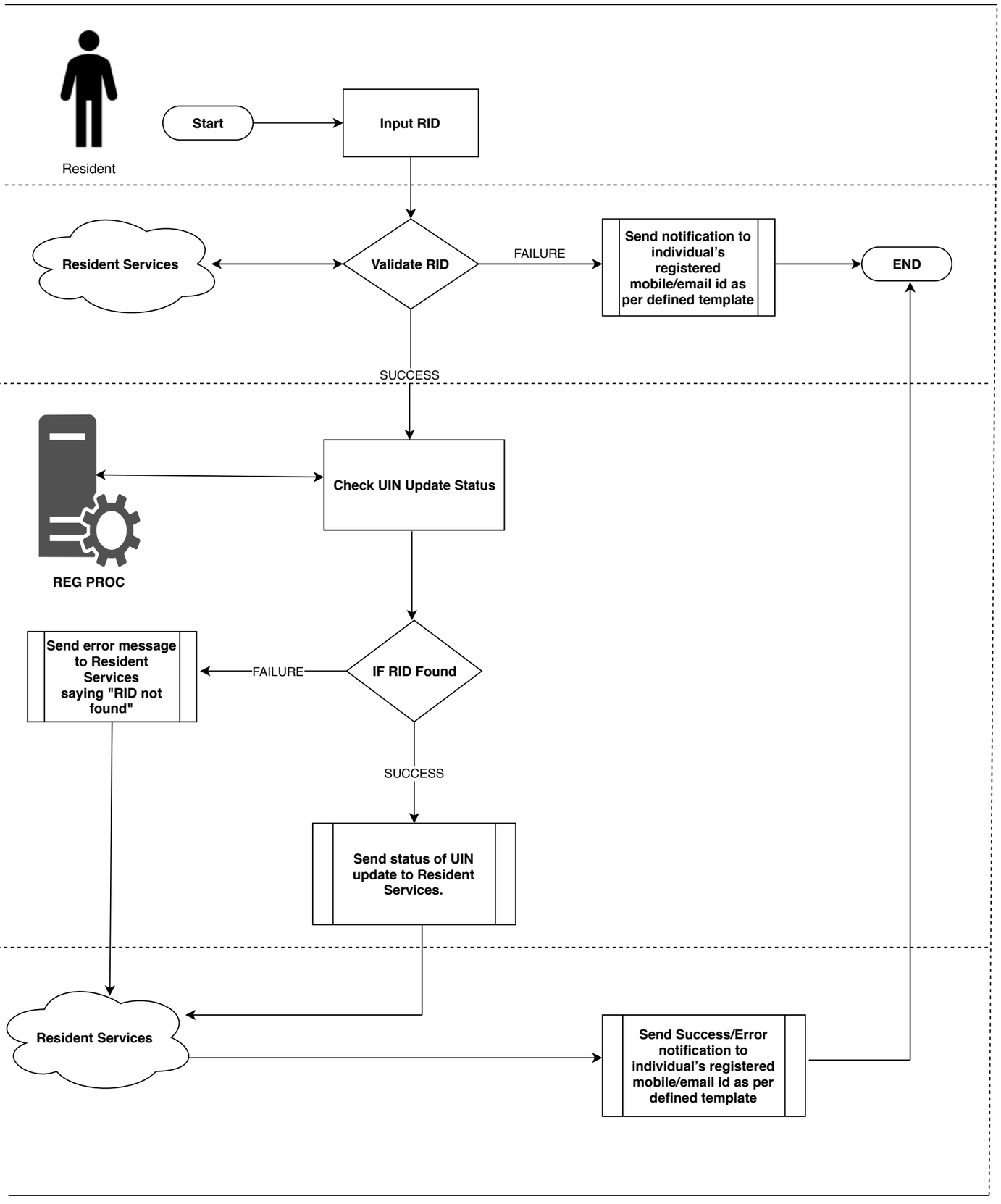
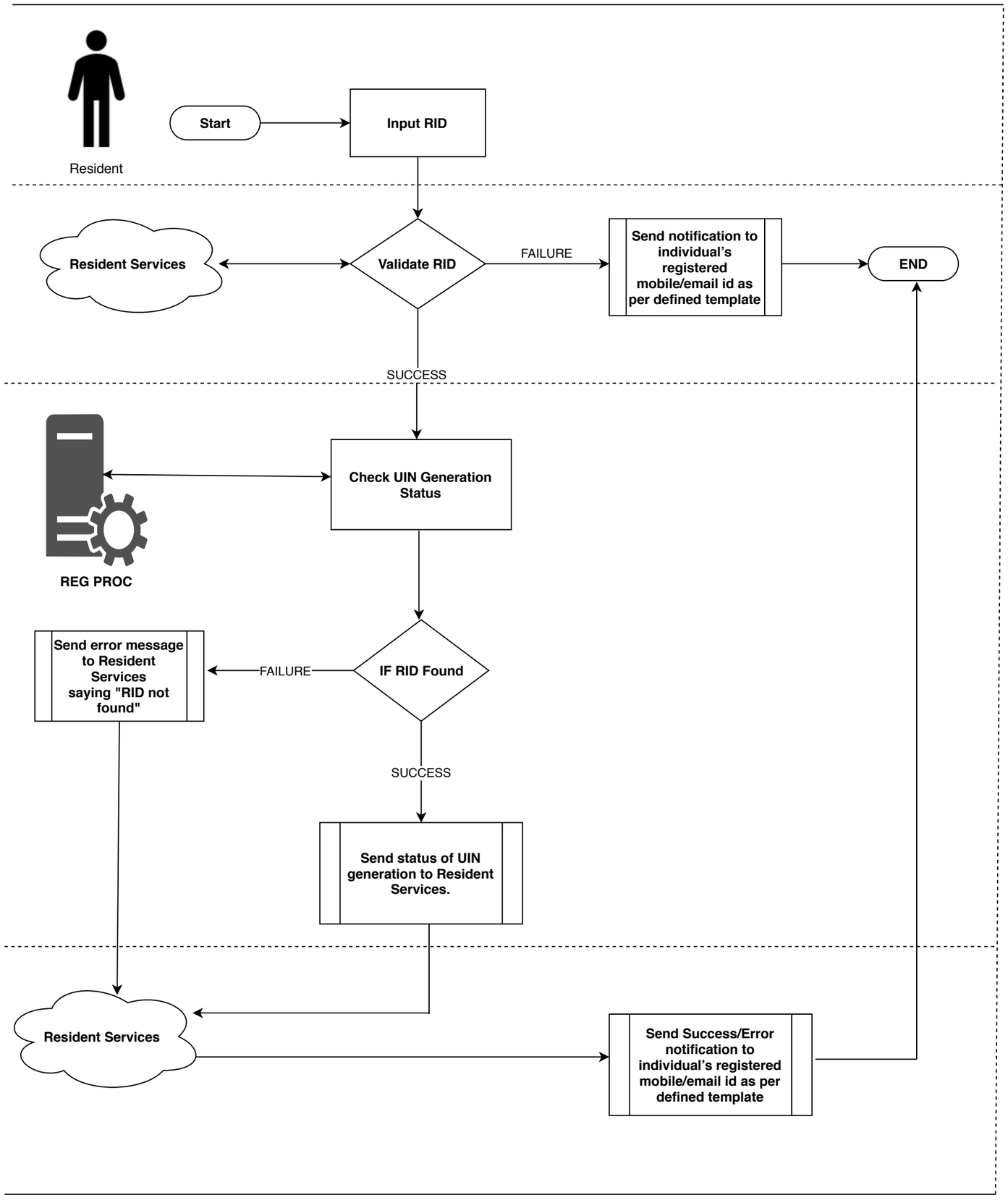
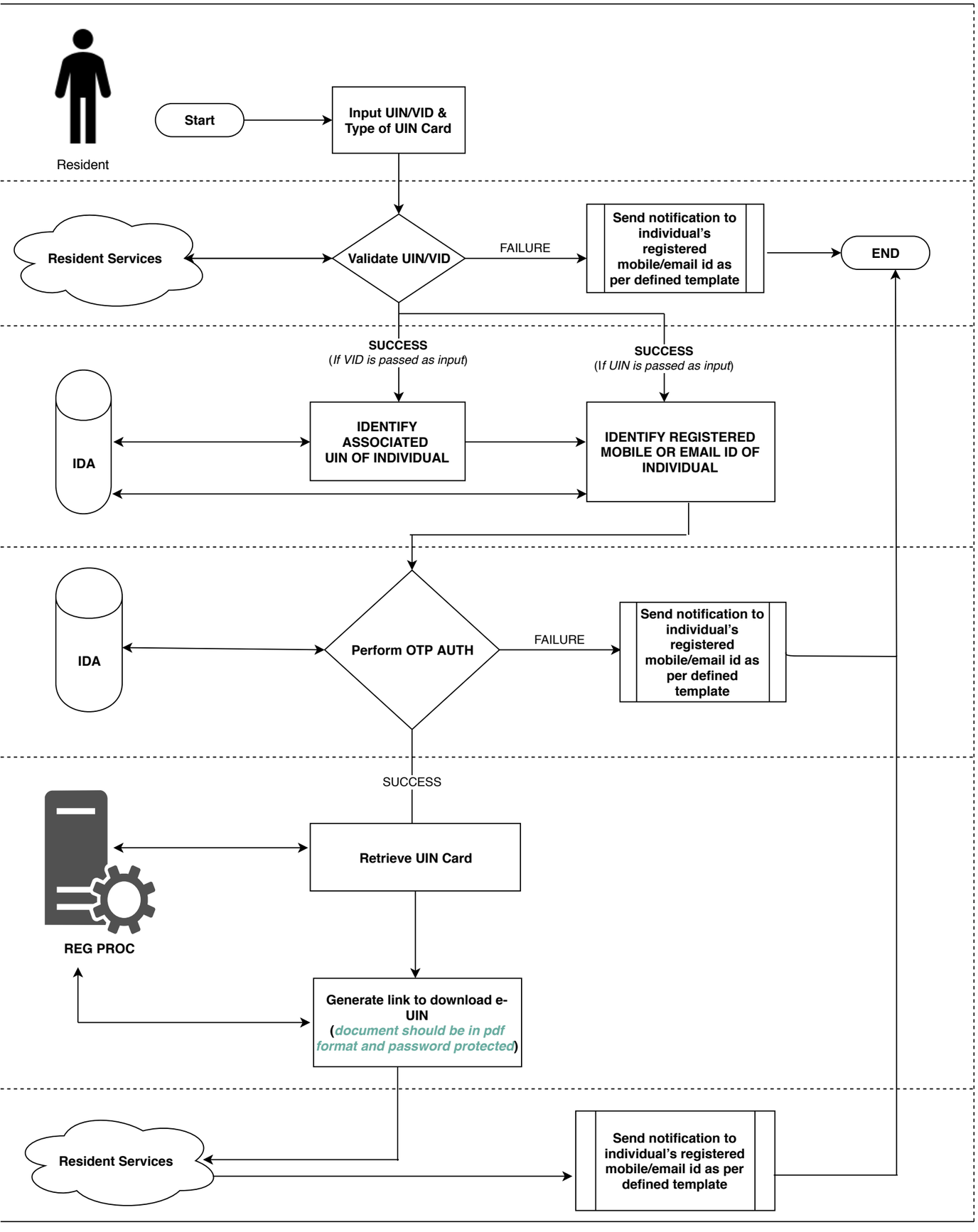
**Track status of UIN update**



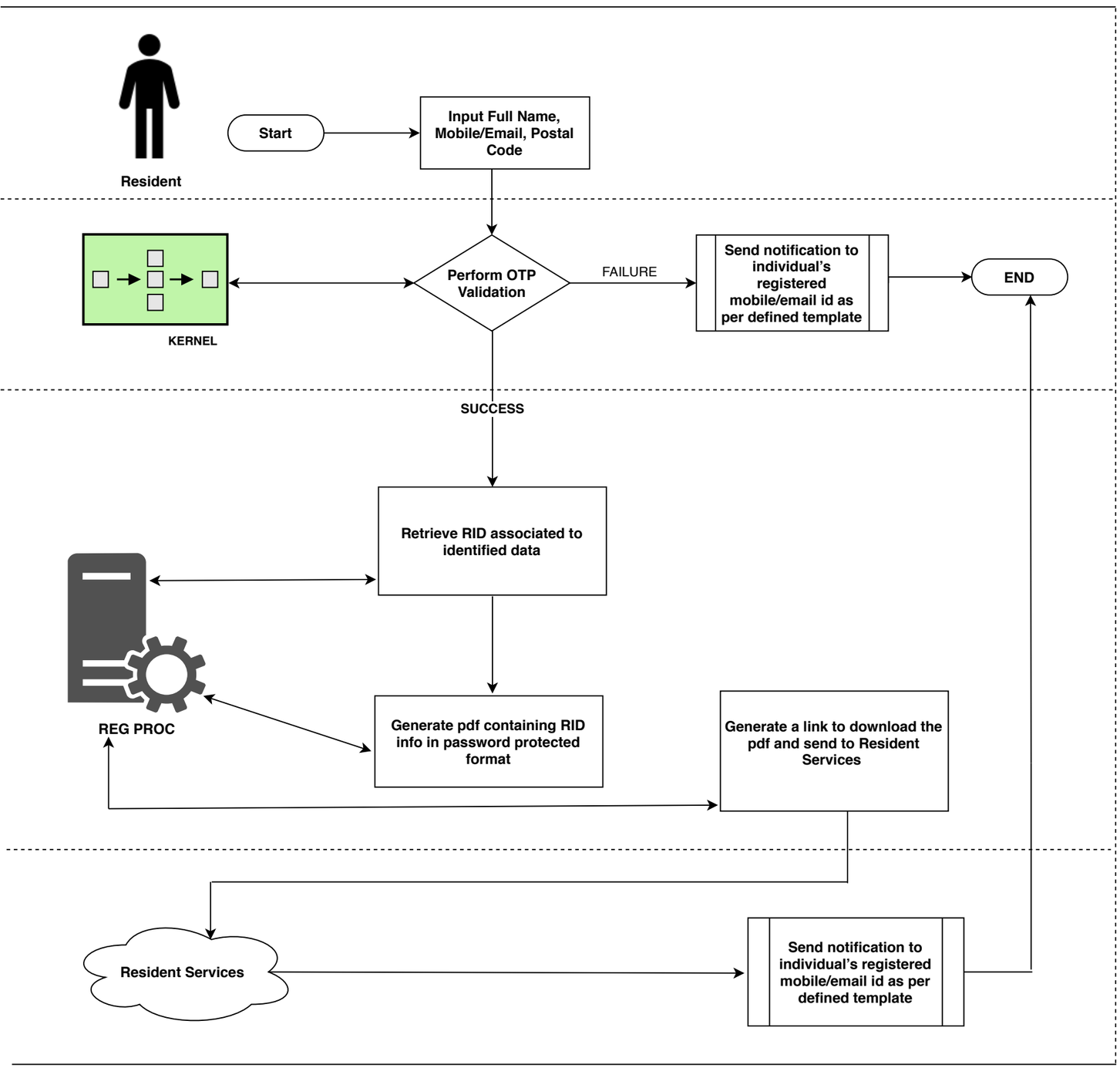
## Track Status of UIN Generation by providing RID



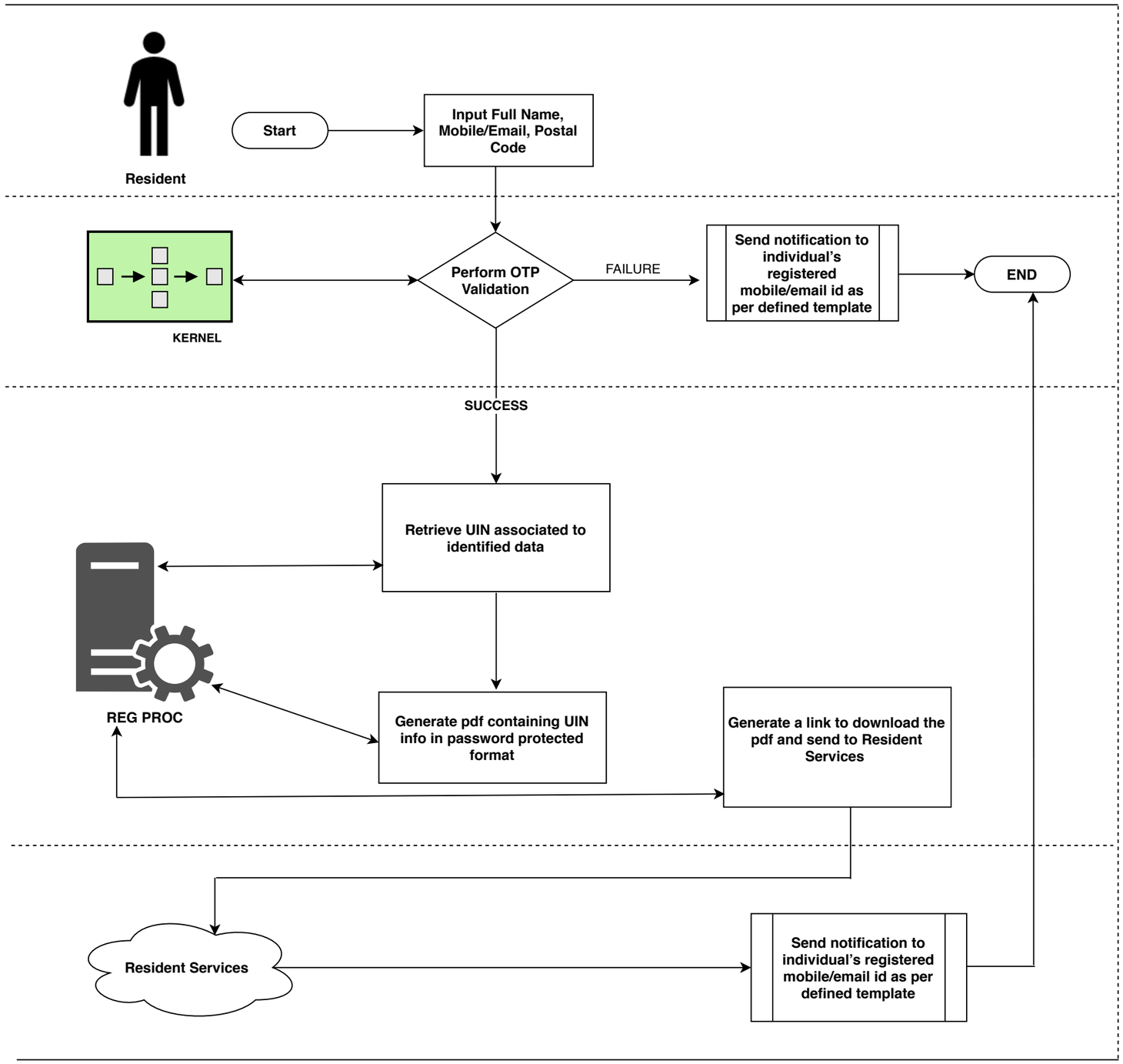
**Download e-UIN**



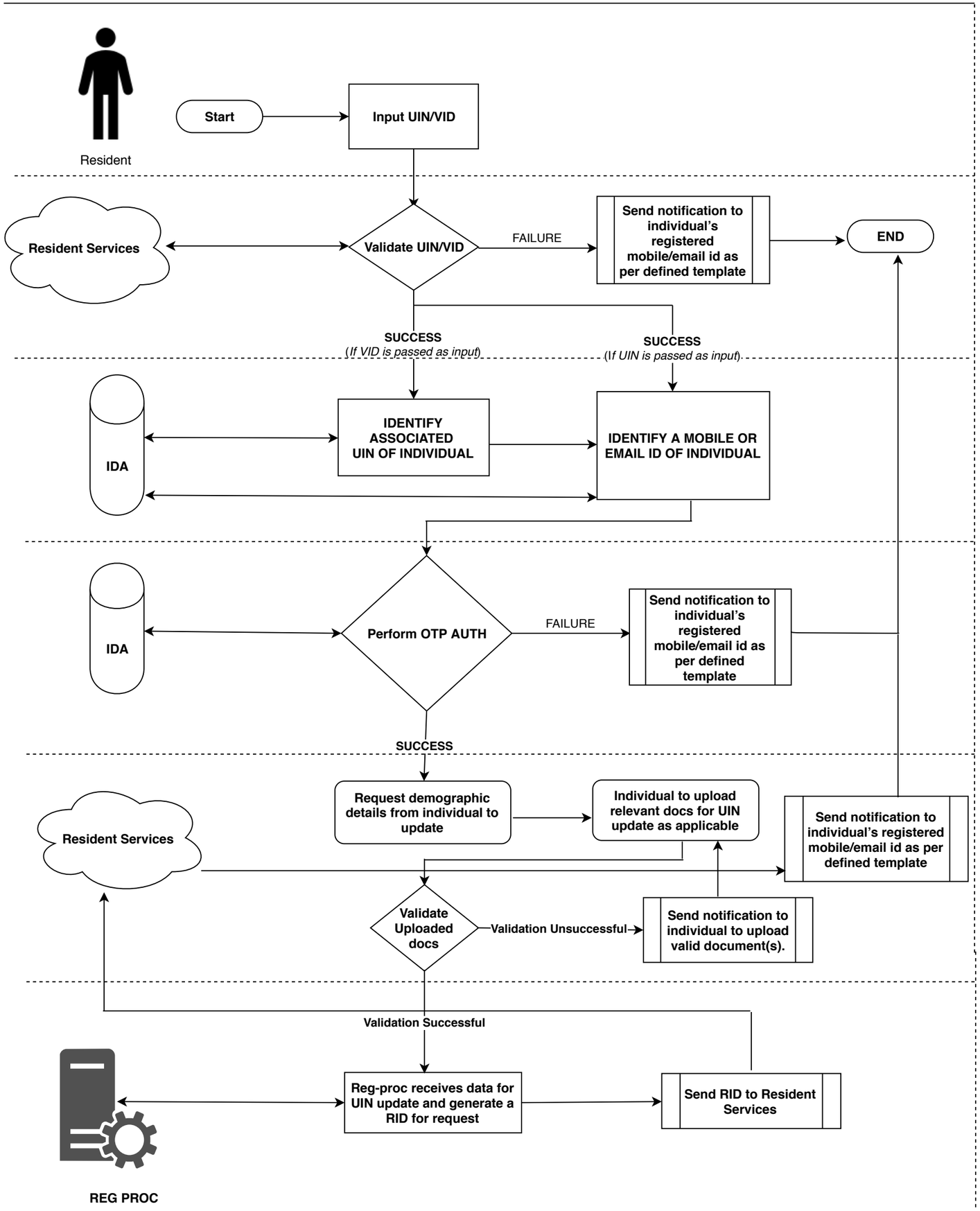
