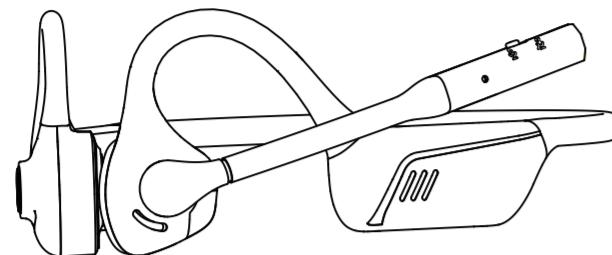


说明书Y.004.59.26  
尺寸: 100\*85mm  
材质: 108g双铜  
装裱方式: 骑马订  
彩色印刷

### Open-Ear High Quality Wireless Stereo Headset with Mic Boom

Model NO.: G3



User Manual V2.0

Contact US Anytime and we reply you quickly within 24 hours!  
Mail: sales\_gvgi@hotmail.com

#### IMPORTANT TIPS:

- ◆Please use the standard USB charger or PC USB port or Power Bank to charge this item.
- ◆The USB Charger is not included in the package!
- ◆If it isn't used for a long time or once charged fully, please unplug the charging cable and keep it charged once a month to extend the battery life.
- ◆Please charge it fully at the first usage.

#### Contents

1. Product Overview.....	1
2. Package Contents.....	2
3. Charging.....	2
4. How to Wear G3 Headset?.....	3
5. Basic Operation.....	4
6. LED Indicator.....	5
7. Bluetooth Pairing and Connection.....	5
7.1 Pair with one Cellphone.....	5
7.2 Pair with 2nd Cellphone.....	6
7.3 Auto-Reconnection.....	7
7.4 Voice Assistant/Siring.....	7
7.5 Three-Way Calling Function Operation.....	7
8. Pair with PC / Laptop/ Nintendo Switch.....	7
9. Work with Cordless Telephone.....	9
10. Mute On/Off.....	9
11. Factory Reset/Clear Paired Records.....	9
12. Low-Power Alert/Auto-Power Off.....	10
13. Product Specification.....	10
14. Troubleshooting.....	11
15. Warranty.....	14
16. Statement.....	14
17. Contact US.....	14

#### Welcome

Thank you for choosing G3 wireless Bluetooth V5.1 stereo headset with HD MIC. You can use it in driving, or for skype and office call center or outdoor sports or Online Study etc.

Please read the user manual carefully and keep it for future reference.

#### 1. Product Overview



1

#### 2. Package Contents



#### 3. Charging

Please charge the G3 Headset fully before the first usage.  
1) Please plug G3 Headset into the Standard USB charger or PC USB port or Laptop USB port or Power Bank USB port etc with USB-C charging cable.  
2) Do not use the charger over 15V to charge the headset, it may destroy the product.  
3) The light indicator will turn it into Red while charging.  
4) The full charge takes about 2 hours.  
5) The Red light indicator goes out after charged completed.  
6) A fully charged battery can provide about 16 hours of playing time. The actual playing time may vary with different settings, use methods and environment.

TIPS:  
▼Please keep the charging port dry before charging to avoid damaging the Headset.  
▼If the Headset is on status and it will be turned off automatically when you charge it.

2

#### 4. How to Wear G3 Headset?

Step1: Put the G3 Headset on your head or neck.  
Step2: Secure fit to your ear helix.  
Step3: Adjust the ear hook to the best position.

##### TIPS:

Please keep to wear it for some days and you will feel more comfortable to fit!



3

#### 5. Basic Operation

Button	Function	Operation Instruction
MFB	Power On	In off status , Long-press MFB for 3 seconds to power on.
	Power Off	In on status , Long-press MFB for 3-5 seconds to power off.
	Enter into Pairing Mode	1) In power off, Long press MFB 5 seconds. 2) In power on and no connection, double-press MFB. 3) In connection, if disconnection and it also will enter into pairing status at once
	Auto Re-connect	If G3 has paired records, power on to re-connect the last paired device at once when the last paired device is nearby and its Bluetooth is active.
	Play / Pause Music	Short-press MFB when play music.
	Redial a call	Double-press MFB to dial the last phone number.
	Answer a call	Short-press MFB. (When call coming)
	Hang up a call	Short-press MFB. (During a call)
	Calling Audio Switch Between Headset and CellPhone	Long-press MFB for 1 seconds.(During a call)
	Reject a call	Long-press MFB for 1 seconds. (When call coming)

4

##### TIPS:

1. Please make sure to active the Bluetooth function of your phone is on before power on G3.  
2. If not paired, please turn on the Bluetooth List of your cellphone and click the "G3" and it will be reconnected)  
3. If still not reconnected, please delete the G3 from the Bluetooth list of your device and reset up the connection again.

