

## Customer Agent

### **Data**

List<AgentEvent> events;

AgentEvent event;

enum State { doingNothing, waitingInRestaurant, beingSeated, seated, eating, calledWaiter, leaving, doneEating, ordered, checkRequested, paying, wantChange, payingDeferred, deciding }

enum AgentEvent { none, gotHungry, followWaiter, seated, waiterCame, foodCame, doneEating, doneLeaving, reorderRequested, checkCame, paid, changeCame, deferredPaymentRequested, kickedOut, restaurantFull }

Host host;

Waiter waiter;

Menu menu;

Check check;

Cashier cashier;

double cash;

boolean stayIfFull = true;

boolean isDecent = true;

## Messages

```
gotHungry() {
    events.add(gotHungry);
}
followMe(Menu m, Waiter w) {
    events.add(followWaiter);
    menu = m;
    waiter = w;
}
whatWouldYouLike() {
    events.add(waiterCame);
}
heresYourFood() {
    events.add(foodCame);
}
pleaseOrderAgain(Menu menu) {
    this.menu = menu;
    events.add(reorderRequested);
    stateChanged();
}
heresCheck( Check c ) {
    this.check = c;
    events.add ( checkCame );
}
heresChange( double change ) {
    this.cash += change;//for now, not supported
    events.add(paid);
}
payNextTime() {
    events.add(paid);
}
pleasePayDeferredPayment(Check check) {
    this.check = check;
    events.add(deferredPaymentRequested);
}
getOut() {
    events.add(kickedOut);
}
restaurantIsFull() {
```

```
    events.add(restaurantFull);  
}
```

## **Scheduler**

if events.isEmpty, then

    return false;

event = events.first();

if state == doingNothing and event == gotHungry, then

    goToRestaurant();

    state = waitingInRestaurant;

if state == waitingInRestaurant and event == deferredPaymentRequested, then

    state = payingDeferred;

    payDeferred();

if state == payingDeferred and event == kickedOut, then

    state = leaving;

    leaveRestaurant();

if state == waitingInRestaurant and event == restaurantFull, then

    state = deciding;

    stayOrLeave();

if state == waitingInRestaurant and event == followWaiter, then

    state = beingSeated;

    SitDown();

if state == beingSeated and event == seated, then

    state = calledWaiter;

    callWaiter();

if state == calledWaiter and event == waiterCame, then

    state = ordered;

    orderFood();

if state == ordered and event == reorderRequested, then

    state = calledWaiter;

    callWaiter(); // brings the customer back to ordering

if state == ordered and event == foodCame, then

    state = eating;

    EatFood();

if state == eating and event == doneEating, then

    state = checkRequested;

    requestCheck();

if state == checkRequested and event == checkCame, then

    state = paying;

    pay();

if state == paying and event == paid, then

```
state = leaving;  
leaveTable();  
if state == leaving and event == doneLeaving, then  
state = doingNothing
```

## Action

```
goToRestaurant() {
    host.IWantFood(this);
}
SitDown() {
    DoGoSeat(); // animation
}
callWaiter() {
    //timer.schedule(waiter.readyToOrder(), 1000); // 10s to decide menu
    waiter.readyToOrder();
}
orderFood() {
    String choice = menu.getRandom();
    if (isDecent) { // is not decent will order even if he cannot afford
        choice = menu.getRandomAffordable(cash);
        if (choice == null) {
            leaveTable();
            state = leaving;
            return;
        }
    }
    waiter.hereIsMyChoice(choice);
}
EatFood() {
    timer.schedule(new Task() {
        public void run() {
            events.add(doneEating);
            stateChanged();
        }
    }, timeOfEating);
}
leaveTable() {
    waiter.leaving();
    DoExitRestaurant(); // animation
}
requestCheck() {
    waiter.doneEating(this);
}
pay() {
```

```

        DoGoToCashier(); // animation
        if ( check.getTotal() <= cash )
            cash = cash - check.getTotal();
            cashier.payment(check, check.getTotal(), this);
        else
            cashier.cannotPayBill(check, this);
    }
    payDeferred() {
        DoGoToCashier(); // animation
        if ( check.getTotal() <= cash )
            cash = cash - check.getTotal();
            cashier.paymentForDeferredPayment(check.getTotal(), this);
            DoGoBackToLine();//Animation
            state = waitingInRestaurant;
        else
            cashier.cannotPayBill(check, this);
    }
    leaveRestaurant() {
        DoExitRestaurant(); // animation
    }
    stayOrLeave() {
        host.iAm(stayIfFull, this); // stayIfFull is determined by hack
        if (stayIfFull) {
            state = waitingInRestaurant;
        }else {
            state = leaving;
            leaveRestaurant();
        }
    }
}

```

## Waiter

### **Data**

```
class MyCustomer{
    customer c,
    int table,
    CustomerState s;
    String choice;
    Check check;
}
List<MyCustomer> customers;
enum CustomerState = { waiting, seated, askedToOrder, asked, ordered, waitingForFood,
eating, orderOut, doneEating, leaving, checkBeingIssued, checkIssued, checkDelivered }
Cook cook; // only one cook assumed
class MyFood{
    String choice;
    foodState s;
    int table;
} // this might be developed later for the use of pay, but redundant for now
List<MyFood> foods;
enum FoodState = { toBeServed }// it is redundant for now
Host host;
Cashier cashier;
```



