



**Falconi<sup>®</sup>  
Sports  
Agency**

# **Cybersecurity Framework Overview**

*Foundational Policies, Plans, and Technical  
Readiness*

**Presented by: Cyber Essentials Team**

*In collaboration with: Risk Management and Incident Response Teams*

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# Leadership and Staff

*Fostering Cybersecurity Culture & Developing  
Cybersecurity Awareness*

# Falconi Charter

## CHARTER REFERENCE

For Approval By: Chief Information Officer (CIO)  
Version: 1.0

### 1. Purpose & Mission Statement

At Falconi, our mission is to empower our NFL clients at every stage of their career offering guidance in providing excellent representation, strategic career development, and support on and off the field at every turn. We help our clients navigate their high-status profile, their finances, and managing their endorsements.

Our purpose is to serve as a trusted partner to all our athletes. We are committed to maximizing our clients' potential through our world-class expertise in contract negotiations, marketing opportunities at a global scale, and one on one mentorship at the highest level. We aim to cultivate a role that extends far beyond the field, we want to protect, guide, and help our clients through every transition for their careers.

### 2. Scope

The Cybersecurity Program applies to:

- Digital Asset Protection
  - Ensuring security of our clients personal, financial, as well as professional data across our platforms
- Risk Management
  - We need to identify and mitigate any and all cybersecurity threats that are unique to our industry targeting our athletes with all devices and social media accounts
- 24/7 Threat Monitoring
  - Offering 24/7 threat monitoring of all activity to detect and respond to unauthorized access and potential data breaches
- Education and Cybersecurity Awareness
  - Equipping our clients and our teams with knowledge and best used practices to help our team avoid cyber threats at all times
- Incident Response
  - Providing rapid-response protocols for any data breaches, compromised accounts, and threats foreseen to minimize damage done to the company

- Purpose of the company
- Cybersecurity mission
- Staff acknowledgment
- Cyber readiness
- Risk assessments
- Awareness
- Compliance

# Onboarding Checklist



## Cybersecurity Checklist Onboarding

<b>1 COMPANY MISSION &amp; POLICY ACKNOWLEDGEMENT</b>		
• I have reviewed Falconi's mission & Cybersecurity Charter.		<input type="checkbox"/>
• I have acknowledged Falconi's Acceptable Use Policy (AUP).		<input type="checkbox"/>
• I have completed Falconi's Awareness Training Plan.		<input type="checkbox"/>
<b>2 SYSTEM ACCESS &amp; SECURITY SETUP</b>		
• I have integrated my Falconi email with MFA (Okta).		<input type="checkbox"/>
• I have created a unique default password according to Falconi password standards (12+ characters, symbols, etc).		<input type="checkbox"/>
<b>3 PHISHING &amp; THREAT AWARENESS</b>		
• I have read Falconi's phishing awareness resources.		<input type="checkbox"/>
• I have completed Falconi's Phishing Simulation Training.		<input type="checkbox"/>
<b>4 DEVICE &amp; DATA HANDLING PROCEDURES</b>		
• I have completed the "Clean Desk" and lock screen policies Training Module.		<input type="checkbox"/>
• I understand "Clean Desk" and lock screen policies.		<input type="checkbox"/>
• I understand it is my duty to recognize and report security incidents or suspicious activities.		<input type="checkbox"/>
<b>5 INCIDENT RESPONSE</b>		
• I have bookmarked the Falconi Incident Response Form and Reporting Hotline on all work devices.		<input type="checkbox"/>
• I have reviewed Falconi's incident escalation path and understand when to report an incident.		<input type="checkbox"/>
<b>6 CONFIDENTIALITY</b>		
• I understand that player information, contracts, and scouting reports are confidential. I will not discuss any of this with unauthorized parties, regardless if they are employees of Falconi.		<input type="checkbox"/>

EMPLOYEE SIGNATURE:

DATE:

- Confirms awareness of cybersecurity mission
- Multi Factor Authentication
- Overall security
- Threat awareness
- Phishing readiness
- Protection of client data



security@falconi.com  
220 Gardenpoint Plaza, Suite 205, Newark, NJ 07102  
(973) 555-1490


# Awareness Training Plan



## Falconi's Incident Response Protocol



- Immediate Reporting: "See Something, Say Something"
- Threat Containment
- Isolation and Damage Mitigation Process
- Escalation and Communication Protocols



### ANSWER

#### Use an approved secure messaging service

Falconi is committed to upholding the confidentiality of our high-profile clients. To protect their sensitive information, always use messaging and communication platforms that have been approved by our IT team. Unapproved apps or personal channels can put client data at risk.

