

Customer Agent

Data

List<AgentEvent> events;

AgentEvent event;

enum State { doingNothing, waitingInRestaurant, beingSeated, seated, eating, calledWaiter, leaving, doneEating, ordered, checkRequested, paying, wantChange, payingDeferred, deciding }

enum AgentEvent { none, gotHungry, followWaiter, seated, waiterCame, foodCame, doneEating, doneLeaving, reorderRequested, checkCame, paid, changeCame, deferredPaymentRequested, kickedOut, restaurantFull }

Host host;

Waiter waiter;

Menu menu;

Check check;

Cashier cashier;

double cash;

boolean stayIfFull = true;

boolean isDecent = true;

Messages

```
gotHungry() {
    events.add(gotHungry);
}
followMe(Menu m, Waiter w) {
    events.add(followWaiter);
    menu = m;
    waiter = w;
}
whatWouldYouLike() {
    events.add(waiterCame);
}
heresYourFood() {
    events.add(foodCame);
}
pleaseOrderAgain(Menu menu) {
    this.menu = menu;
    events.add(reorderRequested);
    stateChanged();
}
heresCheck( Check c ) {
    this.check = c;
    events.add ( checkCame );
}
heresChange( double change ) {
    this.cash += change;//for now, not supported
    events.add(paid);
}
payNextTime() {
    events.add(paid);
}
pleasePayDeferredPayment(Check check) {
    this.check = check;
    events.add(deferredPaymentRequested);
}
getOut() {
    events.add(kickedOut);
}
restaurantIsFull() {
```

```
    events.add(restaurantFull);  
}
```

Scheduler

if events.isEmpty, then

 return false;

event = events.first();

if state == doingNothing and event == gotHungry, then

 goToRestaurant();

 state = waitingInRestaurant;

if state == waitingInRestaurant and event == deferredPaymentRequested, then

 state = payingDeferred;

 payDeferred();

if state == payingDeferred and event == kickedOut, then

 state = leaving;

 leaveRestaurant();

if state == waitingInRestaurant and event == restaurantFull, then

 state = deciding;

 stayOrLeave();

if state == waitingInRestaurant and event == followWaiter, then

 state = beingSeated;

 SitDown();

if state == beingSeated and event == seated, then

 state = calledWaiter;

 callWaiter();

if state == calledWaiter and event == waiterCame, then

 state = ordered;

 orderFood();

if state == ordered and event == reorderRequested, then

 state = calledWaiter;

 callWaiter(); // brings the customer back to ordering

if state == ordered and event == foodCame, then

 state = eating;

 EatFood();

if state == eating and event == doneEating, then

 state = checkRequested;

 requestCheck();

if state == checkRequested and event == checkCame, then

 state = paying;

 pay();

if state == paying and event == paid, then

```
state = leaving;  
leaveTable();  
if state == leaving and event == doneLeaving, then  
state = doingNothing
```

Action

```
goToRestaurant() {
    host.IWantFood(this);
}
SitDown() {
    DoGoSeat(); // animation
}
callWaiter() {
    //timer.schedule(waiter.readyToOrder(), 1000); // 10s to decide menu
    waiter.readyToOrder();
}
orderFood() {
    String choice = menu.getRandom();
    if (isDecent) { // is not decent will order even if he cannot afford
        choice = menu.getRandomAffordable(cash);
        if (choice == null) {
            leaveTable();
            state = leaving;
            return;
        }
    }
    waiter.hereIsMyChoice(choice);
}
EatFood() {
    timer.schedule(new Task() {
        public void run() {
            events.add(doneEating);
            stateChanged();
        }
    }, timeOfEating);
}
leaveTable() {
    waiter.leaving();
    DoExitRestaurant(); // animation
}
requestCheck() {
    waiter.doneEating(this);
}
pay() {
```

```

        DoGoToCashier(); // animation
        if ( check.getTotal() <= cash )
            cash = cash - check.getTotal();
            cashier.payment(check, check.getTotal(), this);
        else
            cashier.cannotPayBill(check, this);
    }
    payDeferred() {
        DoGoToCashier(); // animation
        if ( check.getTotal() <= cash )
            cash = cash - check.getTotal();
            cashier.paymentForDeferredPayment(check.getTotal(), this);
            DoGoBackToLine();//Animation
            state = waitingInRestaurant;
        else
            cashier.cannotPayBill(check, this);
    }
    leaveRestaurant() {
        DoExitRestaurant(); // animation
    }
    stayOrLeave() {
        host.iAm(stayIfFull, this); // stayIfFull is determined by hack
        if (stayIfFull) {
            state = waitingInRestaurant;
        }else {
            state = leaving;
            leaveRestaurant();
        }
    }
}

