FAX NUMBERS: (502) 568-7313 or (502) 568-8319

OTHER INFORMATION:

DATE REQUESTED: 1-23-95

DEADLINE FOR BID RECEIPT: 1-26-95 9:00 AM EST