

#### Linda George Zipfian Academy

#### The Data

#### Jglassdoor

Jobs

Companies

Salaries

Interviews

#### Google Reviews

Updated Mar 28, 2014







All Employees | Current Employees Only



Culture & Values

Work/Life Balance

Senior Management

Comp & Benefits

Career Opportunities

95% Approve of the CEO

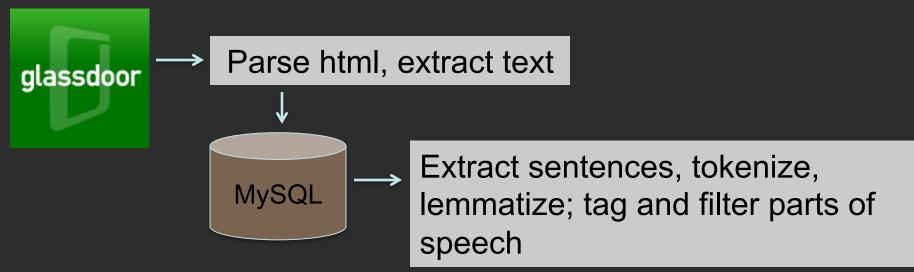


Larry Page

(1,050 ratings)

2,000+ reviews

## The Pipeline



Compute TF-IDF scores for words x sentences for each company

Generate opinion summary: top n sentences based on sentence relevance

## Example

Strong benefits, and easy work life balance.

```
"strong", "benefit", 
"easy", "work", "life", "balance"
```

```
"strong": adjective

"benefit": noun

"easy": adjective

"work": noun

"life": noun

"balance": noun
```

Strong benefits, and easy work life balance.

0.6428 + 0.4756

Strong benefits, and easy work life balance.

0.6428 + 0.4756

Sum = 1.1184

#### The Status Quo

#### Review Highlights



"All things considered, workload was manageable and work/life balance was great" in 78 reviews

"Free food even for contractors (red badge employees)" in 195 reviews



"This is one reason why maintaining a good work-life balance can be challenging" in 81 reviews

"Getting slower as it's a big company - but probably still the best of its size" in 59 reviews

### Google: 2 Positive Reviews

- Google makes it very easy to work your hardest, and that is a huge bonus if you are interested in super charging your career.
- Flexibility to work in different departments after a year or two with the company.

## 2 Negative Reviews

- There's a strategy vacuum in many product areas.
- Even if you are doing well, there's probably somebody else putting in more than the extra effort.

#### Value

User/member engagement, satisfaction, retention

- Other uses:
  - Competitive product analyses
  - Analyzing results from large-scale surveys

#### The future...

- Further refine text processing and analytic pipeline
- Extend to other data sources
- Develop summary-level visualization approach

# Thanks!

Linda George