***Glossary definitions:***

***Tokenization:*** Codification of credit card inside a secure payment system, where as an input is received the card, and as output is received a token who allows end user to pay securely transactions without use his unsafe plastic card as payment method, this token is unreadable for thiefs or any person who tries to use sensitive customer information.

**Authorize:** Allows the payment platform to preauthorize a customer transaction payment, it allows system to hold funds of end customer in a time before the capture.

**Capture:** allows the payment platform to get the funds preauthorized previously, at this time the product or service has been delivered successfully to end customer.

**Charge:** Allows customer to pay a product. In same transaction, end customer tells to payment platform which product will pay with his card and also the funds are obtained from bank. Similar to Authorize and capture but in one single step.

**Void:** When it is needed to cancel a transaction and retrieve the end customer funds before a settlement has been performed.

**Refund:** When it is needed to cancel a transaction and retrieve the end customer funds. Usually this happens when for a product reclamation or disagreement, it is needed to retrieve the end customer funds and this happens after the settlement time.