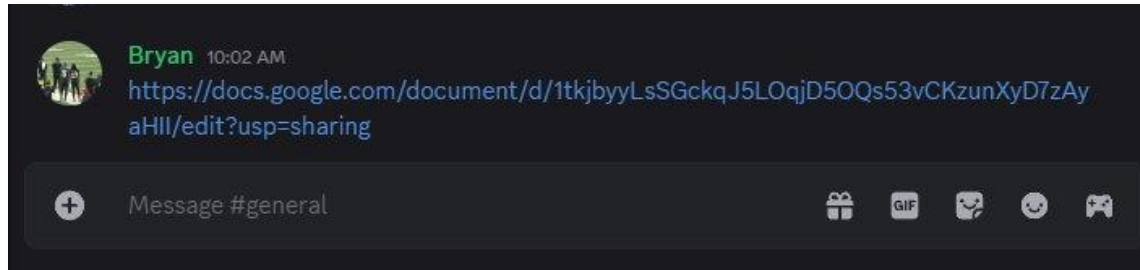


## BASIC CYBER HYGIENE

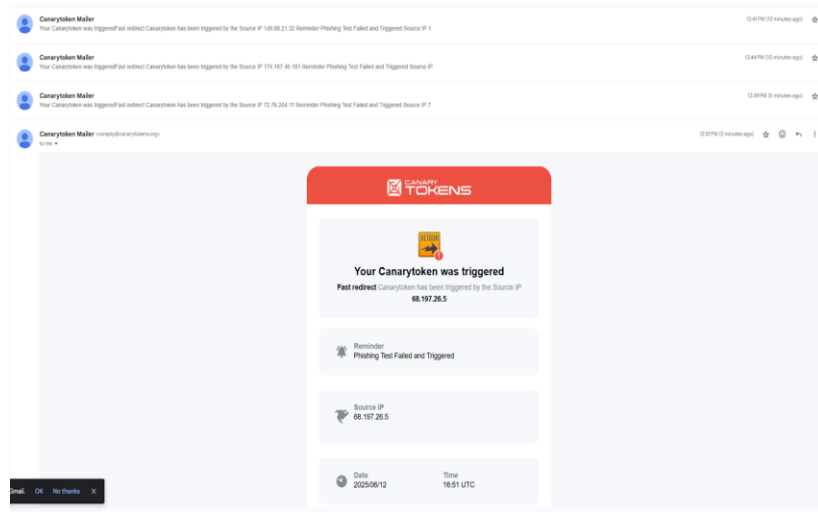


- **Strong Passwords**
  - Use long, unique passwords
  - Do not reuse the same password across accounts
  - Do not include personal information
- **Social Engineering Awareness**
  - Attackers may impersonate teammates, agents, or brands
  - Be cautious of unexpected emails or calls
  - Always double check before sharing personal info
- **Two-Factor Authentication**
  - Even if your password is compromised, 2FA can keep attackers out
  - Enable 2FA across your Falconi accounts and personal devices
- **Be Proactive**
  - Keep your devices up to date
  - Keep your personal and work devices separate
  - Report suspicious activity

