Thesis

MSc in Informatics Engineering

Entermediate Report

Relatório de estágio

Avaliação da Robustez de Plataformas Cloud

Gonçalo SIlva Pereira

Supervisor	Raul Barbosa
Co-Supervisor	Henrique Madeira

Department of Informatics Engineering
University of Coimbra

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Dedication

Acknowledgements

I would like to thank to —— and to professors Raul Barbosa and Henrique Madeira, who are role models, by their support and help to take good decisions.

Thank my girlfriend for their support, undestanding and the company along this path. At my friends and colleagues of Department of Informatics Engineering the pacience, suport and for all times they have given me.

Last but certainly not least, I would like to thank my family for encouragement, love and all the unconditional and constant support that led me to fulfill this dream. Obrigado!

Gonçalo Silva Pereira

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Abbreviations

DDOS Distributed Denial of Service

IaaS Infrastructure-as-a-Service

PaaS Platform-as-a-Service

SaaS Software-as-a-Service

Abstract

The theme of the dissertation is “Evaluate the robusteness of Cloud”.

This thesis/dissertation presents an ????

Keywords: Faults, Errors, Failures, Vulnerabilities, Fault Injection, Fault Tolerance, Security, Robustness.

1 Introduction

1.1 Contextualization

The present dissertation describe the work developed in scope of MSc in Informatics Engineering. It is focused in "Evaluate the robusteness of Cloud" and this is one subject very important of nowadays, because of the increase usage of clouding services. This services are characterized by the placement of data and software on remote infrastructure. Despite of the numerous benefits, the reliability of these platforms has not kept the needs, and users trust their applications to systems outside of personal control.

In this context, naturally arises the problem of confidence in the entity that manages the platform where applications have been executed. Any organization that put an application in the cloud (for example, Microsoft Azure or Amazon EC2) will have to accept the assurances given by the service provider.

This internship deals with the challenge of assessing the robustness of cloud platforms. The computing service provider uses virtualization to manage and allocate computing power to meet actual needs of the application. Although, there are solid virtualization platforms, fault tolerance is still a research problem.

1.2 The project

This project is based essentially in inject software faults, in hardware and software.

1.3 Objectives

The main objective of this work is to build a tool to inject software faults in code of some programs before the compilation.

But this main objetive is divided in some other goals:

- Generate de derivations of main code of selected programs;
- Verify and analyse the effect of producced faults;
- Compile the programs with injected faults, by using make file.

1.4 Document Structure

This document is ...

In the second section ...
In the third section ...
Finally, in last section ...

1.5 Management

In this section is described the planning of work developed in stage.

1.5.1 Meetings

In relation a meetings, the supervisor Raul Barbosa and me agreed that meet weekly was the best option. And the meetings were going on, with one or another change of schedule to reconcile with the other activities of both. In addition, I went to several general meeting of the project. Where could discuss concepts and the direction of the project with colleagues and teachers, among them: Raul Barbosa (supervisor), Henrique Madeira (co-supervisor), João Durães and João André Ferro.

1.5.2 Risks

The main-risks of execution of this project are:

- Equipment Failure
- Data lost
- Publication of similar research
- Personal issues interfere with progress
- Student loses interest
- Dispute between student and supervisor
- Supervisor takes excessive time to check final drafts
- Student wants to submit thesis without supervisor approval

Table of risks with cause, consequence and mitigation!!!

The preventative measures and recovery measures can be seen at Figure 3.

1.5.3 Planning and Tracking

Planning and Tracking

In appendix A, is presented the gantt with the planning tasks to first and to second semester.

I have prioritized the tasks using the nomenclature in Table 1:

What is the requirements of this project???

Classification	**Mean**
Must	Must be implement at project finish, and his implementation is priority.
Nice	May be part of the functionality implemented at the end of project, and his implementation is optional.
Wishful	It's specified but his implementation is not expected until the end of project.

Table 1: Classification of requirements

About the development of this project, I have used an *Agile Life Cycle* based in a *Incremental Model* because it can be separated in three modules:

- Generate de derivations of main code of selected programs;
- Verify and analyse the effect of producced faults;
- Compile the programs with injected faults, by using make file.

2 State of the Art

Nowadays, people use lot's of services based in cloud and lot's of companies choose to use them too. Using it, companies reduce the costs of IT infraestructure and people don't buy "physical storage" and don't care where are the data. The cloud service provide that the data is secure. But, like any system, the cloud have problems such as another computer systems, software and hardware faults. And the resilience of the cloud is an important caracteristic.

The increased use of cloud is related with a low usage of many dedicated servers, lower voltage levels, reduce noise margins and increase clock rates [2].

The cloud providers offers resources ready to deliver [2].

With this work, I want to inject software faults and analyse how the system react to them.

A lot of studies show that the software faults it's the main cause of computer failures.

In this work deliberate how

[1] [3]

About 44% of the software faults cannot be emulated [4].

3 Research objectives and approach method

3.1 Cloud Computing

Three levels of Cloud Computing:

- Infrastructure-as-a-Service (IaaS);
- Platform-as-a-Service (PaaS);
- Software-as-a-Service (SaaS).

The cloud computing isn't free of external disturbances[2], the most importants are:

- Security attacks;
- Accidents;
- Power surges;
- Workload faults;
- Malfunction;
- Worms and Distributed Denial of Service (DDOS) atacks.