## Message

```
sitAtTable(Customer c, int table) {
    customers.add( new MyCustomer(c, table, waiting) );
}

readyToOrder(Customer c) {
    MyCustomer mc = customers.find(c);
    mc.s = askedToOrder
}

herelsMyChoice(Customer c, String choice) {
    MyCustomer mc = customers.find(c);
    mc.s = ordered;
    mc.choice = choice;
}

orderIsReady(String choice, int table) {
    foods.add(new MyFood(choice, table, toBeServed));
}

doneEating(Customer c) {
    MyCustomer mc = customers.find(c);
    mc.s = doneEating;
}

leaving(Customer c) {
    MyCustomer mc = customers.find(c);
    mc.s = leaving;
}

outOf(String choice, int table) {
    MyCustomer mc = customers.find(c)
        > (mc.choice == choice && mc.table == table)
    mc.s = orderOut;
}

herelsCheck(Check check, Customer c) {
    MyCustomer mc = customers.find(c);
    mc.check = check;
    mc.s = checkIssued;
}
```

## **Scheduler**

```
if  $\exists c$  in customers  $\ni c.s = \text{orderOut}$ , then  
    requestReorder(c);  
if  $\exists f$  in foods  $\ni f.s = \text{toBeServed}$ , then  
    serveFood(f);  
if  $\exists c$  in customers  $\ni c.s = \text{ordered}$ , then  
    placeOrder(c);  
if  $\exists c$  in customers  $\ni c.s = \text{doneEating}$ , then  
    requestCheck(c);  
if  $\exists c$  in customers  $\ni c.s = \text{checkIssued}$ , then  
    bringCheckToCustomer(c);  
if  $\exists c$  in customers  $\ni c.s = \text{leaving}$ , then  
    cleanTable(c.table);  
if  $\exists c$  in customers  $\ni c.s = \text{waiting}$ , then  
    seatCustomer(c);  
if  $\exists c$  in customers  $\ni c.s = \text{askedToOrder}$ , then  
    takeOrder(c);
```

## Action

```
notifyHost() { host.readyToWork(this); }
requestBreak() { host.wantToGoOnBreak(this); }
seatCustomer(MyCustomer c) {
    goBackToCounter(); // animation
    c.c.followMe(this, new Menu()); //and tableNumber?
    DoSeatCustomer(c); // animation
    c.s = seated;
}
takeOrder(MyCustomer c) {
    DoGoToTable(c, table); // animation
    c.c.WhatWouldYouLike();
    c.s = asked;
}
placeOrder(MyCustomer c) {
    goBackToCounter(); // animation
    cook.hereIsAnOrder(this, c.choice, c.table);
    c.s.waitingForFood;
}
serveFood(MyFood f) {
    DoGoToCook(); // animation
    BringFoodToTable(f.table); // animation
     $\forall c \text{ in customers } \ni c.\text{table} == f.\text{table} \ \&\& \ c.\text{choice} == f.\text{choice}, \text{ then}$ 
        c.c.hereIsYourFood();
        c.s = eating;
    foods.remove(f) // maybe changed to f.s = served; in later version
}
cleanTable(int table) {
    CleanTable(table); // animation
     $\forall c \text{ in customers } \ni c.\text{table} == \text{table}, \text{ then}$ 
        customers.remove(c);
    host.tablesFree(table);
}
requestReorder(MyCustomer c) {
    DoGotoTable(c.table); // animation
    menu.removeItemFromMenu(c.choice);
    c.c.pleaseOrderAgain(menu);
    c.s = seated;
}
```

```
requestCheck(MyCustomer c) {  
    cashier.produceCheck( c.c, c.choice, this );  
    c.s = checkBeingIssued;  
}  
bringCheckToCustomer(MyCustomer c) {  
    c.c.hereIsCheck(c.check);  
    c.s = checkDelivered;  
}
```

## Host

### **Data**

List<MyCustomer> customers;

class MyCusomter {

    Customer c;

    CustomerState s;

}

CustomerState = { wantFood, checking, checked, waiting, informed, kickOut }

Collection<Table> tables;

class Table {

    Customer occupiedBy;

    int tableNumber;

}

List<MyWaiter> waiters;

class MyWaiter {

    Waiter w;

    WaiterState s;

}

WaiterState = { available, breakRequested, onBreak };

Cashier cashier;

boolean isRestaurantOpen = false;

## Message

```
IWantFood(Customer c) {
    customers.add(new MyCustomer(c, wantFood));
}

tableIsFree(int table) {
     $\forall t \text{ in tables } \ni t.\text{tableNumber} == \text{table}$ 
        t.occupiedBy == null;
}

readyToWork(Waiter w) {
    if  $\exists mw \ni mw.w = w$ , then
        mw.s = available;
        waiters.remove(mw);
        waiters.add(0, mw);
    else
        waiters.add(0, new MyWaiter(w, available));
    /* 0 is mechanism to select new waiter rather than waiters who were working */
}

wantToGoOnBreak(Waiter w) {
    MyWaiter mw = waiters.find(w);
    mw.s = breakRequested;
}

customerClear(Customer c, boolean clear) {
    MyCustomer mc = customers.find(c);
    if (clear) { mc.s = checked; }
    else { mc.s = kickOut; }
}

iAm(boolean staying, Customer c) {
    if(staying) {
        state = waiting;
    }else {
        customers.remove(c);
    }
}

takeCustomers() {
    isRestaurantOpen = true;
}
```

