

# Gianni Spiga

San Jose, CA | (818) 644-2482 | giannispiga@gmail.com | in/giannispiga

## SUMMARY

---

Strong communicator with a Master of Science in Statistics and experience in Python and R. Experience in startup-level data science role, including querying Snowflake databases, establishing customer data platforms for A/B testing, and performing advanced time-based modeling for customer churn analysis.

## WORK EXPERIENCE

---

### ULTRAVIOLET

Los Angeles, CA

Data Science Intern

Jun 2023 – Oct 2023

- Found key customer conversion strengths and weaknesses by mining web traffic data of users on a subscription-based creator platform and using non-parametric tests.
- Identified harmful factors contributing to churn rates, resulting in an improved overall UI experience and a reduction in cancellations.
- Doubled stakeholder engagement with daily reports by integrating more comprehensive data from Snowflake and Rockset through the Hex API.
- Improved conversion by 8% by redesigning cold outreach marketing by utilizing CRMs and CDPs such as Pipedrive, Brevo, and Ortto to provide consistent A/B testing.

### UC DAVIS HEALTH, DEPARTMENT OF PHYSIOLOGY AND MEMBRANE BIOLOGY

Davis, CA

Student Assistant

Dec 2021 – Jun 2022

- Developed a sinusoidal regression modeling system for electrophysiological data, which predicted spike times of cardiovascular cells measured in treatment testing.
- Achieved 95% confidence intervals and inferences for the average and dispersion of spike times by using nonparametric techniques such as Kolmogorov-Smirnov and bootstrapping.
- Created new distribution visualization using Gaussian Kernel Density Estimation and smoothing for peak spike values, resulting in more efficient analysis.

## UNIVERSITY PROJECTS

---

### SENTIMENT ANALYSIS OF US AIRLINE TWEETS

Dec 2023

- Designed and implemented sentiment analysis of tweets regarding US airlines in a 4-person team using Python.
- Classified with up to 90% accuracy comparing Transfer Learning, CNNs, multinomial regression, and SVMs.

### MODELING CONTRIBUTING FACTORS OF UNREPORTED CRIMES IN THE U.S.

Mar 2023

- Cleaned and processed data from the 2020 National Crime Victim Survey independently using R/tidyverse.
- Discovered significant contributors of unreported crimes using stepwise logistic regression and non-parametric ANOVA.

## EDUCATION

---

### UNIVERSITY OF CALIFORNIA DAVIS

Davis, CA

Master of Science in Statistics - Data Science Emphasis

Dec 2023

Relevant Coursework: Generalized Linear Models, Survival Analysis; Optimization, Sampling Theory of Surveys

### UNIVERSITY OF CALIFORNIA DAVIS

Davis, CA

Bachelor of Science in Statistics - Data Science Emphasis

Jun 2022

Minor in Computer Science

Relevant Coursework: Statistical Machine Learning, Computer Vision; Recommender Systems, Big Data Analysis

## Skills & Certifications

---

**Technical Skills:** R (ggplot, dplyr, tidyr), Python (numpy, pandas, Plotly, sklearn), VS Code, Jupyter Notebook, Hex, Retool, LaTeX, Markdown, SQL, Excel, Pipedrive, Brevo, Snowflake

**Certifications:** SQL for Data Science (Coursera)