4 Current work and preliminary results

5 Work plan and implications

6 Conclusion

6.1 Global Vision

Global Vision

6.2 Future Work

Future Work

A Appendix A - Gantt diagrams

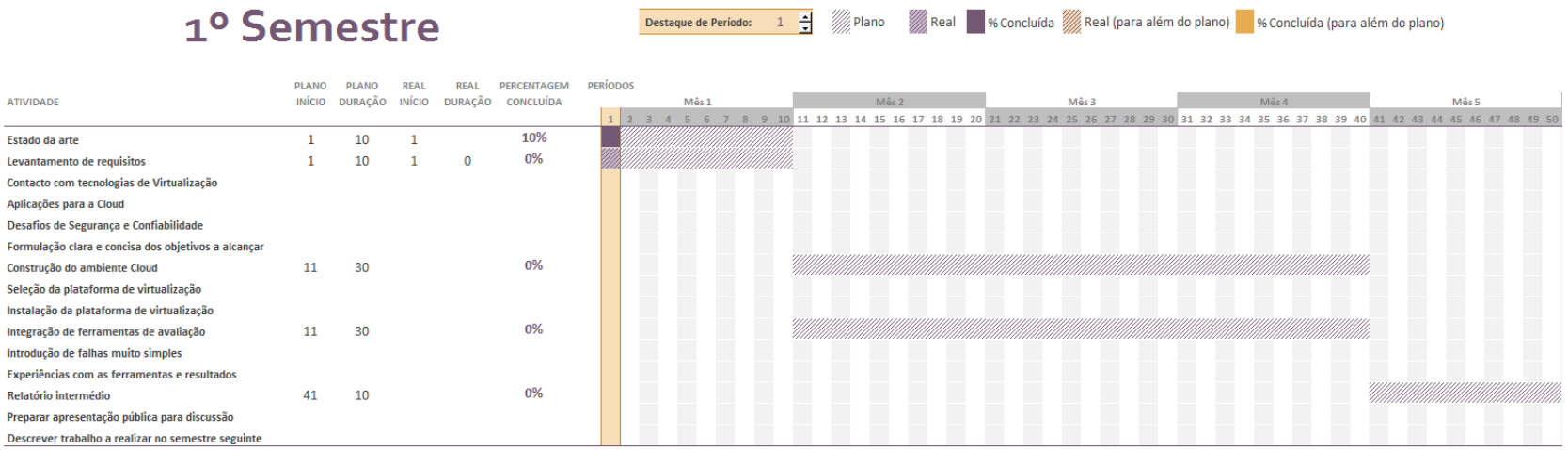

Figure 1: *Gantt first semester.*

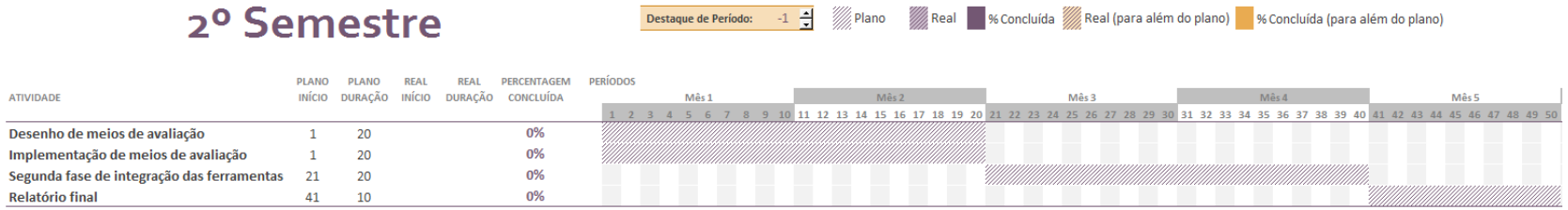

Figure 2: *Gantt seconf semester.*

B Appendix B - Risks table

Risc Area	Preventative Measures	Recovery Measures
Equipment Failure	Ensure regular maintenance is undertaken	Use alternative sources/type of equipment as appropriate
	Allow for sufficient funding for repairs	
	Indentify alternative sources/type of equipment	
Data lost	Back-up data regularly	
Publication of similar research	Regularly search electronic publications databases	Modify project
	Continue literature review throughout candidature	
	Ensure timely submission	
Personal issues interfere with progress	Take leave of absence (unless for sickness or bereavement)	Re-apply for admission when able to commit
	Take annual leave	
	Take sick leave	
	Communicate with supervisor	
Student loses interest	Select motivating topic at the start	
	Enrolling area ensures a dynamic research culture	
	Improve communication between student and supervisor	
	Look for warning signs	
	Register for support programs/seminars	
	Talk to fellow students in research area	
Dispute between student and supervisor	Understand each other's roles and expectations	
	Agree on dispute resolution process when initiating relationship	
Supervisor takes excessive time to check final drafts	Supervisor to plan out workload	
	Student plan ahead to ensure supervisor will be available	
	Student/Supervisor to review chapters/sections at regular intervals	
Student wants to submit thesis without supervisor approval	Student to be counselled regarding implications - a recomendation of fail or major revision from examiners likely if thesis below standard	Review of thesis by alternative person within University recommended

Figure 3: *Risks.*

References

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[2] K. Wolter, A. Avritzer, M. Vieira, and A. van Moorsel, *Resilience assessment and evaluation of computing systems.* Springer, 2012.

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