



CLASSIC ALPINE SKI CLUB

FLAINE
LA CLUSAZ
MORZINE
LES SAISIES
CREST-VOLAND



SOCIAL ALPINE HOLIDAYS FOR DISCERNING OVER 50's



CLASSIC ALPINE SKI CLUB

Welcome to the Classic Alpine Ski Club.

Hitting your 50's or 60's is the beginning of something new and exciting. It's the moment to start indulging yourself a bit more; to visit new places, try out new things or quite simply do more of what you enjoy.

For many people skiing is a part of that and whether you are a beginner or have more experience, it is so much more fun when you share your time in the mountains with small groups of other like-minded people.

Like you, our guests tend to be active, discerning, aged fifty-something and beyond and are looking for holidays that are tailored to their needs. Some of our guests travel solo, others as couples or with groups of friends, but they all appreciate the attention to detail and thoughtfulness that we seek to put into every Classic Alpine holiday.

We of course don't charge for membership and you certainly don't have to register.... but like all the best clubs, we hope you'll find ours welcoming, inclusive and fun.

And if you book before the 15th October 2015, we'll give you a 5% reduction on the price of your holiday.

So if this is the first time you are thinking of travelling with us or if you are one of our many clients who return each year, we look forward to welcoming you.

Best Regards,

Helen and Stewart

Helen & Stewart Macintosh

PS. Rest assured, your Classic Alpine holiday is fully protected by the Travel Trust Association. The TTA provides 100% financial protection for your holiday, whether or not it includes flights. Full details available at www.traveltrust.co.uk



TAKING CARE OF YOU

We have carefully selected our hotel partners, ski hire shops, transfer providers and experienced instructors. Everything is taken care of, leaving you free to enjoy the skiing and the company.



HASSLE-FREE

To ensure you avoid the worst of the crowds, all Classic Alpine holidays are scheduled outside school holidays and there is no Saturday travel.

PERSONAL & FLEXIBLE SERVICE

Having lived and skied in the region for the last 13 years, we know the resorts and hotels first-hand and can confidently advise on what will best suit your individual needs. Depending on availability, there are usually several room options at each hotel to choose from.

We can also tailor our services, adding more flexibility to your travel plans; fly from a local airport, arrive a day or two early or extend your stay, take a private transfer or transfer directly to a second week of skiing in a different resort – just tell us what you'd like to do and we'll do our best to make it happen!

WHAT TO EXPECT

Ski in small, private groups of similar ability skiers, looked after by an experienced, English speaking instructor. Some groups will have more of an emphasis on guiding, others on more formal instruction.

Our holidays are perfect for couples or friends of different skiing abilities; each guest enjoys skiing at their own level yet shares in the sociability of a skiing holiday together.

Travelling solo? Our instructors provide a supportive and encouraging environment for all skiers who want to improve their technique and the small group means you'll quickly get to know people either on the piste or over dinner.



WHAT'S INCLUDED

Travelling with the Classic Alpine Ski Club means you'll benefit from:

- Return scheduled flights from your choice of airport (see page 16 for details)
- Resorts with an excellent snow record and short transfers from Geneva airport (usually under 1.5 hours)
- High quality accommodation on or close to the piste and a stone's throw from the lifts
- Quality equipment hire, expert advice and convenient storage so no walking through the village in ski boots back to the hotel
- Delicious buffet breakfast and three-course evening meal, now including drinks so no need to worry about splitting wine bills each evening
- 5 hours of private ski tuition / guiding every day in small groups of usually six or less (plus pre-booked tables for lunch)
- Tailor your holiday to be perfect for you
- 100% financial protection through the Travel Trust Association



EARLY BOOKING DISCOUNT

Book before 15th October 2015 and we will give you a 5% discount on the cost of your holiday.

Further information available at:
www.classicalpine.com

PROFESSIONAL SKI TUITION

Our experienced instructors are committed to making your holiday a memorable experience.

Groups are kept small and we assess your ski level with you before you travel to ensure you are in a group of skiers with similar ability. Instructors are with you for a minimum of 5 hours of every ski day during your holiday (unlike other packages where you are left to sort yourself out for at least one day).

Whether guiding you to the powder and the best pistes or giving more technical instruction, our team led by Guy Pezet is experienced in helping skiers of all ages and abilities get maximum enjoyment from their time on the slopes.

For those who have skied on several occasions, style and technique can still be improved. For the more advanced and adventurous, there is usually the opportunity to ski off-piste.



SPECIALIST TUITION GROUPS

BEGINNERS' GROUP

Les Saisies: 15-22 January / 13-20 March, 2016

Advances in ski equipment and infrastructure mean that it really is never too late to take up skiing, you just need to be reasonably fit, a little adventurous and have the desire to want to try something new.

Les Saisies is ideally suited to beginners and we limit the group to just 4 participants so that each guest gets the attention needed to progress quickly. Our experienced instructors are supportive and encouraging, adapting to your needs and wishes. You can be confident that you will progress at your own pace during the week.

Of the four groups in Les Saisies each week, one or two will be Beginners' groups. It's the perfect time for more experienced skiers to bring along a partner or friend who has never skied before.

During the day, you ski in a group best suited to your level and some days you may well all meet up for lunch. Then in the evening, everyone comes together for drinks and dinner to share the day's adventures.

OFF-PISTE TECHNIQUE GROUP

Flaine: 22-29 January, 2016

Our instructors are experienced in helping skiers develop their abilities on all kinds of terrain, but in order to get the most from our off-piste week, you must be an adventurous intermediate with a reasonable level of fitness and stamina.

Flaine offers boundless and varied opportunities for off-piste skiing. Your instructor will improve your technique so that you can venture off-piste with greater confidence and enjoy skiing away from the crowds - and with any luck you'll spot some of the mountain wildlife.

Security is of course our priority. Your instructor has intimate knowledge of the resort and the choice of mountain will depend on the conditions on any given day. The group is limited to 6 participants and each skier will be equipped with a security pack including transceiver, shovel and probe. You will be trained in use of the equipment and off-piste security.

Our instructors will always endeavour to find the best off-piste opportunities available. However if weather or safety conditions mean that off-piste skiing is not possible, we will arrange alternative on-piste technique sessions.