```

Waiter

Data

```
class MyCustomer{
    customer c,
    int table,
    CustomerState s;
    String choice;
    Check check;
}
List<MyCustomer> customers;
enum CustomerState = { waiting, seated, askedToOrder, asked, ordered, waitingForFood,
eating, orderOut, doneEating, leaving, checkBeingIssued, checkIssued, checkDelivered }
Cook cook; // only one cook assumed
class MyFood{
    String choice;
    foodState s;
    int table;
} // this might be developed later for the use of pay, but redundant for now
List<MyFood> foods;
enum FoodState = { toBeServed }// it is redundant for now
Host host;
Cashier cashier;
```


Message

```
sitAtTable(Customer c, int table) {
    customers.add( new MyCustomer(c, table, waiting) );
}

readyToOrder(Customer c) {
    MyCustomer mc = customers.find(c);
    mc.s = askedToOrder
}

herelsMyChoice(Customer c, String choice) {
    MyCustomer mc = customers.find(c);
    mc.s = ordered;
    mc.choice = choice;
}

orderIsReady(String choice, int table) {
    foods.add(new MyFood(choice, table, toBeServed));
}

doneEating(Customer c) {
    MyCustomer mc = customers.find(c);
    mc.s = doneEating;
}

leaving(Customer c) {
    MyCustomer mc = customers.find(c);
    mc.s = leaving;
}

outOf(String choice, int table) {
    MyCustomer mc = customers.find(c)
        > (mc.choice == choice && mc.table == table)
    mc.s = orderOut;
}

herelsCheck(Check check, Customer c) {
    MyCustomer mc = customers.find(c);
    mc.check = check;
    mc.s = checkIssued;
}
```

Scheduler

```
if  $\exists c$  in customers  $\ni c.s = \text{orderOut}$ , then  
    requestReorder(c);  
if  $\exists f$  in foods  $\ni f.s = \text{toBeServed}$ , then  
    serveFood(f);  
if  $\exists c$  in customers  $\ni c.s = \text{ordered}$ , then  
    placeOrder(c);  
if  $\exists c$  in customers  $\ni c.s = \text{doneEating}$ , then  
    requestCheck(c);  
if  $\exists c$  in customers  $\ni c.s = \text{checkIssued}$ , then  
    bringCheckToCustomer(c);  
if  $\exists c$  in customers  $\ni c.s = \text{leaving}$ , then  
    cleanTable(c.table);  
if  $\exists c$  in customers  $\ni c.s = \text{waiting}$ , then  
    seatCustomer(c);  
if  $\exists c$  in customers  $\ni c.s = \text{askedToOrder}$ , then  
    takeOrder(c);
```

Action

```
notifyHost() { host.readyToWork(this); }
requestBreak() { host.wantToGoOnBreak(this); }
seatCustomer(MyCustomer c) {
    goBackToCounter(); // animation
    c.c.followMe(this, new Menu()); //and tableNumber?
    DoSeatCustomer(c); // animation
    c.s = seated;
}
takeOrder(MyCustomer c) {
    DoGoToTable(c, table); // animation
    c.c.WhatWouldYouLike();
    c.s = asked;
}
placeOrder(MyCustomer c) {
    goBackToCounter(); // animation
    cook.hereIsAnOrder(this, c.choice, c.table);
    c.s.waitingForFood;
}
serveFood(MyFood f) {
    DoGoToCook(); // animation
    BringFoodToTable(f.table); // animation
     $\forall c \text{ in customers } \ni c.\text{table} == f.\text{table} \ \&\& \ c.\text{choice} == f.\text{choice}, \text{ then}$ 
        c.c.hereIsYourFood();
        c.s = eating;
    foods.remove(f) // maybe changed to f.s = served; in later version
}
cleanTable(int table) {
    CleanTable(table); // animation
     $\forall c \text{ in customers } \ni c.\text{table} == \text{table}, \text{ then}$ 
        customers.remove(c);
    host.tablesFree(table);
}
requestReorder(MyCustomer c) {
    DoGotoTable(c.table); // animation
    menu.removeItemFromMenu(c.choice);
    c.c.pleaseOrderAgain(menu);
    c.s = seated;
}
```

```
requestCheck(MyCustomer c) {  
    cashier.produceCheck( c.c, c.choice, this );  
    c.s = checkBeingIssued;  
}  
bringCheckToCustomer(MyCustomer c) {  
    c.c.hereIsCheck(c.check);  
    c.s = checkDelivered;  
}
```

Host

Data

List<MyCustomer> customers;

class MyCusomter {

 Customer c;

 CustomerState s;

}

CustomerState = { wantFood, checking, checked, waiting, informed, kickOut }

Collection<Table> tables;

class Table {

 Customer occupiedBy;

 int tableNumber;

}

List<MyWaiter> waiters;

class MyWaiter {

 Waiter w;

 WaiterState s;

}

WaiterState = { available, breakRequested, onBreak };

Cashier cashier;

boolean isRestaurantOpen = false;

