



## Golden Ticket Online Arcade Sweeps Rules

Last Updated: November 2025

NO PURCHASE OR PAYMENT NECESSARY TO PARTICIPATE. A PURCHASE OR PAYMENT OF ANY KIND WILL NOT INCREASE A PARTICIPANT'S CHANCES OF WINNING.

Golden Ticket Online Arcade is an online platform which offers Participants the chance to play games for entertainment and enjoyment. Golden Ticket Online Arcade also gives away Sweepstakes entries referred to as 'Sweeps Coins' as set out in these Sweeps Rules. Sweeps Coins can be used to Participate in Promotional Play for a chance to win further Sweeps Coins which are redeemable for real rewards.

SWEEPS COINS ARE SUBJECT TO A MINIMUM REWARD REDEMPTION THRESHOLD OF 4,000 SC (US \$40). AMOUNTS BELOW THE THRESHOLD ARE NOT ELIGIBLE FOR REWARD REDEMPTION.

These Sweeps Rules are to be read in conjunction with the Golden Ticket Online Arcade Terms and Conditions. Terms which are defined in the Terms and Conditions have the same meaning in these Sweeps Rules.

PLEASE NOTE THAT THESE SWEEPS RULES INCORPORATE THE DISPUTE RESOLUTION PROVISIONS OF THE TERMS AND CONDITIONS WHICH INCLUDE A PROVISION WAIVING THE RIGHT TO PURSUE ANY CLASS, GROUP OR REPRESENTATIVE CLAIM AND REQUIRING YOU TO PURSUE PAST, PENDING, AND FUTURE DISPUTES BETWEEN YOU AND US THROUGH INDIVIDUAL ARBITRATION UNLESS YOU OPT OUT WITHIN THE SPECIFIC TIME FRAME. SEE SECTION 11 OF THESE SWEEPS RULES FOR MORE INFORMATION.

### 1. ELIGIBILITY TO PLAY GOLDEN TICKET ONLINE ARCADE

#### 1.1. Definitions

The following definitions apply to these Sweeps Rules:

- a. Eligible Participants means legal residents of the Permitted Territories;
- b. Permitted Territories means the United States (other than the Excluded Territories as defined in our Terms and Conditions);
- c. Participant means a person who participates in Promotional Play;
- d. Envelope Request Code has the meaning set out in clause 3.4 of these Sweeps Rules;



e. Promotional Play means Golden Ticket Online Arcade's sweepstakes promotions.

#### **1.2. Age and Eligibility Requirements**

Promotional Play is only open to Eligible Participants, who are at least eighteen (18) years old at the time of entry. Effective October 1, 2025, the minimum age requirement will increase to twenty-one (21) years old. **PARTICIPATION IS VOID WHERE PROHIBITED BY LAW.**

#### **1.3. Legal Compliance**

The Sweepstakes is subject to all applicable federal, state, and local laws and regulations. It is the sole responsibility of a Participant to determine whether the Sweepstakes is legal and compliant with all regulations in the jurisdiction in which the Participant resides. GTOA may verify location, identity, and eligibility at any time. Use of VPNs, proxies, location-masking, or false credentials to circumvent restrictions is prohibited and may result in suspension, forfeiture, and referral to authorities.

#### **1.4. Agreement to Rules**

Participation constitutes the Participant's full and unconditional agreement to these Sweeps Rules and Sponsor's/Promoter's decisions, which are final and binding in all matters related to the Sweepstakes.

#### **1.5. Prize Contingency**

Winning a reward is contingent upon fulfilling all requirements set out in these Sweeps Rules.

#### **1.6. Employee Exclusions**

Employees of Golden Ticket Online Arcade, any of their respective affiliates, subsidiaries, holding companies, advertising agencies, or any other company or individual involved with the design, production, execution or distribution of the Sweepstakes and their immediate family (spouse, parents, siblings and children, whether the relationship is by birth, marriage or adoption) and household members (people who share the same residence at least 3 months of the year) are not eligible to participate.