FLAINE - Grand Massif

1600m - 2500m

With an excellent snow record, this is a resort for those who appreciate the dramatic beauty of altitude skiing.

Nestled below the summit of the Grand Massif area, Flaine offers skiers of all levels a fantastic choice of ski terrain. There are easy connections to the slopes of Les Carroz, Morillon, Samoëns and Sixt-Fer-à-Cheval.

From high altitude skiing with stunning views over Mont-Blanc, the Aravis and Jura mountain ranges to more gentle tree-lined runs, there really is something for everyone.

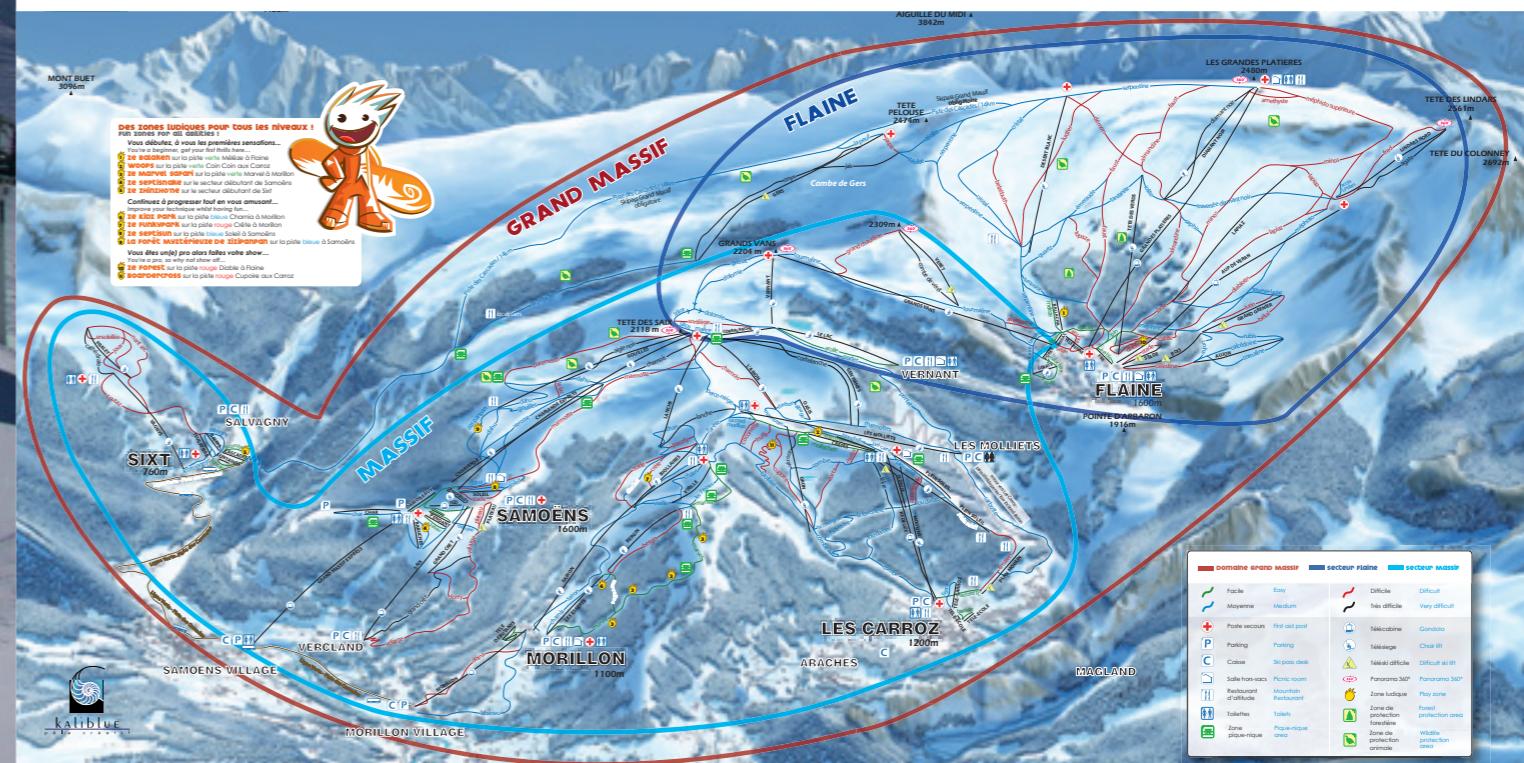
Flaine also has the advantage of being car-free, with easy access to all resort shops and facilities.

Marked Pistes: 265km

Runs: 149 - 20 Green | 65 Blue | 50 Red | 14 Black

Lifts: 80

Snow canons: 218



HOTEL TERMINAL NEIGE LE TOTEM ★★★

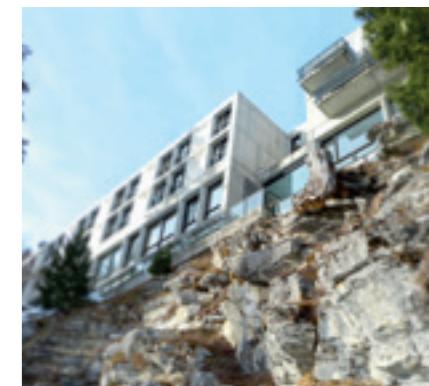
The Totem Hotel, right in the heart of Flaine, has been refurbished by La Maison Sibuet, hoteliers renowned for the quality and style of their accommodation.

The newly renovated boutique hotel opens its doors in December 2015 and is an exciting addition to the resort. The rooms have been designed to marry contemporary style with comfort and all have an ensuite with bath or shower. Guests can meet up and relax in the bar situated in the hotel lobby.

The Totem will offer a buffet dinner, with a selection of different culinary styles to choose from each evening. Classic Alpine will have private tables reserved for its guests.

Spa and fitness facilities (sensory shower, jacuzzi, sauna, massage) are available and can be booked at extra cost.

The hotel sits right on the edge of the pistes and our ski shop is conveniently opposite.



ROOM FEATURES

- Double or twin rooms
- Ensuite bathroom with bath or shower
- TV with English channels
- Telephone
- Hairdryer
- Safe

LA CLUSAZ - Les Aravis

1100m - 2600m

Our guests particularly appreciate the natural alpine authenticity of La Clusaz village, when compared with other purpose-built ski resorts.

