

Cisco Advanced Services

Subject Matter Expert (SME) for <<technology>> Networking

Services Proposal for <<client>>

<<date>>

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This proposal is valid for a period of ninety (90) days from the date of this proposal’s submission.

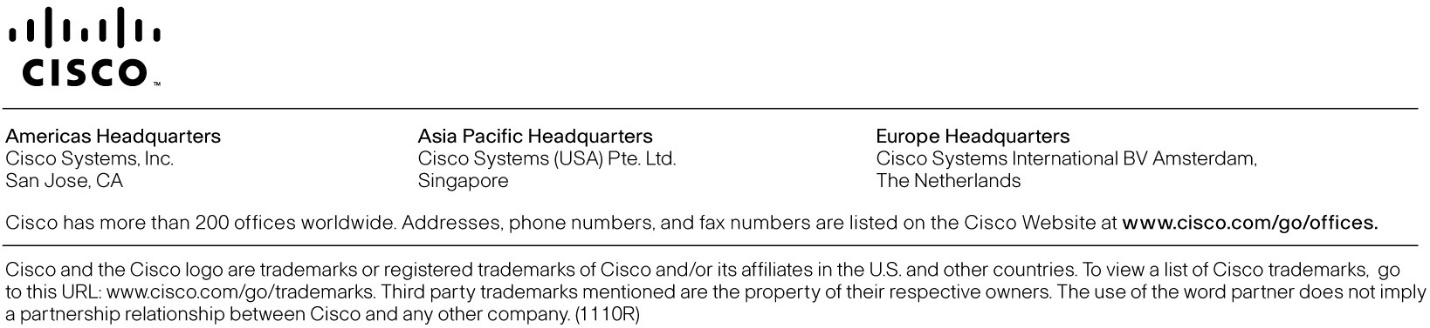


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Description of Services

Cisco shall provide the Subject Matter Consulting Services described below as selected and detailed on the purchase order for which Cisco has been paid the appropriate fee.

Subject Matter Consulting Services are only available in the United States and provide general advice and guidance.

**Scope of Service**: <<technology>> Networking Subject Matter Consulting Services

**Duration of Service:** <<sme\_days>> busines days; <<remote\_onsite>> <<onsite\_days>> (Services must be used within <<duration\_months>> months of Project Start)

**Deliverables:** Time-based services

Skills

Cisco will provide one (1), Network Security Consulting Engineer (NCE) resource to support <<client>> for up to <<sme\_days>> business days (this accounts for holidays, vacation, sick days, network shutdowns, etc.) over a duration of <<duration\_months>> months. The NCE resources will be <<remote\_onsite>>.

The SME agreement will provide capabilities from a Cisco Services Network Consulting Engineer (NCE) with experience in the following:

* Routing and switching products and technology
* Complex routing and switching networks designs and protocols
* Cisco software features and functionality
* Cisco Networking Products and Technology
* Networking services
* Cisco software features and functionality for <<technology>>
* <<technolgoy>> design and configuration

Activities

Cisco will provide <<client>> with applicable technical advice and guidance supporting network activities as required.

Cisco Responsibilities

General

* Provide suitable NCE that possesses the skill set described above.
* Resource will work remote during standard work hours from 8-5pm, Monday through Friday
* Should non-standard business hours be required (change windows, incident support, etc.), Cisco’s Delivery Manager, the NCE and the customer will agree and schedule equivalent comp time for the NCE.
* A Project Manager will be assigned; work will be performed at the customer’s direction.

Customer Responsibilities

* Provide Point of Contact (POC) for the Cisco Delivery Manager and Cisco NCE for the duration of the staff augmentation engagement, this POC will:
* Establish and maintain communication throughout the length of the engagement
* Work with the Cisco delivery team and NCE to address any pending issues
* Provide direction to NCE by assigning engineering tasks that are within the technologies listed above
* Provide necessary access to network and compute environment for ACI Automation development
* Provide necessary licenses for products and software.

Deliverables

No deliverables are planned for this engagement

Estimated Project Schedule

Estimated Project Start Date: <<start\_date>>

Estimated Project Completion Date: <<end\_date>>

Cisco has a lead time of up to forty-five (45) days to schedule the start of services upon signature of a mutually agreed upon Statement of Work and issuance of a Purchase Order.

Pricing

All pricing provided herein is stated for budgetary purposes only. This proposal should not be treated as a firm offer ready for acceptance. <<client>> should be aware that the project scope, pricing, and assumptions provided herein may vary. If <<client>> decides to purchase the proposed services, Cisco will prepare and submit a formal Statement of Work or price quote that will state the details of all deliverables and responsibilities of <<client>> and Cisco.

The total budgetary indicative price (exclusive of any taxes, fees, duties, or other applicable amounts) for the offered services is as follows.

Pricing

|  |  |
| --- | --- |
| Cisco Services for <<client>> | Net Price |
| Routing/Switching SME Support  SKU: CX-ATCS-NW-QSME | $ |
| **Total:** | **$** |

\*Pricing is estimated Partner pricing for budgetary purposes only, Partner may adjust final pricing.

\*Travel and Expenses (“T&E”) are NOT included or itemized in the above pricing.

\*Pricing is for remote services only.