

# Chaitanya Gudey

Highly regarded for my **troubleshooting and R&D** skills. I have demonstrated my ability in adapting to new work environment and interest in expanding my knowledge. I am eager to join a dynamic team that works on innovative and challenging projects to further enhance my **programming career**.

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## WORK EXPERIENCE

### Availability

Experienced software Developer and Administrator with 3 years in Salesforce at Tata Consultancy Services. Currently **serving notice period** and available to join from August 23, 2025.

### Salesforce Developer – (Sep 2022 to Oct 2023)

- Worked as Salesforce Developer for a duration of 1 year, Contributing to the develop and customize application as per the client requirements. My responsibilities involve implementing and optimizing BPO through **Apex programming and Flow automation**.

### Salesforce Administrator – (Oct 2023 – Aug 2025)

- For 2 years, I worked as a Salesforce Administrator for Salesforce integrating with Onelink ERP Application. The application servers for maintaining payroll, billing component calculations.
- Maintaining environments is a key focus, along with the management of smooth operation of processes. I have also performed **maintenance and deployments** on sandboxes and production environment.

### Shell Scripting Automation

- Along with Administration, I had been tasked to create **PowerShell and Bash automations** that have reduced the man hours required for daily sanity checks, weekly recycles, and reports generation.

## SKILLS SET

### Technical Skills:

HTML, CSS, JavaScript, Apex programming, SOQL, SOSL, MySQL.

### Integrations / DevOps:

Git, SFDX, SOAP API, Data Loader.

### Platform Automations:

Flow Builder, Approval Processes, Validation Rules, Triggers.

### Application Platforms:

SDFC PaaS, Salesforce AppExchange, Peoplesoft PIA, Web Console.

### Operating Systems:

Windows, Unix, PowerShell, Bash.

### Enterprise Tools:

ServiceNow, JIRA, GitHub.

### Microsoft 365 Products:

Proficient in Microsoft 365 applications and tools.

### SDLC Methodologies:

Agile/Scrum, DevOps.

### Communication Skills:

Adept at conveying technical information to non-technical stakeholders.

### Problem-Solving Skills:

Excellent ability to troubleshoot complex problems.

### Time Management:

Effectively organizing and prioritizing tasks to maximize productivity.

## ACADEMIC QUALIFICATIONS

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<b>Bachelor of Technology – Computer Science and Engineering</b> Sir C.R.Reddy College of Engineering	2018 - 2022 7.6 CGPA
<b>Board of Intermediate Education – MPC</b> Sri Chaitanya Junior College	2016 - 2018 93.7 %
<b>Board of Secondary Education – General</b> Dr.KKR's Gowtham Concept EM School	2015 - 2016 8.5 CGPA

## CERTIFICATIONS

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### Salesforce Certified Platform Developer I

*Salesforce - Issued: August 2023*

### Salesforce Certified Administrator

*Salesforce - Issued: September 2024*

## PERSONAL PROJECTS

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### My Portfolio Website

Developed a responsive personal portfolio using **HTML, CSS, and JavaScript** to showcase technical skills and host web-based projects. Projects included below are linked into the portfolio for easy access and navigation.

#### - BMI Calculator -

Created a web-based Body Mass Index calculator using simple JavaScript and LWC concepts.

#### - Alarm Clock -

Built a digital alarm clock. Focused on DOM manipulation, event handling, and real-time time tracking.

#### - Currency Converter -

Designed a dynamic currency converter that fetches real-time exchange rates using a free currency API.

#### - Weather Display App -

Uses OpenWeatherMap API to display current weather conditions based on city name. Showcased skills in working with REST APIs, asynchronous JavaScript (fetch/async-await), and UI updates.

#### - Note Taking App -

Created a simple note-taking web app that allows users to write, edit, and delete notes stored as a Record. Demonstrated understanding of CRUD operations, client-side storage in Apex.

## INTERESTS

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**Hobbies:** Enjoy playing video games, listening to music, and regular gym workouts to maintain focus.

**Languages Known:** English (Professional proficiency), Telugu (Native proficiency).