

Welcome to ServiceNow Micro-Certification

Minimally Qualified Candidate

Training and Certification
ServiceNow, Inc.

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Welcome to ServiceNow MQC Definition

The Welcome to ServiceNow Micro-certification exam is intended for an audience who is new to ServiceNow and has recently completed the Welcome to ServiceNow course in Now Learning. They possess the knowledge and skill to navigate the Platform and perform tasks regarding: Next Experience navigation, Lists and Filters, Forms, Tasks, Knowledge, Report Designer and creating Dashboards, and Service Catalog. Candidates are not required to have any experience in the Platform outside of completing activities, lessons, and knowledge checks in the Welcome to ServiceNow course. Additional skills may include navigating the Platform in a Developer instance or engaging in Community forums to gain knowledge and familiarity with industry terminology and acronyms.

Exam activities are performed in a simulator environment and are based on course materials presented in the Welcome to ServiceNow (on demand) course in Now Learning. Passing this micro-certification exam will ensure the candidate is ready to enroll in any course, learning path, and certification available to them in Now Learning, as well as other opportunities within ServiceNow.

Exam Prerequisites

- Welcome to ServiceNow (On Demand)

Additional Recommended Courses

- N/A

Recommended On-Demand Courses

- N/A

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