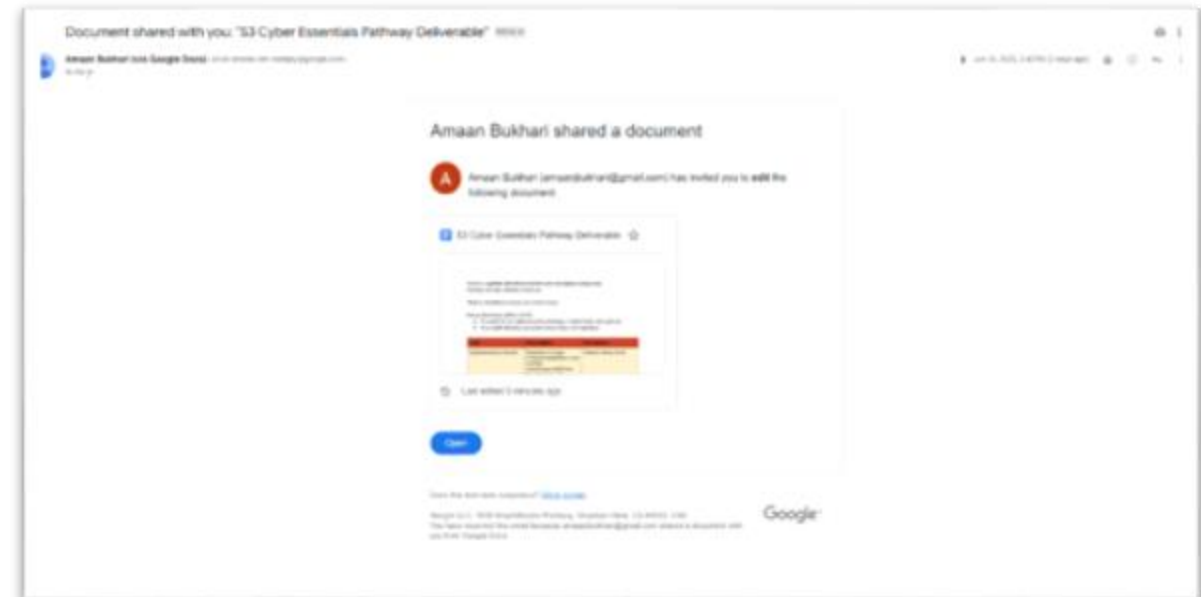
# Phishing Training



Initial test



Link tracker



Final test



# System and Surroundings

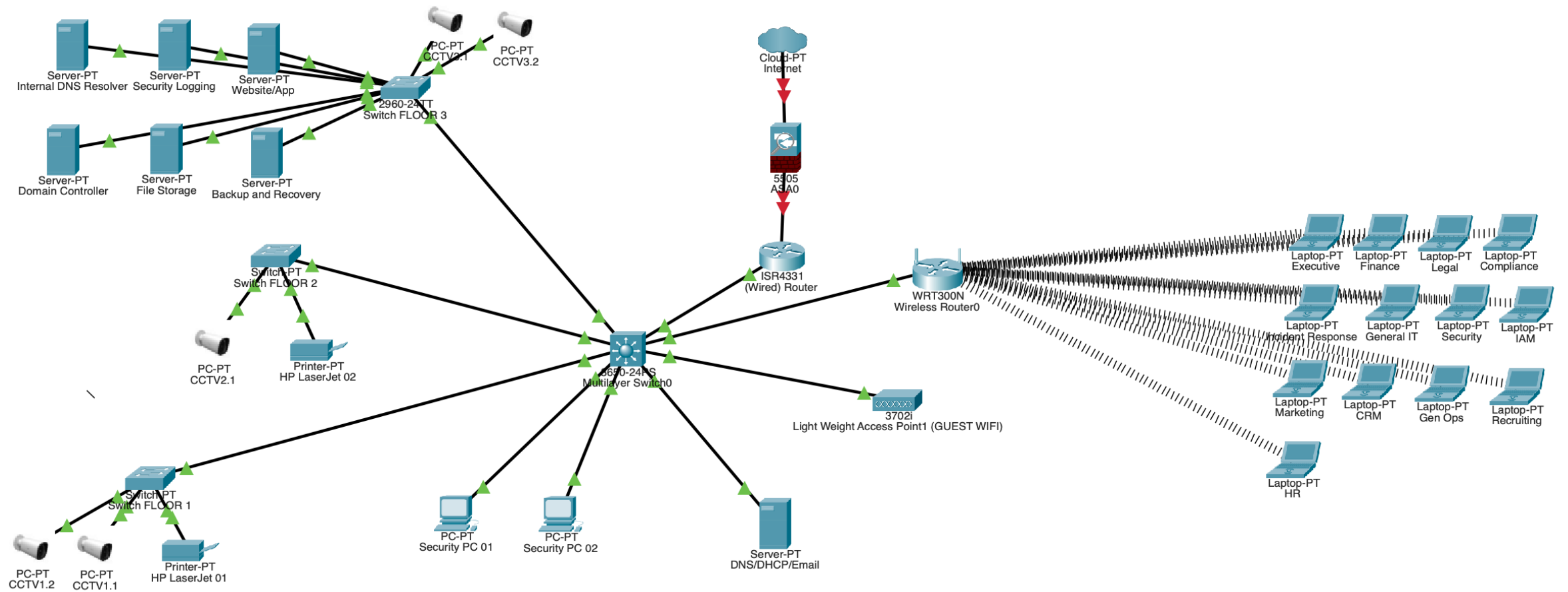
*Protecting Critical Assets & Managing Access Authorization*



