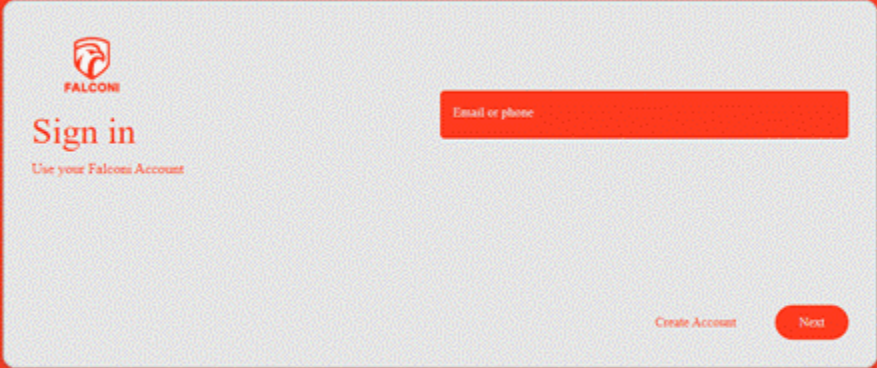


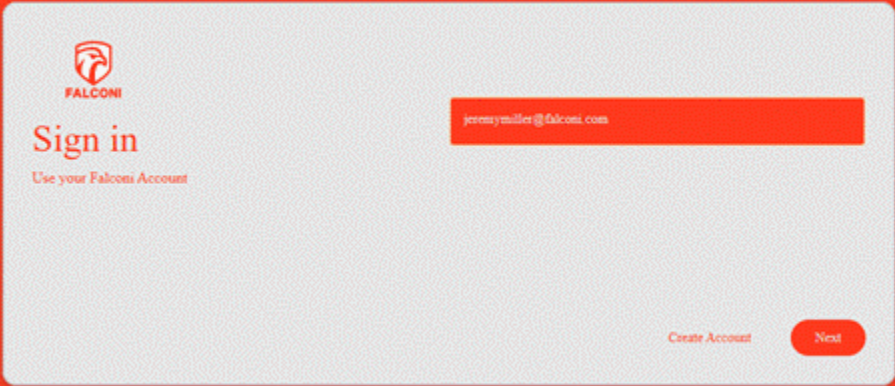
Multi-Factor Authentication (MFA) Setup Guide

Step 1: Sign into the Falconi Portal

- The user enters their email or phone on the login screen



The image shows the Falconi Sign in screen. At the top left is the Falconi logo. Below it, the text "Sign in" is displayed in a large font, followed by "Use your Falconi Account" in a smaller font. To the right of this text is a large, empty text input field with the placeholder text "Email or phone". At the bottom right of the input field area, there are two links: "Create Account" and "Next". The "Next" button is highlighted in blue. At the bottom left of the screen, there is a language selector dropdown menu showing "English (United States)". At the bottom right, there are links for "Help" and "Privacy".



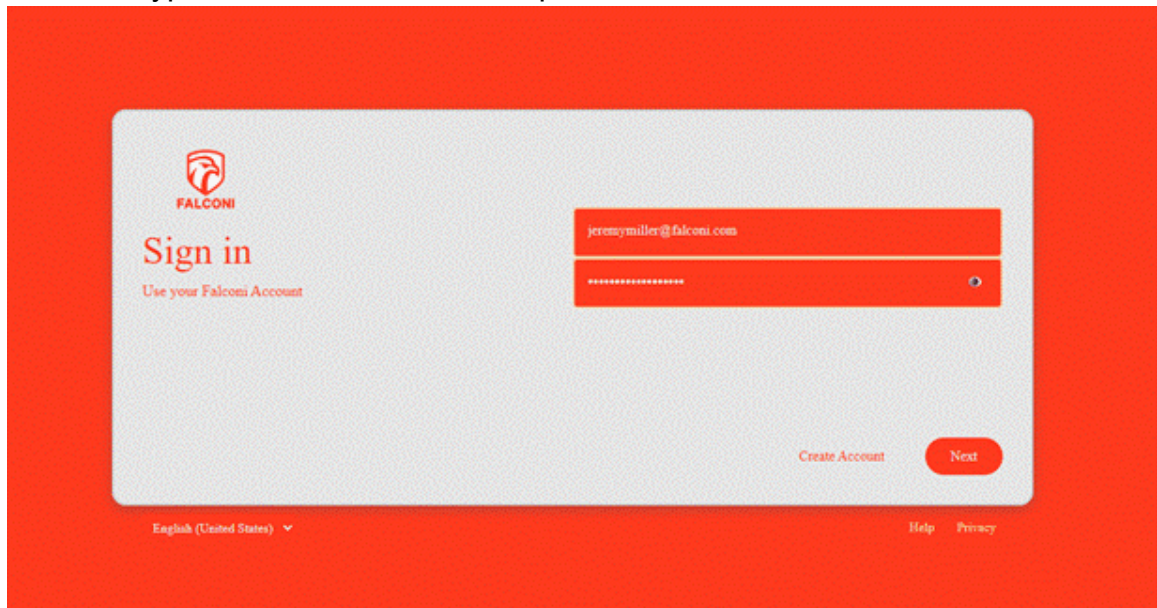
The image shows the Falconi Sign in screen with the email address "jeremymiller@falconi.com" entered into the text input field. The rest of the screen, including the Falconi logo, "Sign in" text, "Use your Falconi Account" text, "Create Account" link, "Next" button, language selector, and "Help" and "Privacy" links, remains the same as in the previous image.



