Giannis Thivaios

curriculum vitae



Experience

03/2018 - **Data Scientist**, IRI, Athens.

Present o Dealing with very big datasets (TBs), stored in Hadoop clusters.

Statistical modeling on huge amount of data

02/2016 - Customer Experiences Services Consultant, SINGULARLOGIC, Athens.

03/2018 • Gather Business Requirements, develop, deploy and support software solutions (Siebel Platform)

Data Migration (Oracle SQL)

o Implemment and Support Oracle Cloud Services (Field Services, Sales Cloud)

10/2015 - 1st Level Technical Support Service, FORTHNET/NOVA, Athens.

01/2016 • Solving Technical Issues Remote

Excellent handling Siebel Platform

10/2014 - Laboratory Assistant, DEPARTMENT OF MATHEMATICS, University of Patras.

01/2015 O Database Laboratory (Microsoft Access, Microsoft SQL Server)

04/2013 - Researcher/Developer - Intern, COMPUTER TECHNOLOGY INSTITUTE, Patras.

06/2013 • Study of Self-Assessment methods in e-learning

Intoduction to CMS Drupal tools

02/2019 - Call Center Agent, Hellenic Telecommunication Organization, Patras.

02/2010 • Customer Service Experience

Education

2014–2017 **Master's Degree**, *Mathematics of Computation and Decision Making*, University of Patras, GPA – 8.

Thesis: Study and Evaluation Techniques of Text Mining in Tweets for Politics. **Link** supervisor: Kotsiantis Sotirios

grade: 9.5/10

2005–2013 **Bachelor's Degree**, Department of Computer Engineering & Informatics, School of Engineering, University of Patras, GPA – 6.52.

Thesis: Modeling how a user is learning in interactive e-learning environments. **Link** supervisor: Likothanasis Spyridon

grade: 10/10

2002–2005 Ptychion, 2nd High Shcool, Levadia, grade: 18.1.

Greek Native speaker English Very Good level Skills **Operating Systems** Windows o GNU/Linux Programming Languages o SQL Python o R o Bash/Shell/Git Javascript o HTML/CSS ∘ C/C++ o PHP Applications/Platforms Spark Hadoop/Hive Weka Orange SPSS Matlab o LATEX Microsoft/Libre Office Siebel Web Drupal and Joomla knowledge Wordpress CMS Certifications 11/2017 MongoDB Basics MongoDB University | Link 06/2017 Siebel 8 Consultant Certified Expert Oracle | Link Interests Python Programming Machine Learning Text Mining o Digital Rights **Activities** Music Football Cinema Theater

Foreign Languages

References

Available upon request

Military Service

11/2011 - $\,$ Accomplished military service obligations at Hellenic Air Force $\,11/2012$