

# GABRIEL JONES

## I.T. Technician & Tech Enthusiast

If ever a human invention were to be called magic, it would be computers. I've been using, building, fixing, and studying them since I was a little kid, and I'm still amazed that they work at all. I'm seeking a position in the I.T. field that will allow me to share the skills that I've learned, through experience and instruction, to enrich my life and the lives of others.

## CONTACT

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## PROFESSIONAL EXPERIENCE

### MIDDLE GEORGIA REGIONAL LIBRARY I.T. Technician

Jun 2019 - Present

A rewarding career-starter that constantly challenges me to think creatively & critically, maximize my productivity, teach myself new technologies, communicate effectively with vendors + library staff + patrons, and research solutions to the complex problems that face me. There are fourteen branches in the system, and except for the I.T. director, I am currently the only technician. Every day is an adventure that forces me outside the comfort zone, where true growth occurs. I go into more detail about my experiences on my website ([www.gtjones.net/blog/mgrl](http://www.gtjones.net/blog/mgrl)).

### CHICK-FIL-A, INC. Team Member/Trainer

Jun 2016 - Jun 2019

This extremely fast-paced work environment was exactly the opportunity that I, an inexperienced high school student, needed. The job was not easy, but it was rewarding at times, and taught me how to work under pressure. I have met some amazing leaders through this position, and the culture taught me to always be improving. There was a large emphasis on customer service, which provided my first experiences in customer interaction and communication within an organization.

### FREELANCE I.T. General Assistance

2012 - Present

Intermittently, I will assist some clients around Macon with their tech needs. For example, *Salon 1100* is a business in Macon that depends on me for network maintenance, device installation, and the general headaches that come their way. This has been a fun opportunity that allows me to make a little extra money doing what I love, sharing my skills with people to make their lives easier.

## EDUCATION

### Information Science & Tech.

Major | [Mercer University](#)  
2015 - 2019

### Computer Science

Minor | [Mercer University](#)  
2015 - 2019

### Business Administration

Minor | [Mercer University](#)  
2015 - 2019

## EXPERTISE

Windows/MacOS  
Network Administration  
I.T. Troubleshooting  
Customer Service

## INTERESTS

Web Design  
Cryptocurrencies  
Graphic Design  
Dance music  
Hiking & travel  
History

## REFERENCES

HETAL VYAS  
I.T. Director  
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