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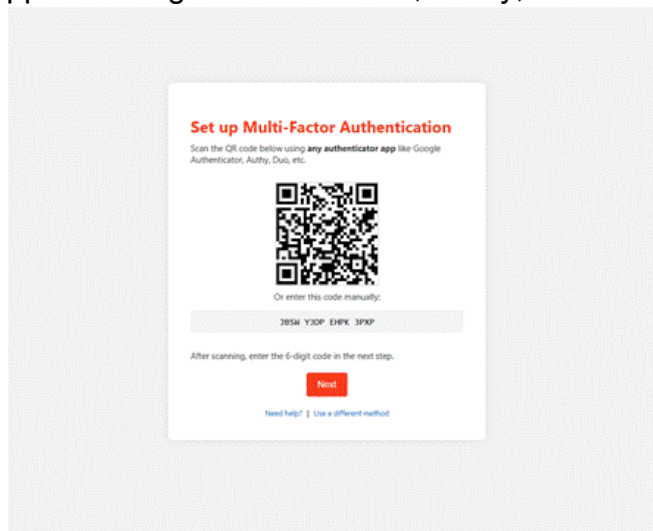
Step 2: Enter Password

- The user types their Falconi account password



Step 3: Set up MFA with an Authenticator App

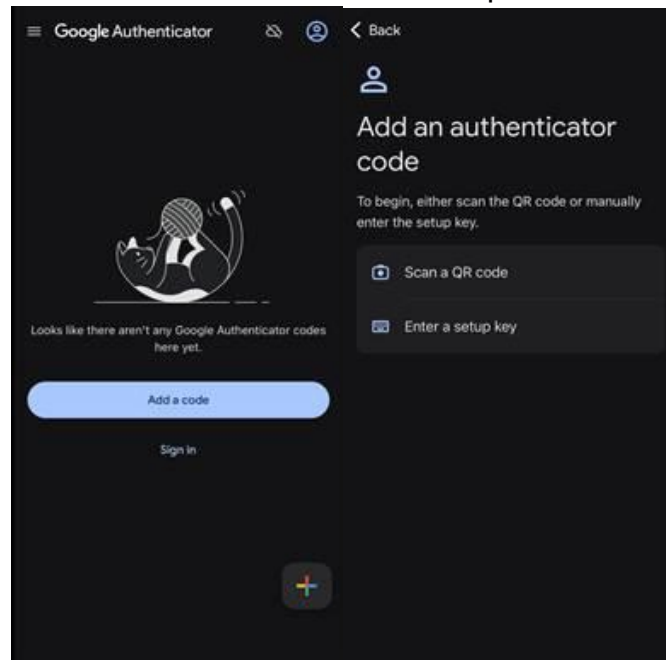
- The user is prompted to scan a QR code or manually enter a setup key using any MFA app like Google Authenticator, Authy, or Duo



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Step 4: Scan QR Code Using Mobile Authenticator

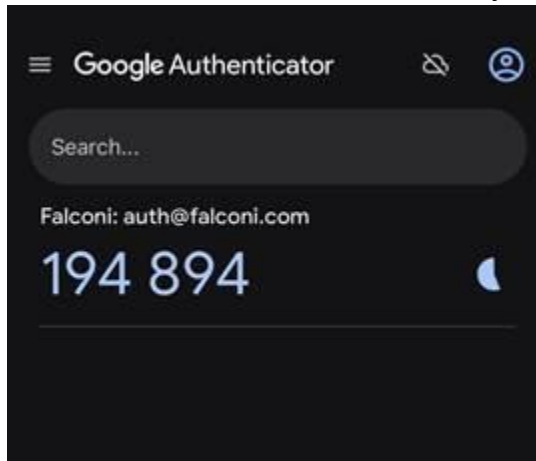
- On the user's phone:
 1. Open the Authenticator app (Google in our example)
 2. Tap "Add a Code" → Scan QR Code
 3. Point the camera at the Falconi QR setup screen