# Asset Inventory

Falconi Cybeseurity Asset Inventory Sheet											
Asset ID	Asset Name	Asset Type	Owner	Location	IP Address	OS/Firmware	Criticality	Licenses	Last License Renewal Date	Justification	Last Review Date
F01	Executive Laptop 01	Endpoints	Executive	HQ Floor 3	192.168.10.101	Windows Pro 11	Critical			Has access to all data from every department	2025-06-01
F02	Executive Laptop 02	Endpoints	Executive	HQ Floor 3	192.168.10.102	Windows Pro 11	Critical			Has access to all data from every department	2025-06-01
F03	Executive Laptop 03	Endpoints	Executive	HQ Floor 3	192.168.10.103	Windows Pro 11	Critical			Has access to all data from every department	2025-06-01
F04	Executive Laptop 04	Endpoints	Executive	HQ Floor 3	192.168.10.104	Windows Pro 11	Critical			Has access to all data from every department	2025-06-01
F05	Legal Laptop 01	Endpoints	Legal	HQ Floor 2	192.168.10.105	Windows Pro 11	Critical			Handles all legal contracts with/for clients	2025-06-01
F06	Legal Laptop 02	Endpoints	Legal	HQ Floor 2	192.168.10.106	Windows Pro 11	Critical			Handles all legal contracts with/for clients	2025-06-01
F07	Legal Laptop 03	Endpoints	Legal	HQ Floor 2	192.168.10.107	Windows Pro 11	Critical			Handles all legal contracts with/for clients	2025-06-01
F08	Finance Laptop 01	Endpoints	Fiencial	HQ Floor 2	192.168.10.108	Windows Pro 11	Critical			Handles payroll and access to financial data	2025-06-01
F34	Security Laptop 03	Endpoints	Security	SEC Floor 1	192.168.10.134	Windows Pro 11	High			Protectingthe Falconi staff, assets, information, and systems from threats, risks, and unauthorized access.	2025-06-01
F35	Security PC 01	Endpoints	Security	SEC Floor 1	192.168.10.135	Windows Pro 11	High			Protecting Falconi's staff , assets, information, and systems from threats, risks, and unauthorized access.	2025-06-01
F37	Security CCTV 01	Fixed	Security	SEC Floor 1	192.168.10.137	Windows Pro 11	High			Has access to all security cameras in SEC Building	2025-06-08
F38	Security CCTV 02	Fixed	Security	SEC Floor 2	192.168.10.138	Windows Pro 11	High			Has access to all security cameras in SEC building	2025-06-08
F39	HQ CCTV 01	Fixed	Security	HQ Floor 1	192.168.10.139	Windows Pro 11	High			Has access to all security cameras in HQ	2025-06-08
F40	HQ CCTV 02	Fixed	Security	HQ Floor 1	192.168.10.140	Windows Pro 11	High			Has access to all security cameras in HQ	2025-06-08
F45	HP LaserJet 02	Fixed	IT	HQ Floor 2	192.168.10.149	FutureSmart 5.7.1.2	Low			Monitors print jobs for each department and ensure efficient workflow for Falconi's business operations	2025-06-01
