

1. Does Domain Change the Opinion of Individuals on Human Values? A Preliminary Investigation on eHealth Apps End-users (Open Access)

Obie, Humphrey O. (1); Shahin, Mojtaba (1); Grundy, John (1); Turhan, Burak (2); Li, Li (1); Hussain, Waqar (1); Whittle, Jon (3)

Source: *Proceedings - Asia-Pacific Software Engineering Conference, APSEC*, v 2021-December, p 531-535, 2021, *Proceedings - 2021 28th Asia-Pacific Software Engineering Conference, APSEC 2021*; **ISSN:** 15301362; **ISBN-13:** 9781665437844; **DOI:** 10.1109/APSEC53868.2021.00063; **Conference:** 28th Asia-Pacific Software Engineering Conference, APSEC 2021, December 6, 2021 - December 9, 2021; **Sponsor:** Academia Sinica; Foxconn Technology Group; Ministry of Science and Technology; PremiumSoft (Navicat); Taipei Medical University; **Publisher:** IEEE Computer Society

Author affiliation: (1) Monash University, Melbourne, Australia (2) University of Oulu, Oulu, Finland (3) CSIRO's Data61, Melbourne, Australia

Abstract: The elicitation of end-users human values - such as freedom, honesty, transparency, etc - is important in the development of software systems. We carried out two preliminary Q-studies to understand (a) the general human value opinion types of eHealth applications (apps) end-users (b) the eHealth domain human value opinion types of eHealth apps end-users (c) whether there are differences between the general and eHealth domain opinion types. Our early results show three value opinion types using generic value instruments: (1) fun-loving, success-driven and independent end-user, (2) security-conscious, socially-concerned, and success-driven end-user, and (3) benevolent, success-driven, and conformist end-user. Our results also show two value opinion types using domain-specific value instruments: (1) security-conscious, reputable, and honest end-user, and (2) success-driven, reputable and pain-avoiding end-user. Given these results, consideration should be given to domain context in the design and application of values elicitation instruments. © 2021 IEEE. (20 refs)

Main heading: eHealth

Uncontrolled terms: Domain specific - e-Health applications - Ehealth - End-users - Human values - Mixed method - Opinion - Q sort - Software-systems - Specific values

Funding Details: Number: DE200100016, DP200100020, FL190100035, Acronym: ARC, Sponsor: Australian Research Council;

Funding text: ACKNOWLEDGEMENTS This work is supported by ARC Discovery Grant DP200100020. Grundy is supported by ARC Laureate Fellowship FL190100035. Li is supported by ARC DECRA DE200100016.

Open Access type(s): All Open Access, Green

Database: Compendex

Data Provider: Engineering Village

Compilation and indexing terms, Copyright 2022 Elsevier Inc.