

GAVIN NITTA

Engineering Manager

702-526-3926

gavinnitta@gmail.com

Orem, Utah, USA

www.linkedin.com/in/gshigeto



OVERVIEW

- Managed teams of 4-9 engineers to ship secure, scalable, and engaging features
- Strong organizational and time-management skills
- Experienced frontend, backend, API, database and devops layers
- Exceptional communication and interpersonal skills
- Ability to work independently and as part of a team
- Detail-oriented and able to handle multiple tasks simultaneously

SKILLS

- Frontend: Angular, React, Ionic
- Backend: Node, Typescript, Python
- Unit, Integration, E2E testing
- Containers, DevOps, Microservices, Observability
- Encryption, data privacy and security
- Billing architecture
- Engineering Management
- API Development (REST, GraphQL)
- MySQL, Postgres, MongoDB, Firebase, Redis

PROFESSIONAL EXPERIENCE

Technical Lead

Postman | Jun 2022 - Present

- Headed several projects that added generative AI features using Open AI and Anthropic
- Data-driven experimentation with Amplitude and Launch Darkly
- Scaled and created API's used by 20MM users
- Enterprise-grade security, QA, and testing automation

Engineering Manager

Xpress Technologies | Jan 2020 - Jun 2022

- Rewrote the onboarding process for new users and integrated it with 3rd party tools resulting in a 4x yield in signups
- Lead the development of the Angular web application used by 100+ U.S. Xpress brokers and 1000+ carriers
- Facilitated growth in engineer count (6-50+), and in technical maturity (startup -> acquisition -> enterprise)

Senior Software Engineer

Blip Billboards | Jan 2017 - Jan 2020

- Single-handedly built Blip's Angular marketplace which interfaces with 10k+ customers
- Scaled marketplace app for 600% user growth
- Created and managed CI/CD
- Led and managed a team of developers
- Facilitated in technical maturity in order to acquire funding

Software Engineer

Lingotek | Oct 2016 - Dec 2016

- Personally created custom applications for current CTO
- Integrate Lingotek's products with content management systems, such as WordPress and Drupal.
- Primary developer of Lingotek's Client Portal (AngularJS, Node)

Senior Web Developer

Brigham Young University | Apr 2015 - Oct 2016

- Work with abstract ideas and concepts from customers and turn them into structured code
- Communicate with Development Managers on tasks and issues
- Work includes web clients (HTML/JS/CSS), web frameworks (AngularJS, Jasmine, Gulp, Grunt), server side code (JavaEE, Jersey, Maven, REST, Spring), and SQL databases (Oracle, SQL, SQLite)

CERTIFICATIONS

- Certified ScrumMaster (CSM) - Scrum Alliance
- Certified Scrum Product Owner (CSPO) - Scrum Alliance
- Scrum Master - Mountain Goat Software

EDUCATION

Brigham Young University

Bachelor's Degree in Computer Science
2013 - 2017

Japanese Teacher

Missionary Training Center | Aug 2014 - Apr 2015

- Evaluated student progress and performance and reported findings to supervisors
- Met with individual missionaries and created plans to progress in their language goals

Network Operations Specialist Supervisor

Brigham Young University | Mar 2014 - Aug 2014

- Assist in major incident coordination including contacting engineers to troubleshoot outages, keeping a log of decisions made and actions taken, as well as filling out resolution reports used to improve troubleshooting and prevent future outages
- Actively monitor network devices and troubleshoot network alerts through application of Knowledge base

PROJECTS

Founding Partner

App Genies LLC | Jan 2018 - Present

- Head of technical development
- Maintain a working application for several clinics which is used by dozens of medical providers
- Collaborated with a large medical clinic to articulate project requirements and explore solutions
- Guided dermatology medical app through extensive EHR integration certification process including security, HIPAA compliance, technical architecture, and quality assurance reviews

VOLUNTEERING

Missionary

The Church of Jesus Christ of Latter-Day Saints | Feb 2011 - Mar 2013

Paused personal matters to proselytize to citizens in Tokyo, Japan in Japanese to uplift their lifestyles and pursue familial excellence