F46	Server - Domain Controller	IT Asset	IT	Network Room Floor 3	192.168.10.150	Windows Server	Critical	Windows Service License	2024-08-25	Provides authentication to manage user access for Falconi's network	2025-06-08
F47	Server - File Storage	IT Asset	IT	Network Room Floor 3	192.168.10.151	Windows Server	Critical	Windows OS License	2024-08-25	Ensure's secure and organized storage for critical files for Falconi's network	2025-06-08
F48	Server - Backup and Recovery	IT Asset	IT	Network Room Floor 3	192.168.10.152	Windows Server	Critical	Acronis Backup Software	2024-08-25	Protects data integrity by enabling regular backups and a strong recovery plan	2025-06-08
F49	Server - Website/App	IT Asset	IT	Network Room Floor 3	192.168.10.153	Windows Server	Critical	cPanel App License	2024-08-25	Host Falconi's services for internal and external users	2025-06-08
F50	Server - Security Logging (SIEM)	IT Asset	IT	Network Room Floor 3	192.168.10.154	Linux	Critical	SIEM License	2024-08-25	Ensures detection and adequate response to threats	2025-06-08
F51	Server - Internal DNS Resolver	IT Asset	IT	Network Room Floor 3	192.168.10.155	Windows Server	Critical	Windows Server Licens	2024-08-25	Resolves internal hostnames, supports AD and logs	2025-06-08
F52	Switch FLOOR 1	Network	IT	HQ Floor 1	192.168.10.156	Cisco IOS 15.2(7)E4	High	Managed Switch License	Lifetime	Connects local devices (CCTV, printers, endpoints) on Floor 1	2025-06-08
F56	Router 01	Network	IT	Network Room Floor 1	192.168.10.1	IOS XE 16.12.4	Critical	CISCO IOS License	2024-08-25	Routes traffic between internal network and internet; gateway/firewall	2025-06-08
F60	Google Authenticator Software	Security Software	IT	Mobile Service	192.168.10.164	Android/iOS	High			2 Factor Authentication to verify user access	2025-06-01
F61	Google Workspace	SaaS	IT	Cloud Service	192.168.10.165	Google	Critical	Google Workspace Subscription	2024-08-25	Ensures collaboration, tasks, and organization efficiency across platform,	2025-06-01
F62	META Software	Web-based SaaS	IT	Web-based Service	192.168.10.166	Android/iOS/Any OS with browser	High	META SaaS Subscription	2024-08-25	Helps maintain, organize, protect, and portray a positive public image of Falconi and all our clients	2025-05-30
F63	CISCO Landline 01	Fixed	IT	HQ Floor 1	192.168.10.167	CUCM (Cisco Unified Communications Manager)	Medium			Provides staff a reliable form of communication within Falconi and with clients	2025-06-10

