

Interlibrary Loan In Academic And Research Libraries

INTERLIBRARY LOAN IN ACADEMIC AND RESEARCH LIBRARIES:
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Summary : Free interlibrary loan in academic and research libraries pdf download - a dramatic increase in interlibrary loan ill in academic and research libraries in the last five years combined with a changing office environment is forcing reassessment of the relationship between the volume and cost of loans to service quality in the spring of 1988 a survey was sent to 116 member libraries of the association of research libraries arl to gather data about workload professional and non-professional staffing levels use of bibliographic utilities fillrates and perceptions about staffing adequacy this report uses the 76 responses received to present an overview of ill staffing patterns test assumptions about workloads and fillrates and suggest some guidelines for libraries to follow in the analysis of their own efficiency and effectiveness in conclusion it is suggested that the importance of professionals in ill may be underestimated and that increasing ill activity may be causing a reduction in the quality of service in borrowing operations six tables highlight survey responses appended are a copy of the survey and cover letter a self-analysis workform showing median productivity levels for libraries found to be effective and efficient in ill operations and linear and quadratic correlations and a chart for monthly analysis of unfills 11 references nrp

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