## **Scheduler**

if ! isRestaurantOpen, then

    return false;

if  $\exists w$  in waiters  $\ni w.s == \text{breakRequested}$ , then

    acceptOrDenyBreak(w);

if  $\exists c$  in customers  $\ni c.s == \text{checked}$ , then

    informAvailabilty(c);

if  $\exists t$  in tables  $\ni t.occupiedBy == \text{null}$  and  $\exists c$  in customers  $\ni c.s = \text{waiting}$  and

$\exists w$  in waiters  $\ni w.s == \text{available}$ , then

    takeCustomerToTable(c, table);

if  $\exists c$  in customers  $\ni c.s = \text{wantFood}$ , then

    requestHistoryCheck(c);

if  $\exists c$  in customers  $\ni c.s = \text{kickOut}$ , then

    kickOutCustomer(c);

## Action

```
takeCustomerToTable(MyCustomer c, Table t, MyWaiter w) {
    t.occupiedBy = c.c;
    w.sitAtTable(c.c, t);
    customers.remove(c);
    waiters.remove(w); // this makes sure the same waiter does not get
    waiters.add(w);    // overloaded by work when other waiters are free
}

acceptOrDenyBreak(MyWaiter w) {
    count = 0;
     $\forall mw \text{ in waiters} \ni mw.s = \text{available}$ 
    count ++;
    if count > 0,
        w.s = onBreak;    //accepted
    else
        // notice I do not notify decision to waiter
        w.s = available;  //denied
requestHistoryCheck(MyCustomer c) {
    cashier.historyCheck(c.c);
    c.s = checking;
}

kickOutCustomer(MyCustomer c) {
    c.c.getOut();
    customers.remove(c);
}

informAvailability(MyCustomer c) {
    if  $\exists t \text{ in tables} \ni t.occupiedBy == \text{null}$ , then
        c.s = waiting; // if available, he's on line
    else
        c.s = informed;
        c.c.restaurantIsFull();
}
```



## Cook

### **Data**

```
List<Order> orders;
class Order = {
    Watier w,
    String choice,
    int table,
    OrderState s;
}
enum OrderState = { pending, cooking, done }
Timer timer;
Map<String, Food> foods;
class Food {
    String type,
    int cookingTime,
    int amount,
    int low,
    int restockAmount,
    boolean isOrdered;
    int incomingStock;
}
List<MyMarket> markets;
class MyMarket {
    Market m;
    List<String> availableList; // initialized with all foods
    List<MarketOrder> orders;
}
class MarketOrder { // incoming order that market approved
    String choice;
    int quantity;
    DeliveryState s;
}
enum DeliveryState = { onDelivery, confirmed, delivered }
enum AgentState = { sleeping, atWork, openingRestaurant, initStocked, opened }
AgentState state = sleeping;
Host host;
```

## Message

```
herelsOrder(Waiter w, String choice, int table) {
    orders.add(w, choice, table, pending);
}
foodDone(Order o) {
    o.s = done;
}
weAreOutOf(String choice, Market m) {
    if  $\exists$  myM in markets  $\ni$  myM.m == m, then
        myM.availableList.remove( choice );
}
deliveryScheduled(String choice, int quantity, Market m) {
    if  $\exists$  myM in markets  $\ni$  myM.m == m, then
        myM.orders.add ( new MarketOrder ( choice, quantity, onDelivery ));
}
deliveryFor(String choice, Market m) {
    if  $\exists$  myM in markets  $\ni$  myM.m == m, then
        myM.orders.get(choice).s = delivered;
}
openRestaurant(){
    state = atWork;
}
```

## **Scheduler**

if state == atWork, then

    openRestaurant();

if state == initStocked, then

    tellHostToTakeCustomers();

if  $\exists o$  in orders  $\ni o.s = \text{done}$ , then

    plateIt(o);

if  $\exists o$  in orders  $\ni o.s = \text{pending}$ , then

    cookIt(o);

if  $\exists m$  in markets  $\ni (! m.orders.isEmpty() \ \&\& \ \exists o$  in  $m.orders \ni o.s = \text{onDelivery})$ , then

    confirmOrder(m);

if  $\exists m$  in markets  $\ni (! m.orders.isEmpty() \ \&\& \ \exists o$  in  $m.orders \ni o.s = \text{delivered})$ , then

    restock(m);