# Network Diagram

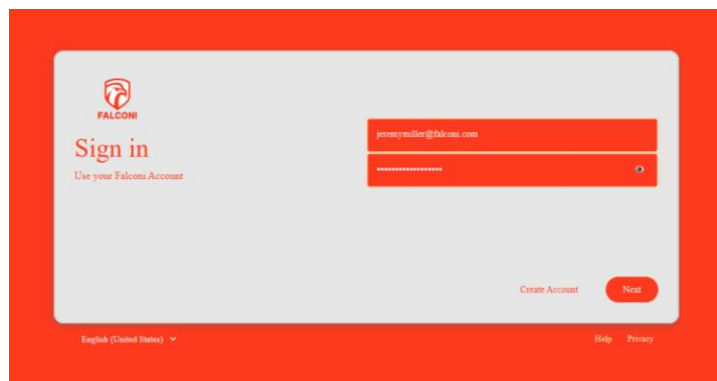


# Access Control

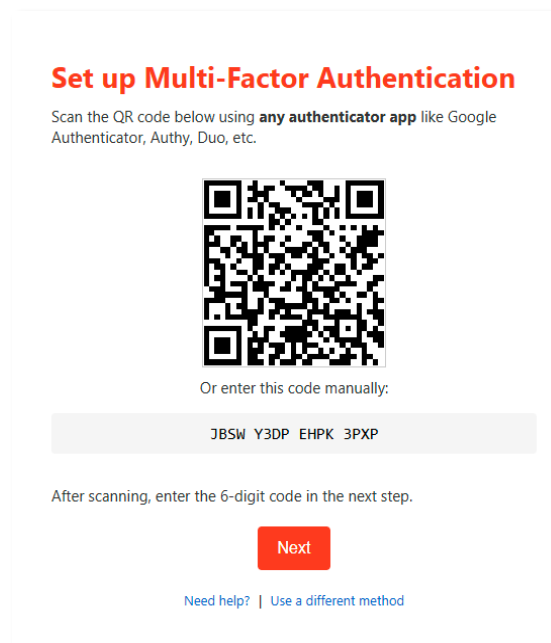
	Software/IT				
Roles	Athelete Analytics Software	Google Workplace	Cloud Storage System	CRM Software	Inventory Tracker
CEO	N	RW	R	R	R
COO	N	RW	R	R	R
CISO	N	RW	RW	RW	R
CFO	N	RW	R	N	N
Legal Staff (legal counsel, contract attorney)	N	RW	N	N	N
Compliance Officer	R	RW	R	N	N
Payroll Manager	N	RW	N	N	N
Lead Recruiter	R	RW	R	N	N
Recruitment Analyst	RW	RW	R	R	N
HR Director	N	RW	R	N	N
IT Admin	RWX	RWX	RW	RWX	R
Network Analyst	N	RW	RW	R	R
Help Desk	N	RW	R	R	N
Analyst	R	RW	R	R	R
Analyst	R	RWX	RW	RW	R
Brand Manager	N	RW	N	N	N
Agent	R	RW	N	RW	N
Security Officer	N	RW	N	N	R
Terminated	N	N	N	N	N

- Map legend
- Read, write, and executable
- Roles
- Knowledge on specific permissions

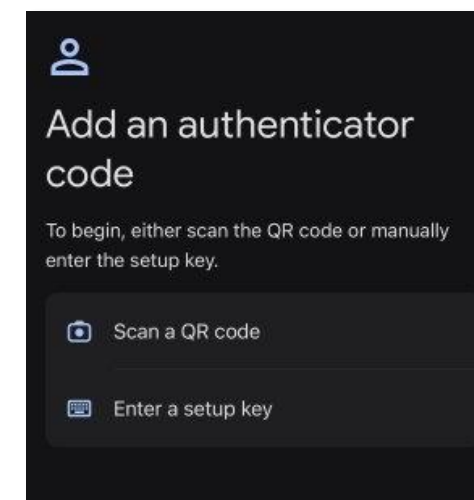
# MFA Setup Guide



User enters credentials



Prompted to setup MFA




Add code on auth app

# MFA Setup Guide (Cont.)

**Set up Multi-Factor Authentication**

Scan the QR code below using **any authenticator app** like Google Authenticator, Authy, Duo, etc.



Or enter this code manually:

JBSW Y3DP EHPK 3PXP

After scanning, enter the 6-digit code in the next step.

[Next](#)

[Need help?](#) | [Use a different method](#)

Scan MFA code

**Enter Authentication Code**

Please enter the 6-digit code from your authenticator app.

[Verify](#)

[Go back to MFA setup](#)

Enter auth code

**Falconi Secure Portal** [Logout](#)

**Welcome back, Jeremy**

⚠️ 1 urgent travel alert: Miami - press event flagged for high-profile media presence.

<b>Threat Center</b> Unusual login detected from Brooklyn, NY at 3:47 AM. Travel risk flagged for upcoming event in Miami.	<b>Contract Vault</b> Signed: Nike - 24 deal. Upload: NDAs, representation agreements, sponsorship files.	<b>Travel Monitoring</b> Flight JFK → MIA at 7:00 AM tomorrow. Miami is currently under elevated threat monitoring.
<b>Secure Messages</b> Agent: "Urgent: Coordination meeting at 10AM. Confirm location lock." Coach: "Schedule updated for Saturday."	<b>Upcoming Events</b> Game vs LA on Friday - Press shoot at 4PM - Contract signing Q&A on Zoom this weekend.	<b>Activity Logs</b> Last login: Brooklyn, NY (3:47AM) Device: MacOS - Session: Secure Audit log synced.
<b>Inner Circle Access</b> Agent, Lawyer, Manager: all access verified. Tap to revoke permissions or add authorized rep.	<b>Legal + Insurance</b> Liability waivers, travel coverage, personal injury policies — all up to date as of June 1.	