### **2. SPONSOR/PROMOTER**

The Sponsor/Promoter of the Sweepstakes is Golden Ticket Online Arcade of 2186 Jackson Keller Rd Suite 2269, San Antonio, TX 78213.



### **3. HOW TO COLLECT SWEEPS COINS**

#### **3.1. Account Requirement**

To Participate you must have an active Customer Account. If you do not have a Customer Account you can create one free of charge at our website. To enter the Sweepstakes, a Participant must sign into their Customer Account via the Website or App.

#### **3.2. Methods to Collect Sweeps Coins**

Once they have accessed Golden Ticket Online Arcade, there are four potential ways for an Eligible Participant to collect Sweeps Coins:

- (a) Receive Sweeps Coins as a free bonus when purchasing Gold Coins. Each Participant may receive Sweeps Coins as a bonus upon the purchase of specifically marked packs of Gold Coins. Gold Coins can be used for social gameplay in Golden Ticket Online Arcade. Gold Coins cannot be redeemed for rewards. The number of Sweeps Coins a Participant will receive as a bonus for each relevant Gold Coin purchase will be stated in the purchase window. All purchases of Gold Coins are final, and no refunds will be given. Sweeps Coins awarded as purchase bonuses are incidental and are not redeemable for rewards.
- (b) Receive Sweeps Coins when entering Sweeps Coins no-cost giveaway contests on Golden Ticket Online Arcade social media pages. The Sponsor/Promoter regularly holds Sweeps Coins no-cost giveaway contests which Participants can enter by following the instructions provided in the contest. These giveaways may require sharing social media posts or answering various game related questions to be eligible for entry. The amount of Sweeps Coins given away will be stated on the applicable Sweeps Coins no-cost contest post and will be added to each contest winner's Customer Account.
- c) Receive Sweeps Coins by completing the online entry form.

Participants can receive free Sweeps Coins on a weekly basis by taking the following steps (Weekly Entry Bonus):

- i. log into your Customer Account;
- ii. if you are eligible, the online entry form will be available for completion;
- iii. complete and submit the form in order to claim your Weekly Entry Bonus.

Participants can only claim this bonus once per week (the eligibility clock resets every 7 days).



(d) Receive Sweeps Coins by sending a request by post. Participants can receive free Sweeps Coins by obtaining a Postal Request Code and sending a standard post card or piece of white paper (Request Card) which must be 4" x 6", unfolded, blank and unlined and placed inside a stamped #10 envelope addressed in handwriting, to the following address and satisfying the requirements set out below:

**GOLDEN TICKET ONLINE ARCADE SWEEPSTAKES DEPARTMENT**

2186 JACKSON KELLER RD SUITE 2269

SAN ANTONIO, TX 78213

Participants must:

- i. handwrite their return address on the front of the envelope and the words: "Sweepstakes Entries"; and
- ii. handwrite all of the following on only one side of the Request Card inserted inside the envelope:
  - A. in the top-left corner, one (and only one) unique one-time Envelope Request Code (see clauses 3.4 and 3.5 of these Sweeps Rules for further information);
  - B. under the Envelope Request Code, in the following order:
    - their full name as shown on their government issued identification;
    - the email address registered to their Golden Ticket Online Arcade account;
    - the return/residential address registered to their Golden Ticket Online Arcade account; and
    - the following statement: "I wish to receive Sweeps Coins to participate in the sweepstakes promotions offered by Golden Ticket Online Arcade. By submitting this request, I hereby declare that I have read, understood and agree to be bound by Golden Ticket Online Arcade's Terms and Conditions and Sweeps Rules."

iii. FOR THE AVOIDANCE OF DOUBT, COMBINED REQUESTS SENT VIA PACKAGE OR PARCEL DO NOT MEET THE REQUIREMENTS SET OUT ABOVE AND ARE INVALID.