## Action

```
cookIt(Order o) {
    Food f = foods.get(o.choice);
    if ( f.amount <= f.low && !f.isOrdered) { //send out order to every market
        f.incomingOrder = 0;
        f.isOrdered = true;
         $\forall m$  in markets  $\ni$  m.availableOrder has f.choice
            orderFor(f.choice, f.restockAmount);
    }else if ( f.amount == 0 ) {
        o.w.outOf(o.choice, o.table);
        orders.remove(o);
        return;
    }
    f.amount--;

    DoCooking(o); //animation
    o.s = cooking;
    timer.schedule( run(foodDone(o)), f.cookingTime);
}

plateIt(Order o) {
    DoPlating(o); //animation
    o.w.orderIsReady(o.choice, o.table);
    orders.remove(o);
}

confirmOrder(MyMarket m) {
     $\forall o$  in m.orders  $\ni$  o.s == onDelivery, then
        Food f = foods.get(o.choice);
        if (o.quantity <= f.restockAmount - f.incomingOrder)
            f.incomingOrder += o.quantity;
            o.s = confirmed;
            m.m.confirmation(true, o.choice);
        else
            m.orders.remove(o);
            m.m.confirmation(false, o.choice);
}

restock(MyMarket m) {
     $\forall o$  in m.orders  $\ni$  o.s = delivered
        Food f = foods.get(o.choice);
        f.amount = f.amount + o.quantity;
```

```

        f.isOrdered = false;
        m.orders.remove(o);
    if state == openingRestaurant, then
        state = initStocked;
}
openRestaurant() {
    state = openingRestaurant;
    boolean nothingToRestock = true;
    ∀t in Menu.Type
        Food f = foods.get(t.toString());
        if ( f.amount <= f.low && !f.isOrdered) { //send out order to every market
            nothingToRestock = false;
            f.incomingOrder = 0;
            f.isOrdered = true;
            ∀m in markets ⇒ m.availableOrder has f.choice
                orderFor(f.choice, f.restockAmount);
        }
    if (nothingToRestock) {
        tellHostToTakeCustomers();
    }
}
tellHostToTakeCustomers() {
    state = opened;
    host.takeCustomers();
}

```

## Market

### **Data**

```
List<Order> orders;
class Order = {
    String choice;
    int quantity;
    OrderState s;
}
OrderState = { orderReceived, preparing, toBeDelivered }
Map<String, Item> inventory;
class Item= {
    String type;
    int stockAmount;
    int deliveryTime;
}
List<Payment> payments;
class Payments {
    Check check;
    Cashier c;
    Cash cash;
    PaymentState s;
    double interest;
}
PaymentState = { pending, paid, complete, unpaid, deferred }
Timer timer;
Cook cook;
Cashier cashier;
```

## Messages

```
orderFor (String choice, int quantity) {  
    orders.add( new Order( choice, quantity, orderReceived ) );  
}  
confirmation (boolean approval, String choice) {  
    if (approval) {  
        if  $\exists o$  in orders  $\ni o.s = \text{preparing} \ \&\& \ o.choice = \text{choice}$ , then  
            o.s = toBeDelivered;  
    }else {  
        if  $\exists o$  in orders  $\ni o.s = \text{preparing} \ \&\& \ o.choice = \text{choice}$ , then  
            orders.remove(o);  
    }  
}  
heresPayment(Check check, double cash, Cashier c) {  
    payments.add( new Payment( check, cash, c, paid ) );  
}  
iAmShort(Check check, Cashier c) {  
    Payment p = new Payment( check, c, unpaid);  
    p.interest = 0.5;  
    payments.add (p);  
}
```

## **Scheduler**

if  $\exists o$  in orders  $\ni o.s = \text{orderReceived}$ , then  
    processOrder(o);

if  $\exists o$  in orders  $\ni o.s = \text{toBeDelivered}$ , then  
    deliver(o);

if  $\exists p$  in payments  $\ni p.s = \text{pending}$ , then  
    requestPayment(p);

if  $\exists p$  in payments  $\ni p.s = \text{paid}$ , then  
    processPayment(p);



## Action

```
processOrder( Order o ) {
    Item i = inventory.get(o.choice);
    if ( i.stockAmount <= 0 ) {
        cook.weAreOutOf(o.choice);
        orders.remove(o);
    }else if ( i.stockAmount > 0 ) {
        o.s = preparing;
        if ( i.stockAmount < o.quantity )
            cook.deliveryScheduled(o.choice, i.stockAmount);
            i.stockAmount = i.stockAmount - i.stockAmount;
        else
            cook.deliveryScheduled(o.choice, o.quantity);
            i.stockAmount = i.stockAmount - o.quantity;
    }
}

deliver( Order o ) {
    orders.remove(o);
    Check check = new Check();
    check.addItem(o.choice, o.quantity);
    final fc = check;
    timer.schedule (
        cook.deliveryFor(o.choice, this),
        payments.add( new Payment( fc, cashier, pending );
        , Inventory.get(o.choice).deliveryTime );
    )
}

requestPayment( Payment p ) {
    for ( p1 in payments → p1.s = unpaid ) {
        if ( p1.c == p.c ) {
            p.check.appendCheckWithInterest(p1.check, p1.interest);
            payments.remove(p1);
            // notice that interest gets huge as cashier keeps on not paying
        }
    }
    p.c.hereIsCheck( p.check, this );
    payments.remove(p);
}

processPayment( Payment p ) {
    marketBudget += p.cash;
```

```
    p.s = complete;  
}
```

## Cashier

### **Data**

```
List<CheckOrder> checkOrders;
class CheckOrder {
    Customer c;
    String choice;
    Waiter w;
    CheckOrderState s;
}
CheckOrderState = {
    requested,
}
List<Payment> payments;
class Payment {
    Check check;
    double cash;
    Customer c;
    PaymentState s;
    Market m;
}
PaymentState = {
    pending, paid, unpaidPending, unpaid, unpaidRevisit, unpaidProcessing,
    unpaidPaid, unpaidPendingAgain, marketPending,
}
Host host;
List<Customer> cleanCustomers;
double restaurantBudget;
```