La Clusaz offers skiing for all levels set against a backdrop of stunning natural beauty, with a charming and authentic Savoyard village at its heart.

The resort has five interlinked areas with diverse skiing. Many of the runs are tree-lined, a real advantage if the weather closes in.

An easy bus ride links La Clusaz to nearby Le Grand Bornand, a picturesque and unspoilt skiing area. We offer at least one outing to Le Grand Bornand during the week. The two resorts make up the Aravis area, offering 220km of varied skiing.



7 NIGHTS:
£2,075

Marked Pistes: 220km

Runs: 130 - 37 Green | 41 Blue | 42 Red | 10 Black

Lifts: 85

Snow canons: 350



HOTEL BEAUREGARD



Ideally situated at the foot of the slopes and within 100m of a new Télémix lift, Hotel Beauregard really is ski-in/ski-out.

A large traditional Savoyard chalet, the hotel's rooms are all decorated in typical alpine style and each one has a balcony looking out on the Aravis mountains. All the shops, bars and facilities of La Clusaz village are on the doorstep.

You will find spacious bar and seating areas with comfortable armchairs. Each evening guests will enjoy a delicious four-course dinner, seated at large tables reserved for the Classic Alpine Ski Club.

Complimentary facilities include a superb indoor swimming pool, jacuzzi, steam room and sauna.

The ski room is serviced by a technician who is on hand to help you with your equipment at the beginning and end of each day.

An elegant hotel with attentive staff that is popular with discerning guests who appreciate its spacious communal areas as well as the comfort of its rooms.



ROOM FEATURES

- Double or twin rooms
- Ensuite bathroom with bath
- TV with BBC channels
- Telephone
- Hairdryer
- Safe

MORZINE - Portes du Soleil

1000m - 2460m

A friendly and lively resort, all types of skier will enjoy the variety of skiing that Morzine has to offer

Morzine's position on one side of the world-renowned Portes du Soleil circuit is particularly appealing – with over 650km of pistes, there is plenty of skiing for every standard of skier.

Not only does Morzine itself offer varied skiing, it is ideally positioned between the picturesque scenery and gentler skiing of Les Gets and the high altitude, more dramatic Avoriaz.

Morzine is a traditional and hospitable alpine town situated in a tree-lined valley, offering a wide variety of shops and activities.



7 NIGHTS:
£2,075

Marked Pistes: 650km

Runs: 283 - 33 Green | 119 Blue | 104 Red | 27 Black

Lifts: 197

Snow canons: 632



HOTEL CHAMPS-FLEURIS



Perfectly situated at the foot of the pistes and opposite the Pléney télécabine. Peaceful, and yet a short distance from the village centre.

This family-run hotel marries traditional warmth with contemporary comfort. After a day on the slopes you can unwind in the spacious and comfortable bar and lounge area. Here you will also find an additional area well-suited to the card players amongst you.

Relaxing those tired muscles shouldn't be a problem. There's complimentary access to the large, covered, outdoor pool and the indoor sensory spa pool, including steam room and sauna.

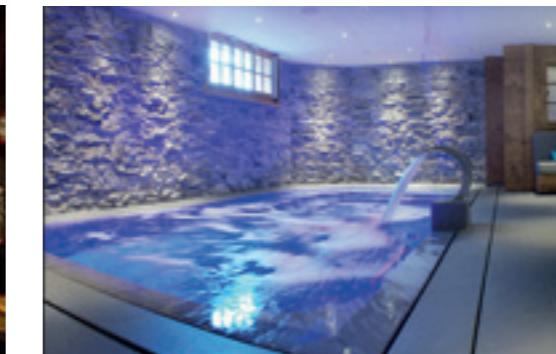
The cosy mountain feel dining room offers an extensive breakfast buffet as well as dinners that are themed around different cuisines, including regional dishes.

Every room benefits from plenty of storage space, an ensuite with bath, and a balcony with magnificent mountain views.



ROOM FEATURES

- Deluxe rooms (twin or double)
- Ensuite with bath
- TV with 8 English channels
- Telephone
- Hairdryer
- Safe



LES SAISIES - Espace Diamant

1650m - 2069m

Our clients particularly appreciate both the peaceful, gentle skiing and the charming bustle of the Les Saisies village

The wide, gentle, tree-lined slopes of Les Saisies make it ideal for intermediate skiers and beginners alike.

At 1650m and benefiting from its own micro-climate, Les Saisies is one of the most snow-sure resorts in the region. With easy links to the six other 'Espace Diamant' resorts, Les Saisies offers extensive skiing and open plateaux with stunning views across to Mont Blanc.

The village, lined with traditional chalets, has a range of shops, bars and restaurants offering a selection of local produce.

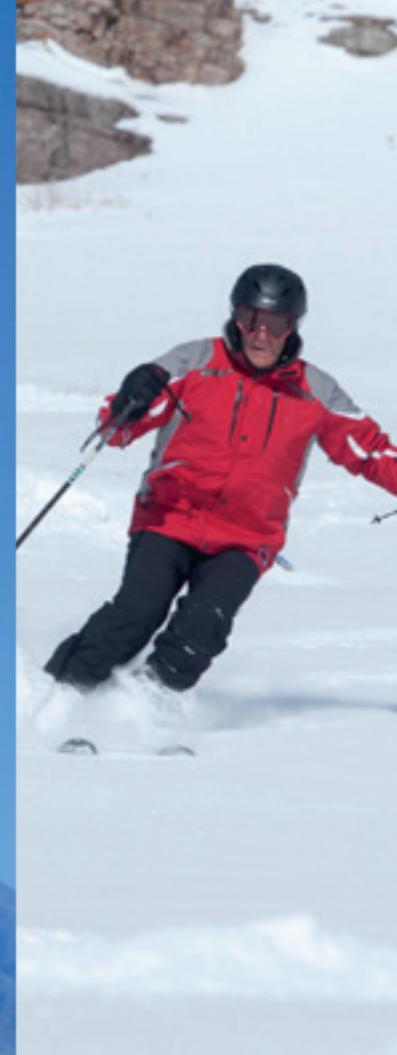


Marked Pistes: 192km

Runs: 155 - 31 Green | 65 Blue | 49 Red | 10 Black

Lifts: 79

Snow canons: 330



HOTEL LE VERY



A comfortable, alpine-style hotel offering individually styled rooms, all with ensuite facilities.

