

Workshop Complexity 1-

Users can provide their feedback for the menu items and based on their rating and feedback our Recommendation engine will put that item into Discard menu Item list.

Discard Menu Item List- *Eligibility criteria*

- 1) Average Rating of any food item is less than 2
- 2) Comment sentiments can also affect the list. (eg- Tasteless, extremely bad experience, very poor)

Chef/Admin can review this Discard List on the server side.

Either they can remove that item from Menu, or they can ask to share their home Recipes or detailed Feedback (Ask some questions also to users to improve that food item taste.)

Console Option-

View Discard Menu Item List - (Should be done once a month)

Input- System will fetch existing food items along with their average ratings and sentiments.

Food Item- Tea

Average Rating- 1.8/5

Sentiments - Tasteless, Not worth having, extremely bad experience

Food Item- Rajma Rice

Average Rating- 2.1/5

Sentiments- Average taste, ok but not so great, Not bad

Food Item- Poha

Average Rating- 3/5

Sentiments- Taste Good, enough quantity

Output-

Discard Menu Item List

- Tea

After the Discard Menu Item List will appear, following options will display to Chef/Admin.

Console Options-

1) Remove the Food Item from Menu List **(Should be done once a month)**

Chef will enter the food item name which needs to be removed from Menu

2) Get Detailed Feedback **(Should be done once a month)**

Chef will roll out 3-5 questions to know more about improvements to be done for selected food item.

Example of notification that will be sent to everyone-

We are trying to improve your experience with <Food Item>. Please provide your feedback and help us.

Q1. What didn't you like about <Food Item>?

Q2. How would you like <Food Item> to taste?

Q3. Share your mom's recipe.