##### 7.4 Voice Assistant/Siring

▼When one New Phone Call coming during a calling:  
1. Short-press the MFB to answer the new call and hang up the current call;  
2. Long-press the MFB for 1 second to answer the new call and keep the current call;

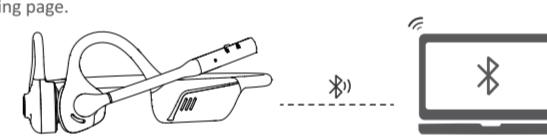
##### 7.5 Three-Way Calling Function Operation

▼When you are on a three-party call:  
1. Short-press the MFB to hang up the current call;  
2. Long-press the MFB for 1 second to switch calling audio between the two of callings.

8

#### 8. Pair with PC / Laptop/ Nintendo Switch

1. Set the G3 Headset into pairing mode as above  
2. Active Bluetooth Function on your PC/Laptop & Select "G3" to pair and connect.  
3. For music stream, please set "G3 Stereo" as the Playback Default Device/Output device in Sound Setting page.  
4. Please set "G3 Hands-Free AG Audio" as Microphone Input device in Sound Setting page.



TIPS:  
1. If your PC/Laptop/Nintendo Switch has no Bluetooth function, you should purchase one USB Bluetooth Audio Transmitter to solve this. And we have some USB Bluetooth Audio Transmitter on sales on Amazon. If any, please feel free to contact us by mail: sales\_gvgi@hotmail.com  
2. For Skype Call or 3rd APP VOIP CALLING on Windows 10 version, Maybe the Microphone Mute function will be invalid!  
3. For Skype or other 3rd chat APP whether on PC or Smartphone, Answer or hang up the call is not controlled by Headset and you should control it by your device.

9

#### 4.No Sound with PC?

1) Make sure that the G3 has been paired with your PC.  
2) Set "G3"as the default device or output device on the PC.  
3) When using "G3" to make VOIP calls through apps, please set "G3"Hands-free as Microphone and speaker device.  
4) Please disconnected G3 and connect it again or delete G3 from the Bluetooth list and re-set up the connection again.

#### 9. Work with Cordless Telephone

1. Set the G3 Headset into pairing mode as above.  
2. Active Bluetooth Function on your Telephone & Select "G3" to pair and connect.  
3. Please go to Telephone "Options" and select the G3 Headset and now it will work great!



##### TIPS:

In principle, we don't recommend that you use the G3 Headset for your cordless telephone due that maybe there is some Bluetooth compatibility.

10

#### 10. Mute On/OFF

There is the Mute Switch button near the Mic-2 and when on phone calling, slide the switch to mute ON or mute OFF and you will also hear the voice tips.

#### 11. Factory Reset/Clear Paired Records

Power on and without pairing, long press the Volume "+" and "-" for 15 seconds, G3 will auto enter into pairing status and do the factory reset successfully and clear the paired records.

Once competing the reset, please delete the "G3" from the Bluetooth list of your list.

#### 12. Low-Power Alert/Auto-Power Off

When the Red indicator blinks and the voice prompts "LOW BATTERY" every 10 minutes till power off automatically, G3 battery is low. Please charge it as soon as possible.

1. G3 will be power off automatically to save the battery life if not connected or disconnected with any devices over 10 minutes.  
2. If the battery is lower than 3.1V, the item will power off automatically.