**3.3. Request Card Limitations**

There is a limit of one Request Card per outer envelope. Each valid Request Card results in one (1) SC, which will be added to the Participant's Customer Account. Each valid Request Card will also result in a deposit of three (3) promotional Gold Coins (GC) sufficient to access third-party games, in addition to the one (1) SC. NOTE: A Participant must ensure that their handwriting is



legible. If the Participant's handwriting is not legible, the entry will be void and the Sweeps Coins will not be added to the Participant's Customer Account. The legibility of a Participant's handwriting will be determined by Sponsor/Promoter in its sole discretion.

THE REQUEST MUST ONLY BE MADE BY THE PARTICIPANT AND MUST BE POSTED FROM THE SAME STATE AS THE PARTICIPANT'S VERIFIED RESIDENTIAL ADDRESS. Requests made by any other individual or any entity (including but not limited to commercial sweepstakes subscription notification and/or entering services) or posted from a state different to the Participant's verified residential address will be declared invalid and Sweeps Coins will not be added to the Participant's Customer Account.

Tampering with the entry process or the operation of the Sweepstakes, including but not limited to the use of any device or software to automate the Sweeps Coins request/entry process or to unfairly assist the Participant with meeting the handwriting requirement, is prohibited and any requests/entries deemed by Sponsor/Promoter, in its sole discretion, to have been submitted in this manner will be void.

#### **3.4. Envelope Request Code Requirements**

An Envelope Request Code is a unique 12-character code a Participant obtains per clause 3.5. An Envelope Request Code is unique, can only be used once, and expires 30 days after it is issued. The purpose of an Envelope Request Code is to assist with the efficient and effective processing of a Participant's Request Card. Request Cards containing an expired Envelope Request Code at the time of processing will be void. AN ENVELOPE REQUEST CODE CAN ONLY BE USED BY THE PARTICIPANT TO WHOM IT WAS ISSUED. Any Participant suspected by the Sponsor/Promoter to have directly or indirectly provided an Envelope Request Code to another person may, in the sole discretion of the Sponsor/Promoter, be disqualified and lose their eligibility to participate in the Sweepstakes.

#### **3.5. Obtaining Envelope Request Codes**

An Envelope Request Code can be obtained by following these steps:

- (a) Sign into your Customer Account;
- (b) Contact a Customer Support representative by live chat, SMS, or email and request an Envelope Request Code;
- (c) Provide the following information to the representative to validate your request:
  - Your full name;
  - The email address linked to your Customer Account;
  - Your current mailing address;



(d) Upon successful validation, a unique 12-character Envelope Request Code will be manually issued to you by the Sponsor/Promoter within 48 hours of your request;

(e) Record the issued code on your Request Card before mailing.

The Envelope Request Code will be provided to the Participant by a Customer Support representative and must be recorded on the Participant's Request Card before mailing.

### **3.6. Obtaining Envelope Request Codes**

An Envelope Request Code can be obtained by following each of these steps:

- (a) sign into your Customer Account;
- (b) navigate to the Account Settings or Menu section;
- (c) locate and click on the “Envelope Request Code” option;
- (d) follow the prompts to generate your unique code.

The Envelope Request Code is then displayed for a period of time to enable a Participant to record it on their Request Card.

### **3.7. Sweeps Coins Display and Allocation**

The amount of Sweeps Coins a Participant has will be displayed in their Customer Account on the website. The amount of Sweeps Coins to be allocated to Participants can be changed at any time by the Sponsor/Promoter in its sole discretion.

### **3.8. No Responsibility for Lost Requests**

Sponsor/Promoter is not responsible for lost, late, incomplete, invalid, unintelligible or misdirected Sweeps Coins requests or allocations.

### **3.9. Account Holder Verification**

In the event of a dispute as to any registration of a Customer Account, the authorized account holder of the email address used to register the Customer Account will be deemed to be the Participant. The “authorized account holder” is the natural person assigned the email address by an internet access provider, online service provider or other organization responsible for assigning email addresses for the domain associated with the submitted address.