Access granted



# Data and Crisis Response

*Protecting Data & Ensuring Operational Continuity*

# Data Classification

Classification Level	Risk Level	Description	Access Rights	Breach Impact	Examples	Audit Controls	Storage Options	Security Measures	Compliance and Regulations
Public	Minimal risk	Data is not sensitive and can be shared publicly. Data will cause no harm to Falconi or its clients	No restrictions	No impact	<ul style="list-style-type: none"> <li>Publicly announced new clients</li> </ul>	None Required	Public cloud storage or website CMS	Basic integrity checks and version control	None Required
Internal	Low risk	Data is intended for internal Falconi use only. Disclosure could cause operational or reputational harm.	Internal use only	Minor operational disruption	<ul style="list-style-type: none"> <li>Recruitment and signing procedures</li> <li>Internal staff schedules</li> <li>Staff contact directory</li> <li>Internal memos</li> <li>Falconi-Branded templates and digital assets</li> </ul>	Log review (SIEM tools), Quarterly IT Audits	Internal file server or cloud platform with employee-only access	Password-protected access, endpoint security, logging	<ul style="list-style-type: none"> <li>Internal Policies</li> <li>SPARTA (training materials)</li> </ul>
Confidential	Medium risk	Sensitive data that should only be accessed on a need-to-know basis.	Restricted (need-to-know)	Moderate damage to business or reputation	<ul style="list-style-type: none"> <li>Onboarded 'pending' clients</li> <li>Contracts in discussion</li> <li>Draft offers</li> <li>Athlete PII</li> </ul>	Quarterly audits by governance board and data access reviews	Secure encrypted cloud drives or internal document management systems	Encryption (AES-256), access logs, MFA	<ul style="list-style-type: none"> <li>Internal Policies</li> <li>SPARTA (FTC)</li> <li>NFLPA Rules</li> <li>CCPA (PII Baseline)</li> </ul>
Restricted	High risk	Highly sensitive data with legal or financial consequences if disclosed.	Highly Restricted (need-to-know)	Severe impact including legal or financial penalties	<ul style="list-style-type: none"> <li>Athlete salaries</li> <li>Athlete brand deal partnerships</li> <li>Athlete health information</li> <li>Athlete SPII</li> </ul>	24/7 SIEM, real time alerts, monthly internal reviews, third-party audits	Encrypted storage on highly restricted cloud drives with access control	MFA, encryption at rest and transit, DLP tools	<ul style="list-style-type: none"> <li>Internal Policies</li> <li>SPARTA (FTC)</li> <li>NFLPA Rules</li> <li>GDPR (Data Collection of European Residents)</li> <li>HIPPA (not covered entity, but baseline)</li> <li>CCPA (PII and SPII baseline)</li> </ul>



# Recovery Plan

Data Category	Assets	Criticality	Frequency	Type
Employee	Employee Info	Moderate	Monthly/Weekly	Full/Incremental
	Employee Payroll	Moderate	Daily	Full
	Employee Contracts	Low	Weekly	Incremental
Client	Client Info	Critical	Daily	Full
	Client Finances	Critical	Daily	Full
	Client Contracts	Critical	Weekly	Differential
	CRM	Critical	Daily	Full
	Athlete Analytics Software	High	Weekly	Incremental
Business Operations	Endorsement obligations	Moderate	Weekly	Incremental
	Marketing outreach/social media	Moderate	Weekly	Incremental
	Internal Communication	High	Daily	Incremental
	Inventory List	Low	Weekly	Differential
Security & Network	Access Logs	High	Daily	Incremental
	Google Workspace	High	Daily	Full
	Surveillance System	Moderate	Weekly	Incremental
	Server - Domain Controller	Critical	Daily	Incremental
	Server - File Storage	High	Daily	Incremental
	Server - Website/App	High	Daily	Incremental
	Server - Security Logging (SIEM)	Critical	Daily	Full
	Server - Internal DNS Resolver	Moderate	Monthly	Incremental

