

## University of Nebraska Omaha

**COURSE:** ISQA 4380 Distributed Technologies and Systems  
**SESSION:** Spring 2010  
**TIME:** Monday and Wednesday Night from 6PM to 8:40PM  
**PLACE:** PKI 155 / PKI 276  
**INSTRUCTOR:** Dr. George Royce  
**OFFICE:** Room 367  
**OFFICE HOURS:** Before or after class by appointment and regularly my hours are 5-6 PM on Friday afternoons and 9-11 Saturday mornings (my website <http://roycesite.com/george> for any changes in these office hours).  
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**PHONE and IM:** Home: 402-216-0414 leave a voice message if I am not there. Cell phone is 402-312-7929 if urgent. You can also connect with Skype: gkroyce, and gtalk or my gmail. I also use Microsoft IM ([george.royce@live.com](mailto:george.royce@live.com)). I prefer IM over email if you are comfortable with IM but email is acceptable. For email, please use my gmail account.

### Course Description:

The course introduces students to concepts, issues and tools needed to develop distributed computing systems. Topics include distributed systems architecture, middleware, Internet-based systems development, security and performance. Hands-on systems development using current technologies is provided. The goal of the course is to equip students to make the architecture and infrastructure-related decisions needed for successful development and use of contemporary client/server, RIA and Internet-based systems.

### Prerequisites:

ISQA 3310 - Managing the Data Base Environment

### Objectives:

After taking this course you will, among other things, be able to

- Understand the strategic potential of distributed computing systems for business processes.
- Provide and understand a framework for classifying distributed computing architectures and distributed applications.
- Map out information systems architecture and assess the fit between existing and needed architectures.
- Classify and evaluate the numerous flavors of middleware in order to make decisions about middleware acquisition.
- Understand the role of the transaction processing, object-oriented, Internet-based technologies and rich internet applications in distributed enterprise computing and make decisions about how and when to apply them.
- Understand the factors that contribute to the performance of client/server systems and incorporate this understanding in the design of client/server systems.
- Understand the impact of web services and their standards on distributed computing development and systems integration.
- Develop a modest size web application which accesses a database and external web services.
- Develop a web service which can be consumed by other applications.

## Text:

### **Enterprise Architectures and Integration with SOA – Concepts, Methodology and a Toolset.**

Amjad Umar, NGE Solutions, Inc. January, 2010. ISBN: 0-9727414-002. Available at the bookstore and on Amazon.

**Optional Reference** (not required for the course but does provide a greater background on Service Oriented Architecture)

Newcomer, Eric and Lomow, Greg, **Understanding SOA and Web Services** 2005. ISBN: 0-321-18086-0

## Grading:

Activity	Points	Date Due
Class discussion, participation in blackboard forums and answers to questions for virtual classes.	80	End of Class
Assignment 1 – Middleware Review and Case Study	90	Feb 8 <sup>th</sup>
Assignment 2 – PHP web application that consumes a web service connects to a Microsoft SharePoint Server	190	P1 – Mar 1 <sup>st</sup> P2 – Mar 22 <sup>nd</sup>
Assignment 3 – Cloud based workflow application integration	90	April 12 <sup>th</sup>
Assignment 4 – EFS Systems Integration Group Project	200	April 26 <sup>th</sup>
1st Quarter Exam	175	March 1 <sup>st</sup>
2 <sup>nd</sup> Quarter Exam	175	May 3 <sup>rd</sup>
<b>Total</b>	<b>1,000</b>	

<i>Points</i>	<i>Grade</i>
97-100%	A+
93-96%	A
90-92%	A-
87-89%	B+
83-86%	B
80-82%	B-
77-79%	C+
73-76%	C
70-72%	C-
67-69%	D+
63-66%	D
60-62%	D-

## Class Outline:

**Class 1      Monday, January 11<sup>th</sup>**

**Topics:** Introductions, Review Assignments 1 through 4, Overview of Class, Business Integration model, Application and integration Architecture, Models of Computing, 1<sup>st</sup> to 4<sup>th</sup> Generation Computing, Basic Web, Dynamic Web, Introduction to PHP and MySQL  
**Readings:** **UMAR** Pages 1-4 to 1-44  
**Reminder:** **Complete the Student Information Sheet on Blackboard by Wednesday, January 13th**

