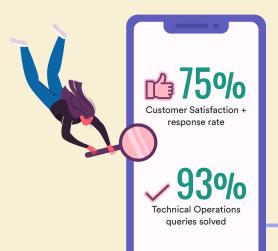


Johnson Johnson





Regulatory findings leading to business interruption



☆4.2

Average Customer Satisfaction



Enterprise wide rollouts to all employees or contractors



310

Key Users engaged via Key User Engagement program



GS Awards finalist and overall 2nd place in x-regional category



Successful launch of **Technical Operations** Tracker



Playbook development and rollout for large or enterprise programs



Backlog Project clearing 500+ cases from go live within 2 weeks



SUN11T

43,800 ⊘ 81% ⊗

AskGS and **IRIS Cases** YTD

Of team recognized with Inspire award since Inspire go live