Message

```
IWantFood(Customer c) {
    customers.add(new MyCustomer(c, wantFood));
}

tableIsFree(int table) {
     $\forall t \text{ in tables } \ni t.\text{tableNumber} == \text{table}$ 
        t.occupiedBy == null;
}

readyToWork(Waiter w) {
    if  $\exists mw \ni mw.w = w$ , then
        mw.s = available;
        waiters.remove(mw);
        waiters.add(0, mw);
    else
        waiters.add(0, new MyWaiter(w, available));
    /* 0 is mechanism to select new waiter rather than waiters who were working */
}

wantToGoOnBreak(Waiter w) {
    MyWaiter mw = waiters.find(w);
    mw.s = breakRequested;
}

customerClear(Customer c, boolean clear) {
    MyCustomer mc = customers.find(c);
    if (clear) { mc.s = checked; }
    else { mc.s = kickOut; }
}

iAm(boolean staying, Customer c) {
    if(staying) {
        state = waiting;
    }else {
        customers.remove(c);
    }
}

takeCustomers() {
    isRestaurantOpen = true;
}
```

Scheduler

if ! isRestaurantOpen, then

 return false;

if $\exists w$ in waiters $\ni w.s == \text{breakRequested}$, then

 acceptOrDenyBreak(w);

if $\exists c$ in customers $\ni c.s == \text{checked}$, then

 informAvailabilty(c);

if $\exists t$ in tables $\ni t.occupiedBy == \text{null}$ and $\exists c$ in customers $\ni c.s = \text{waiting}$ and

$\exists w$ in waiters $\ni w.s == \text{available}$, then

 takeCustomerToTable(c, table);

if $\exists c$ in customers $\ni c.s = \text{wantFood}$, then

 requestHistoryCheck(c);

if $\exists c$ in customers $\ni c.s = \text{kickOut}$, then

 kickOutCustomer(c);

Action

```
takeCustomerToTable(MyCustomer c, Table t, MyWaiter w) {
    t.occupiedBy = c.c;
    w.sitAtTable(c.c, t);
    customers.remove(c);
    waiters.remove(w); // this makes sure the same waiter does not get
    waiters.add(w);    // overloaded by work when other waiters are free
}

acceptOrDenyBreak(MyWaiter w) {
    count = 0;
     $\forall mw \text{ in waiters} \ni mw.s = \text{available}$ 
    count ++;
    if count > 0,
        w.s = onBreak;    //accepted
    else
        // notice I do not notify decision to waiter
        w.s = available;  //denied
requestHistoryCheck(MyCustomer c) {
    cashier.historyCheck(c.c);
    c.s = checking;
}

kickOutCustomer(MyCustomer c) {
    c.c.getOut();
    customers.remove(c);
}

informAvailability(MyCustomer c) {
    if  $\exists t \text{ in tables} \ni t.occupiedBy == \text{null}$ , then
        c.s = waiting; // if available, he's on line
    else
        c.s = informed;
        c.c.restaurantIsFull();
}
```


Cook

Data

```
List<Order> orders;
class Order = {
    Watier w,
    String choice,
    int table,
    OrderState s;
}
enum OrderState = { pending, cooking, done }
Timer timer;
Map<String, Food> foods;
class Food {
    String type,
    int cookingTime,
    int amount,
    int low,
    int restockAmount,
    boolean isOrdered;
    int incomingStock;
}
List<MyMarket> markets;
class MyMarket {
    Market m;
    List<String> availableList; // initialized with all foods
    List<MarketOrder> orders;
}
class MarketOrder { // incoming order that market approved
    String choice;
    int quantity;
    DeliveryState s;
}
enum DeliveryState = { onDelivery, confirmed, delivered }
enum AgentState = { sleeping, atWork, openingRestaurant, initStocked, opened }
AgentState state = sleeping;
Host host;
```

Message

```
herelsOrder(Waiter w, String choice, int table) {
    orders.add(w, choice, table, pending);
}
foodDone(Order o) {
    o.s = done;
}
weAreOutOf(String choice, Market m) {
    if  $\exists$  myM in markets  $\ni$  myM.m == m, then
        myM.availableList.remove( choice );
}
deliveryScheduled(String choice, int quantity, Market m) {
    if  $\exists$  myM in markets  $\ni$  myM.m == m, then
        myM.orders.add ( new MarketOrder ( choice, quantity, onDelivery ));
}
deliveryFor(String choice, Market m) {
    if  $\exists$  myM in markets  $\ni$  myM.m == m, then
        myM.orders.get(choice).s = delivered;
}
openRestaurant(){
    state = atWork;
}
```

Scheduler

```
if state == atWork, then
    openRestaurant();
if state == initStocked, then
    tellHostToTakeCustomers();
if  $\exists o$  in orders  $\ni o.s = \text{done}$ , then
    plateIt(o);
if  $\exists o$  in orders  $\ni o.s = \text{pending}$ , then
    cookIt(o);
if  $\exists m$  in markets  $\ni (! m.orders.isEmpty() \ \&\& \ \exists o$  in  $m.orders \ni o.s = \text{onDelivery})$ , then
    confirmOrder(m);
if  $\exists m$  in markets  $\ni (! m.orders.isEmpty() \ \&\& \ \exists o$  in  $m.orders \ni o.s = \text{delivered})$ , then
    restock(m);
```

