

Shichao Yu

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Learn advanced computer coding for different environment and specifications, software and hardware troubleshooting skills

Work Experience

Server moderator

Junye Studio W. GGC Server - New York, NY

February 2021 to Present

Assist player's any possible questions during their time at the server Assist server owner to solve server technical issues

Moderate server economy stability

Manage/set-up server events

Currently on-call, situations usually appear at night and most player are in CST and their most active time are at night after 6:00pm everyday

Division Assistant - Internship

BGCloud - Shanghai

June 2017 to July 2017

Daily data arrangements

Monitor server room temperature and humidity

Arrange data for events in the sections

Education

Bachelor of Science in General Science in CS and Math

University of Oregon - Eugene, OR

September 2018 to December 2022

Skills

- Microsoft office
- Bandicam
- Google Drive
- Format Factory
- WPS Office

- Adobe
- Windows 10
- Python
- SQL
- HTML5
- JavaScript
- SQL
- MySQL
- Git
- Software Troubleshooting
- Microsoft SQL Server
- Node.js
- Computer Science
- C/C++

Assessments

Project timeline management — Proficient

March 2023

Prioritizing and allocating time to effectively achieve project deliverables

Full results: [Proficient](#)

Medical receptionist skills — Proficient

January 2023

Managing physician schedules and maintaining accurate patient records

Full results: [Proficient](#)

Attention to detail — Proficient

February 2023

Identifying differences in materials, following instructions, and detecting details among distracting information

Full results: [Proficient](#)

Bookkeeping — Proficient

April 2023

Calculating and determining the accuracy of financial data

Full results: [Proficient](#)

Administrative assistant/receptionist — Proficient

February 2023

Using basic scheduling and organizational skills in an office setting

Full results: [Proficient](#)

Technical support: Customer situations — Proficient

November 2022

Responding to technical support situations with sensitivity
Full results: [Proficient](#)

Customer focus & orientation — Proficient

January 2023

Responding to customer situations with sensitivity
Full results: [Proficient](#)

Work style: Reliability — Proficient

April 2023

Tendency to be reliable, dependable, and act with integrity at work
Full results: [Proficient](#)

Spreadsheets with Microsoft Excel — Proficient

April 2023

Knowledge of various Microsoft Excel features, functions, and formulas
Full results: [Proficient](#)

Sales skills — Proficient

March 2023

Influencing and negotiating with customers
Full results: [Proficient](#)

Protecting patient privacy — Proficient

April 2023

Understanding privacy rules and regulations associated with patient records
Full results: [Proficient](#)

Typing — Proficient

November 2022

Transcribing text
Full results: [Proficient](#)

Retail customer service — Proficient

April 2023

Responding to customer situations in a retail setting
Full results: [Proficient](#)

Written communication — Proficient

February 2023

Best practices for writing, including grammar, style, clarity, and brevity
Full results: [Proficient](#)

Front desk agent (hotel) — Proficient

January 2023

Selecting hotel rooms based on requests and identifying errors in hotel data
Full results: [Proficient](#)

Data entry: Attention to detail — Proficient

November 2022

Maintaining data integrity by detecting errors

Full results: [Proficient](#)

Technical support — Proficient

November 2022

Performing software, hardware, and network operations

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.