Giannis Thibaios

curriculum vitae



Education

2014–2017 **Master's Degree**, *Mathematics of Computation and Decision Making*, University of Patras, GPA – 7.5.

Thesis: Study and Evaluation Techniques of Text Mining in Tweets for Politics. **Link** supervisor: Kotsiantis Sotirios

grade: 9.5/10

2005–2013 **Bachelor's Degree**, Department of Computer Engineering & Informatics, School of Engineering, University of Patras, GPA – 6.52.

Thesis: Modeling how a user is learning in interactive e-learning environments. **link** supervisor: Likothanasis Spyridon

grade: 10/10

2002–2005 Ptychion, 2nd High Shcool, Levadia, grade: 18.1.

Experience

02/2016 - Siebel CRM Consultant, SINGULARLOGIC, Athens.

Present o Gather Business Requirements, develop, deploy and support software solutions

Data Migration

Implemment and Support Oracle Cloud Services

10/2015 - 1st Level Technical Support Service, FORTHNET/NOVA, Athens.

01/2016 • Solving Technical Issues Remote

Excellent handling Siebel Platform

10/2014 - Laboratory Assistant, DEPARTMENT OF MATHEMATICS, University of Patras.

01/2015 • Database Laboratory (Microsoft Access, Microsoft SQL Server)

04/2013 - Researcher/Developer - Intern, Computer Technology Institute, Patras.

06/2013 \circ Study of Self-Assessment methods in e-learning

Intoduction to CMS Drupal tools

02/2019 - Call Center Agent, HELLENIC TELECOMMUNICATION ORGANIZATION, Patras.

02/2010 • Customer Service Experience

Foreign Languages

Greek Native speaker

English Very Good level

Skills **Operating Systems** Windows o GNU/Linux Programming Languages o PHP o SQL o HTML/CSS Python Javascript o C/C++ LATEX Applications/Platforms Matlab SKlearn with Python Weka Orange o Github Microsoft/Libre Office o SPSS Siebel Web Drupal and Joomla knowledge Wordpress CMS Certifications 06/2017 Siebel 8 Consultant Certified Expert Oracle | Link 01/2014 Machine Learning Coursera | Link Interests Web Development Digital Rights Cloud Services Text Mining Python Community Data Analytics **Activities** Football Music Cinema Theater References

Available upon request