### **3.10. Automated Systems Prohibited**

Use of any automated or other system(s) to Participate, to acquire Sweeps Coins or play the games is prohibited and will result in disqualification and loss of eligibility to Participate in the games.



### **3.11. Sweeps Coins Validity**

Sweeps Coins do not expire, provided your account remains active and in good standing as defined in our Terms and Conditions.

### **3.12. Forfeiture of Sweeps Coins**

Sweeps Coins may be forfeited upon permanent account closure or confirmed eligibility violations, in accordance with the Terms and Conditions.

## **4. USING SWEEPS COINS TO PLAY GAMES**

### **4.1. Gameplay Opportunities**

Participants with Sweeps Coins may use those Sweeps Coins to play sweepstakes-style games within Golden Ticket Online Arcade for a chance to be awarded additional Sweeps Coins. Sweeps Coins obtained through gameplay, promotional offers, or the alternative free method of entry may be redeemed for rewards in accordance with these Rules.

### **4.2. Game Variety and Requirements**

Golden Ticket Online Arcade offers a variety of sweepstakes-style games, including games developed by third-party providers. The number of Sweeps Coins required to play each game will be clearly displayed before gameplay begins. Participants may choose how many Sweeps Coins to use per gameplay entry. The number of Sweeps Coins used determines the scale of potential outcomes but does not alter the random nature of the result.

### **4.3. Reward Eligibility**

Only games played with Sweeps Coins provide the opportunity to be awarded additional Sweeps Coins that may be redeemed for rewards in accordance with these Rules. The potential rewards available in each game are displayed typically by selecting the “Reward Table” or “Pay Table” option. In certain third-party games, rewards may be displayed in another denomination; however, for all such games, those values will correspond to Sweeps Coins for the purposes of redemption.

### **4.4. Sweeps Coin Value**

Only Sweeps Coins obtained through eligible gameplay, AMOE, or promotional events may be redeemed. SC received as incidental purchase bonuses are for gameplay only and cannot be redeemed. The redemption rate is 100 SC = US\$1.

**Redemption Qualification Requirements:** To qualify for a redemption, a Participant must satisfy each of the following conditions:



**(a) Recent Gameplay:** There must be legitimate gameplay within the Participant's account within the seven (7) days immediately preceding the redemption request. Gameplay from purchased Gold Coins or eligible Free Gold Coins both count toward this requirement.

**(b) Legitimate Source:** Gameplay must come from a legitimate source, meaning the coins used for gameplay were either purchased or were Free Gold Coins that were legitimately awarded by the Sponsor/Promoter.

**(c) Recent Activity Standard:** Redemption eligibility is based on recent gameplay activity—not the original purchase date of Gold Coins.

**(d) Playthrough Requirement:** All Sweeps Coins must meet a two-times (2x) gameplay requirement before they can be redeemed.

#### **4.5. Final Decisions**

Sponsor's/Promoter's decisions as to the administration and operation of the Sweepstakes, the game, and the amount of winnings are final and binding.

#### **4.6. Playthrough Requirements**

SC must be played at least two times (2x) before redemption eligibility. This playthrough requirement applies to all Sweeps Coins regardless of how they were obtained.

#### **4.7. Odds and Win Rates**

Sponsor/Promoter reserves the right to change the reward win rates and odds of any of the Sweepstakes at any time. A Participant can see the actual and any amended details by clicking on the "Reward Table" or "Pay Table" button. It is a Participant's responsibility to check the reward win rate on each occasion before they participate.

