



Chaitanya Gudey

System Administrator

Highly regarded for my **troubleshooting and R&D skills**. I have demonstrated my ability in adapting to new work environment and interest in **expanding my knowledge**. I am eager to join a dynamic team that deals challenging projects to enhance my programming career.

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EMPLOYMENT

System Administartor Tata Consultancy Services

08/2022 - Present

Experience/Tasks

- **For 2 years**, I worked as a System Administrator at Tata Consultancy Services on Salesforce and Peoplesoft CRM.
- I am responsible for the **configuration, maintenance** of computer systems and it's services. I troubleshoot and resolve issues to ensure smooth functionality.
- My responsibility is monitoring Alerts, perform **deployments**, and dealing with **user related queries** related to environments.

PROJECTS

Peoplesoft : Onelink

- As I support the application, my primary responsibility is to ensure **zero downtime**. I promptly resolve the issues that arise as soon as possible. I oversee monitoring alerts, **executing deployments**, and addressing user inquiries

Salesforce : HRConnect

- As I support the application, **Maintaining environments** with zero downtime is a key focus. I have performed maintenance and deployments on sandboxes. **Embarkation, disembarkation** and change in permissions has done to new or existing users.

Shell Script Automation

- I have created several **PowerShell and Bash** script automations that have significantly reduced the man hours required for daily sanity checks, weekly recycles, report pulling, and report generation.

EDUCATION

B.Tech

Sir C.R.Reddy College of Engineering

07/2018 - 07/2022

7.6 CGPA

MPC

Sri Chaitanya Junior College

06/2016 - 04/2018

93.4 %

SSC

KKR's Gowtham Concept EM School

06/2015 - 05/2016

8.5 CGPA

SKILLS

System Administration



Peoplesoft



Salesforce



Frontend Development



Apex Programming



Shell Scripting



Troubleshooting



Problem-Solving



Adaptability



ACHIEVEMENTS

Shell Script Automation

Performed Application Upgrades

1st in Debub Competition at JNTUK fest

CERTIFICATES

Certified Salesforce Platform Developer 1

Certified Salesforce Administrator

Salesforce Certificates on Udemy

HOBBIES

Games

Art

Music

Gymnasium