Action

```
cookIt(Order o) {
    Food f = foods.get(o.choice);
    if ( f.amount <= f.low && !f.isOrdered) { //send out order to every market
        f.incomingOrder = 0;
        f.isOrdered = true;
         $\forall m$  in markets  $\ni$  m.availableOrder has f.choice
            orderFor(f.choice, f.restockAmount);
    }else if ( f.amount == 0 ) {
        o.w.outOf(o.choice, o.table);
        orders.remove(o);
        return;
    }
    f.amount--;

    DoCooking(o); //animation
    o.s = cooking;
    timer.schedule( run(foodDone(o)), f.cookingTime);
}

plateIt(Order o) {
    DoPlating(o); //animation
    o.w.orderIsReady(o.choice, o.table);
    orders.remove(o);
}

confirmOrder(MyMarket m) {
     $\forall o$  in m.orders  $\ni$  o.s == onDelivery, then
        Food f = foods.get(o.choice);
        if (o.quantity <= f.restockAmount - f.incomingOrder)
            f.incomingOrder += o.quantity;
            o.s = confirmed;
            m.m.confirmation(true, o.choice);
        else
            m.orders.remove(o);
            m.m.confirmation(false, o.choice);
}

restock(MyMarket m) {
     $\forall o$  in m.orders  $\ni$  o.s = delivered
        Food f = foods.get(o.choice);
        f.amount = f.amount + o.quantity;
```

```

        f.isOrdered = false;
        m.orders.remove(o);
    if state == openingRestaurant, then
        state = initStocked;
}
openRestaurant() {
    state = openingRestaurant;
    boolean nothingToRestock = true;
    ∀t in Menu.Type
        Food f = foods.get(t.toString());
        if ( f.amount <= f.low && !f.isOrdered) { //send out order to every market
            nothingToRestock = false;
            f.incomingOrder = 0;
            f.isOrdered = true;
            ∀m in markets ⇒ m.availableOrder has f.choice
                orderFor(f.choice, f.restockAmount);
        }
    if (nothingToRestock) {
        tellHostToTakeCustomers();
    }
}
tellHostToTakeCustomers() {
    state = opened;
    host.takeCustomers();
}

```

Market

Data

List<Order> orders;

class Order = {

 String choice;

 int quantity;

 OrderState s;

}

OrderState = { orderReceived, preparing, toBeDelivered }

Map<String, Item> inventory;

class Item= {

 String type;

 int stockAmount;

 int deliveryTime;

}

Timer timer;

CookAgent cook;

Messages

```
orderFor (String choice, int quantity) {  
    orders.add( new Order( choice, quantity, orderReceived ) );  
}  
confirmation (boolean approval, String choice) {  
    if (approval) {  
        if  $\exists o$  in orders  $\ni o.s = \text{preparing} \ \&\& \ o.choice = \text{choice}$ , then  
            o.s = toBeDelivered;  
    }else {  
        if  $\exists o$  in orders  $\ni o.s = \text{preparing} \ \&\& \ o.choice = \text{choice}$ , then  
            orders.remove(o);  
    }  
}
```

Scheduler

if $\exists o$ in orders $\ni o.s = \text{orderReceived}$, then
 processOrder(o);

if $\exists o$ in orders $\ni o.s = \text{toBeDelivered}$, then
 deliver(o);

Action

```
processOrder( Order o ) {
    Item i = inventory.get(o.choice);
    if ( i.stockAmount <= 0 ) {
        cook.weAreOutOf(o.choice);
        orders.remove(o);
    }else if ( i.stockAmount > 0 ) {
        o.s = preparing;
        if ( i.stockAmount < o.quantity )
            cook.deliveryScheduled(o.choice, i.stockAmount);
            i.stockAmount = i.stockAmount - i.stockAmount;
        else
            cook.deliveryScheduled(o.choice, o.quantity);
            i.stockAmount = i.stockAmount - o.quantity;
    }
}

deliver( Order o ) {
    orders.remove(o);
    timer.schedule (
        cook.deliveryFor(o.choice, this), Inventory.get(o.choice).deliveryTime );
}
```

Cashier

Data

List<CheckOrder> checkOrders;

```
class CheckOrder {  
    Customer c;  
    String choice;  
    Waiter w;  
    CheckOrderState s;  
}
```

```
CheckOrderState = {  
    requested,  
}
```

List<Payment> payments;

```
class Payment {  
    Check check;  
    double cash;  
    Customer c;  
    PaymentState s;  
}
```

```
PaymentState = {  
    pending, paid, unpaidPending, unpaid, unpaidRevisit, unpaidProcessing,  
    unpaidPaid, unpaidPendingAgain  
}
```

Host host;

List<Customer> cleanCustomers;

