



FACULDADE DE  
CIÊNCIAS E TECNOLOGIA

**Human-Computer Interaction**

**2024/2025**

# **NovaSpots**

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## Stage 5: Heuristic evaluation



**NovaSpots**

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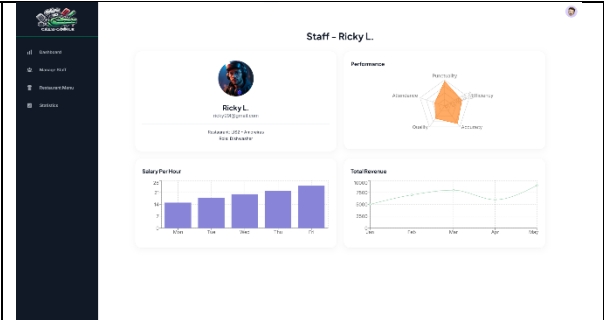
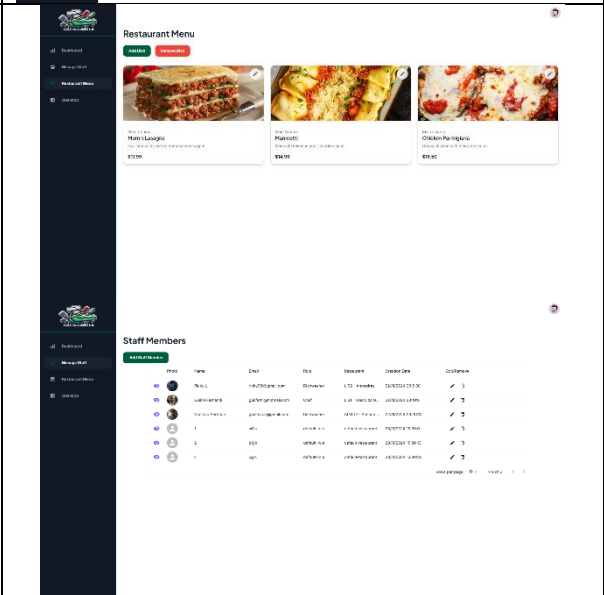
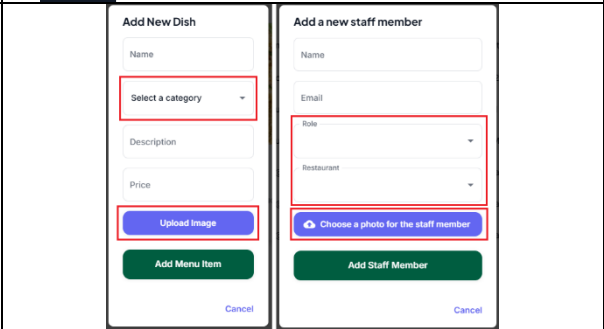

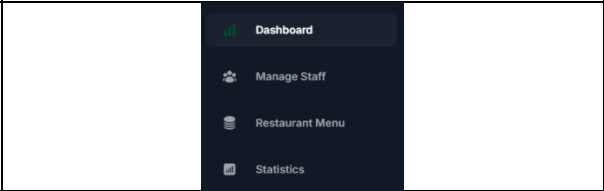
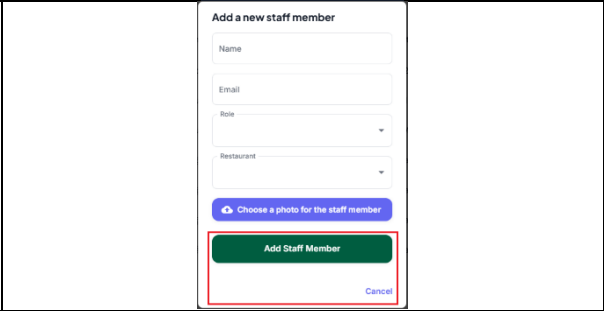
Nº	Problem	Heuristic	Description	Severity	Solution
<a href="#">1</a>	Button hovers have inconsistent feedback	Consistency & Standards	The “Add Staff Member” Button in the Manage Staff tab and the same button that appears on the modal when clicking on it, should have equal hover behaviors (things that look similar should work similar).	Cosmetic	The hover should have the same color.
<a href="#">2</a>	Inconsistent wording	Consistency & Standards	In the “Restaurant Menu” tab the “Add Dish” modal has inconsistent wording in the title and the confirm button.	Cosmetic	Alter the button’s wording.
<a href="#">3</a>	Inconsistent use of language	Consistency & Standards	In the “Dashboard” different languages are used.	Major	Use the same language or provide different language options.
<a href="#">4</a>	Incorrect form feedback	Error reporting, diagnosis, and Recovery	In the form modals the form feedback is not reset when canceled.	Major	Reset the form feedback when canceled.
5	Excessive hover feedback	Visibility of system status	In the “Statistics” tab the “Best Sellers” dishes have hover feedback making them appear to be interactive	Minor	Offer more information about the best seller dish when hovering or remove the hover feedback.
<a href="#">6</a>	Nonexistent marked exit	User control & freedom	In the “Manage Staff” tab, after selecting an employee, there should be a return button to the list of Staff Members	Minor	Create a return button.
<a href="#">7</a>	Inconsistency between the “Manage Staff” tab and the “Restaurant menu” tab	Consistency & Standards	In the “Restaurant menu” tab and the “Manage Staff” tab, the edit, delete and view information options should be displayed similarly.	Minor	Choose a consistent layout for both tabs, since they have similar use cases.
<a href="#">8</a>	Inconsistency between the “Add new ...” modal buttons and drop-down lists	Consistency & Standards	In the “Add New Dish” and “Add new staff member” modals the upload buttons should have the same labels, and the drop-down lists should have similar design.	Cosmetic	Choose a consistent design for the “Add new ...” modals.
<a href="#">9</a>	Page elements are not aligned and centered	Aesthetic and Minimalist Design	Some page elements don’t have the same size or are misaligned.	Cosmetic	Guarantee the same sizes between similar elements and align them correctly.
<a href="#">10</a>	Icons lack of contrast	Aesthetic and Minimalist Design	The tab’s icons should have a better contrast with the background when selected.	Cosmetic	Change the color of the icons to white when selected.

