



Integrantes:

RA: 02231003 – Bruna Sanguini Matuciak Guedes

RA: 02231025 – Daniel Rodrigues Andrade

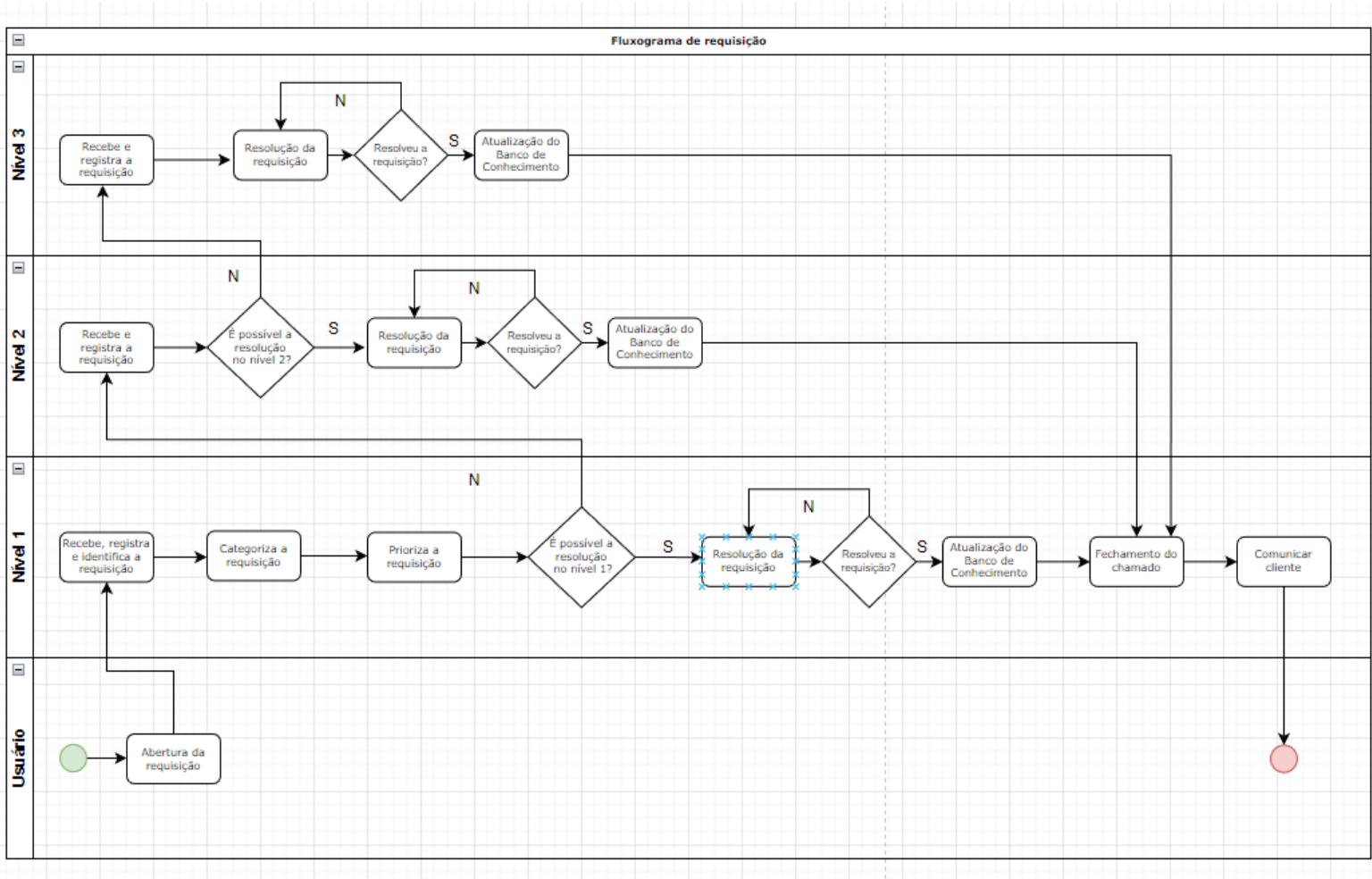
RA: 02231034 – Gustavo Luiz Dessunte Bernardes

