## Madan Gurung

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## Professional Profile

IT Graduate with passion to begin pursuing a lifelong career within the Information System Technology sector; seeking to progress through to achieve goal of attaining a role as a Front-End web developer. Work well in a team without supervision and excel within fast-paced and challenging working environments.

## Core Competencies

Customer Service | Communication & Interpersonal Skills | Research Skills

Data Analysis | Tech-Savvy | Strategic Planning | Attention to Detail | Troubleshooting

## Education

* PG Certificate: Information System Technology, City University London, 2017
* Bachelor Degree: Computer Science, University of Hertfordshire, 2016
* A Levels, Reading College, 2012
* GCSEs, Prospect College of Technology, 2008

## IT Skills

Microsoft Office, Adobe Photoshop, HTML5, CSS, JavaScript, Bootstrap

## Career Summary

## **Freelance web developer 2018 - Ongoing**

## **readingtamusamajuk.com – Building a website for a non-profit charity organisation.**

* Igssltd.co.uk - Creating and maintaining a website for a security service company.
* tscltd.co.uk - Developing a website for a new SIA security service company.

## **Store Assistant, ASDA** 2015 - Ongoing

* Drive daily operations through task delegations, resource planning, inventory control, report writing and assisting customers with their needs while cross-selling products.

**Kitchen Staff, Nandos** 2013

* Prepared food items while contributing to food audits, front-of-house, serving, processing payments and ensuring a pleasant dining experience for all customers throughout.

**Factory Worker, Clean** 2012

* Fulfilled large orders at a laundry factory with labour-focused tasks and transportation.

## **Sales Assistant, Sports Direct** 2008 - 2011

* Ensured smooth daily operations with contributions across inventory control, cross-selling products/services, strengthening customer relations and resolving escalated issues.

## *References are available upon request*