

## PERSONAL INFO

Age: 24 years

Birthdate:
16-10-1998, San Salvador

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• Antiguo Cuscatlán, La Libertad

#### LANGUAGES











# FRAMEWORKS









IDIOMS

English: Level B1

# EDUARDO JOSE ORELLANA GUERRETTA

## UNIVERSITY STUDENT

#### ABOUT ME

As a student of Computer Systems Engineering, I have acquired knowledge in software development and agile work methodologies, which have allowed me to carry out an optimal development of the projects carried out at the university. I am an optimistic and collaborative person, with decision-making skills, easy to work in a team, persistent and constant to obtain the desired results, and focused on knowing and acquiring experience in the fields of computing.

#### WORK EXPERIENCE

# Technical and commercial support advisor.

Onelink - Tetel (Claro) | From April 2021 to September 2021

- I provided technical support to those customers who have failures with their residential services.
- I managed reports for technical visits for those failures that cannot be solved on call.
- I provided information regarding customer service: billing details, new installations and ongoing renovations, among others.

# Web Developer

Arteria Estudio | From October 2021 to March 2022

- I designed websites for different brands with Wordpress, in some of them with e-commerce.
- I provided support for improvements to these sites.
- I develop internal applications, using HTML, CSS and Javascript

# EDUCATION

# Instituto Emiliani

General Baccalaureate | From January 2015 to November 2016

# Universidad de El Salvador

IIT systems engineering | From February 2017 to Date

### REFERENCES

 Lcda. Aida Rodríguez de Orellana Cel: +503 7736-2540

 Dr. Salvador Palucho Cel: +503 7850-2403