

Mounika Angalakurthi

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Hyderabad, India 500007

Education

Christ Deemed-to-be University, India

June 2023

Bachelor of Business Administration with specialization in Business Analytics

CGPA: 7.95

Avinash College of Commerce, India

March 2020

Intermediate in MEC – Mathematics, Economics, Commerce

Professional Experience

Barclays – Pune, India

August 2024 – Present

Fraud Analyst – Full Time

- Monitored and analyzed suspicious activity via Salesforce, TSYS, PEGA, LexisNexis, Mastercom, and Visa; identified red flags and escalated for SAR consideration.
- Cross-trained across multiple processes and groomed as trainer, enhancing team capability and knowledge transfer.
- Oversaw risk controls, managed escalation queries, recommended process enhancements in payments/investigations, and collaborated with teams to streamline operations.
- Conducted RBM audits, QA reviews, CCR assessments; provided feedback across queues to improve accuracy, maintain compliance, and reduce errors. Identified control gaps and implemented approval protocols for >\$5K cases, strengthening process integrity and risk controls.
- Served as SME in Fraud Investigations, advising on typologies, workflows, and sanctions screening & delivered improvements enhancing efficiency.
- Strengthened governance by remediating deficiencies, implementing dual-approval protocols for high-risk cases, and updating AML/KYC policies and procedures for audit readiness.
- Managed KYC onboarding and periodic reviews for retail, corporate, and HNW clients; validated identity, ownership, and source of funds to mitigate risk.

Goldman Sachs (Client) / APAR People World (Payroll) – Hyderabad, India

July 2023 – July 2024

Risk Protection OEP Specialist – (Contingent)

- Identified and investigated potential fraudulent activities within the context of Apple credit cards as a Risk Protection Disputes Operations Specialist at Goldman Sachs.
- Conducted thorough analysis of financial transactions to detect irregularities and suspicious patterns.
- Proactively monitored accounts for signs of fraudulent activity, employing keen attention to detail and analytical skills.
- Collaborated effectively with cross-functional teams to develop and implement robust fraud prevention measures.
- Held appropriate action on accounts deemed to have fraudulent activity. Tracked and documented action taken in a timely and correct manner to provide a record of activity and meet audit and compliance requirements.
- Assisted in identifying and developing process enhancements to maximize efficiency of fraud detection activities as required.

Internships

Decathlon – Hyderabad, India

July 2022 – Aug 2022

Internship – Business Analyst

- Multitasked in a fast pace environment to produce high volume of sales to meet weekly benchmarks.
- Provided trust and educated customers about Decathlon's offers. Operated computerized cash register and processed membership accounts.
- Recommending related products to increase customers options and enrich the shopping experience. Ensured the result of economic performance with the right forecasting and Catchment Analysis of the results.

Sumedha IT – Hyderabad, India

July 2021 – Sep 2021

Internship – HR Intern Trainee

- Assisted human resources and recruited candidates by scheduling and on-site interviews.
- Pre-screened 3000 raw applicants prior for consideration and filtered 600 candidates. Scheduled employee orientation for new hires.
- Communicated with potential hires to provide clarity on expected task and policies. Scheduled and presented new hire orientation for 200 hired candidates.
- Managed and created employee files with proper documents and maintained permanent files.

Additional Projects

Decathlon – Internship Project

Aug 2022

Catchment Analysis

- Computed catchment analysis for the Erramanzil store to identify the top 5 pin codes for each sport that customers come from, using Quicksat datasets from AWS.
- Computed Catchment Analysis on the Decathlon store in Hyderabad and found that the store's market share in the area was 12%, resulting in a 15% increase in sales revenue during the analysis period and reviewed information in support of daily objectives.
- Recommend related products to customers, leading to a 20% increase in sales revenue and a 10% boost in customer satisfaction.
- Researched and analyzed sales data across different product categories and found that sports equipment had a sales growth rate of 20%.

Skills & Interests

Skills: AML Investigations, KYC/EDD Reviews, Transaction Monitoring, Suspicious Activity Reporting (SAR), Regulatory Compliance, Data Analysis, Chargeback & Dispute Resolution, Fraud Detection, Proficient in Microsoft Suite, Attention to Detail, Critical Thinking, Communication Skills.

Languages: English - Professional working proficiency, Hindi - Intermediate, Telugu - Native/Proficient.

Interests: Community Service with over 120+ volunteer hours, Baking, Badminton, Exercising.