## Insights / Needs

| Examples                 | Insights                            | Needs                      |
|--------------------------|-------------------------------------|----------------------------|
| User-Friendly Navigation | There should be no problem          | A better hub with easy     |
|                          | accessing the website and all links | access to all materials    |
| Updated Data &           | The data should also be up          | A large, easily visible,   |
| Information              | to date, with all new               | monthly or weekly updated  |
|                          | information from charities,         | website containing all new |
|                          | webinars, and other events          | and old information        |
| Community Engagement     | There should be                     | A dedicated spot for those |
| and Collaboration        | opportunities to learn with         | who want to collaborate    |
|                          | others and work with others         | with charities and other   |
|                          | to help fund charities              | people                     |
| Consistent Tracking and  | The information should              | A place where there is a   |
| Layout                   | always be easy to see and           | clean number of links and  |
|                          | read, is consistent, with all       | only important information |
|                          | information needed at once          |                            |
| Statistics               | There should be ways to             | Consistent charts, images, |
|                          | help others identify the            | and numbers of things such |
|                          | greater impact others and           | as events held and total   |
|                          | the charities have made             | money invested             |