

Ealing Council

Julia Baker
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Ealing Council
Freedom of Information
3rd Floor, North East
Perceval House
14-16 Uxbridge Road
London W5 2HL
Tel: (020) 8825 5000
Email: foirequests@ealing.gov.uk

Our ref:
24-0162

Extension:
0208 825 8367

Date:
6th February 2024

Dear Julia Baker,

FREEDOM OF INFORMATION ACT 2000 - INFORMATION REQUEST

Thank you for your Freedom of Information request received by the Council on 24th January 2024.

Your request:

Can you please provide me with the following information:-

1. Who is responsible for HMO/ Selective/ Additional Licensing?

The Head of service is Mr Joe Blanchard -
Head of Environmental Health and Trading Standards.

2. Their contact details - email address and phone number.

Email: blanchardj@ealing.gov.uk
Phone +44208 825 5000

**3. What software are you using for HMO/ Selective/ Additional Licensing?
For example, Metastreet, Idox, Verso, Civica.**

Metastreet

4. What is the renewal date for the software contract?

31st January 2024.

5. What schemes are you looking to introduce, i.e. selective/ additional?

Ealing currently has both selective and additional licensing schemes in place. You can find which areas are designated as subject to both schemes [here](#).

You are free to use this information for your own use, including for non-commercial research purposes. It may also be used for the purposes of news reporting. Any other type of re-use, for example publishing the information, issuing copies to the public or marketing, will require our permission as copyright holder. If you intend to re-use this information in this manner you must apply to us.

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Governance Team at: foirequests@ealing.gov.uk.

Or by post to:
Freedom of Information
3rd Floor, North East
Perceval House
14-16 Uxbridge Road
London W5 2HL

Details of complaints process can be found at:
http://www.ealing.gov.uk/info/200640/freedom_of_information/1550/making_a_complaint_or_appeal

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF
www.ico.org.uk

Yours sincerely,

Kam Ubhi
Information Governance Officer