### **5. VERIFICATION AND CONFIRMATION OF POTENTIAL WINNERS**

#### **5.1. Verification Requirements**

POTENTIAL SWEEPSTAKES WINNERS ARE SUBJECT TO VERIFICATION BY SPONSOR/PROMOTER (IN ANY MANNER IT MAY CHOOSE) AND THE DECISIONS OF SPONSOR/PROMOTER ARE FINAL AND BINDING IN ALL MATTERS RELATED TO THE SWEEPSTAKES. A PARTICIPANT IS NOT A WINNER OF ANY REWARD, EVEN IF THE ONLINE SCREEN INDICATES THEY ARE, UNLESS AND UNTIL THE PARTICIPANT'S ELIGIBILITY AND THE POTENTIAL WINNING PLAY HAS BEEN VERIFIED AND THE PARTICIPANT HAS FULLY COMPLIED WITH THESE SWEEPS RULES AND BEEN NOTIFIED THAT VERIFICATION IS COMPLETE. SPONSOR/PROMOTER WILL NOT ACCEPT SCREEN SHOTS OR OTHER PURPORTED EVIDENCE OF WINNING IN LIEU OF ITS VALIDATION PROCESS.



## **5.2. Compliance Requirements**

Potential reward winners must comply with these Sweeps Rules and winning is contingent upon fulfilling all requirements.

## **5.3. Required Documentation**

A potential reward winner may be required to sign and return to Sponsor/Promoter, an affidavit/declaration of eligibility, and liability/publicity release (except where prohibited) in order to claim his/her reward (if applicable).

## **5.4. Forfeiture Conditions**

If a potential winner cannot be contacted, fails to properly execute and return the affidavit/declaration of eligibility and liability/publicity release within the required time period (if applicable), fails to comply with these Sweeps Rules, or if the reward or reward notification is returned as undeliverable, that potential winner forfeits the reward.

## **5.5. Reseeding**

In the event that a potential winner of a Sweepstakes reward is disqualified for any reason, Sponsor/Promoter may, in its sole discretion, reseed the reward back into the Sweepstakes.

# **6. REWARDS**

## **6.1. Sweeps Coins Balance Display**

A Participant's Sweeps Coins balance is shown in the Participant's Customer Account.

## **6.2. Redemption Requirement**

Rewards are not awarded until redeemed. A Participant has no rights to Sweeps Coins that have not been redeemed.

## **6.3. Cash Redemption**

Payments are made in USD to the same Payment Method used for Gold Coin purchases, or if not possible, to a bank/wallet account legally owned by and name-matching the verified Account holder. At Sponsor/Promoter's sole discretion and where legally permitted, an Authorized Third-Party Payee may be used if both parties provide written authorization and complete KYC/sanctions screening.

## **6.4. Gift Card Redemption**

Where a Participant has chosen to redeem rewards for gift cards, the gift cards will be allocated to the email address that the Participant has registered against their Customer Account.



## **6.5. Minimum Redemption Threshold**

Sponsor/Promoter will only process a reward redemption if the redeemed value is at least 4,000 SC (US\$40) and all playthrough requirements are met.

## **6.6. Eligibility Requirements**

TO BE ELIGIBLE FOR A SWEEPS COINS REWARD OR A SWEEPS COINS REWARD REDEMPTION:

- (a) A PARTICIPANT MUST BE AN ELIGIBLE PARTICIPANT; AND
- (b) THE PARTICIPANT'S DETAILS MUST MATCH THOSE OF THE PARTICIPANT'S CUSTOMER ACCOUNT.

## **6.7. Redemption Limits**

Sponsor/Promoter may limit redemptions to 35,000 SC per day and up to three (3) redemption requests per Account in any 24-hour period, and may assess processing fees as permitted in the Terms and Conditions.

## **6.8. Tax Responsibility**

Sponsor/Promoter is not responsible for any taxes or fees associated with a reward redemption. Participants are responsible for all applicable taxes and fees associated with reward receipt and/or redemption.

## **6.9. Foreign Exchange**

Sponsor/Promoter is not responsible for any foreign exchange transaction fees, charges or related costs that may be incurred as a result of, or in relation to, a reward redemption, including but not limited to any losses or additional costs arising from foreign exchange fluctuations.

