## Building Mobile Apps the Twilio way

Greg Tracy

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# There are the hip and sexy technologies...









## ... and there is the simple and effective technology



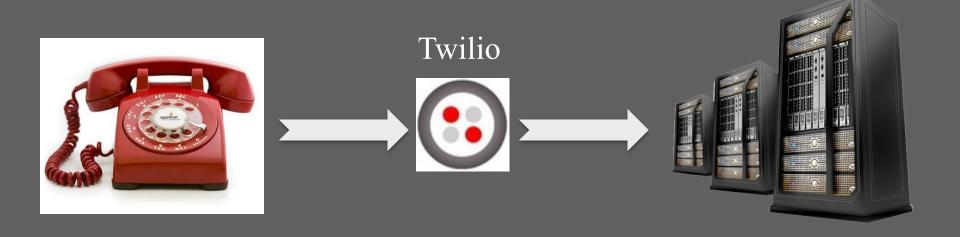


#### Everyone has a mobile phone



#### The magic of Twilio

translating phone services into web services



## Yah, but what does that mean? phone calls become web service requests





http://gregtracy.com/handler

You can talk to a phone in the same way you can talk to Facebook, Flickr, Twitter, or Amazon services.

#### What can I do?

- Send and receive phone calls
- Send and receive text messages
- Create conference calls
- Route calls
- Record speech and keypad inputs
- Send and receive calls and SMS from the browser (new!)

#### What can I do?

- Notification systems
- Disseminate educational data
- Call forwarding systems
- Q&A systems
- Automated phone response systems

## Simple XML language

your web service replies to twilio with XML

```
<Response>
<Say>How old are you?</Say>
<Gather action= 'http://me.com/x' />
</Response>
```

## Simple XML language

a core set of verbs that describe your actions

```
<Say>
```

### Inbound SMS Example

request parameters are part of the web service request

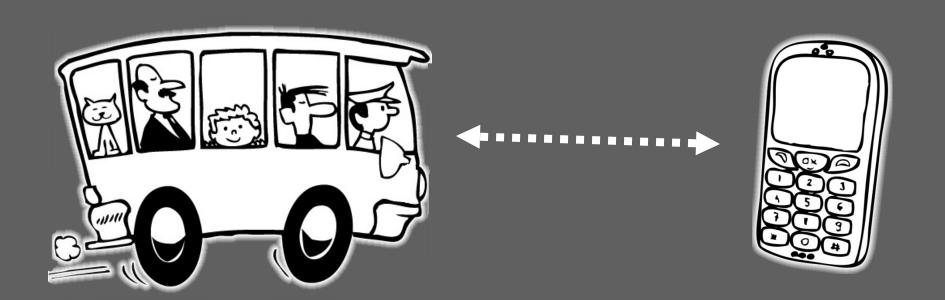
```
smsBody = self.request.get('Body')
r = twilio.Response()
smsBody = magicAPICall()
r.append(twilio.Sms(smsBody))
self.response.out.write(r)
```

#### Let's Build!

get your phones out - we're going to code.

## SMSMyBus

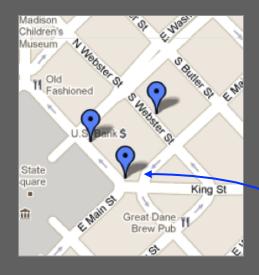
Real-time arrival estimates delivered via SMS



## hacking schools

spellitfor.us		gtracy (sign out)
Take a Test!	+ create a test	Spellitfor.us
Lesson 11 - even more able goodness	start this test 🅿	Spellitforus is an automated spelling test system that uses the telephone to deliver the words.  If you press a telephone, you'll be called and asked to spell the list of words in that test. You "spell" them using the telephone keypad. You can take the tests available to left or you can create your own.
sixth grade test		
valuable imaginable		Note that when using the keypad for your answers, you only need to press a key once per letter. For example, the letter 'b' is 2 (not 22 as it would be when typing a text message).
notable		For example
advisable		<ul> <li>"bad" -&gt; "223"</li> <li>"banana" -&gt; "226262"</li> <li>"car" -&gt; "227"</li> </ul>
Lesson 11 - more from the able family	start this test 🅿	
sixth grade test		

### Tracking asthma events





"used inhaler @ main & king, madison wi"

#### Blogging by phone

a phone interface to posterous



Ringerous is a telephone application that lets you post messages to your Posterous blog. Just dial <u>415.367.3142</u> and leave your message after the prompt. Your message will appear in a post with an embedded audio player.

## Twilio Client (new!)

device independent javascript interface

#### i don't need no stinking phone Ready Voicemail +16083152344 called on 2011-0 02:58:58.351168 (10 seconds) +16083152344 called on 2011-0 03:22:15.340000 (9 seconds) +16083152344 called on 2011-0 04:13:34.641381 (10 seconds) +16083152344 called on 2011-0 03:26:54.762534 (14 seconds) dial number call hangup

#### Get Started

- 1. It's fun
- 2. It's easy
- 3. Instant success
- 4. It's cheap. The cost model is tied to your success. Pay as you go!
- 5. It's incredibly well documented and supported

http://twilio.com