

## **Completed Sales Order**



Thank you for shopping at Farmers. Our Call Centre are now responsible for your order. Our goal is to ensure that you are kept fully informed of progress, and that your new items are delivered to you as soon as possible. Should you have any questions about the progress of your order please contact the Call Centre on 0800 FARMERS (0800-327637) or email contactus@farmers.co.nz\_and quote your Customer Sales Order number as shown below. See www.farmers.co.nz for Call Centre hours.

## Customer Sales Order Number: 0031626181

**Purchasing Store:** 

Queensgate (4044)

Sales Person:

375158

Article Description Qtv **Unit Price Total Discount** 6667409 Haier HRF241VW Single Temp Fridge 1 \$999.00

\$0.00

Date 05/07/2022

Approx. Delivery

**Article Options:** 

Delivery to Customer

**Delivery Instructions:** 

Please deliver ASAP, please take away old fridge, thanks

Customer Number: 0050090696

**Customer Name:** 

Ms Fiona Mckinney

**Delivery Address:** 

109 Wellington Road

Wainuiomata

Lower Hutt 5014

Primary / Daytime:

045644819 / 0212925739

Freight: \$0.00 Total for Order: \$999.00

Order calculated on: Friday, 17 June 2022

Approx. Delivery Date: We will make every effort to achieve the approx. delivery date, however delivery dates are estimates only based on the information we have at the time of purchase, and are subject to change. For example, if when received the items fail the Farmers quality assurance program or there are shipping or other transport holdups.

Farmers does not have the capacity to store large stock items at stores. The customer needs to contact the Call Centre if a delayed delivery is required to update the order prior to the order being dispatched. Once dispatched, the customer will be

required to take delivery of the order.

Warranty Statement: Please keep this document for warranty purposes.

**Delivery Statement:** 

Deliveries are not available on Sundays or Public Statutory Holidays.

Farmers Home Delivery Service Statement: When your order is available, you will be contacted by our Farmers Delivery Contractor to finalise delivery arrangements. They will set a delivery date and time frame with you and double check your address and delivery instructions. Our aim is to provide you with a quality service. To help us achieve this, please provide us with the following information:

- Advise us if there are any special directions to help us to locate your home easily.
- Advise us of any difficulties our delivery team are likely to encounter i.e. difficult or restricted truck access, animals or other constraints. (Be advised that we may need you to sign an indemnity form if we judge that delivery instructions could hazard your property).
- Be available to take delivery at the agreed time period, or make arrangements for a representative to take delivery on your behalf.

On arrival, our Delivery Contractor will provide the following service:

Delivery of purchased items to any room of your choice as long as the space is clear. The delivery team cannot move existing

- furniture within your home.
- Furniture will be unwrapped, and wrapping taken away if requested at time of purchase (other than kitset furniture).
- Minor assembly (such as attaching legs and headboards to beds) will be carried out if required. This excludes assembly of kit sets or electrical connections or attaching legs to lounge suites.

To ensure your satisfaction:

- Carefully inspect your products before signing the driver's delivery note, to ensure that the goods are in good condition, and that you have received all of the items on the delivery note.
- After signing, if you discover any damage or defect that was not obvious due to packaging, you must notify 0800 Farmers within 24 hours of delivery.
- Please choose carefully, as we do not refund if you change your mind. We are happy to exchange your goods (Excluding Beds, Furniture, Whiteware & Electronics), within 14 days, with proof of purchase, providing the goods are in their original condition. If the goods are faulty we will meet our obligations under the Consumer Guarantees Act to provide a remedy.

Thank you for shopping at Farmers.