# GAVIN **NITTA**

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### **OVERVIEW**

- Managed teams of 4-9 engineers to ship secure, scalable, and engaging features
- Strong organizational and timemanagement skills
- Experienced frontend, backend, API, database and devops layers
- Exceptional communication and interpersonal skills
- Ability to work independently and as part of a team
- Detail-oriented and able to handle multiple tasks simultaneously

# **SKILLS**

- Frontend: Angular, React, Ionic
- Backend: Node, Typescript, Python
- Unit, Integration, E2E testing
- Containers, DevOps, Microservices, Observability
- Encryption, data privacy and security
- Billing architecture
- Engineering Management
- API Development (REST, GraphQL)
- MySQL, Postgres, MongoDB, Firebase, Redis

# PROFESSIONAL EXPERIENCE

### **Technical Lead - Growth Engineering**

Postman | Jun 2022 - Present

- Headed several projects that added generative AI features using Open AI and Anthropic
- Data-driven experimentation with Amplitude and Launch Darkly
- Scaled and created API's used by 20MM users
- Enterprise-grade security, QA, and testing automation

## **Engineering Manager**

Xpress Technologies | Jan 2020 - Jun 2022

- Rewrote the onboarding process for new users and integrated it with 3rd party tools resulting in a 4x yield in signups
- Lead the development of the Angular web application used by 100+ U.S.
  Xpress brokers and 1000+ carriers
- Facilitated growth in engineer count (6-50+), and in technical maturity (startup -> acquisition -> enterprise)

## **Senior Software Engineer**

Blip Billboards | Jan 2017 - Jan 2020

- Single-handedly built Blip's Angular marketplace which interfaces with 10k+ customers
- Scaled marketplace app for 600% user growth
- Created and managed CI/CD
- · Led and managed a team of developers
- Facilitated in technical maturity in order to acquire funding

### Software Engineer

Lingotek | Oct 2016 - Dec 2016

- Personally created custom applications for current CTO
- Integrate Lingotek's products with content management systems, such as WordPress and Drupal.
- Primary developer of Lingotek's Client Portal (AngularJS, Node)

#### Senior Web Developer

Brigham Young University | Apr 2015 - Oct 2016

- Work with abstract ideas and concepts from customers and turn them into structured code
- Communicate with Development Managers on tasks and issues
- Work includes web clients (HTML/JS/CSS), web frameworks (AngularJS, Jasmine, Gulp, Grunt), server side code (JavaEE, Jersey, Maven, REST, Spring), and SQL databases (Oracle, SQL, SQLite)

# CERTIFICATIONS

- Certified ScrumMaster (CSM) Scrum Alliance
- Certified Scrum Product Owner (CSPO) -Scrum Alliance
- Scrum Master Mountain Goat Software

# **EDUCATION**

## **Brigham Young University**

Bachelor's Degree in Computer Science 2013 – 2017

#### Japanese Teacher

Missionary Training Center | Aug 2014 - Apr 2015

- Evaluated student progress and performance and reported findings to supervisors
- Met with individual missionaries and created plans to progress in their language goals

## **Network Operations Specialist Supervisor**

Brigham Young University | Mar 2014 - Aug 2014

- Assist in major incident coordination including contacting engineers to troubleshoot outages, keeping a log of decisions made and actions taken, as well as filling out resolution reports used to improve troubleshooting and prevent future outages
- Actively monitor network devices and troubleshoot network alerts through application of Knowledge base

# **PROJECTS**

#### Co-Founder & CTO

App Genies LLC | Jan 2018 - Present

- Collaborated with Utah's largest physician-owned network of specialty healthcare clinics to design and develop a HIPPA-compliant application that allows dermatologists to annotate and upload patient photos to EHRs
- Identified the need, articulated project requirements and validated solutions. Then, we guided the application through the EHR integration certification process, including in-depth security, HIPAA compliance, technical architecture, and quality assurance reviews
- Dermatologists in multiple states are using our application today.

# VOLUNTEERING

#### **Missionary**

The Church of Jesus Christ of Latter-Day Saints | Feb 2011 - Mar 2013

Paused personal matters to proselytize to citizens in Tokyo, Japan in Japanese to uplift their lifestyles and pursue familial excellence