# Madan Gurung

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# **Professional Profile**

IT Graduate with passion to begin pursuing a lifelong career within the Information System Technology sector; seeking to progress through to achieve goal of attaining a role as a Front-End web developer. Work well in a team without supervision and excel within fast-paced and challenging working environments.

# **Core Competencies**

Customer Service | Communication & Interpersonal Skills | Research Skills

Data Analysis | Tech-Savvy | Strategic Planning | Attention to Detail | Troubleshooting

## Education

- PG Certificate: Information System Technology, City University London, 2017
- Bachelor Degree: Computer Science, University of Hertfordshire, 2016
- A Levels, Reading College, 2012
- GCSEs, Prospect College of Technology, 2008

#### **IT Skills**

Microsoft Office, Adobe Photoshop, HTML5, CSS, JavaScript, Bootstrap

### **Career Summary**

#### Freelance web developer

2018 - Ongoing

- readingtamusamajuk.com Building a website for a non-profit charity organisation.
- Igssltd.co.uk Creating and maintaining a website for a security service company.
- tscltd.co.uk Developing a website for a new SIA security service company.

#### Store Assistant, ASDA

2015 - Ongoing

• Drive daily operations through task delegations, resource planning, inventory control, report writing and assisting customers with their needs while cross-selling products.

#### Kitchen Staff, Nandos

2013

 Prepared food items while contributing to food audits, front-of-house, serving, processing payments and ensuring a pleasant dining experience for all customers throughout.

Factory Worker, Clear
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2012

• Fulfilled large orders at a laundry factory with labour-focused tasks and transportation.

Sales Assistant, Sports Direct

2008 - 2011

• Ensured smooth daily operations with contributions across inventory control, cross-selling products/services, strengthening customer relations and resolving escalated issues.

References are available upon request