Buffet breakfast is provided at the adjoining Le Copon restaurant, which also has a cosy bar, ideal for after-ski or pre-dinner drinks.

In Les Saisies we will be offering two dinner venues: on the first and last evening, dinner will be at Le Copon and on the five other evenings at Tante Annick which is a five-minute walk from the hotel. In each case, a delicious three course meal including drinks will be served.

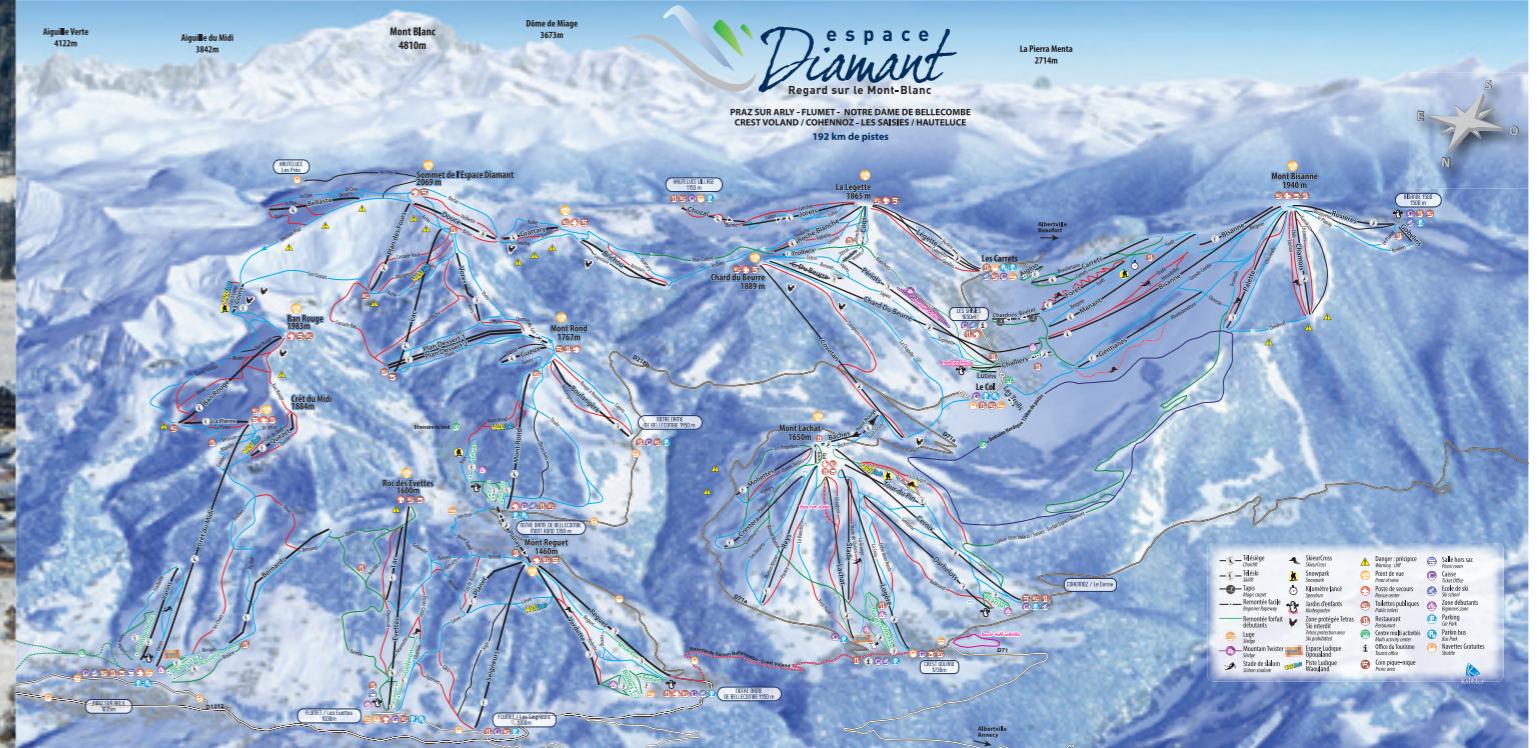
Le Very Hotel has a jacuzzi and sauna available at extra cost for those who would like to book these facilities separately.

The ski rental shop is on the edge of the pistes and only a few minutes walk from the hotel. Your skis and boots will be stored in heated lockers and you can ski direct in and out from the rear of the shop onto the pistes.



ROOM FEATURES

- Single, double or super- or double rooms
- Ensuite bathroom with shower or bath
- TV
- Telephone



CREST-VOLAND - Espace Diamant

1230m - 2069m

Perfect for those who appreciate an authentic, peaceful mountain experience, with direct access to the stunning Espace Diamant ski terrain.

Crest-Voland will suit those looking for an authentic, traditional mountain oasis. The small resort has easy connections to the 'Espace Diamant' ski area but remains one of the best kept secrets in the French Alps.

The 'Espace Diamant' area has an excellent snow record and offers a vast and varied ski terrain with beautiful views over to Mont Blanc.

Peaceful, gentle runs make Crest-Voland an ideal base for intermediates, who will appreciate the stunning scenery.



Marked Pistes: 192km

Runs: 155 - 31 Green | 65 Blue | 49 Red | 10 Black

Lifts: 79

Snow canons: 330



HOTEL MONTCHARVIN



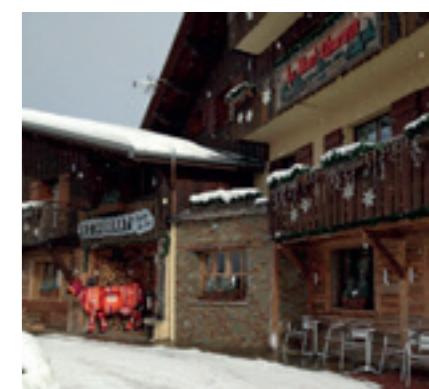
At the foot of the pistes, opposite the ski shop and only 100m from the nearest ski lift lies the charming Montcharvin Hotel.

Montcharvin is a hand-crafted wooden chalet with traditional decor and a cosy ambience.

The relaxed bar and lounge with its charming wood burner provide a warm welcome after a day on the slopes. The hotel also has a sauna for those wishing to relax tired muscles.

