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**Ealing Council**

Sabrina Martin  
[request-1113203-9f21754d@whatdotheyknow.com](mailto:request-1113203-9f21754d@whatdotheyknow.com)

Ealing Council  
Freedom of Information  
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14-16 Uxbridge Road  
London W5 2HL  
Tel: (020) 8825 5000  
Email:  
[foirequests@ealing.gov.uk](mailto:foirequests@ealing.gov.uk)

Your ref:	Our ref:	Extension:	Date:
	<b>24-0618</b>	<b>0208 825 8367</b>	<b>2<sup>nd</sup> May 2024</b>

Dear Sabrina Martin,

**FREEDOM OF INFORMATION ACT 2000 - INFORMATION REQUEST**

Thank you for your Freedom of Information request received by the Council on 5<sup>th</sup> April 2024.

**Your request:**

**I would like to request details regarding any leaks and/or water damage reported to Ealing Council at Beaconsfield Estate.**

**I would like this to include reports that have come from tenants, leaseholders, and any relevant third parties.**

**Then, I would like records of Ealing Council's responses to these reports, including any contractor correspondence and contracts to fix the problems, as well as records of Ealing Council declaring these cases of reported leaks/water damage closed.**

**I would like to ask for this to span the time between January 1, 2020 and the date this request is received.**

Your request has been assessed and the following information is provided in response:

Following our review of this request, We believe that in order to reply in a compliant manner, we would exceed the internal 18 hour limit, or the cost limit as outlined under section 12 as the request relates to identifying, collating and redacting 4 years of information across internal staff, external complainants as well as 3rd party contractors who no longer work with Ealing and may in their contracts have an expectation of confidentiality. Please see explanation below.

Furthermore, given the scale of the request asked, it is broad and not specific to one area on Beaconsfield estate W4, the request "*I would like to request details regarding any leaks and/or water damage reported to Ealing Council at Beaconsfield Estate*". and this will include responses to Leaseholders and tenants from Ealing employees, it is likely that such a request would also be subject to a section 41 exemption, especially as the requester hasn't set out any public interest argument.

#### Section 12: Exceeds the appropriate limit

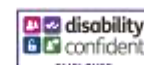
In accordance with section 12 of the Freedom of Information Act 2000, we are not obliged to comply with your request as the process of identifying, locating, retrieving and, where appropriate, extracting the information would exceed the 'appropriate limit' as defined by the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. This is currently £450 or 18 hours work.

We estimate that to identify and record the information requested would take a significant amount of resource and would exceed 18 hours work.

The manner in which the Council holds this information means that there is no way in which we can readily extract the requested information automatically and thus the only way to identify this would be to manually examine each electronic file.

In accordance with the Freedom of Information Act 2000 this letter acts as a Refusal Notice for this request.

You are free to use this information for your own use, including for non-commercial research purposes. It may also be used for the purposes of news reporting. Any other type of re-use, for example publishing the information,



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issuing copies to the public or marketing, will require our permission as copyright holder. If you intend to re-use this information in this manner you must apply to us.

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Governance Team at: [foirequests@ealing.gov.uk](mailto:foirequests@ealing.gov.uk).

Or by post to:  
Freedom of Information  
3<sup>rd</sup> Floor, North East  
Perceval House  
14-16 Uxbridge Road  
London W5 2HL

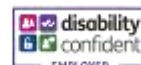
Details of complaints process can be found at:  
[http://www.ealing.gov.uk/info/200640/freedom\\_of\\_information/1550/making\\_a\\_complaint\\_or\\_appeal](http://www.ealing.gov.uk/info/200640/freedom_of_information/1550/making_a_complaint_or_appeal)

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF  
[www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely,

Kam Ubhi  
Information Governance Officer



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