Christian Neff

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Summary

Responsible and hard working IT professional who can collaborate with a team to produce quality work on tight deadlines while quickly picking up new skills to tackle upcoming projects. Recently acquired CCNA and am seeking to further my career in either Networking or Cybersecurity.

Skills

- Microsoft & Google Office Suite
- Linux, Ubuntu
- mongoDB

- Solarwinds & WhatsupGold
- Cisco Meraki, vManage, ICE
- OpenVPN
- SOP Development

- IT and computer hardware troubleshooting
- Azure and AWS
- Cycle

Experience

Mar 2022 - Present

EOS IT Solutions Inc., Phoenix, AZ - Network Operations Center Engineer - Tier 1

- Monitored IT infrastructure for over 500 devices for 24/7 operation during SD-WAN migration.
- Documented SOP for utilizing network monitoring tools and other duties.
- Upgraded and updated network switches and routers for security compliance.
- Maintained DCIM source of truth for network operations.
- Served as point of contact for afterhours data-center operations and company wide network issues.
- Utilized help desk ticketing software to create, track, and respond to network incidents.

Jul 2019 - Mar 2022

Multus Medical Inc., Phoenix, AZ - Radiologic Segmentation Technologist/Lead 3D Surgical Animator

- Used patented technology to turn MRI images into animated illustrations of the injury, obtained from the radiology report, for demonstration purposes.
- Created anatomically accurate surgical animations using patient MRI images and surgical operative report for patient education and demonstrative purposes using Blender 3D.
- Deployed and managed VPN tunnels between MRI facilities and Multus Medical.
- Developed scripts and workflows to improve efficiency without affecting quality.
- Monitored and controlled the rendering process using cloud and local render-farms.

Oct 2014 - Jul 2019

Lenscrafters, Gilbert, AZ **-** Certified Technician

- Assisted customers with choosing frames and lenses from a large inventory of products.
- Followed standards and procedures for machines required to make and cut prescription lenses.
- Certified in the use of Ophthalmic instruments to verify the correct prescription in a pair of eyeglasses, to properly orient and mark uncut lenses, and to confirm the correct mounting of lenses in spectacle frames.
- Observed SMART sales objectives to meet weekly KPI objectives.

Jun 2011 - Aug 2014

Baseline Inc., Boise, ID **-** Manufacturing Lead

- Lead all stages of production for all products built.
- Developed building procedure documentation and tested prototype products for final sale.
- Trained temporary employees and managed a team of 2-3 people during the busy season.
- Managed inventory items needed to make over 40 products, including ordering and inventory audits.

Licenses & certifications

Issued May 2023 · Expires May 2026

Cisco Certified Network Associate Routing and Switching (CCNA)
Credential ID: CSCO14192466

Education

August 2015 - December 2018

Mesa Community College, Mesa, AZ - Associate of Science

August 2012 - January 2013

Boise State University, Boise, ID - Completed 19 credits: Electrical Engineering