## Messages

```
produceCheck(Customer c, String choice, Waiter w) {
    checkOrders.add ( new checkOrder(c, choice, w, requested) );
}
payment(Check check, double cash, Customer c) {
    payments.add( new Payment ( check, cash, c, pending ) );
}
cannotPayBill(Check check, Customer c) {
    if  $\exists p$  in payments  $\ni p.c = c$  and  $p.s = \text{unpaidProcessing}$ , then
        p.s = unpaidPendingAgain;
    else
        payments.add( new Payment ( check, 0, c, unpaidPending) );
}
historyCheck(Customer c) {
    if  $\exists p$  in payments  $\ni p.c = c$  and  $p.s = \text{unpaid}$ , then
        p.s = unpaidRevisit;
    else
        cleanCustomers.add(c);
}
paymentForDeferredPayment(Customer c, double cash) {
    if  $\exists p$  in payments  $\ni p.c = c$  and  $p.s = \text{unpaidProcessing}$ , then
        p.cash = cash;
        p.s = unpaidPaid;
}
herelsCheck(Check check, Market m) {
    payments.add( new Payment ( check, m, marketPending ) );
}
```

## **Scheduler**

```
if !cleanCustomers.isEmpty, then
    clearCustomer(cleanCustomers.remove(0));
if ∃o in checkOrders ∋ o.s = requested, then
    deliverCheck(o);
if ∃p in payments ∋ p.s = pending, then
    processPayment(p);
if ∃p in payments ∋ p.s = unpaidPending || p.s = unpaidPendingAgain, then
    payNextVisit(p);
if ∃p in payments ∋ p.s = unpaidRevisit, then
    requestDeferredPayment(p);