Messages

```
produceCheck(Customer c, String choice, Waiter w) {
    checkOrders.add ( new checkOrder(c, choice, w, requested) );
}
payment(Check check, double cash, Customer c) {
    payments.add( new Payment ( check, cash, c, pending ) );
}
cannotPayBill(Check check, Customer c) {
    if  $\exists p$  in payments  $\ni p.c = c$  and  $p.s = \text{unpaidProcessing}$ , then
         $p.s = \text{unpaidPendingAgain}$ ;
    else
        payments.add( new Payment ( check, 0, c, unpaidPending) );
}
historyCheck(Customer c) {
    if  $\exists p$  in payments  $\ni p.c = c$  and  $p.s = \text{unpaid}$ , then
         $p.s = \text{unpaidRevisit}$ ;
    else
        cleanCustomers.add(c);
}
paymentForDeferredPayment(Customer c, double cash) {
    if  $\exists p$  in payments  $\ni p.c = c$  and  $p.s = \text{unpaidProcessing}$ , then
         $p.cash = cash$ ;
         $p.s = \text{unpaidPaid}$ ;
}
```

Scheduler

```
if !cleanCustomers.isEmpty, then
    clearCustomer(cleanCustomers.remove(0));
if  $\exists o$  in checkOrders  $\ni o.s = \text{requested}$ , then
    deliverCheck(o);
if  $\exists p$  in payments  $\ni p.s = \text{pending}$ , then
    processPayment(p);
if  $\exists p$  in payments  $\ni p.s = \text{unpaidPending} \parallel p.s = \text{unpaidPendingAgain}$ , then
    payNextVisit(p);
if  $\exists p$  in payments  $\ni p.s = \text{unpaidRevisit}$ , then
    requestDeferredPayment(p);
if  $\exists p$  in payments  $\ni p.c = c$  and  $p.s = \text{unpaidPaid}$ , then
    processDeferredPayment(p);
```