## **6.10. Transferability and Substitution**

Sweeps Coins are not transferable and no substitution will be made except as provided herein at the Sponsor's/Promoter's sole discretion. Sponsor/Promoter reserves the right to substitute the listed reward of equal or greater value for any reason owing to circumstances outside Sponsor's/Promoter's reasonable control.

## **6.11. Winner Notification**

Reward winners will be notified by private message or email.



## **7. ENTRY CONDITIONS AND RELEASE**

### **7.1. Participant Agreements**

By Participating, each Participant agrees to:

(a) comply with and be bound by:

- i. the Terms and Conditions;
- ii. these Sweeps Rules; and
- iii. the decisions of the Sponsor/Promoter which are binding and final;

(b) release and hold harmless the Sponsor/Promoter and its parent, subsidiary, and affiliated companies, the reward suppliers and any other organizations responsible for sponsoring, fulfilling, administering, advertising or promoting the Sweepstakes, and all of their respective past and present officers, directors, employees, agents and representatives (collectively, the "Released Parties") from and against any and all claims, expenses, and liability, including but not limited to negligence and damages of any kind to persons and property, including but not limited to invasion of privacy (under appropriation, intrusion, public disclosure of private facts, false light in the public eye or other legal theory), defamation, slander, libel, violation of right of publicity, infringement of trademark, copyright or other intellectual property rights, property damage, or death or personal injury arising out of or relating to a Participant's entry, creation of an entry or submission of an entry, participation in the Sweepstakes, acceptance or use or misuse of rewards (including any travel or activity related thereto) and/or the broadcast, exploitation or use of entry; and

(c) indemnify, defend and hold harmless the Sponsor/Promoter from and against any and all claims, expenses, and liabilities (including reasonable attorneys/legal fees) arising out of or relating to a Participant's participation in the Sweepstakes and/or Participant's acceptance, use or misuse of rewards.

## **8. PUBLICITY**

Except where prohibited, participation in the Sweepstakes constitutes each Participant's consent to Sponsor's/Promoter's and its agents' use of Participant's name, likeness, photograph, voice, opinions and/or hometown and state for promotional purposes in any media, worldwide, without further payment, notice or consideration.



## 9. GENERAL CONDITIONS

### 9.1. Modification Rights

Sponsor/Promoter reserves the right to cancel, suspend and/or modify the Sweepstakes or these Sweeps Rules, or any part of the Sweepstakes or these Sweeps Rules, with immediate effect owing to circumstances outside its reasonable control and only where circumstances make it unavoidable if any fraud, technical failures or any other factor beyond Sponsor's/Promoter's reasonable control impairs the integrity or proper functioning of the Sweepstakes, as determined by Sponsor/Promoter in its sole discretion.

### 9.2. Disqualification Rights

Sponsor/Promoter reserves the right in its sole discretion to disqualify any individual it finds to be tampering with the entry process or the operation of the Sweepstakes or to be acting in violation of these Sweeps Rules or any other promotion or in an unsportsmanlike or disruptive manner.

### 9.3. Legal Violations

Any attempt by any person to deliberately undermine the legitimate operation of the Sweepstakes may be a violation of criminal and civil law, and, should such an attempt be made, Sponsor/Promoter reserves the right to seek damages from any such person to the fullest extent permitted by law. Sponsor's/Promoter's failure to enforce any term of these Sweeps Rules shall not constitute a waiver of that provision.

### 9.4. Cancellation Notice

In all other cases, the Sponsor/Promoter reserves the right to cancel, suspend and/or modify the Sweepstakes. Any notice regarding cancellation, suspension and/or modification will be posted on Golden Ticket Online Arcade website.