**Retrieve lost RID**
**(***Request ID of New Registration***)**



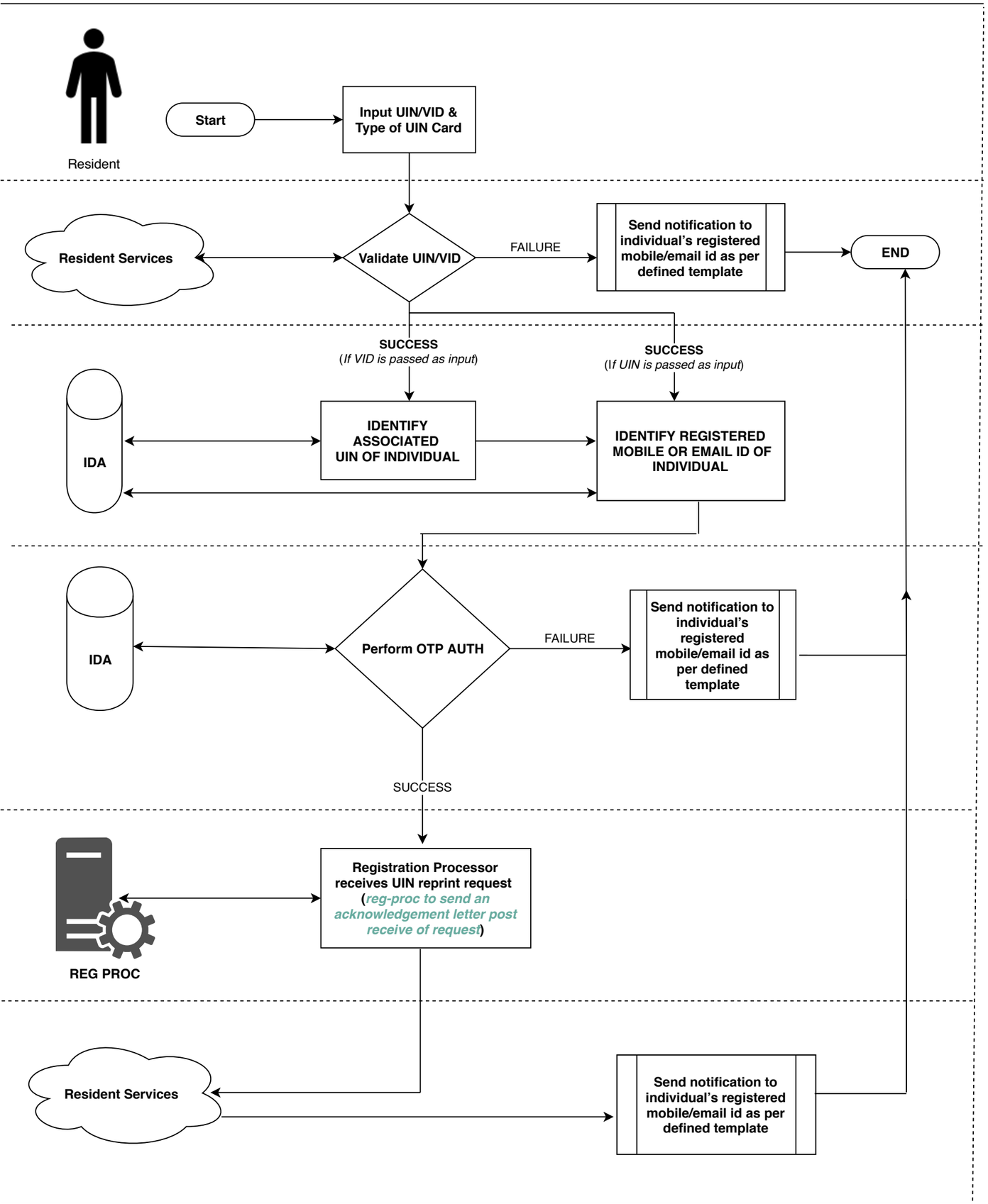
## Retrieve lost UIN



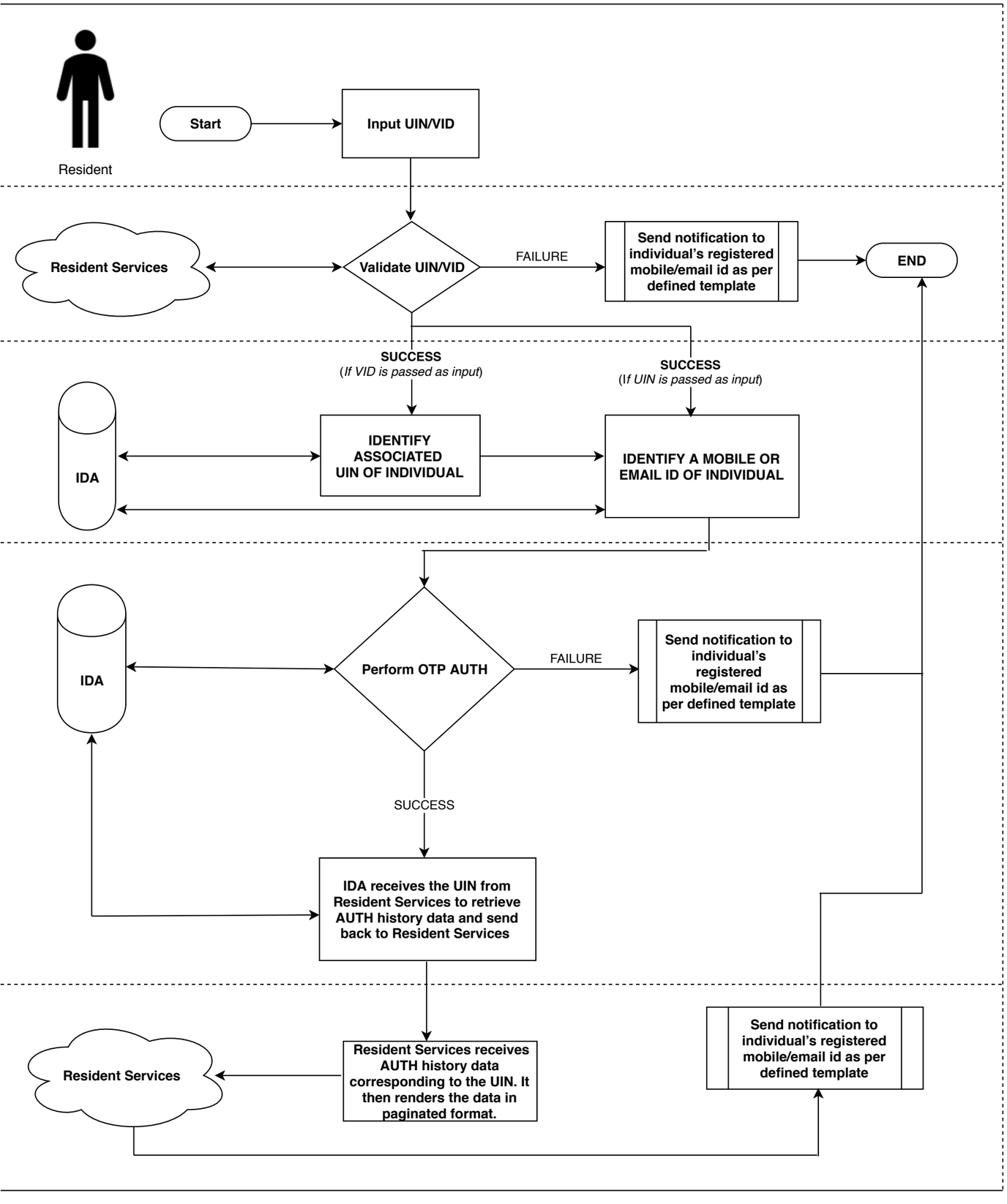
## Initiate UIN Update



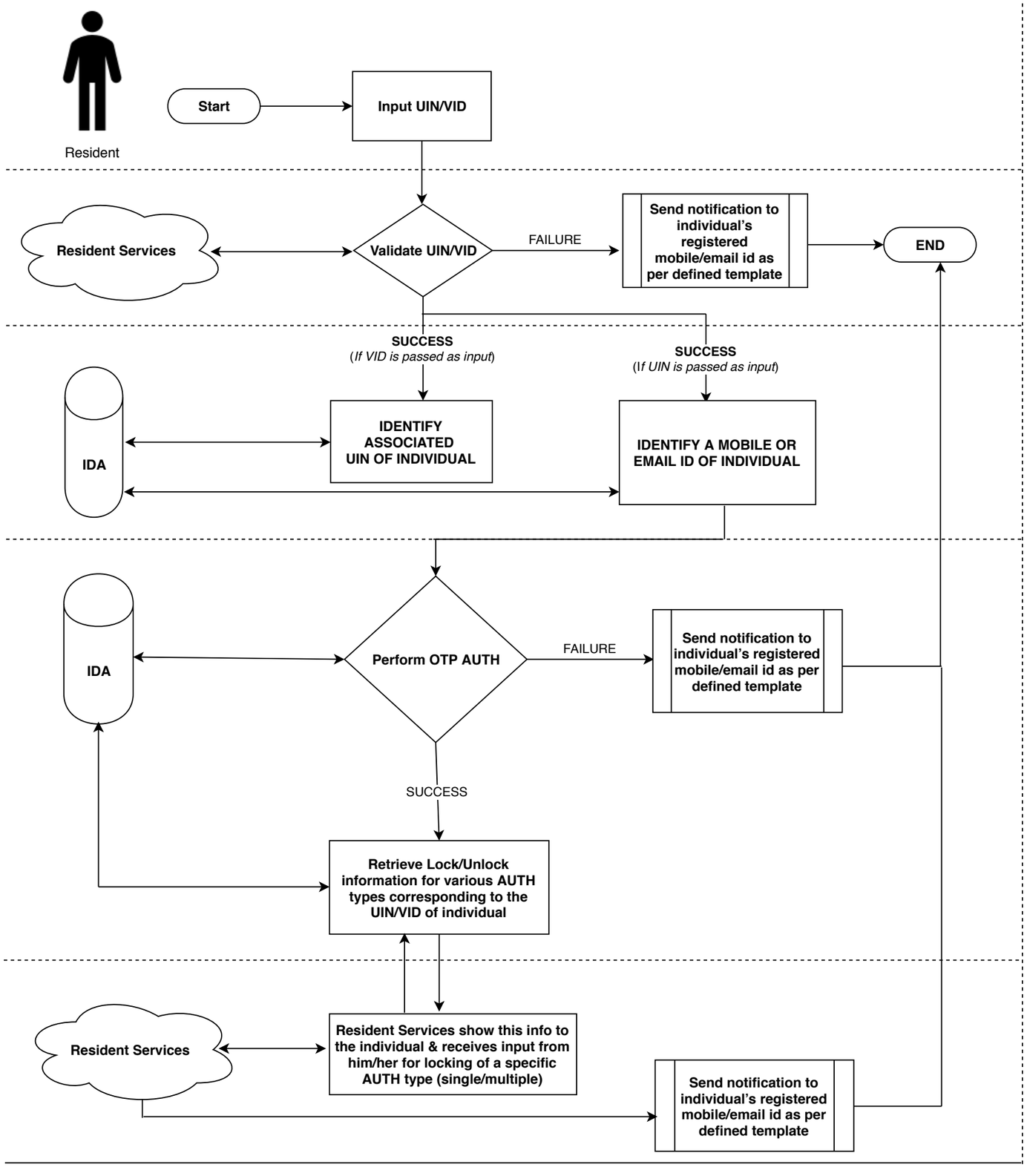
**Reprint e-UIN**



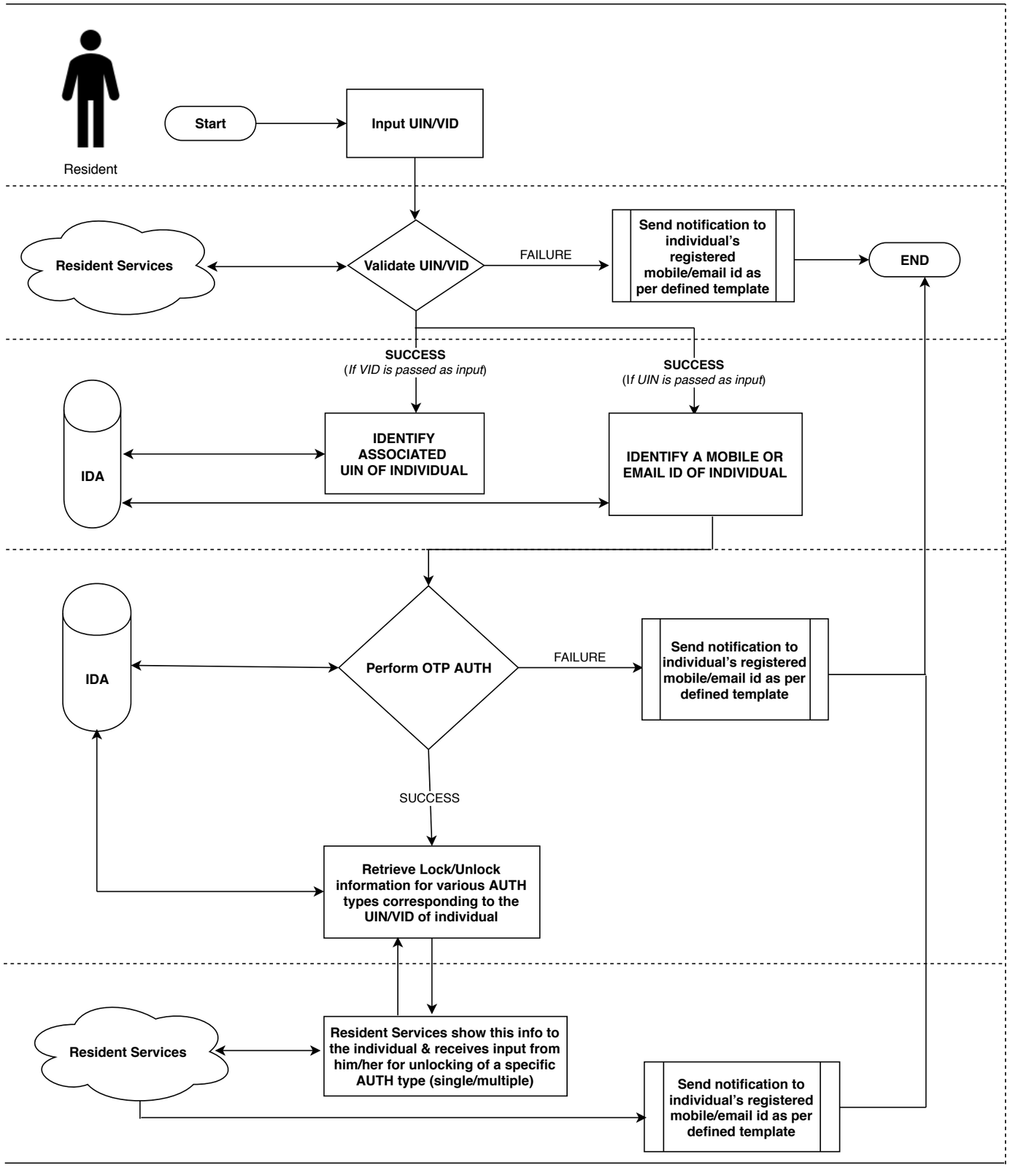
**View AUTH History**



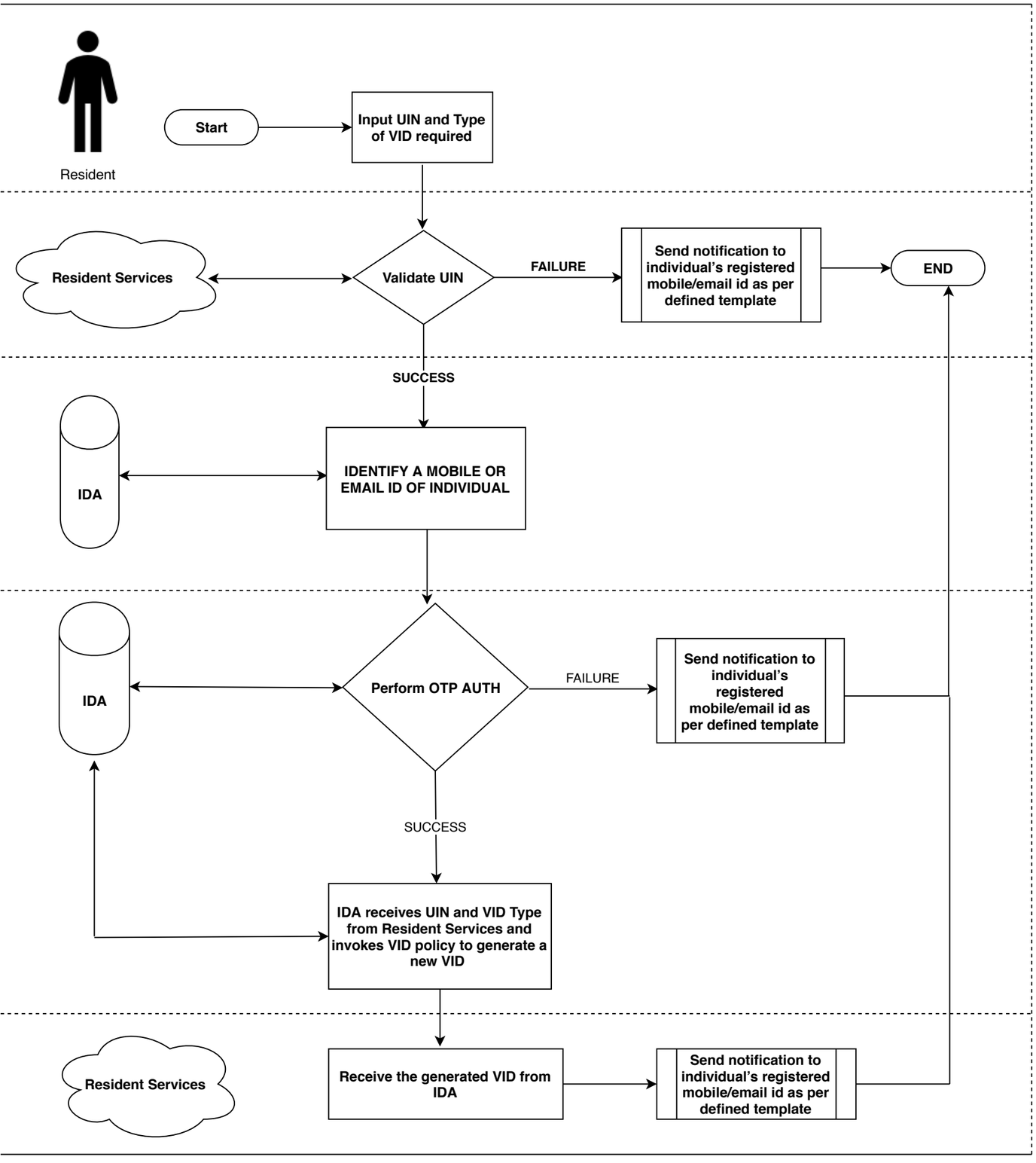
**LOCK UIN**


Resident
Start
