GUADALUPE RANGEL

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Work Experience

Splunk Inc. – *Software Engineer*   November 2020 - Present
San Francisco, California

As a Software Engineer on the Splunk for Good team, I help architect, build, and expand Splunk technologies for the organizations that are a part of our Pledge Program. Splunk for Good's Pledge Program helps Non-Profit / Sustainable Organizations reach their social objectives by providing Splunk products, services, and training for their employees. Some of the work that I perform includes:

- Building, configuring and designing Splunk Dashboards for our customers.
- Engineering Splunk configuration requirements for our customers.
- Working with client stakeholders to further improve their Splunk environment.
- Documenting client Splunk configurations and environment details.
- Collaborating with other software engineers to improve Splunk technologies.

Accenture – *Security Consulting Senior Analyst*   July 2018 - November 2020
San Francisco, California

As a Security Consulting Senior Analyst at Accenture, I build and integrate security information and event management (SIEM) solutions for clients across several industries. In my most recent project, I worked on developing and testing Python playbooks for the client's SOAR environment.
I operate under Accenture's cyber defense domain and specialize in Advance Security Analytics. Some of the work that I do includes:

Security Engineer   *January 2020 – September 2020*

- Developed and tested Python playbooks in Phantom.
- Wrote Excel Macro Scripts in Visual Basic for Application (VBA) code for client team reports.
- Wrote Python scripts using APIs and libraries at client team's request.

Cloud Analyst   *November 2019 – December 2019*

- Worked on deploying terraform code to the client's AWS environment
- Developed project plans and schedules with client team

Splunk Architect/ Analyst   *October 2018 – October 2019*

- Worked in a team to design, build, integrate, and on-board data sources into new, on-premises Splunk SIEM.
- Worked in a team to design, build, integrate, and on-board data sources into a new hybrid SIEM solution that consisted of Splunk Cloud and on-premises Splunk Enterprise.
- Onboarding more than twenty data sources with over eight hundred hosts into a Splunk SIEM.
- Scheduled and held client meetings with various teams to plan integrations between data sources and Splunk SIEM.
- Made Splunk Universal Forwarder installation guides and packages to share with the client's Windows and Linux teams for deployment onto Windows and Linux servers.
- Installed and configured Splunk Universal Forwarders on RHEL 7 servers to make Splunk Heavy Forwarder and Gateway (intermediate) forwarders.
- Wrote configuration files for Splunk instances.
- Configured SAML Single Sign-on between Splunk Enterprise and Azure AD.
- Had Knowledge transfer sessions with client teams who were used by the new Splunk SIEM.
- Oversaw, wrote, and delivered a runbook at the end of the project that was used by client employees, offshore teams, and client SOC analysts.

Skills: Python Programming, JavaScript Programming, HTML, CSS, Visual Basic for Applications (VBA), Phantom SOAR Application, Infrastructure Architecture & Design, Security Metrics Development, Security Strategy & Planning, Security Threat & Assessment Modeling, Splunk administration, Splunk Enterprise Security, bash Scripting, enterprise level networking, SSL certificate configurations

Education

Boston University
- Master of Science, Software Development

California State University, San Bernardino
- Bachelor of Arts, Administration, Information Systems and Technology

- o   Departmental Honors
- Bachelor of Arts, Arabic Language and Literature
  - o   Departmental Honors

Certifications

Splunk Core Certified Consultant	Expected October 2021
Splunk Enterprise Certified Architect	January 2021
Splunk Enterprise System Administrator	August 2019
Splunk Certified Power User	August 2018
Splunk Certified User	August 2018
TestOut Certified Security Professional	March 2017

Training

Advance Phantom Implementation	January 2021
Developing Phantom Playbooks	October 20220
Administrating Phantom	September 2020
Creating Dashboards with Splunk	September 2020
Splunk Fundamentals 3	September 2020
Splunk Enterprise Practical Lab	July 2020
Splunk Enterprise Cluster Administration	January 2019
Troubleshooting Splunk Enterprise	January 2019
Architecting Splunk Enterprise Deployments	January 2019
Splunk Enterprise Data Administration	January 2019
Splunk Enterprise System Administration	October 2019

Additional Information

Languages: English, Spanish and Arabic
LinkedIn: https://www.linkedin.com/in/guadalupe-rangel