if ∃p in payments ∋ p.c = c and p.s = unpaidPaid, then
    processDeferredPayment(p);
if ∃p in payments ∋ p.c = c and p.s = marketPending, then
    makePaymentToMarket(p);
```

## Actions

```
deliverCheck(checkOrder o) {
    check = new Check();
    check.addItem( o.choice );
    o.w.hereIsCheck( check, o.c );
    checkOrders.remove( o );
}

processPayment(Payment p) {
    double change = p.check.getTotal() - p.cash;
    p.c.hereIsChange(change);
    p.s = paid;
}

payNextVisit(Payment p) {
    if (p.s = unpaidPendingAgain)
        host.customerClear(p.c, false);
    p.s = unpaid;
    p.c.payNextTime();
}

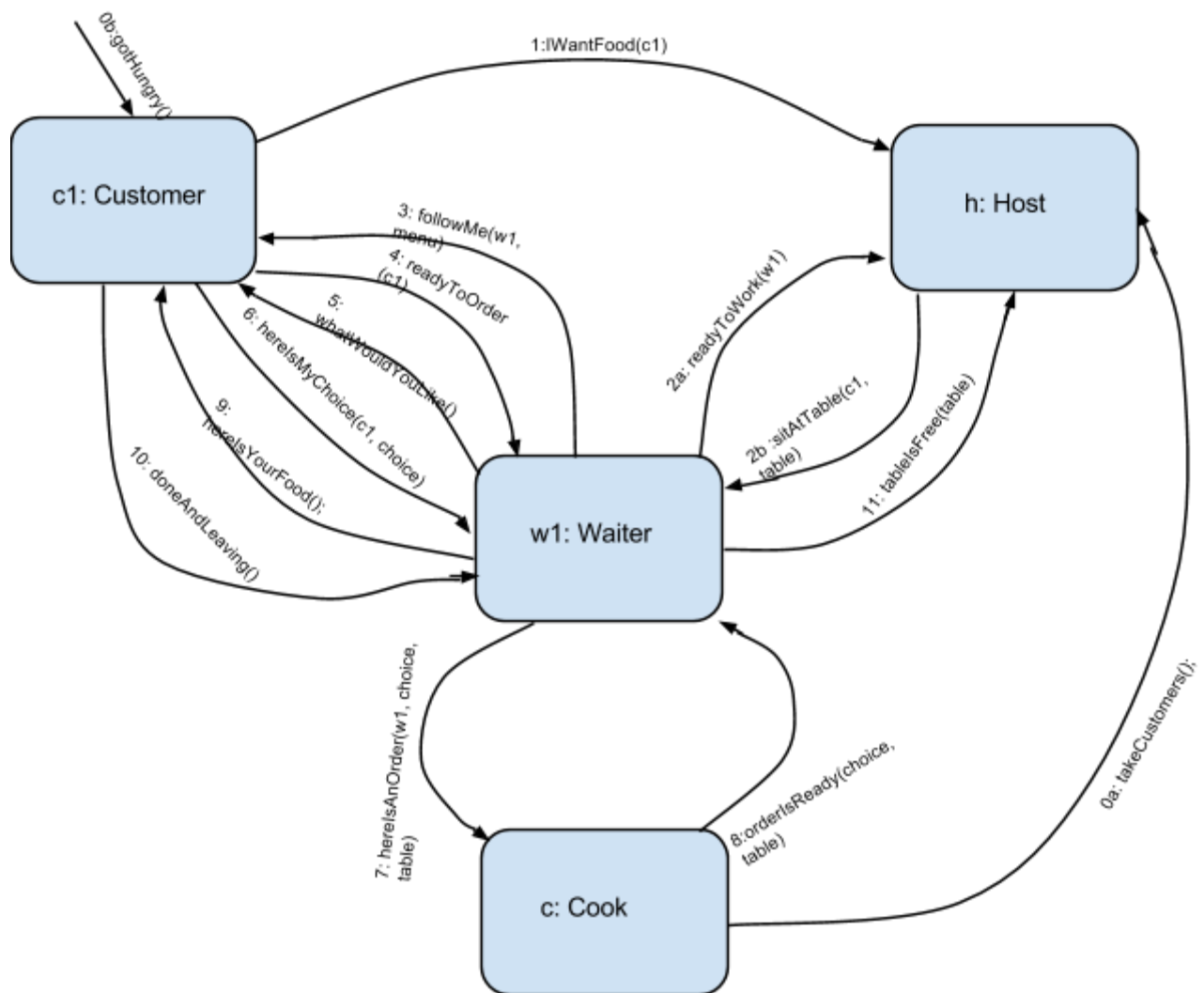
requestDeferredPayment(Payment p) {
    p.s = unpaidProcessing;
    p.c.pleasePayDeferredPayment(p.check);
}

processDeferredPayment(Payment p) {
    double change = p.check.getTotal() - p.cash;
    p.c.hereIsChange(change);
    p.s = paid;
    host.customerClear(p.c, true);
}

clearCustomer(Customer c) {
    host.customerClear(c, true);
}

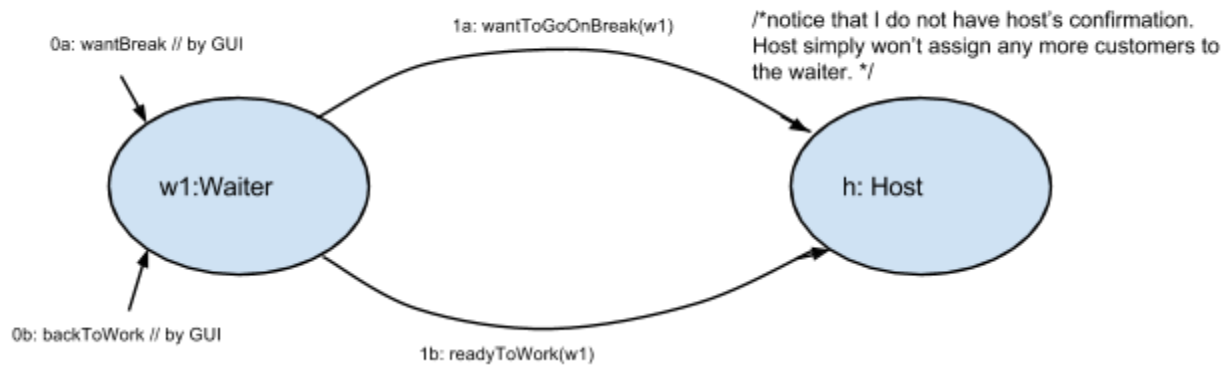
makePaymentToMarket(Payment p) {
    if ( restaurantBudget < p.check.getTotal() ) {
        p.m.iAmShort( p.check, this);
        payments.remove(p);
    }else {
        p.m.hereIsPayment( p.check, p.check.getTotal(), this);
        restaurantBudget -= p.check.getTotal();
        p.s = paidMarket; // do not remove payment made, it is record
```