<a href="#"><u>11</u></a>	Non-intuitive Add/Confirm and Cancel buttons layout	Aesthetic and Minimalist Design	In the edit and add modals the add/confirm and cancel buttons should have a similar design and have better color coding.	Minor	Set a color-coding scheme for the add/confirm and cancel. Also, these buttons should be inline and have a similar design
<a href="#"><u>12</u></a>	Confirm delete modal is prone to error	Error prevention	In the confirm removal modals the “No” should be on the right and the “Yes” on the left (the option less prone to error should be the most accessible)	Major	Switch the “No” and “Yes” options in the confirm removal modal.
<a href="#"><u>13</u></a>	Lack of upload picture feedback	Visibility of system status	When uploading a picture, it is not sufficiently evident that the upload was successful, and it is not possible to confirm which picture was uploaded	Major	Show the name of the file that was uploaded.
14	Uploading an incorrect file type	Error prevention	When uploading a picture, it should not be possible to upload files that are not pictures	Catastrophic	When browsing local files, only picture type files should appear.

Most of the features in the Account page are not working, there should be an indication in the report.

Screenshots

1	<div><div>Add Staff Member</div><div>Add Staff Member</div><div>Add Staff Member</div><div>Add Staff Member</div></div>
2	<div><div>Add New Dish</div><div><div>Name</div><div>Select a category</div><div>Description</div><div>Price</div><div>Upload Image</div><div>Add Menu Item</div><div>Cancel</div></div></div>
3	<div><div><div>TOTAL STAFF MEMBERS</div><div>50</div><div>↑ 10% Desde o último mês</div></div><div></div></div>
4	<div><div>Add a new staff member</div><div><div>Name</div><div>Email</div><div>The email is necessary</div><div>Role</div><div>Restaurant</div><div>Choose a photo for the staff member</div><div>Add Staff Member</div><div>Cancel</div></div></div>

6	
7	
8	
9	
10	
11	

12	<div>Remove a staff member</div> <div>Are you sure you want to remove the staff member Ricky L?</div> <div>NoYes</div>
13	<div><div><div>Add a new staff member</div><div><div>Name</div><div>Alice</div></div><div><div>Email</div><div>alice@alice</div></div><div><div>Role</div><div>Chef</div></div><div><div>Restaurant</div><div>ALMD1 - Praça de Almada</div></div><div><div>Choose a photo for the staff member</div></div><div><div>Add Staff Member</div></div><div>Cancel</div></div><div><div>Add a new staff member</div><div><div>Name</div><div>Alice</div></div><div><div>Email</div><div>alice@alice</div></div><div><div>Role</div><div>Chef</div></div><div><div>Restaurant</div><div>ALMD1 - Praça de Almada</div></div><div><div>Photo uploaded successfully</div></div><div><div>Add Staff Member</div></div><div>Cancel</div></div></div>

Additional Information

The report was received on 22/11/2024, 23:48 and our report was delivered on 28/11/2024.