**No School – Martin Luther King Day January 18<sup>th</sup>**

**Class 2** **Monday, January 25<sup>th</sup>**

**Topics:** Review responsibilities for assignments 3 and 4 and determine teams for assignment 4, XML, Web Services, Tiered Architectures, Introduction to SOA, Business Process Management, Workflow, Business Process Modeling, Business Activity Monitoring, Application Servers, Message Brokers, Messaging, Transaction Servers

**Readings:** **UMAR** Pages 6-3 to 6-48 and Pages 8-3 to 8-36 and 5-19 to 5-46

**Class 3** **Monday, February 1<sup>st</sup>**

**Topics:** Web Services, SOAP, WSDL, UDDI, Service Registry, agile methodology, scrum, stories, story points, burn down chart, use case diagram, Iteration, Iteration 0

**Readings:** **UMAR** Pages 7-2 to 7-18 and 7-27 to 7-48

**Class 4** **Monday, February 8<sup>th</sup>**

**Topics:** Contact Center Integration, Voice Response Unit, CTI (Computer telephone integration), Automated Call Distribution, contact center, workflow, skill based routing, screen pop, predictive dialer, customer relationship manager software, Agile OAD (overall application design), Release plan, Swim Lane Diagram, process flows, cost benefit analysis, technical costs, capital costs, end user costs, administrative costs, human change management, communication plan, training plan.

**Assignment 1 is due in Blackboard drop box by 11 PM**

**Class 5** **Monday, February 15<sup>th</sup>**

**Topic:** Objects, components, encapsulation, messaging, inheritance, polymorphism, application server, COM, COM+, DCOM, .NET, Java, COBRA, J2EE, EJB, ESB (Enterprise Service Bus). Message Broker, webtop, portal, enterprise portal, horizontal enterprise portal, employee portal, externally facing portal, single sign-on, inter-portlet communications, portal content management, jsr-170 standard for unified **content** management.

**Reading** **UMAR** Pages 7-19 to 7-26

**Class 6** **Monday, February 22<sup>nd</sup>**

**Topics:** SharePoint Portal, PHP Web services, web part, InfoPath e-form

**Readings:** **UMAR** Pages 4-5 to 4-15

**Class 7** **Monday, March 1<sup>st</sup>**

**First Test**

**Assignment 2 – Part 1 is due on server and zipped in Blackboard drop box by 11 PM**

**Class 8** **Monday, March 8<sup>th</sup>**

**Topics:** Objects, Components and Services, Service Oriented Architecture – a deeper dive and Business Rule Driven Systems, Software as a Service

**Readings:** **UMAR** Pages 9-4 to 9-40 and 10-4 to 10-38

**No School – Spring Break March 15<sup>th</sup>**

**Class 9**                      **Monday, March 22<sup>nd</sup>**

**Topics:**                      Distributed Data Services, Rich Clients and Web Services Integration  
**Assignment 2 – Part 2 is due on server and zipped in Blackboard drop box by 11 PM**

**Class 10**                     **Monday, March 29<sup>th</sup>**

**Topics:**                     Distributed Transaction Processing, Mobile and Wireless Device and Application Integration.

**Readings:**                **UMAR** Pages 13-3 to 13-43

**Class 11**                     **Monday, April 5<sup>th</sup>**

**Topics:**                     Software as a Service Integration (SaaS) integration

**Class 12**                     **Monday, April 12<sup>th</sup>**

**Topics:**                     Rich Clients and Web Services Integration  
**Assignment 3 is due on the server and in Blackboard drop box by 11 PM**

**Class 13**                     **Monday, April 19<sup>th</sup>**

**Topics:**                     Performance, Acceptance and Load Testing Distributed Systems, In Class Activity, Preparation for Final Exam

**Class 14**                     **Monday, April 26<sup>th</sup>**

**Topics:**                     Standards and Team Presentations / Class Evaluation / Preparation for the test  
**Assignment 4 is due in Blackboard drop box by 6 PM**

**Class 15**                     **Monday, May 3<sup>rd</sup>**

**Topics:**                     **Final Exam**