

# GRAHAM ROWE

Indianapolis, IN 46077

765-698-6906 - grahamrowedev@gmail.com - WWW: <https://www.linkedin.com/in/gmrowewebdev/>

## WEBSITES, PORTFOLIOS, PROFILES

---

- <https://grahamrowe.dev/>
- <https://github.com/grrowe>

## PROFESSIONAL SUMMARY

---

Knowledgeable Full Stack Developer with experience in building and optimizing both front-end and back-end applications. Skilled in designing user-centric web interfaces, enhancing server-side performance, and seamlessly integrating into development teams. Proficient in modern coding languages and frameworks

## SKILLS

---

- Incident management and Log analysis
- React.js and Vue.js
- Ruby on Rails
- Software development
- Strong debugging skills
- Web application development
- API design and integration
- Node.js
- Typescript
- SQL and PostgreSQL
- RESTful API
- Database administration

## WORK HISTORY

---

### 08/2022 to 11/2024 **Customer Reliability Engineer**

**Apptible** – Remote

- Investigated and resolved over 30 customer-reported incidents and tickets per week, utilizing logs, monitoring tools, and debugging techniques to ensure system reliability
- Developed custom scripts/tools as needed to automate routine tasks, increasing overall team productivity and efficiency.
- Collaborated with cross-functional teams to develop, test, and deploy scalable software solutions.
- Advocate for customers by providing feedback to product and engineering teams to enhance the user experience.
- Analyze trends in customer issues to proactively drive improvements in system design and reliability.

### 03/2022 to 08/2022 **Front End Software Developer**

**IVM Inc.** – Indianapolis, IN

- Develop, test, and maintain scalable front-end applications using **Vue.js**.
- Provided ongoing support for maintenance tasks such as bug fixes or feature updates to deliver a consistently high-quality product.
- Developed and maintained productivity tools that streamlined internal processes, reducing manual workload by 40%
- Write reusable and maintainable **Vue.js** components while following best practices in component-based architecture.

- 03/2020 to 03/2022    **Full Stack Software Engineer**  
**Irving Materials Inc.** – Greenfield, IN
- Created user-friendly applications to support employees in improving efficiency and task management.
  - Developed secure, scalable software solutions by utilizing industry best practices for coding and architecture.
  - Integrated third-party APIs to enhance overall application functionality and improve user experience.
  - Collaborated with cross-functional teams to deliver high-quality products on time and within budget constraints.
  - Demonstrated strong problem-solving abilities by quickly identifying and resolving defects, leading to increased application stability and user satisfaction.

## EDUCATION

---

- 05/2021                    **Bachelor of Science: Web Design And Development**  
**Indiana University, Purdue University Indianapolis** - Indianapolis, IN