

Ideation Phase

Brainstorm & Idea Prioritization Template

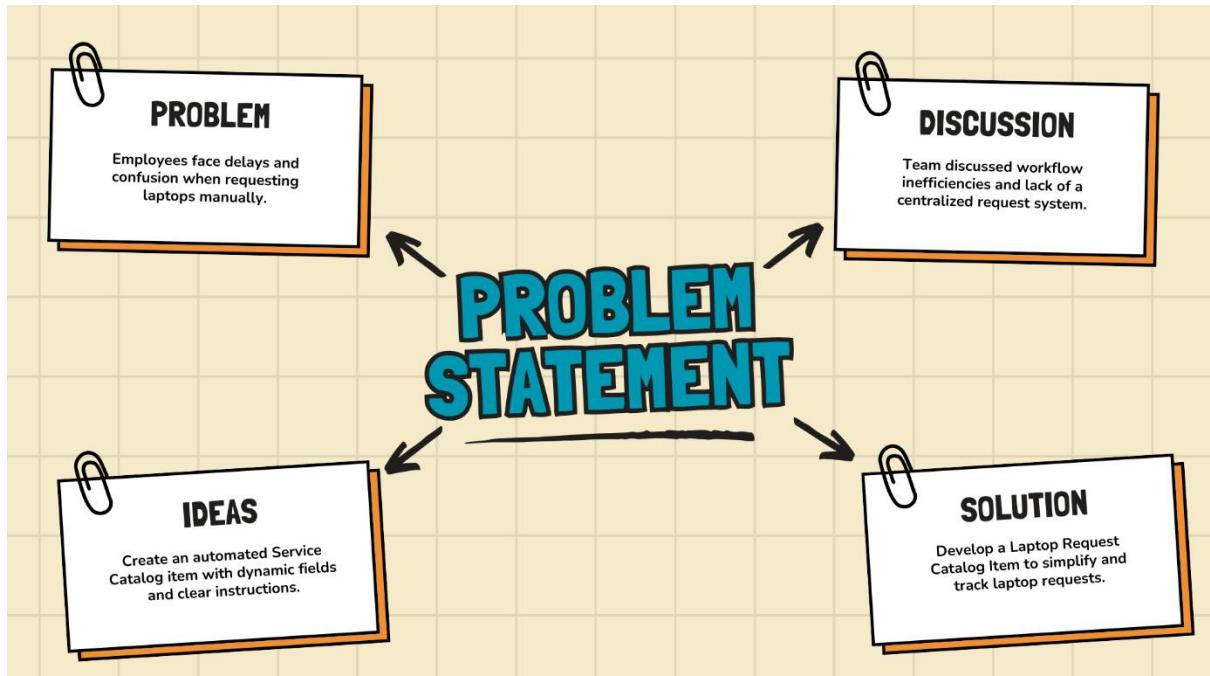
Date	31 October 2025
Team ID	NM2025TMID03221
Project Name	Laptop Request Catalog Item
Maximum Marks	4 Marks

Laptop Request Catalog Item :

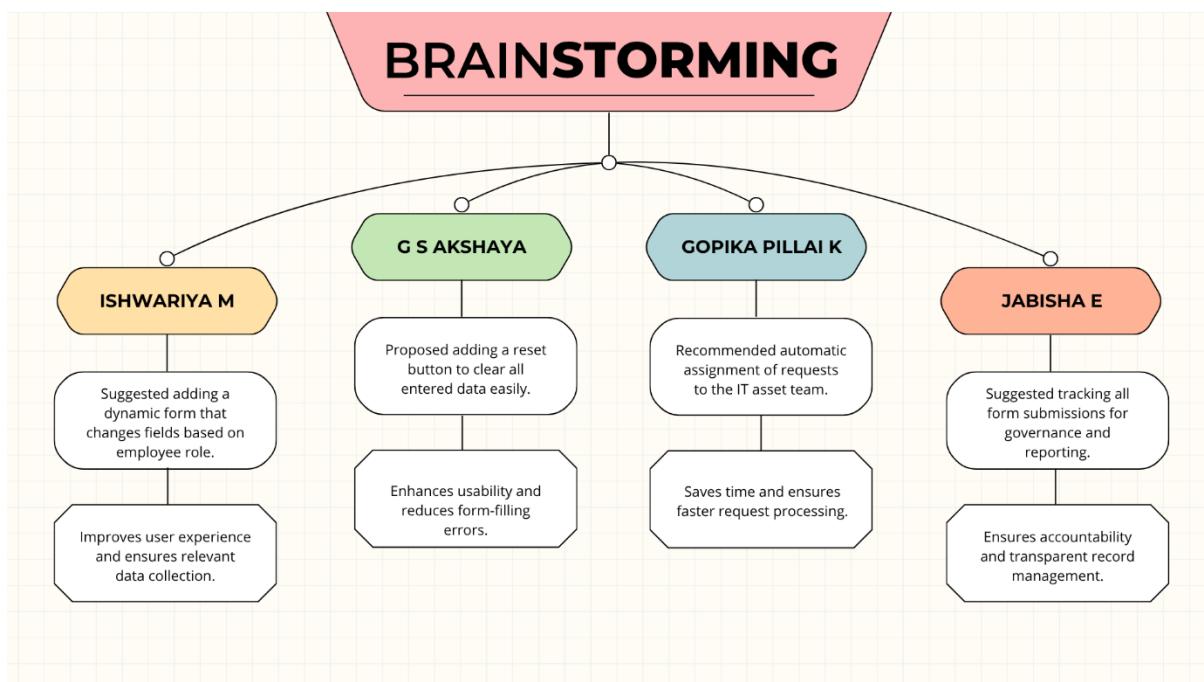
This guided project demonstrates how to streamline the laptop request process within the organization by creating a Laptop Request Catalog Item in ServiceNow. The workflow allows employees to quickly request laptops with dynamic form behaviour that adjusts based on user input, ensuring accurate data collection.

A reset option is provided for users to clear and re-enter details if needed, enhancing usability. The project also includes change tracking for governance and deployment transparency. Testing scenarios validate that requests are submitted correctly and that dynamic fields respond as expected, ensuring a smooth, efficient, and error-free laptop provisioning process.

Step-1: Team Gathering, Collaboration and Select the Problem Statement



Step-2: Brainstorm, Idea Listing and Grouping



Step-3: Idea Prioritization

