C Study Task Questions for Main Study

- 1. On the scale of 1 to 5,[1: Extremely unsure, 2: Unsure, 3: Neither sure nor unsure, 4: Sure, 5: Extremely sure] How legitimate did you find this website? Why did you give that specific rating?
- 2. On the scale of 1 to 5, [1: Not at all familiar, 2. Slightly familiar, 3. Somewhat familiar, 4. Moderately familiar, 5. Extremely familiar] How familiar were you with this website? ? Why did you give that specific rating?
- 3. On the scale of 1 to 5, [1: Not at all comfortable, 2. Slightly comfortable, 3. Somewhat comfortable, 4. Moderately comfortable, 5. Extremely comfortable] How likely would you advise your friend to enter personal data (e.g., payment, address) on this website?
- 4. On the scale of 1 to 5, [1: Extremely difficult, 2. Difficult, 3. Neither easy nor difficult, 4. Easy, 5. Extremely easy] How easy or difficult was it to assess the privacy and/or security of this website? Why did you give that specific rating?
- 5. What was your strategy when detecting the security feature of the websites?
- 6. On the scale of 1 to 5, [1: Not at all accessible, 2. Slightly accessible, 3. Somewhat accessible, 4. Moderately accessible, 5. Extremely accessible How accessible did you find the website? Why did you give that specific rating?
- 7. What prompted you to read the URL of the website character by character? [Optional]
- 8. How often do you read the URL of the website character by character while browsing websites in daily life? [Optional]

D Exit Interview Questions for Main Study

- 1. What do you think about GuardLens? Why? Please provide one concrete example to illustrate your opinion.
- 2. How was your experience browsing websites using GuardLens in comparison to navigating websites without it?
- 3. What do you think about security-related information provided by GuardLens in comparison to your preferred browser?
- 4. What are the pros and cons of using GuardLens?
- 5. Which piece(s) of information provided by GuardLens was the most useful? Why?

- 6. From your experience, were there particular pieces of information that were more important for some websites but not others? Please provide one concrete example.
- 7. Were there times where you found the GuardLens un(necessary)? When was that? Why was that? Can you give a specific example?
- 8. Were there times where you found the information in GuardLens unexpected? When was that? Why was it unexpected? Can you give a specific example?
- 9. On the scale of 1 to 5, [1: Not at all accessible, 2. Slightly accessible, 3. Somewhat accessible, 4. Moderately accessible, 5. Extremely accessible How accessible did you find the GuardLens tool? Why did you give that specific rating?
- Please answer the following questions reflecting on your experience using GuardLens. Please respond with 1-Strongly Disagree to 5-Strongly Agree, with explanations.

GuardLens made me seek after security-related information more often.

GuardLens made it difficult for me to access useful security-related information.

I was able to find relevant and useful security-related information when using GuardLens.

I found the information provided by GuardLens to be useful.

I found the information provided by GuardLens to be insufficient or incomplete

11. Please provide suggestions for the tool if any? Also do you have any suggestions for the study?