RA: 02231020 – Isabela Oliveira Noronha

RA: 02231024– Kauan Cruz Cursino de Souza

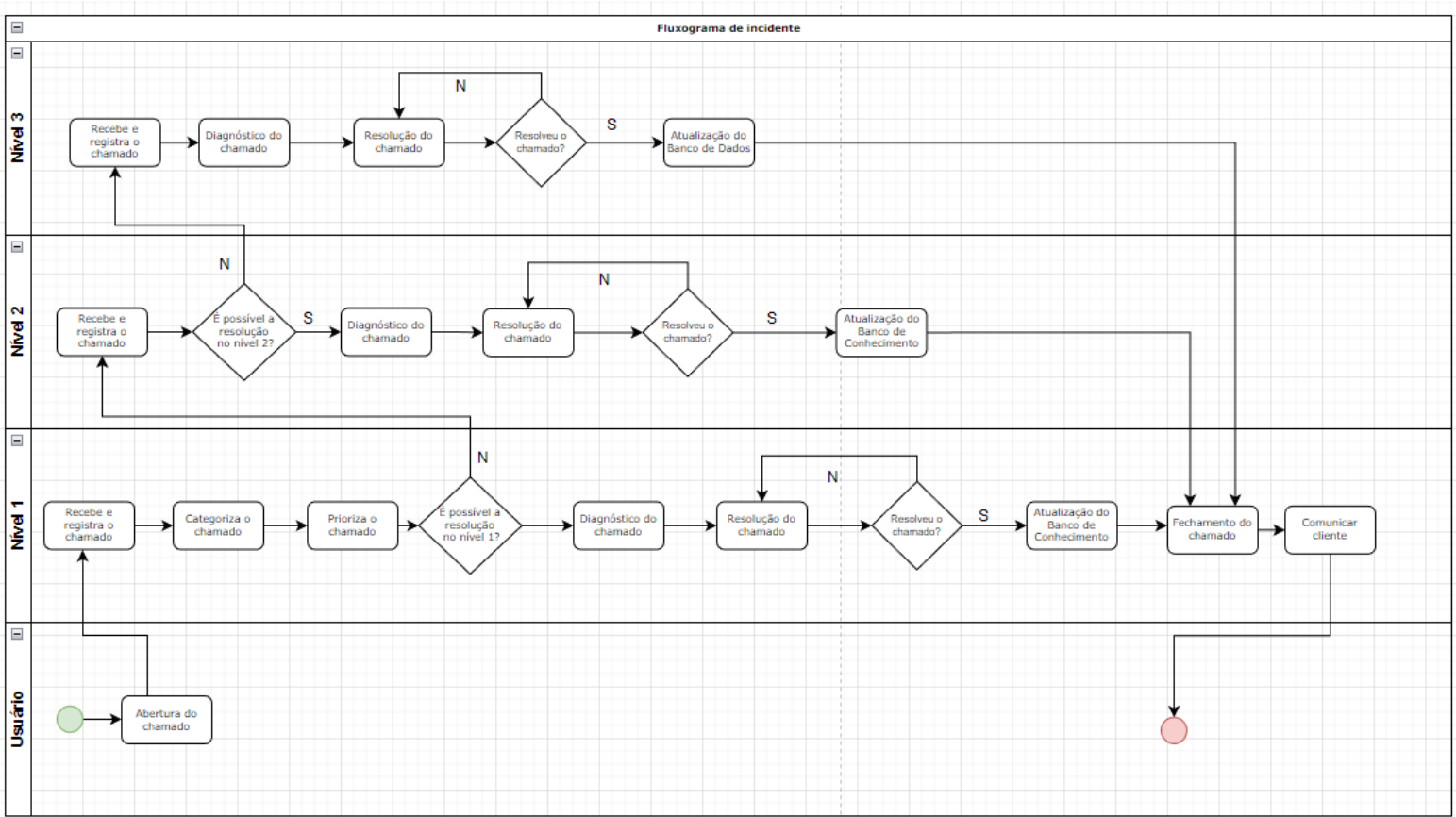
RA: 02231006 – Sofia Utaka

Fluxograma de Requisição





## Fluxograma de Incidente



Fluxograma de Problema

