

Knowledge Management For Services Operations And Manufacturing

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Pages: 192 pages

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Summary: Free knowledge management for services operations and manufacturing pdf download - this book is aimed at professionals involved with knowledge management km in service operational or production environments the author aims to provide managers and practitioners with the necessary principles strategies and tools to aid them in designing their approach from scratch or to offer new ideas for improving existing practices he provides models and methodologies which can be applied or replicated in a wide variety of industries and offers plenty of practical case studies that are used to illustrate the journey that some companies have taken in implementing km systems

Pusblisher: Chandos Publishing on 2008 / ISBN:

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