# Garrett Mbaku

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#### **Education**

Texas Tech University, Lubbock, TX

Bachelor of Science in Computer Science

**June 2020** 

Minor in Mathematics

Universidad Blas Pascal, Córdoba Argentina

Studied Argentinian Culture and Spanish while attending work internship abroad

May 2019 - July 2019

**Experience** 

### **Texas Tech University Communication Services**

March 2019 - June 2020

Student Assistant – IT Service Management

ServiceNow

- Developed mobile applications and applets for ServiceNow Studio Mobile Application
- Created reports to establish performance analytics with metrics and visualizations to improve productivity
- Created personalized dashboards for respective team tiers to help improve efficiency and accessibility across SNOW platform
- Managed data quality and pulled data from sets to be presented to team to improve operations
- Managed knowledge bases, articles, and documentation
- Performed system and application configuration and management for Service Now applications

Webservices- Front End Web Development

• Edited and published Texas Tech University website and documentation.

## Omixom SRL - Córdoba Argentina

**May – July 2019** 

**Engineering Intern** 

- Front End Web Development, led team of interns in front end web development to add location features and services on website in Python, Django, HTML, and CSS
- Assisted in development and debugging of mobile application
- Assisted in the manufacturing Raspberry Pi circuit boards and wires for solar panels and weather stations

#### **Related Coursework / Projects**

**Object-Oriented Programming** 

Software Engineering

Parallel Programming
Operating Systems

Discrete Computational Structures Modern Digital System Design

Database Systems / Data Mining

Theory of Automata

Computer Architecture

**Skills** 

Programming Languages – JavaScript (ES6), Python 3, HTML5, CSS, React.js, C++, Node.js, SQL, R, Django Excellent Communication, Teamwork, Collaboration, Writing, Problem solving, Trouble shooting, Research and Creativity

## **Organizations**

Texas Tech Association for Computing Machinery Texas Tech Collegiate of 100

2017-2020 2017-2020