Data backup plan

Data Category	Assets	Retention Period
Employee	PII	5 years
	Payroll	7 years
	Contracts	7 years
Client	Client PII	3 years after contract ends
	Client Finances	7 years
	Client Contracts	7 years
Business Operations	CRM	2 years
	Athlete Analytics Software	3 years
	Endorsement Obligations	4 years
	Marketing Outreach/Social Media	3 years
	Internal Communication	2 years
	Inventory List	2 years
Security & Compliance	Access Logs	1 year
	Surveillance System	60 days (unless an incident occurred)

Data retention policy

## A. Local Backup:

- Provider: Network Attached Storage (NAS)
- Method: All assets listed are backed up daily or weekly per criticality.
- Retention: 90 days (about 3 months)
- Encryption: AES-256 encryption

## B. Cloud Backup:

- Provider: Google Drive
- Frequency: Daily sync for essential files, weekly full backup
- Retention: 180 days (about 6 months)
- Encryption: TLS in transit, AES-256 encryption

## C. Offsite Backup:

- Provider: Secure offsite facility
- Frequency: Monthly encrypted transfer of full back up images from the NAS
- Retention: 365 days (about 12 months)
- Encryption: AES-256 encryption

Backup strategy



# Recovery Plan

- **Recovery Time Objective (RTO):**

- Critical Assets: < 3 hours
- High Assets: < 6 hours
- Moderate Assets: < 12 hours
- Low Assets: < 24 hours

- **Recovery Point Objective (RPO):**

- All Assets: < 24 hours

Recovery objective

- **Recovery Procedure:**

- Identify the Issue:
  - The IT department identifies the nature of the incident.
  - Affected systems or accounts are isolated to prevent further damage.
- Choose Backup Source:
  - Use local backup for quick recovery.
  - Use cloud backup if the local copy is unavailable.
  - Use offsite backup in cases of ransomware, disasters, or full system failures.
- Restore Data
  - Restore individual files or full systems depending on the issue.
  - Prioritize critical data for faster recovery.
- Check Everything
  - Ensure restored data functions properly.
  - Each department confirms that files and systems are working as expected. If any discrepancies are found, they should report to the IT admin for immediate action.
- Document and Improve
  - Document the incident and how it was resolved.
  - Review the response and update the recovery plan after each major incident or test.

Recovery procedure

Role	Responsibility
CEO	Communicate with stakeholders regarding current status and updates
CISO	Oversee backup strategy, access permissions, ensure encryption and compliance
COO	Approves backup strategy plan and budget
Legal counsel	Draft the legal response plan and ensures compliance with applicable regulations in the event of a data breach
Compliance Officer	Ensure backup strategy meets regulatory requirements (NFLPA, data retention laws, HIPPA)
IT Admin	Manages backup configurations and scheduling
Network Analyst	Monitors cloud sync, storage limits, and encryption protocols
Employees	Save all work-related documents in approved folders or drives linked to backup systems. Avoid storing important files locally or in personal cloud accounts.

Roles and responsibilities

# Recapitulation and Acknowledgments

## ✓ Leadership and Staff

- Falconi Charter
- Onboarding Checklist
- Awareness Training Plan
- Phishing Simulation Development and Execution Summary

## ✓ Systems and Surroundings

- Asset Inventory
- Network Diagram
- Access Control Plan
- Multi Factor Authentication Simulation

## ✓ Data and Crisis Response

- Data Classification Policy
- Recovery Plan

## Thanks to the following teams for their contributions:

- **Risk Management:** Onboarding Checklist, Access Control Plan, Data Classification Policy
- **Incident Response:** Awareness Training Plan, Network Diagram, Recovery Plan

Special thanks to our partners at Solutions<sup>3</sup> LLC Mike Battistella, Kristen Nova, Shannon Conley, and Mark Marino!



# What's next for Falconi® Sports Agency?

Monitoring and improving  
our Cyber awareness  
culture



Expansion past  
NFL (MLB, NBA,  
NHL, MLS)



Collaboration with  
universities and  
high schools for  
future athletes