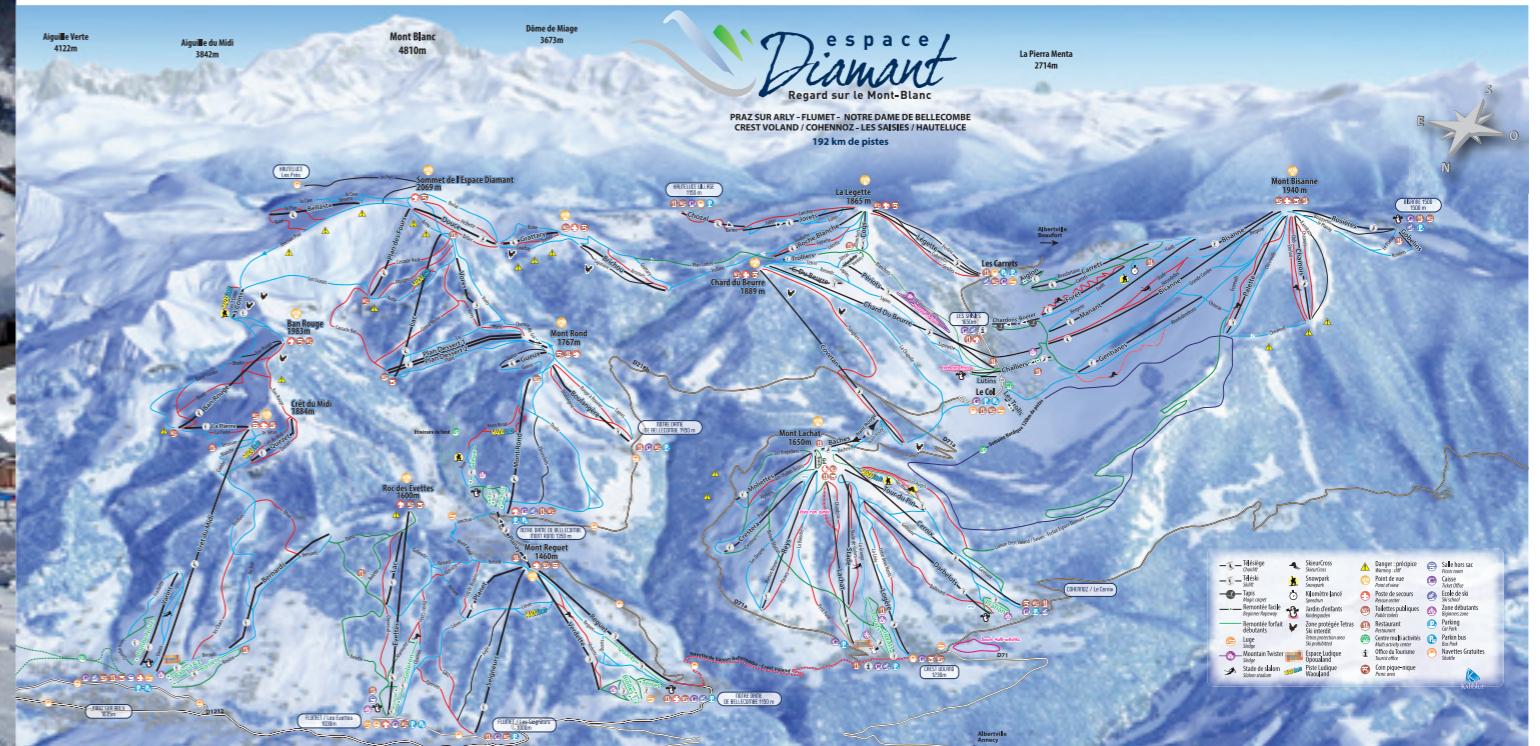
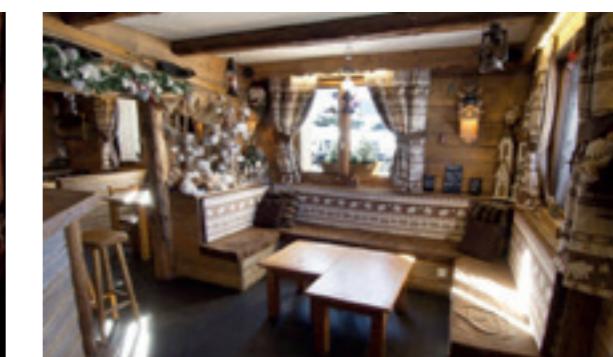
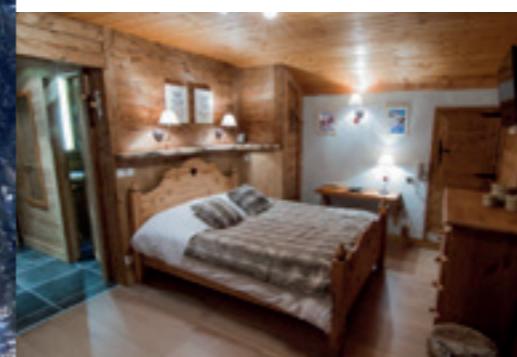
A family-run hotel with 18 rooms, the hotel provides its guests with a very warm and personal service. The popular restaurant, open to non-residents, offers both hearty Savoyard dishes and more refined French cuisine.

The rooms are individually decorated in a beautiful mountain style and all have views across the mountains or the pistes. An oasis of peace and quiet.



