



UCI: 6291-4720

Hello,

We are pleased to inform you that you, your spouse and dependants can now receive free pre-arrival services funded by the Government of Canada. These services are available before you arrive and are meant to better prepare you for life in Canada.

Pre-arrival services are provided on behalf of Immigration, Refugees and Citizenship Canada (IRCC) by settlement service provider organizations. These service providers offer free information to help you with:

- Living and working in Canada;
- Getting your education, work experience, and professional licenses and certificates recognized in Canada;
- Connecting with employers, and with free supports when you arrive in Canada, including language training; and
- Connecting with others in your new community, including French-speaking communities.

If you are outside Canada, we strongly recommend that you use pre-arrival services before you leave. We encourage you to explore the list of services on the IRCC website: [canada.ca/pre-arrival-services](http://www.cic.gc.ca/english/newcomers/before-services.asp?utm_source=slash-pre-arrival-services&utm_medium=short-url&utm_campaign=general).

http://www.cic.gc.ca/english/newcomers/before-services.asp?utm_source=slash-pre-arrival-services&utm_medium=short-url&utm_campaign=general

When you register for pre-arrival services with one of the service providers listed on the website, you will be asked to provide a copy of this letter. You can contact as many service providers as you like and receive as many services as you need, and these services are always at no cost to you.

You are also encouraged to take advantage of free Government of Canada resources available online, such as Welcome to Canada, the official handbook to help permanent residents prepare to come and settle in Canada. The handbook is available at cic.gc.ca/publications.

Canada is a bilingual country where both English and French are spoken. If you are interested in living in a French-speaking community outside Quebec, please visit

<http://www.cic.gc.ca/english/francophone.asp>

For up-to-date information on immigration, settlement services and citizenship, we invite you to join us on Facebook (Facebook.com/CitCanada) and follow us on Twitter (Twitter.com/CitImmCanada).

Sincerely,

Immigration, Refugees and Citizenship Canada