



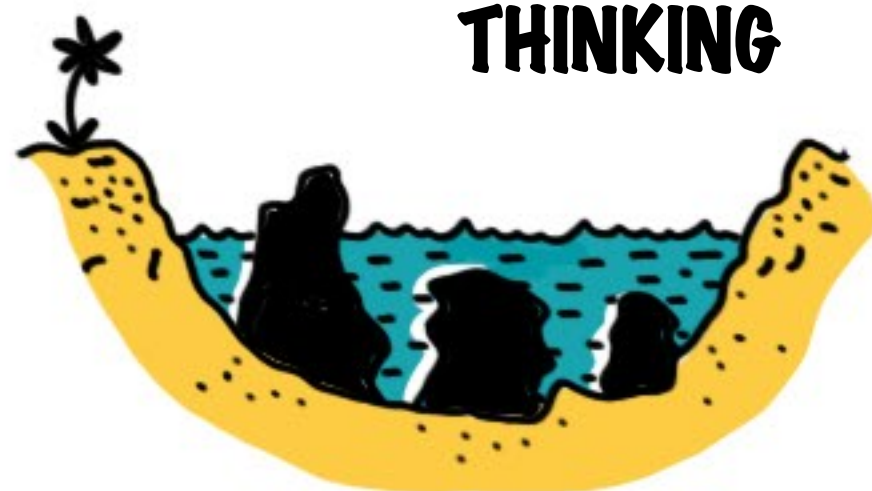
**QUEUEING THEORY**



**EMPIRICAL  
PROCESS CONTROL**



**SYSTEMS  
THINKING**



**LEAN  
THINKING**



**LARGE-SCALE  
SCRUM IS SCRUM**

**TRANSPARENCY**



**MORE  
WITH LESS**

**WHOLE  
PRODUCT  
FOCUS**



**CUSTOMER  
CENTRIC**



**CONTINUOUS IMPROVEMENT  
TOWARDS PERFECTION**

