Priyanka Grover

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https://github.com/groverpriyanka

EDUCATION

Brandeis University, Waltham, MA
M.S. in Computer Science, May 2018
Related Coursework: Software Entrepreneurship, Human-Computer Interaction, Computational Cognitive Science, Computer Supported Cooperation, Software Engineering for Scalability

University of Delhi (DU), Delhi, India
B.Sc. in Statistics, 2012

SKILLS

- Ruby, Java, C, C++, Sinatra, SQL
- MATLAB, SPSS, Tableau, Alteryx, Google Analytics, Next Analytics, Qualtrics, Blender
- Android application development
- Languages: English, Hindi, German, Punjabi

WORK EXPERIENCE

Brandeis University Dept. of Computer Science, Waltham, MA
Teaching Assistant, Fall 2017
- Assisted students in applying Lean Startup principles to their own startup projects
- Mentored teams and assessed their progress while grading assignments and reports

Brandeis University Precollege Programs, Waltham, MA
Operations Coordinator, Summer 2017
- Collaborated across departments on various communications projects to support all Precollege Programs
- Partnered with senior leadership to develop a crisis communications plan ensuring smooth upkeep and maintenance of data on student applications internally while maintaining the websites in Cascade CMS
- Served as a direct liaison between parents, students, faculty and support staff

Bain & Company, Gurgaon, India
Intern, Product, Practice & Knowledge(PPK), Summer 2016
- Knowledge Management Analyst tracking analytics on the internal web-based platform; Used analytics as a feedback loop for improving user experience and KM processes.
- Collaborated with the development team to define, design, accept, and adapt features, with in-depth technical discussions; Conducted market research by analyzing data submission trends in the knowledge management system.

Kantar IMRB, Delhi, India
Project Consultant(Contract), November 2015 – February 2016
- Quantitative researcher in a leading Life Sciences firm's diagnostic study. Assisted in developing directed insights and integrate past researches for the client; Handled Operations: Ensured timely execution of the research tools at the field end while ensuring minimal deviance.
- Generated Proposals: Identified client queries, goals and converted the same into a research framework.

Ernst & Young, Gurgaon, India
Associate Analyst, August 2013 – July 2015
- Streamlined processes including standardizing an internal knowledge reporting process by automating manual tasks through Excel, saving 1560 man-hours per annum earning the Six Sigma certification
- Content Management Subject Matter Expert for existing sectors/services developing user manuals
- Key Performance Indicators: Assisted in developing standardized data driven metrics, data extraction and KPI reporting processes for a global team of 80; Delivered periodic project and team performance dashboards with strategic and actionable insights for executive management