ROOM FEATURES

- Double or twin rooms
- Ensuite bathroom with bath or shower
- TV
- Hairdryer
- Safe



PRICES

Don't forget what's included:

- Return scheduled flights from your choice of airport (see below for details)
- Resorts with an excellent snow record and short transfers from Geneva airport (usually under 1.5 hours)
- High quality accommodation on or close to the piste and a stone's throw from the lifts
- Quality equipment hire, expert advice and convenient storage so no walking through the village in ski boots back to the hotel
- Delicious buffet breakfast and three-course evening meal, now including drinks so no need to worry about splitting wine bills each evening
- 5 hours of private ski tuition / guiding every day in small groups of usually six or less (plus pre-booked tables for lunch)
- Tailor your holiday to be perfect for you
- 100% financial protection through the Travel Trust Association

Resort and Hotel	Depart Friday 08-15 January 2016	Depart Friday 15-22 January 2016	Depart Friday 22-29 January 2016	Depart Sunday 06-13 March 2016	Depart Sunday 13-20 March 2016	Single Occupancy Supplement
FLAINE La Terminal Neige Totem		£1,925	£1,925	£1,925		£45 per night
CREST-VOLAND Le Montcharvin	£1,750					£20 per night
LA CLUSAZ Le Beauregard		£2,075	£2,075		£2,075	£45 per night
LES SAISIES Le Very		£1,599			£1,599	£28 per night
MORZINE Le Champs Fleuris	£2,075			£2,075		£45 per night

- The prices are per person for 7 nights, based on two people occupying a double room.
- The single occupancy supplement is based on one person in a double room.
- For the Beginners' Group in Les Saisies add £100 per person
- For the Off-Piste Group in Flaine add £125 per person

FLIGHTS

The price of your holiday includes an allowance of £130 towards your flight costs. When you book, we will confirm a time to meet you at Geneva airport for the transfer. Either book your own flight and we'll reduce your holiday cost by £130 or we will be happy to book the flight for you, subject to a booking fee of £25. If the actual flight cost is more than £130, both the booking fee and any additional flight cost will be included in your final invoice. We will equally make a refund where flight costs are less than £130. We will inform you prior to booking your travel if the additional flight cost is greater than £50.

Resort	Under 65 Years	65-75 Years	Over 75 Years
FLAINE	£190	£180	FREE
CREST-VOLAND	£163	£147	£130
LA CLUSAZ	£163	£147	FREE
LES SAISIES	£163	£147	£130
MORZINE	£199	£178	£178

LIFT PASSES

Lift passes are charged separately as the prices vary according to skier age.

To save time in resort, we recommend that you pre-book a lift pass. We shall require a passport type photograph from you when you make your final payment.

Please note that if you are issued with a reduced price lift pass, once on the slopes you will need to carry documentation that proves your age.

HOW TO BOOK

Booking your holiday with Classic Alpine Ski Club is simple. Follow these steps and we'll take care of the rest.

1. Choose your resort and accommodation.
2. Choose your departure date.
3. Call us on 01444 390 242 to discuss your holiday requirements and determine your skiing level.
4. Complete the booking form on p19 and return by email (info@classicalpine.com) or send it to us at 2A Albert Street, Tring, Hertfordshire HP23 6AU, along with a deposit for each holiday.
5. The deposit can be paid for by direct debit, credit card* or cheque (made payable to 'The Mountain Experience Company Ltd Trust Account'). You can provide card details on the booking form or by phone.

*There is a surcharge of 2% for credit card payments.

EARLY BOOKING DISCOUNT

Book before 15th October 2015 and we will give you a 5% discount on the cost of your holiday.

COMPLIMENTARY PRIVATE TRANSFER

Book two ski resorts back to back and we'll lay on a complimentary private transfer direct to your second hotel.



INSURANCE

It is a condition of booking a Classic Alpine Ski Club holiday that you purchase appropriate Travel and Winter Sports insurance.

The Mountain Experience Company Limited is an Introducer Appointed Representative for the purposes of your travel insurance, appointed by Global Travel Insurance Services Ltd, who are authorised and regulated by the Financial Conduct Authority whose status can be checked on the FCA Register by visiting <http://www.fca.org.uk/> or by contacting the FCA on 0845 606 9966.

Contact Details Global Travel Insurance, The Turret, 25 Farncombe Road, Worthing, West Sussex, BN11 2AY. Tel. 01903235042 email enquiries@globaltravelinsurance.co.uk

When you book a holiday we will provide you with an application form enabling you to arrange this insurance. Beyond providing this information, we are not allowed to assist you in any way in the arrangement of your travel insurance or give any advice.

TTA 100% FINANCIAL PROTECTION

Classic Alpine is a division of The Mountain Experience Company Limited, a Travel Trust Association Member (Q3634). The TTA provides 100% financial protection for your holiday, whether or not it includes flights.



BOOKING CONDITIONS

Our Agreement with You

Classic Alpine Ski Club is a trading division of The Mountain Experience Company Limited. If you're booking a skiing holiday with us, your contract is with The Mountain Experience Company Limited (Company Number 9537139). Please read these conditions carefully as they set out what you are legally entitled to expect from us when you buy our holiday services. "You" and "your" means all persons named in the booking.

OUR COMMITMENT TO YOU

Responsibility for your holiday

We are responsible for ensuring that each part of the holiday you book with us is provided to a proper standard and as was advertised by us, or changed and accepted by you. We have taken all reasonable care to make sure that all the services which make up your holiday are provided by efficient and reputable businesses.

We accept liability for matters which arise as a direct result of our negligence or breach of duty to exercise care in making arrangements for you including any acts or omissions by our employees or agents while they are operating within the scope of their normal duties. Furthermore, we will accept liability for any negligent act or omission of our suppliers, who operate elements of your holiday arrangements, including any claim involving death, personal injury or illness. In respect of carriage by air or road and the provision of accommodation, our liability in all cases will be limited in accordance with the relevant international conventions or the conditions of the supplier.

Due care has been taken to ensure that the descriptions, facts and opinions in our brochures are accurate at the time of publishing. The layout and furnishing of rooms shown in photographs may change. During the lifespan of our brochure, advertised services, facilities, schedules and laws may change. Errors may occasionally occur. It is therefore important that you check all the details of your holiday at the time of booking.

Price

The prices published in this brochure, in our marketing material and on our website are based on the exchange rates and fuel prices at the time of publishing. Whilst we make every effort to ensure that prices are accurate at the time of publishing, we cannot guarantee these prices.

Our prices are subject to surcharges on the following: currency fluctuations, Government Actions (for example, changes in the rates of Value Added Tax), aircraft fuel, overflying charges and airport charges. Only if the amount of any increase in our costs exceeds 2% of the total cost of your holiday will we levy a surcharge. The price of your holiday may increase after you have booked but no later than 30 days before the departure date stipulated and we will forward you an amended invoice reflecting any changes made. If the increase means paying more than 10% extra on your holiday price you will be entitled to cancel with a full refund of all money paid to us. Should you decide to cancel because of this you must do so within 14 days of receiving the invoice for the balance of your holiday. This invoice is normally issued 11 weeks before departure. Once you have paid for your holiday in full together with surcharges (if any) we guarantee that no further surcharges will be made.

