# **Wix Overview**

A free website builder

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### **General Product Overview**

### History

- An Israeli cloud-based web development platform
- Founded in 2006

### User growth

- April 2010 3.5 million
- March 2011 8.5 million
- 2017/2018 109-125 million

2016 Revenue: \$290.10 million

### **General Product Overview**

### Acquisitions:

- October 2014: "OpenRest" a developer of online ordering systems for restaurants
- 2015: "Moment.me" web service which aggregates social media event photos
- January 2017: "flok" NY-based chatbot, AI, and CRM services start-up
- February 2017: "DeviantArt" the online art community

# **Pricing**

#### Free

- Assigned URL
- Wix ads on every site page
- No online payments
- Google Analytics not included

#### Premium

- Can connect a custom domain
- No Wix ads\*
- Online payments with Business Premium plans
- Google Analytics included

<sup>\*</sup> For all levels above the \$5/month "Connect Domain" plan. The next price-level up that plan is \$11/month (the "Combo") plan.

# **Pricing Levels**

Prices are for yearly subscriptions, paid in full at the time of purchase.

#### No online payment functionality:

- Connect Domain (most basic) \$5/month
- Combo (for personal use) \$11/month
- **Unlimited** (entrepreneurs and freelancers) \$14/month
- **VIP** (first priority support) \$29/month

#### Sites with online payment functionality:

- Business Basic (accept online payments) \$20/month
- Business Unlimited (grow your business) \$25/month
- **Business VIP** (get the full suite) \$35/month

# **Pricing Levels: Key Feature Differences**

### No online payment functionality:

#### Connect Domain (most basic) \$5/month

- Connect your domain name

#### Combo (for personal use) \$11/month

- Remove Wix Ads
- Free domain for 1 year

# **Unlimited** (entrepreneurs and freelancers) \$14/month

- Unlimited bandwidth
- \$300 ad vouchers (Google\*, Bing, and "Local Listings")
- Site "booster" app (an SEM tool)
- Form builder app

#### **VIP** (first priority support) \$29/month

- 10 Email campaigns/month
- 50,000 emails/month
- Priority support response (issue ticket is pushed to the top of the queue)
- VIP support (can call support directly)

<sup>\*</sup> With a \$25 purchase

# **Pricing Levels: Key Feature Differences**

### Sites with online payment functionality:

### Business Basic (accept online payments) \$20/month

- Same features as: "Unlimited" level, but with 4 more hours of HD video playback, and 20GB of storage instead of 10.

### **Business Unlimited** (grow your business) \$25/month

- 20 Email campaigns/month
- 100,000 Emails/month

### **Business VIP** (get the full suite) \$35/month

- Same as "Business Unlimited", but with 50GB of storage instead of 35, 30 video hours vs. 10, "priority response", and "VIP support"

### **Features**

- Wix Artificial Design Intelligence (ADI): site design wizard
- Wix Editor: drag and drop visual editor
- Wix Code: custom code, APIs
- App Market: additional site functionality
- ShoutOut: email marketing
- Stores: online shopping
- Bookings: appointments, classes, courses
- Blog: posts, manage comments, share on social, multiple writers
- Music: music promotion toolkit

- Photography: galleries, image protection (watermark, password protection), site-wide image editing tools
- Video: imported videos, embedded, the ability to sell subscriptions to your video channels
- Events: create email invitations, track RSVPs, add guests, sell tickets, set ticket prices
- Restaurants: customize menus, online ordering (delivery and pick-up), book a table online (and receive an auto-confirmation email)
- Promotion: SEO plan (via a checklist to follow), analytics, email campaigns, social tool integration, mailing list subscription, built-in site visitor analytics

### **Features**

Wix app (iOS and Android):

- Create website from within the app
- Notifications: when someone is visiting your site, when a sale is made, when a product has sold out
- Blog: write and publish new posts

# Design

- Hundreds of pre-made templates, sorted by business type
- Can start from a blank-slate in the editor.
- Can also start a site using basic wire-frame-like layouts which can be filled in with content and styled with colors and fonts
- Comes with a library of JavaScript UI interactions
- Layouts can be populated using content from a database, e.g. a list or a grid with repeating pieces
- Mobile friendly\*
- Can use Wix's "ADI" feature to create a site design based on answers to questions about the user's business needs

<sup>\*</sup> Layouts are not responsive. You create separate desktop and mobile sites. Sites appear to resize on page-load if they meet the one mobile breakpoint.

### **Version Control**

- Site history view saved and published versions of the site
- Re-name and "star" versions of the site
- Revert the site to a previous version
- Git-based version control and pipeline-style deployments do not appear to be included

# Hosting

- All-levels of Wix sites are hosted in Wix's cloud
- Wix uses a CDN server
- Wix cloud hosting is included in the subscription cost

## **Documentation**

- API reference is available
- Wix Code: articles, examples, FAQ, Forum

### **Drawbacks**

- No easy way to search and replace content site-wide
- Can not directly access the site's HTML and CSS files no easy way to make site-wide style changes
- Wix sites are not responsive. There is a desktop site and a separate mobile site.
- No git-based version control
- Site content has to be manually re-entered if you want to change your template
- Site content can not be exported if you decide to leave Wix or want a back-up
- Limited options for sizing images on the page (both in-content and background images)

# Information sources and further reading

Wix free vs. premium site: <a href="https://support.wix.com/en/article/free-vs-premium-site">https://support.wix.com/en/article/free-vs-premium-site</a>

Wix pricing table: <a href="https://www.wix.com/upgrade/website#/">https://www.wix.com/upgrade/website#/</a>

About Wix.com <a href="https://en.wikipedia.org/wiki/Wix.com">https://en.wikipedia.org/wiki/Wix.com</a>

Features: <a href="https://www.wix.com/features/main">https://www.wix.com/features/main</a>

App Market: <a href="https://www.wix.com/app-market/main">https://www.wix.com/app-market/main</a>

Wix Code: <a href="https://www.wix.com/code/home">https://www.wix.com/code/home</a>

ShoutOut: <a href="https://www.wix.com/shoutout/email-marketing">https://www.wix.com/shoutout/email-marketing</a>

Wix ADI: <a href="https://www.wix.com/blog/2016/06/wix-artificial-design-intelligence/">https://www.wix.com/blog/2016/06/wix-artificial-design-intelligence/</a>

Site history: <a href="https://support.wix.com/en/article/viewing-and-managing-your-site-history">https://support.wix.com/en/article/viewing-and-managing-your-site-history</a>

Wix review: <a href="https://www.websitebuilderexpert.com/wix-review/">https://www.websitebuilderexpert.com/wix-review/</a>

Website builder comparison table:

https://www.websitebuilderexpert.com/website-builders-comparison-chart/?sidebar