Actions

```
deliverCheck(checkOrder o) {
    check = new Check();
    check.addItem( o.choice );
    o.w.hereIsCheck( check, o.c );
    checkOrders.remove( o );
}

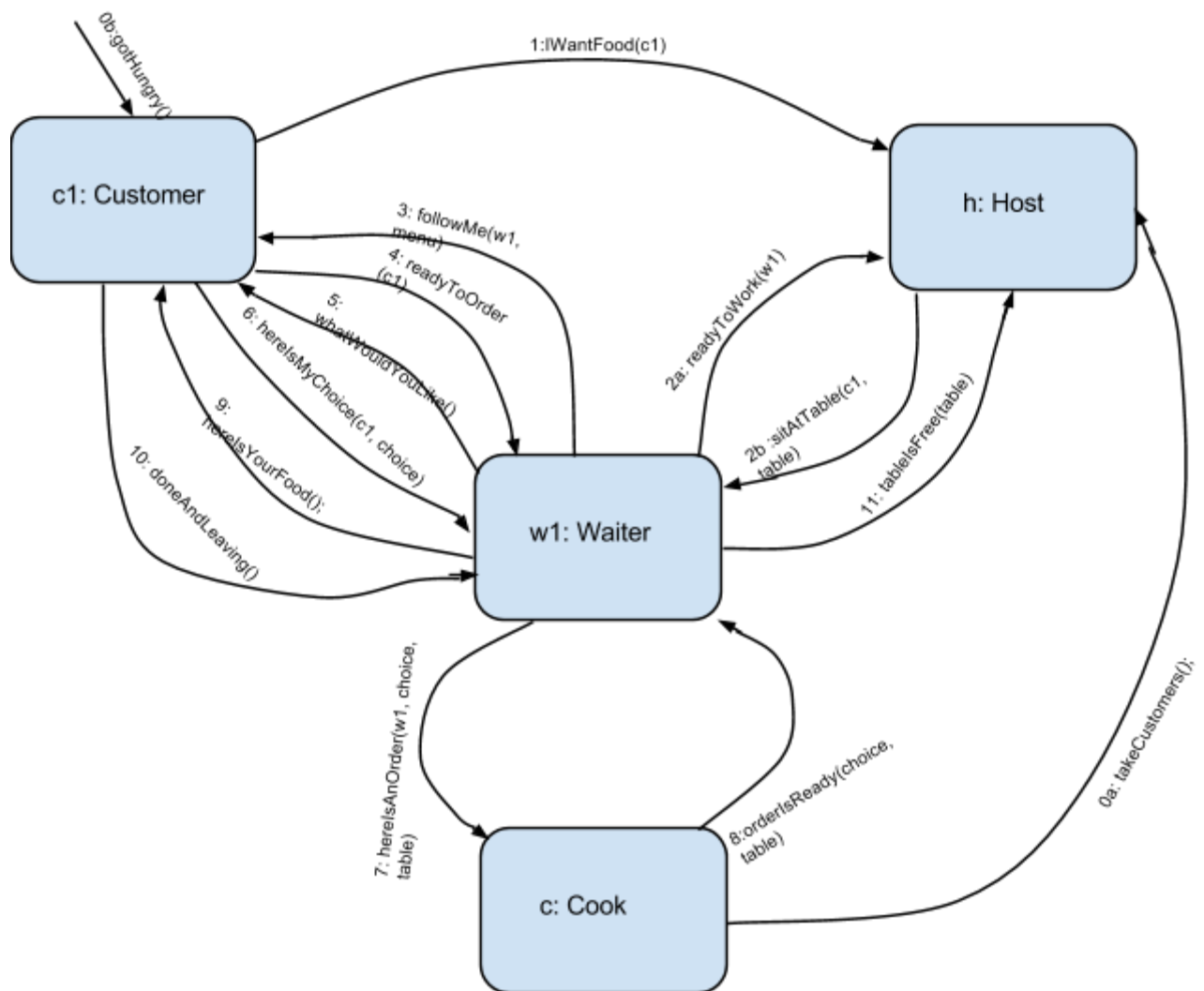
processPayment(Payment p) {
    double change = p.check.getTotal() - p.cash;
    p.c.hereIsChange(change);
    p.s = paid;
}

payNextVisit(Payment p) {
    if (p.s = unpaidPendingAgain)
        host.customerClear(p.c, false);
    p.s = unpaid;
    p.c.payNextTime();
}

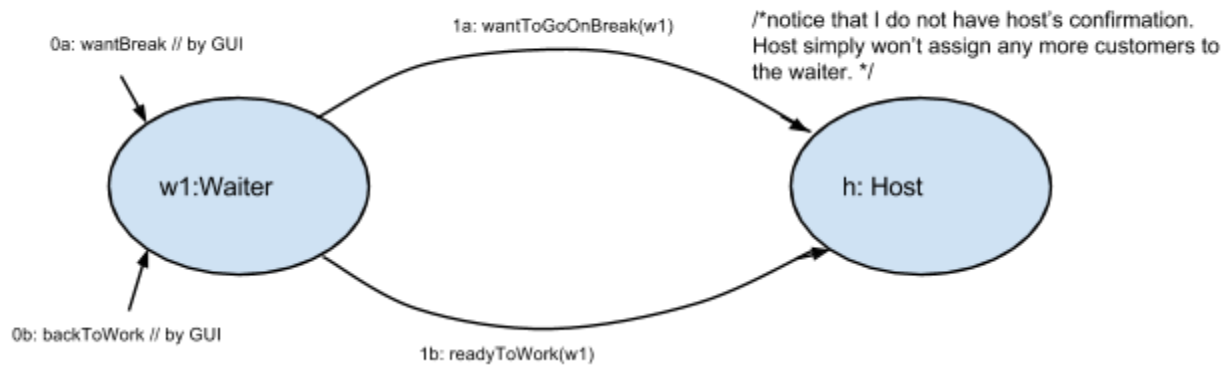
requestDeferredPayment(Payment p) {
    p.s = unpaidProcessing;
    p.c.pleasePayDeferredPayment(p.check);
}

processDeferredPayment(Payment p) {
    double change = p.check.getTotal() - p.cash;
    p.c.hereIsChange(change);
    p.s = paid;
    host.customerClear(p.c, true);
}

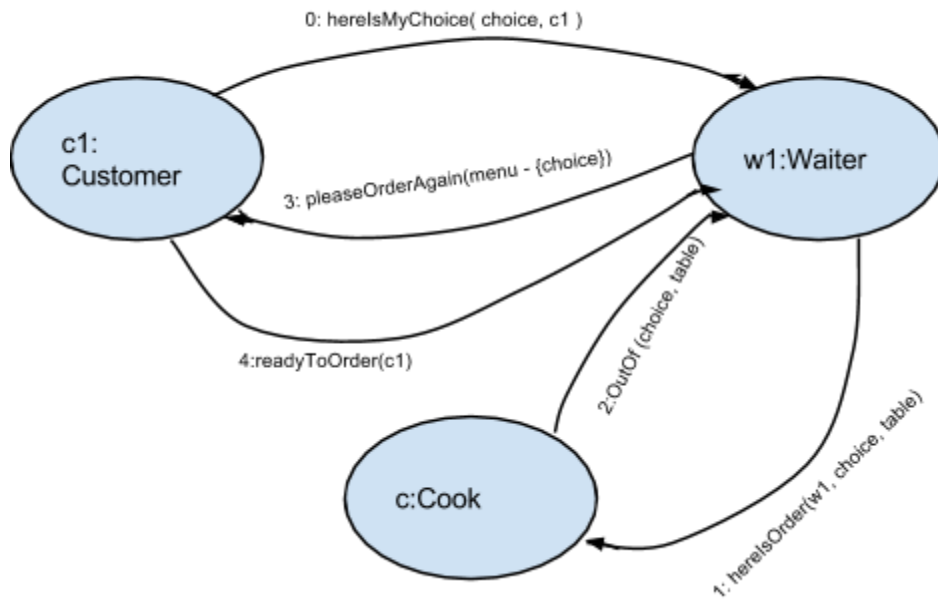
clearCustomer(Customer c) {
    host.customerClear(c, true);
}
```



