About

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Welcome to George!

George is a platform for student peer counselors to reach students that possibly need help with personal issues. These students have posted online, specifically on Georgia Tech’s official subreddit, /r/gatech, posts that have been tagged as containing concerning levels of negativity. These posts have been detected by using a variety of natural language processing techniques and a level of manual filtering by George’s developers.

Our aim is the following:

* Create awareness about the counseling services provided by Georgia Tech
* Use social media platforms to reach students facing personal issues
* Maintain an avenue for students, if desired, to communicate with professionals for personal help

Handbook:

1. Register with your GT ID to create your George account with a password of your choice. This password should not be the password of your official GT account.
2. Login in with your username and password
3. Browse the dashboard to see posts that have not yet received the attention of a peer counselor. The posts that need help are highlighted in red.
4. Click on an unattended post to see the full content of the post and other important information.
5. If you see a student in need of personal help, click on either “Reply to Post” or “Private Message” to communicate with student. All peer counselors are connected through one Reddit account that handles all messages and posts.
6. If you click on “Reply to Post”, a default template has been created for you to address the student in need. This post will be a public comment/reply on Reddit to the message of the student.
7. If you click on “Private Message”, a personalized message can be privately sent to the student to address their specific needs.
8. All posts that a peer counselor has messaged will be automatically subscribed to and can be seen in the Messages tab at the top of the interface.

George has been developed by three undergraduate students, based in the Electronic Learning Communities lab in Geogia Tech’s School of Interactive Computing. The project is supervised by Dr. Amy Bruckman.