### 9.5. Rule Amendments

Whenever we amend these Sweeps Rules in a way that would limit your current rights or which may be to your detriment, we will notify you upon your next visit to the Platform and you will be required to re-confirm your acceptance prior to participating in any Promotional Play. If you do not agree to the amended Sweeps Rules, you may not participate in any Promotional Play.

## 10. LIMITATIONS OF LIABILITY

### 10.1. Released Parties' Limitations

Insofar as permitted by law in the respective territories, the Released Parties (as defined above) are not responsible for:



- (a) any incorrect or inaccurate information, whether caused by a Participant, printing error or by any of the equipment or programming associated with or utilized in the Sweepstakes;
- (b) technical failures of any kind, including, but not limited to malfunctions, interruptions, or disconnections in phone lines or network hardware or software;
- (c) unauthorized human intervention in any part of the entry process or the Sweepstakes;
- (d) technical or human error which may occur in the administration or operation of the Sweepstakes; or
- (e) any injury or damage to persons or property which may be caused, directly or indirectly, in whole or in part, from Participant's participation in the Sweepstakes or receipt or use or misuse of any reward.

## **10.2. Error Remedy**

If a Participant's Sweeps Coins or winning play is affected by a technical error, Sponsor/Promoter may, at its discretion, restore an equivalent amount of Sweeps Coins. No other remedies are available.

## **11. DISPUTES**

The dispute resolution provisions of Section 13 of the Terms and Conditions are incorporated herein by reference with the same force and effect as though fully set forth herein. By agreeing to these Sweeps Rules, you agree to be bound by the dispute resolution and arbitration provisions contained in the Terms and Conditions.

## **12. OTHER**

### **12.1. Damages Limitation**

Under no circumstances will any Participant be permitted to obtain awards for, and Participant hereby waives all rights to claim, punitive, incidental or consequential damages, or any other damages, including attorneys' fees, other than Participant's actual out-of-pocket expenses (i.e., costs associated with participating in this Sweepstakes), and Participant further waives all rights to have damages multiplied or increased. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATIONS OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE MAY NOT APPLY TO YOU.

### **12.2. Governing Law**

All issues and questions concerning the construction, validity, interpretation and enforceability of these Sweeps Rules, or the rights and obligations of the Participant and Sponsor/Promoter in



connection with the Sweepstakes, are governed by, and construed in accordance with, the laws of the State of North Carolina and the laws of the United States applicable in North Carolina (conflict-of-law rules excluded), subject to the Federal Arbitration Act as set forth in the Terms and Conditions.

### **12.3. Communication**

To ensure fairness and the integrity of the promotion to all Participants, the Sponsor/Promoter will respond to questions via support@gtoarcade.com and may post updates/communications on its social media pages.

### **12.4. Conduct Policy**

Any Participant posting or seen to be posting comments on Sponsor's/Promoter's social media pages or elsewhere during the promotion that are considered bullying, spiteful or upsetting to other Participants, players and fans of Golden Ticket Online Arcade or directly aimed at the Sponsor/Promoter, will have their comments removed and will be disqualified from the Sweepstakes. The Sponsor/Promoter reserves the right to alert social media platforms to any such behavior and Participant may have his/her social media account subject to platform action.

## **13. PARTICIPANT'S PERSONAL INFORMATION**

### **13.1. Privacy Policy Application**

Information collected from Participants is subject to the Sponsor's/Promoter's Privacy Policy which is available at our website.

Effective Date: September 13, 2025

Standard Disclaimers:

- 18+ (21+ effective October 1, 2025)
- No Purchase Necessary
- Void Where Prohibited

Postal Alternative Method of Entry: Receive free Sweeps Coins by obtaining an Envelope Request Code and sending a handwritten request that meets the requirements specified in our Sweeps Rules to: GOLDEN TICKET ONLINE ARCADE SWEEPSTAKES DEPARTMENT, 2186 JACKSON KELLER RD SUITE 2269, SAN ANTONIO, TX 78213.

For more details, see our complete Sweeps Rules above.