} }

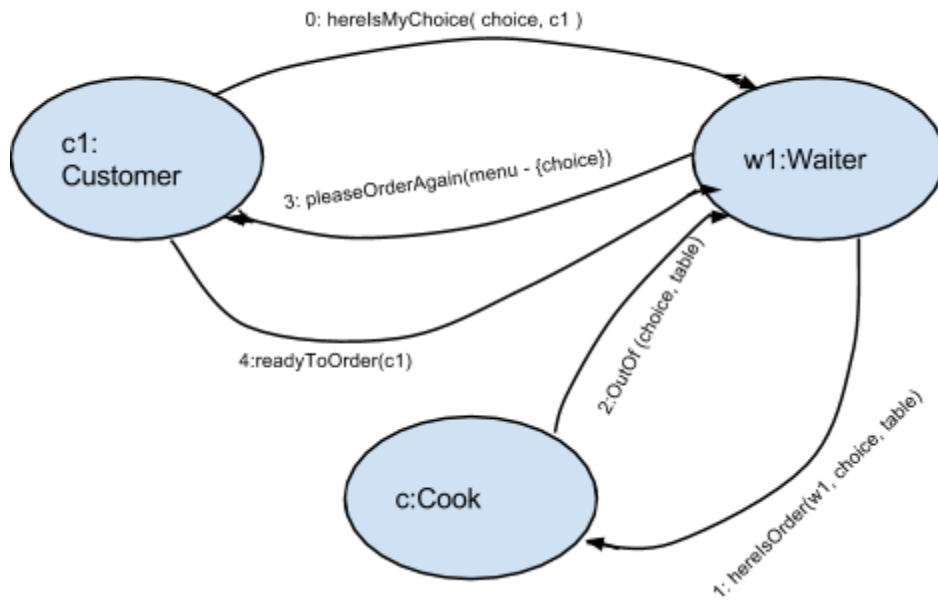




### Waiter Going On Break and Coming Back To Work From Break

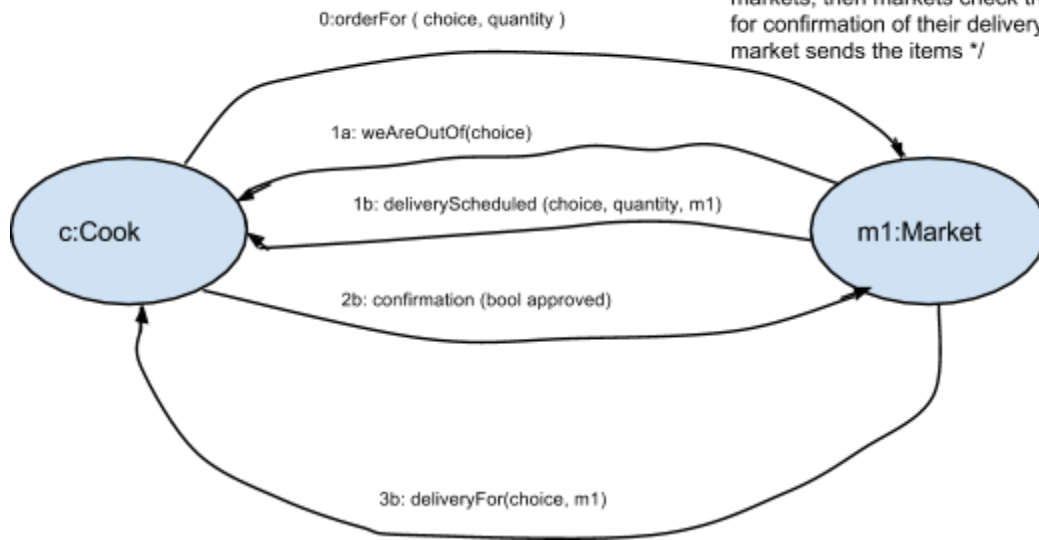


### Out of Food Scenario

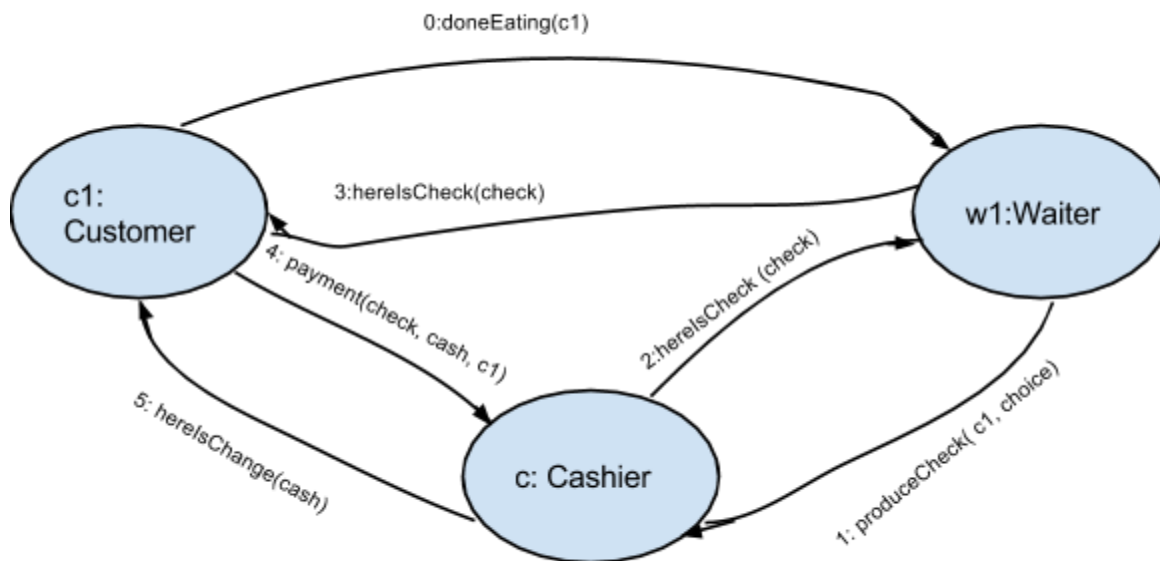


### Market - Cook

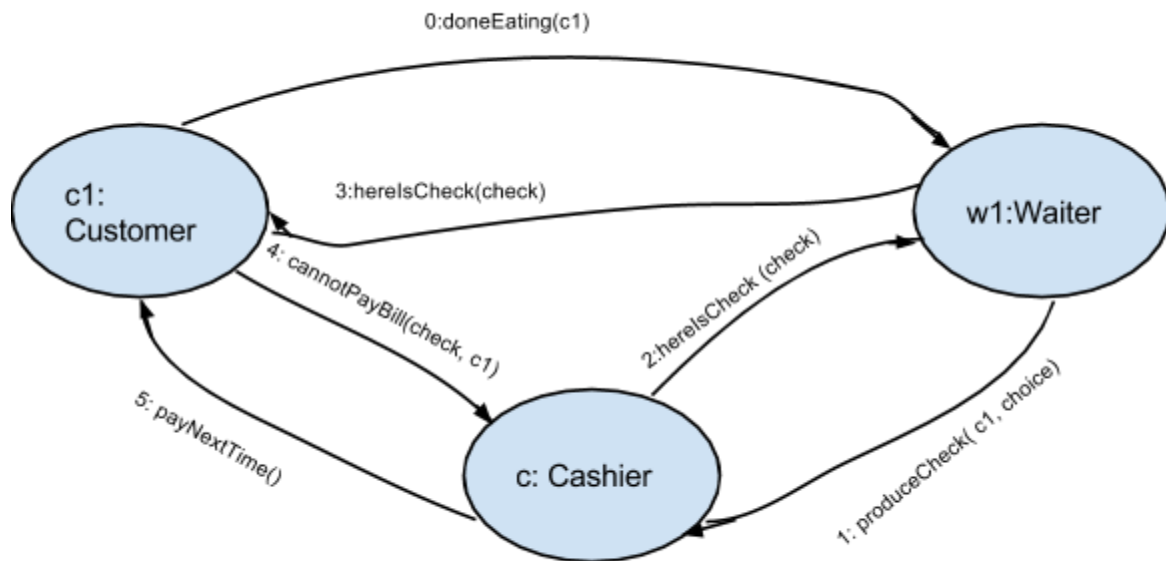
/\* in my design, the cook sends out orders to all markets, then markets check their inventory, ask for confirmation of their delivery. If confirmed, then market sends the items \*/