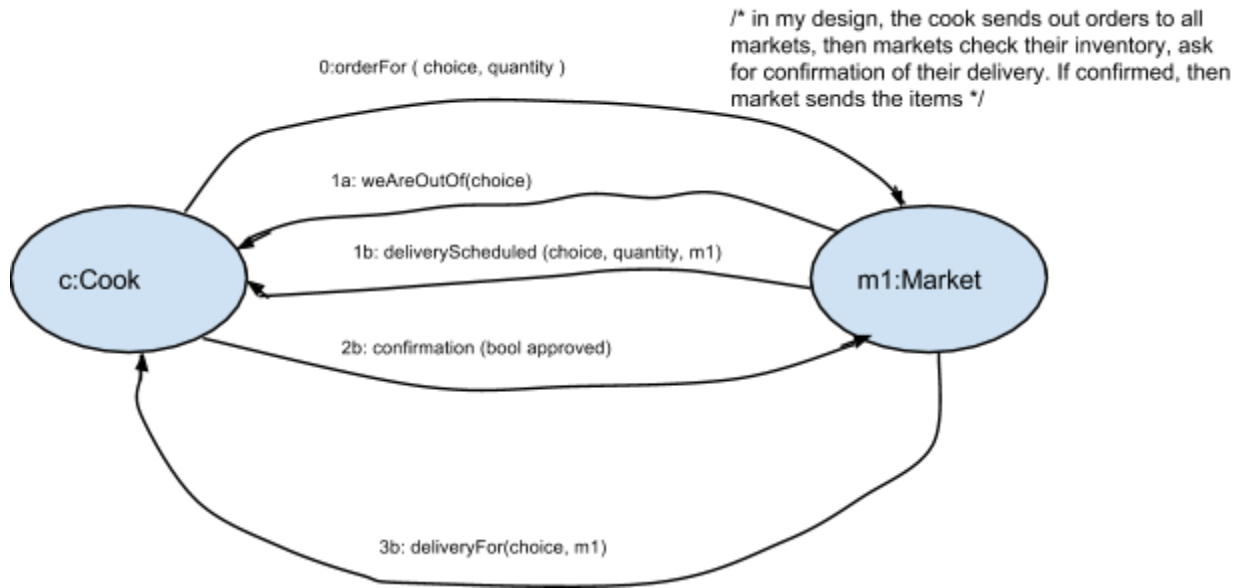
Waiter Going On Break and Coming Back To Work From Break