Should you instruct your credit/debit card company to "charge back" any payment(s) properly due from you in respect of your booking, we will charge you an administrative fee of £10 per incident and associated costs. We further reserve the right to cancel your booking and/or take legal action against you for all outstanding payments.

Flights

You can choose whether or not you would like us to book your flight.

For flight inclusive holidays, the price includes a flight allowance of £130 and an additional administration fee of £25. We purchase your flight ticket as soon as we receive a deposit from you and at that time we will be able to fix the normal cost of your holiday. If the actual cost of the flight is higher than the budget figure we will ask for your confirmation before proceeding. The difference between the budget figure and actual cost will be reflected as an additional charge or as a deduction in your confirmation invoice. Once we have booked your flight, we will forward you the booking details by email so that you can provide the flight operator with your personal information (including passport details) and print off your boarding pass.

If you book your own flight, you must ensure that it is scheduled to land at the specified airport before the time communicated by us at the time of booking, in order to ensure that your arrival coincides with the transfer departure times to resort. We will confirm the airport and transfer depart time on our Confirmation Invoice and this will then form part of the contract with you. Once you have booked your flight, you must send us the flight details and these must be sent at the latest when you pay the balance of your holiday.

Alterations

We hope and expect to be able to provide you with the holiday we have confirmed to you at the time of booking. However, because we make arrangements many months in advance and use the services of independent suppliers (such as airlines, hotels etc) over whom we have no direct control, we occasionally do need to make changes. We reserve the right to do so at any time and will let you know as soon as we can. Most such changes are minor but occasionally we may have to make a significant change.

Major changes

A major change is one that we make to your holiday arrangements before departure that involves a change by us of a flight time by more than 12 hours, a change of your departure or arrival airport to one that is significantly more inconvenient to you, a change of resort or a change of accommodation to that of a lower standard. If a major change becomes necessary we will inform you as soon as we can before you depart. If we advise you of a major change before your departure, then unless it relates to circumstances amounting to force majeure (see below) you have 3 options:

1. Accept the alternative holiday offered "at additional cost if applicable"

2. Purchase another available holiday from us at the prices that apply at that time. If it is cheaper than the original holiday purchased, we will refund the price difference and if it is more expensive you will be charged for the difference.

3. Cancel your holiday with full refund of all monies paid.

Compensation

In all of these cases including cancellation by us, compensation of £25 per person will be paid if the major change is notified to you less than 21 days before your scheduled departure.

Cancellation by us

We aim to provide the holiday as booked. But if, for example, not enough people booked on your holiday or if suppliers over whom we have no direct control make significant changes, we may have to cancel the holiday.

If we cancel your holiday, except where this is because you have not

paid, we will offer you the 3 options mentioned above. We will not cancel your holiday within 6 weeks of departure unless for reasons beyond our control (see 'Important Note: Events beyond our control below').

Important Note: events beyond our control

We will not pay any compensation for changes caused by reason of war or threat of war, riots, civil strife, terrorist activity, industrial disputes, natural or nuclear disasters, fire, technical problems of transport, closure or congestion of airports, adverse weather conditions, epidemics, health risks, changes due to rescheduling or cancellation of flights by an airline or alteration of the airline or aircraft type for reasons beyond our control or that of our suppliers, or events or circumstances beyond our control amounting to force majeure and Acts of God.

In February 2005 a new Europe-wide law relating to denied boarding, delays and cancellation of flights came into force. This law granted rights to passengers including in certain circumstances the right to cancel their flight and receive reimbursement of the cost of the flight from their airline. Full details of these rights is publicised at EU airports and is also available from affected airlines. However, you should note that reimbursement of the cost of a flight that forms part of your holiday is the responsibility of your holiday airline and will not automatically entitle you to reimbursement of the cost of your holiday from us.

Consumer protection
The Mountain Experience Company Limited is a Travel Trust Association (TTA) Member (membership number Q3634). Every TTA member deposits the money paid for a holiday into the Trust Account which is a bank account designated to hold the customer's money. Your money remains in the Trust Account and is supervised by an appointed trustee who is either a banker, chartered or certified accountant or a solicitor. In addition to your money being held in trust, the TTA will guarantee the financial obligation of its members up to a maximum for any one passenger of £11,000. So if you paid £2,000 the TTA guarantees it will reimburse the loss of the £2,000, where it is not available for you from the Trust Account. Therefore, the Trust Account plus the guarantee will ensure that all the money which you have paid is safely protected and available to reimburse the money paid. When you make a booking, you will be supplied with a guarantee certificate - you can see the terms of the guarantee on www.traveltrust.co.uk/guarantee. Should the TTA member become insolvent, in most instances your money will still be held within the TTA member's Trust Account by the designated Trustee, and available to pay for your holiday. If because of fraud or dishonesty the money is not there, then the guarantee is available to reimburse your loss. In some cases your holiday may continue as the provider or suppliers have already been paid. Where you have only paid a deposit and still have an outstanding balance, your holiday may be unaffected and by paying the balance your holiday will continue as planned. Where possible, attempts will be made to ensure that you can carry on with your original holiday arrangements.

Snow and weather conditions

We cannot accept responsibility for the snow or weather conditions experienced during your holiday or the effect these may have on your travel arrangements, accommodation, skiing or ski instruction. Nor do we offer a snow guarantee but we have specially chosen resorts which should provide good snow conditions.

Refunds
We will not make any refund to you for unused portions of air, bus or other tickets, unused accommodation or meals, unused ski hire, ski lift passes or ski instruction. No representative or agent of The Mountain Experience Company Limited is authorised to promise or make any refund to you.

Personal injury
If you suffer injury, illness or death directly as a result of the services provided as part of your holiday, we may make a payment to you. We will not make a payment if your injury, illness or death was caused by an event or circumstances which the person who caused it could not have predicted or avoided even if they had taken all necessary and due care. We will not make any payment if your illness, injury or death was your own fault. If we do make a payment, it would be similar to one you would receive under English Law in an English law court. We will make such payments for injury, illness or death on the following basis:

- You must tell us and the supplier involved about your injury or illness while you are in the resort. You should also write to The Mountain Experience Company Limited about your claim within 3 months of coming home from your holiday to allow us to investigate it properly and co-operate with us so as to enable us to carry out such investigation. You should transfer to us any rights you have against the supplier or any other person.
- You should co-operate fully with us if we or our insurers want to enforce those rights. Any payments we make may be limited in accordance with international conventions. We ask you to transfer your rights to us so that we can claim back from suppliers any payments we make to you, plus any legal or other costs.

