

## TASK 2

### Using Google Dorks to Find Publicly Exposed Documents or Directories

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TASK: GOOGLE DORKING ON AUTO.MAHINDRA.COM

Google Dorking is an Open-Source Intelligence (OSINT) technique used to locate publicly available data indexed by Google. This report demonstrates a Google Dork search conducted on the toyotabharat.com domain to uncover a publicly accessible sustainability report.

#### 1. Publicly Accessible Environmental Report

**Google Dork Used:** site: https://auto.mahindra.com filetype:pdf intitle:"Warranty y Service Information Guide"

**Objective:** Identify publicly available sustainability-related reports in PDF format hosted on MAHINDRA Indian domain.

**site:**toyotabharat.com :Restricts results to mahindra India's website.

**filetype:**pdf :Displays only PDF documents.

**intitle:** "Warranty y Service Information Guide":Searches for documents with the phrase "sustainability report" in the title.

From the search results, the TKM Sustainability Report (Concise English) 2023 was selected.  Access the report here

#### 2. Analysis of the Document

Content

This official Warranty & Service Information Guide, issued by Mahindra Electric Automobile Limited in March 2025, outlines the after-sales support ecosystem for the XEV 9e electric SUV. It includes warranty terms, maintenance schedules, emergency assistance protocols, and guidance on connected car subscriptions.

##### Availability

The document is publicly available on Mahindra Electric's website to assist vehicle owners and support transparency in customer service and technical features. It's part of Mahindra's effort to ensure owners are well-informed about the care and management of their electric vehicles.

##### Insights

- **Warranty Coverage:** Details on standard, battery, tyre, auxiliary battery, and extended warranties.
- **Emergency Support:** Automated and manual SOS services via the vehicle or mobile app, with direct connectivity to 108 emergency services.

- **Connected Services:** A suite of telematics-enabled features (like real-time alerts, charger diagnostics, remote assistance) with free access for a limited period post-purchase.
- **Service Experience:** Information on authorized service centers, Me4U contact points, and guidance on ownership transfer procedures.
- **Sustainability Touchpoints:** Includes waste disposal guidelines—important in promoting responsible electric vehicle ownership.

#### Summary

The guide serves as a comprehensive blueprint for managing and maintaining the Mahindra XEV 9e. It blends practical ownership instructions with smart technology integration—ensuring safety, convenience, and support for eco-conscious mobility. As part of India’s growing EV narrative, it reflects Mahindra’s push toward customer empowerment and sustainable transport solutions.