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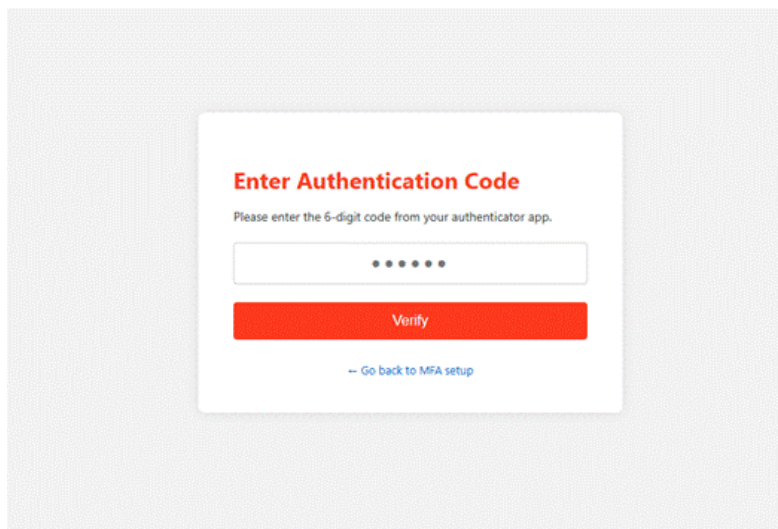
Step 5: Code Is Now Stored in the App

- A 6-digit code is generated and refreshed every 30 seconds.
- This code is tied to this device only.



Step 6: Enter the 6-Digit Code

- Back on the Falconi portal, the user enters the 6-digit code from their authenticator.

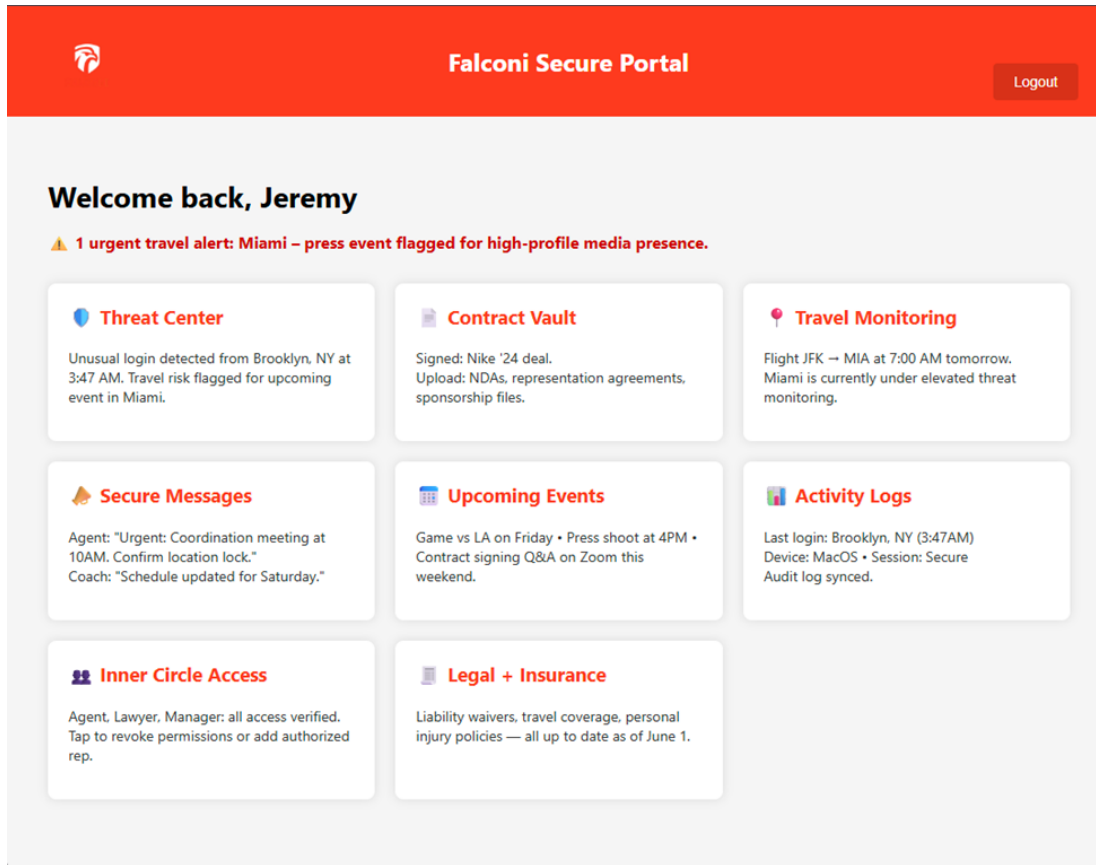


Step 7: Secure Access Granted



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- Upon successful verification, the user is granted access to their secure Falconi account.



Still Having Issues?

For assistance with MFA setup, contact:

helpdesk@falconisecurity.com

(555) 123-4567

9 AM – 5 PM EST, Mon–Fri



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