11

#### 13. Product Specification

Model NO.	G3
Bluetooth Chipset	Most Advanced DSP latest Bluetooth 5.1 Chip
Operation Range	10 Meters/33ft Without Obstacles
Bluetooth Protocols	HSP/HFP/A2DP/AVRCP
Audio Codec	APTX HD/APTX LL/APTX/AAC/SBC
Battery Capacity	250mAh/3.7V
Charging Time	2H
Stand-by Time	400H
Working Time	About 16H (70% Volume)
Battery Icon	Headset Power Display for IOS System Devices and Most Android Devices
Speaker Spec	Ø16.2mm 16Ω 118±3dB 20Hz~20KHz

##### TIPS:

▼Actual working time will depend on the usage environment and playing music.  
▼The headset is built-in APTX HD/APTX LL/APTX audio codec, if your paired device also support these codec, yes and the playing will be default as APTX HD/APTX LL/APTX, otherwise it will be SBC.

12

#### 14. Troubleshooting

Q1: My G3 will not power on.  
Please re-charge it and make sure the G3 has enough battery power.

Q2: I am having trouble pairing and connecting to my phone.

Please check the following:  
1) Please make sure that the Bluetooth function of your device is normal and you can pair other Bluetooth headset or headphones with your device and check that it is right?  
2) The headset and your device are next to each other or within 3 feet / 1 meter.  
3) Please make sure that The headset is in pairing mode and flashes the Blue and Red indicator alternately.  
4) Please turn off Headset and your cellphone and operate it again.

Q3: After paired with phone, I can't hear any music from G3 or volume is very little.  
Please check the following:

1) Please make sure the pairing is right and G3 headset has been connected the right phone or device.  
2) Make sure the music volume is at an audible level on both your Bluetooth device and sound system. Please adjust up the volume.

13

3) Please make sure your audio device is playing music via Bluetooth, some devices (such as computer) require manually selecting the music output mode.

4) May Please turn off it and operate it again.

Q4: I can't make the G3 Headset to pair with our Laptop/PC?

1. Please turn off the Bluetooth function of your other devices, such as your cellphone to avoid the Headset wrong reconnection to them.  
2.)Please turn on the Headset and it will enter into pairing status with Blue&Red Led flashing alternately. Please note this is the most important.

2.)Please active your Laptop Bluetooth function and search the Headset device and the Headset will be on the Bluetooth list and please click and connect it with your Laptop.  
3) By this, we think that the Headset should be paired with your Laptop.

4) After this, if you want the Headset to pair with your cellphone at the same time, please active your cellphone Bluetooth function and click it to connect.

Q5: The Headset can be paired with one Cellphone and one PC at the same time?  
Yes and it can work great with one Cellphone and one PC at the same time and also can be reconnected with the last two paired Bluetooth devices.

Q6: I think the range is not long enough as expected.

1) Normally the range is 33ft (10m) indoors without any obstacle.  
2) Bluetooth range can be affected by physical obstructions (walls, people, etc.), wireless interference (Wi-Fi routers, Wireless TV adapters etc.) also depends on your smartphone device.

3) Please do the G3 factory reset and try it again.

Q7: The calling sound quality has some issue or sound terribly.

1) Please note that the Bluetooth Range is within 33feet/10 meters or place G3 and your paired devices closer without any obstacle.  
2) Please delete the G3 from the Bluetooth list of your device and reset up the connection for trying.

3) Maybe there is too much noise around you to cause the calling sound bad. So please move a more quiet place for trying.

Q8: How to save battery life and keep G3 well?

If the G3 is not used in a long time, keep it in a dry and well ventilated place, and charge it once every two months.

Q9: if you have these below issue, please trouble you tell us more details by mail and we have the best customer service to standby support you within 24 hours.

1) No Sound / Not Working.

2) Pairing & Connecting.

3) Audio Related.

4) Operational Questions.

Q10: This Product is covered by us Product and Labor warranty for 12 months from the date of its original purchase. If manufacturing defects occur, please contact our support team immediately to launch a warranty claim. We will instruct you on how to return the defective unit back to us for repair or replacement. The following are excluded from our warranty cover:

1) Device purchased as 2nd hand, used, or from unauthorized sellers.

2) Damage resulted from misuse and abusive action.

3) Damage resulted from Chemical, fire, radioactive substance, poison, or liquid.

4) Damage resulted from natural disaster.

5) Damage caused to any 3rd party, person, object, and beyond.

#### 16. Statement

We can only provide after sale services for the products that are sold by us. If you have purchased this unit from a different place, please contact the seller for return and warranty issues