Your alterations
If after your holiday has been confirmed you want to change to another resort or change the departure date or accommodation, we will do our utmost to make this possible provided written notification is received at our office from the person who signed the booking form. An administration fee of £50 per person will be charged together with any additional costs of the new holiday. Changes within 8 weeks of departure are treated as cancellations of the original booking and cancellation charges will apply. For flight-inclusive holidays any name changes required after flights have been confirmed will be subject to an additional charge of up to £150 in respect of additional costs imposed by the airline.

Your cancellation
If you or anyone on your holiday booking decides to cancel the holiday or part of it we must be notified in writing. The cancellation will take effect from the day the written confirmation is received by recorded delivery. If the cancellation results in a person travelling alone, a single room supplement is payable. The following scale shows the amount payable on cancellation, depending upon when we receive your written instructions:

When we receive notification

More than 56 days

55 to 35 days

34 to 21 days

20 to 8 days

7 days or less

Cancellation charges as a % of total holiday cost

Deposit forfeited

45%

60%

90%

100%

Your behaviour and responsibility

You and your party undertake to behave in a fair and responsible way towards the Classic Alpine Ski Club, its clients and those who provide elements of your holiday. If you fail to do so we have the right to terminate your holiday and we will have no further obligations towards you. Any costs that result from improper action by any member of your party are your responsibility.

You must advise us of any medical condition or disability that may affect your ability to travel or take part in your holiday. If you do not do so you will be responsible for all resulting consequences and costs.

YOUR COMMITMENT TO US

Booking

When you make your booking you must complete and sign a booking form and send it to us, by post or email, and make the appropriate payment (see below). Whether you book alone or as a group, we will only deal with the lead booking name in all subsequent correspondence, including changes, amendments and cancellations. When you sign the booking form you are confirming on behalf of all your party that you understand and have accepted these Booking Conditions and all other information in this brochure relevant to your holiday. You are responsible for ensuring the accuracy of the personal details or any other information supplied in respect of yourself and any other person travelling on the booking and for passing on any information regarding the booking or any changes made in relation thereto, to all persons travelling on such booking, including but not limited to information on schedule changes or copies of booking confirmations.

If you are booking a flight-inclusive holiday you must show your first name, and that of other members of your party, exactly as recorded on your passport as this must match your flight ticket. You are also responsible for notifying us a) at the time of booking of any personal circumstances and needs pertaining to a person with reduced mobility - for example, if anyone in the party has difficulty in walking more than 500 metres, and b) at any time from the time of booking until 48 hours prior to the flight's departure if any person travelling on the booking has ceased to be self-reliant or a person with reduced mobility or if a person previously reported to be with reduced mobility or as not being self-reliant does no longer fall into either category.

Insurance

It is a condition of booking a holiday with us that you and all other members of your party obtain Travel and Winter Sports insurance. If you are unable to supply details of sufficient travel insurance when you pay the balance of the cost of the holiday, or a signed waiver, then we will be unable to issue your final travel documents. We highly recommend that you obtain travel insurance at the time of booking, as this will provide cover in case you need to cancel your booking prior to departure. It is vital to ensure that your travel insurance policy provides adequate cover for cancellation, missed departure, unused accommodation and all activities that you plan to undertake, including skiing off-piste. It is your responsibility to check carefully whether there are any age restrictions on the insurance policy.

Late arrivals, delay and denied boarding

We cannot accept responsibility if you miss your flight or transfer due to late check in, check in queues, delays in connecting transport or delays introduced by security procedures.

Payment

The booking form must be accompanied by a non-refundable deposit of £250 per person per holiday, plus £155 for flight-inclusive holidays. When the booking is accepted we will issue a Confirmation of Booking Invoice by e-mail and a contract will exist between us from the date that this invoice is issued. An invoice for the balance of the cost of your holiday will be issued 11 weeks before departure by e-mail. In the event of circumstances arising between your booking being accepted and the balance invoice being issued that give rise to a surcharge, this will be shown on the balance invoice. You must pay the balance of your holiday at least 8 weeks before your departure date. If you don't, we reserve the right to cancel your booking, retain the deposit and apply the cancellation charges detailed below.

If you make your holiday booking within 8 weeks of your departure date then you must pay the full cost at the booking stage and a contract will exist when we accept your payment.

Credit card payments will be subject to a 2% or 3% fee depending on the card type. There is no service charge levied by us for debit card or BACS payments.

Your alterations

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cut along dotted line

PLEASE USE BLOCK CAPITALS AND DELETE/SELECT AS APPROPRIATE

RESORT AND HOTEL (Please Select)

1	FLAINE La Terminal Neige Totem	2	CREST VOLANT Le Montcharvin	3	LA CLUSAZ Le Beauregard	4	MORZINE Le Champs Fleuris

SKI LEVEL: Please indicate the most accurate description of your skiing level

1	Beginners Group: Les Saisies, 15-22 Jan	2	Beginners Group: Les Saisies, 13-20 Mar	3	Off-Piste Group: Flaine, 22-29 Jan
1 Yes <input type="checkbox"/>	No <input type="checkbox"/>	2 Yes <input type="checkbox"/>	No <input type="checkbox"/>	3 Yes <input type="checkbox"/>	No <input type="checkbox"/>
2 Yes <input type="checkbox"/>	No <input type="checkbox"/>	3 Yes <input type="checkbox"/>	No <input type="checkbox"/>	1 Yes <input type="checkbox"/>	No <input type="checkbox"/>
3 Yes <input type="checkbox"/>	No <input type="checkbox"/>	1 Yes <input type="checkbox"/>	No <input type="checkbox"/>	2 Yes <input type="checkbox"/>	No <input type="checkbox"/>

HITTING YOUR
50's AND 60's
IS JUST THE
BEGINNING



CLASSIC ALPINE
SKI CLUB

www.classicalpine.com