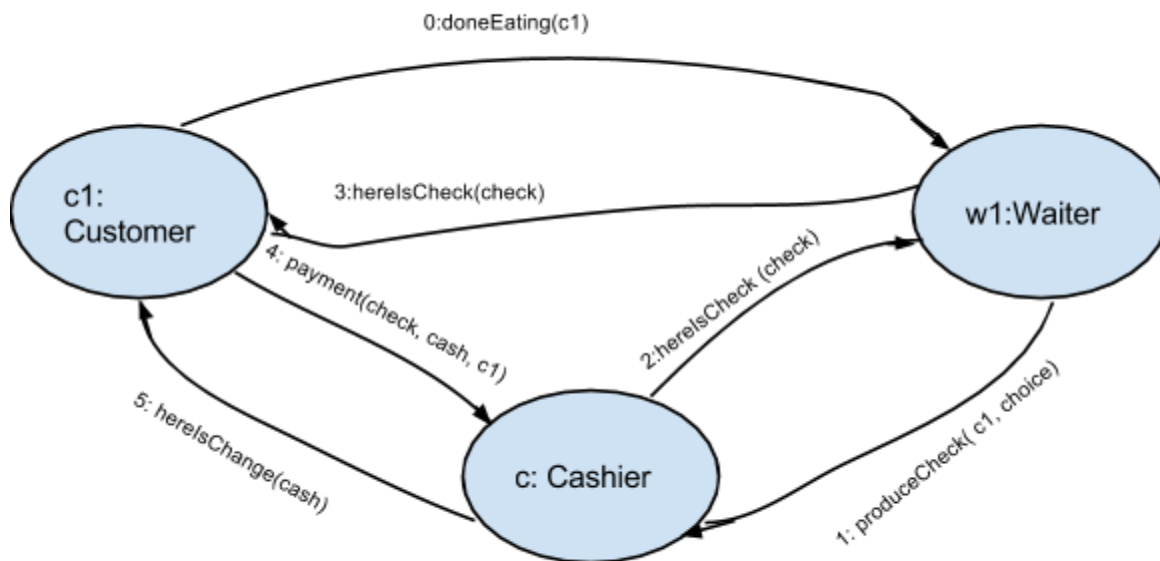
Out of Food Scenario



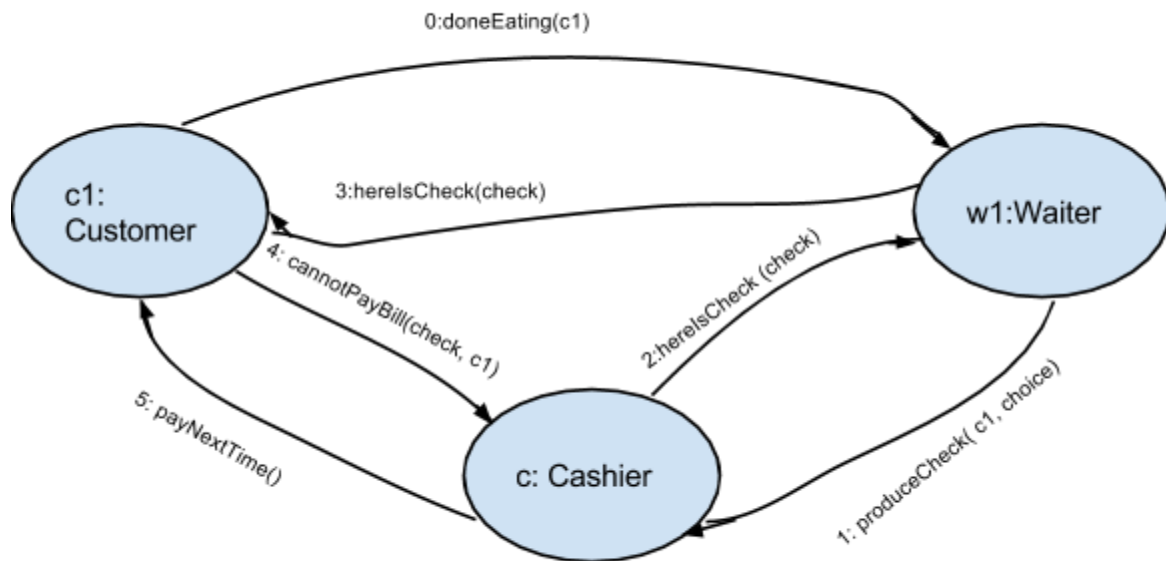
Market - Cook



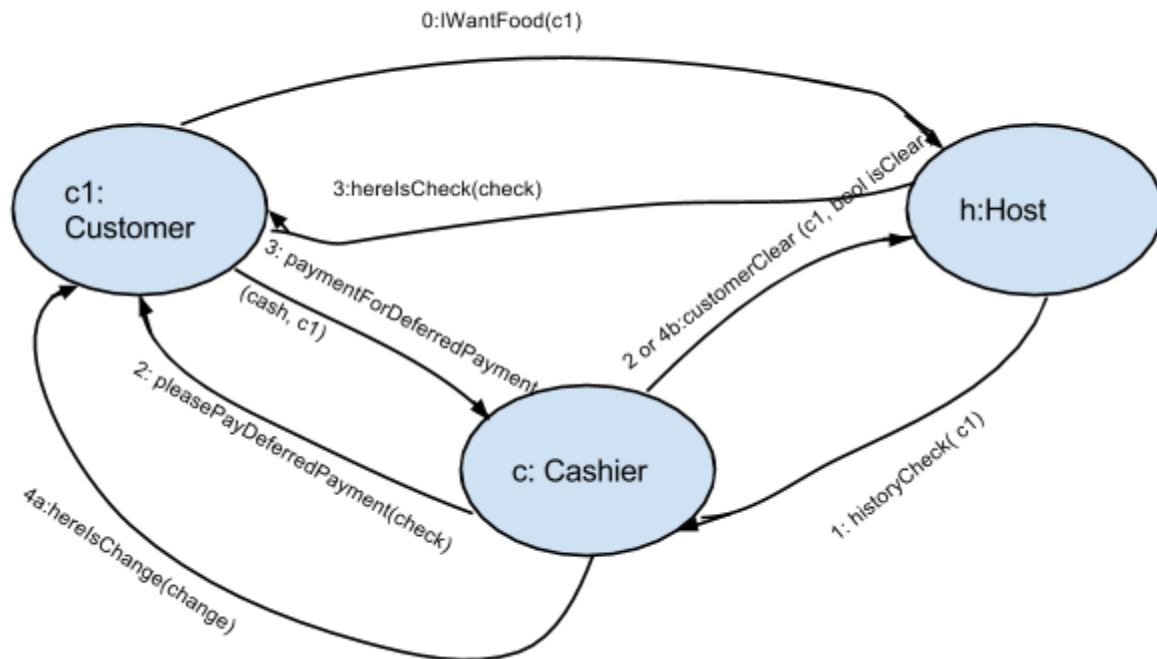
Cashier - Waiter - Customer : normative paying scenario



Customer does not have enough money to pay for his meal



Customer who hasn't paid bill is back to restaurant



restaurant is full, customer leaves or stays