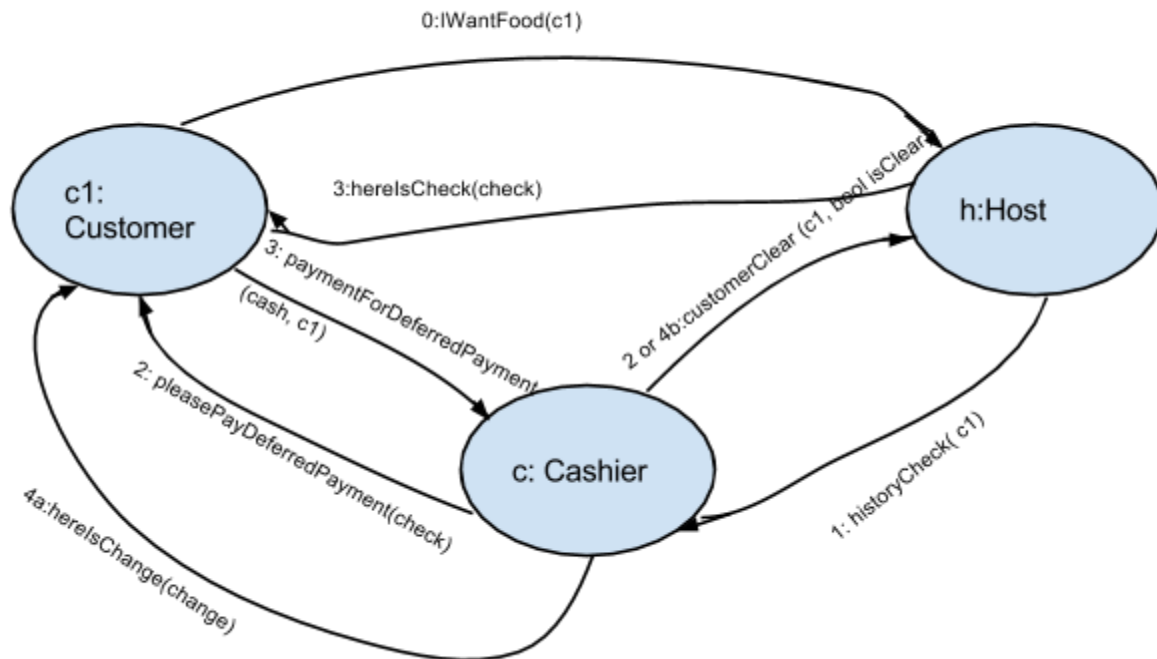
### Cashier - Waiter - Customer : normative paying scenario



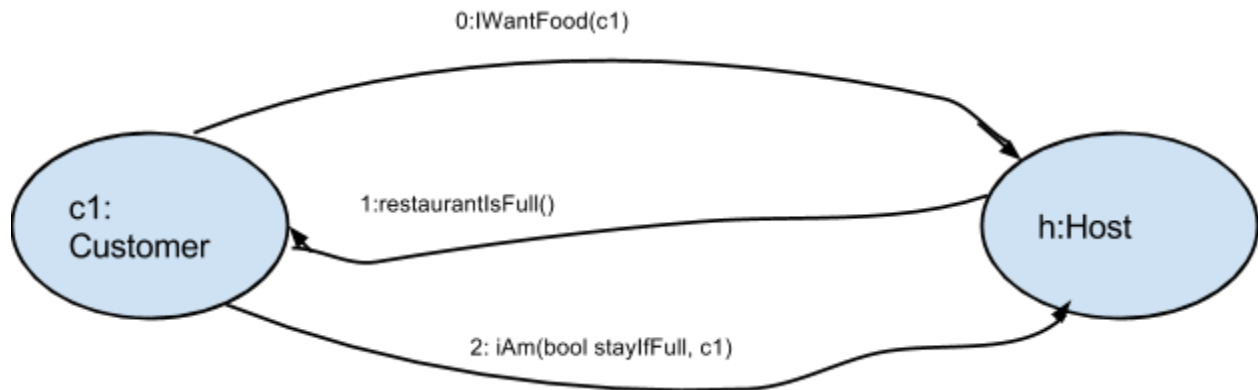
Customer does not have enough money to pay for his meal



Customer who hasn't paid bill is back to restaurant



restaurant is full, customer leaves or stays



cashier pays the money to market