Input UIN/VID
Resident Services
Validate UIN/VID
FAILURE
Send notification to individual's registered mobile/email id as per defined template
END
SUCCESS
(If VID is passed as input)
SUCCESS
(If UIN is passed as input)
IDA
IDENTIFY ASSOCIATED UIN OF INDIVIDUAL
IDENTIFY A MOBILE OR EMAIL ID OF INDIVIDUAL
IDA
Perform OTP AUTH
FAILURE
Send notification to individual's registered mobile/email id as per defined template
SUCCESS
Retrieve Lock/Unlock information for various AUTH types corresponding to the UIN/VID of individual
Resident Services
Resident Services show this info to the individual & receives input from him/her for locking of a specific AUTH type (single/multiple)
Send notification to individual's registered mobile/email id as per defined template

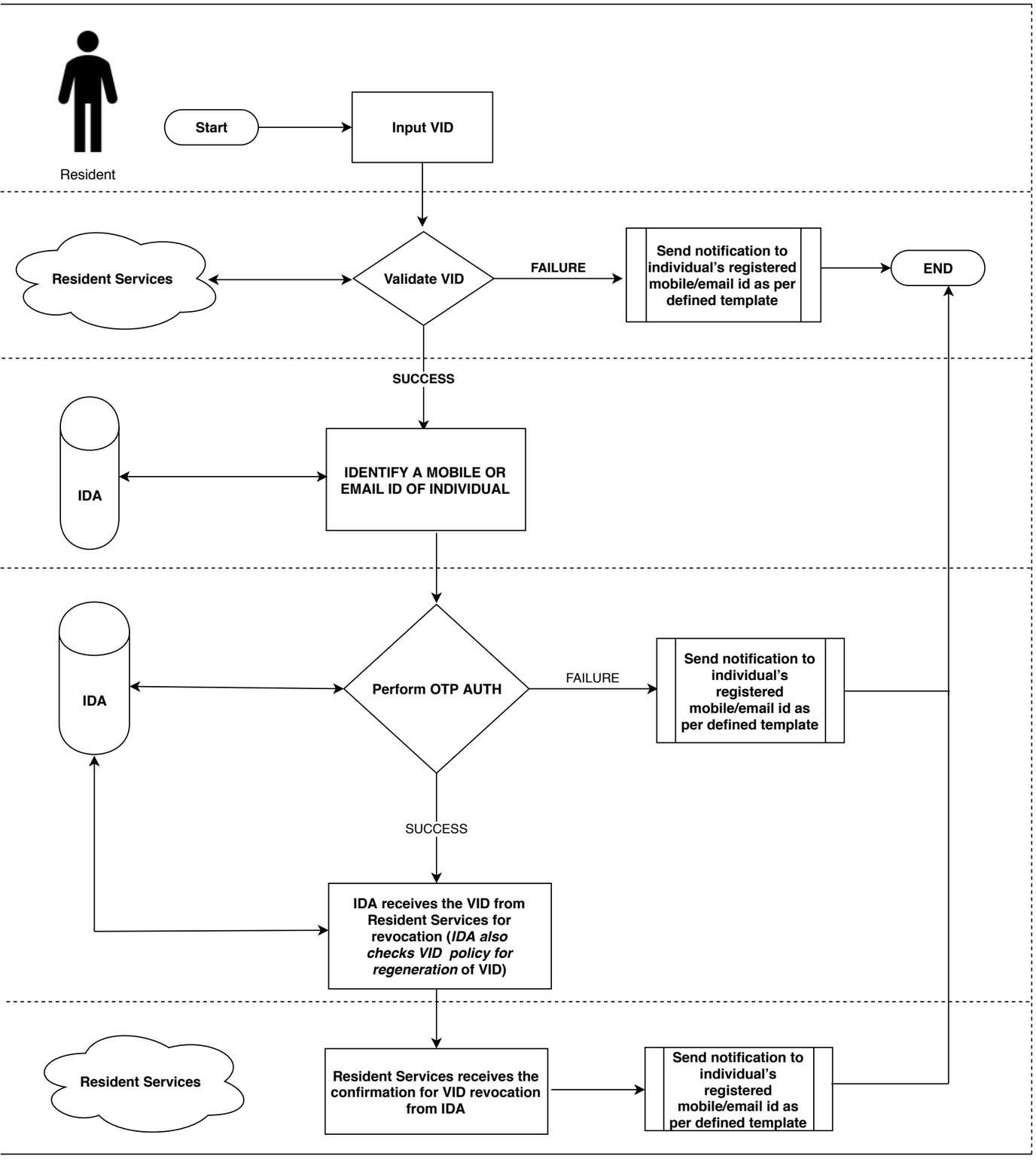
**UNLOCK UIN**


Resident
Start
Input UIN/VID
Resident Services
Validate UIN/VID
FAILURE
Send notification to individual's registered mobile/email id as per defined template
END
SUCCESS
(If VID is passed as input)
SUCCESS
(If UIN is passed as input)
IDA
IDENTIFY ASSOCIATED UIN OF INDIVIDUAL
IDENTIFY A MOBILE OR EMAIL ID OF INDIVIDUAL
IDA
Perform OTP AUTH
FAILURE
Send notification to individual's registered mobile/email id as per defined template
SUCCESS
Retrieve Lock/Unlock information for various AUTH types corresponding to the UIN/VID of individual
Resident Services
Resident Services show this info to the individual & receives input from him/her for unlocking of a specific AUTH type (single/multiple)
Send notification to individual's registered mobile/email id as per defined template

**Generate VID**



**Revoke VID**


Resident
Start
Input VID
Resident Services
Validate VID
FAILURE
Send notification to individual's registered mobile/email id as per defined template
END
SUCCESS
IDA
IDENTIFY A MOBILE OR EMAIL ID OF INDIVIDUAL
IDA
Perform OTP AUTH
FAILURE
Send notification to individual's registered mobile/email id as per defined template
SUCCESS
IDA receives the VID from Resident Services for revocation (IDA also checks VID policy for regeneration of VID)
Resident Services
Resident Services receives the confirmation for VID revocation from IDA
Send notification to individual's registered mobile/email id as per defined template