

Understanding User–Designer Gaps in GUI Design

This short survey is part of an academic seminar project on user experience and interface design. We are collecting feedback from users and designers to better understand real world challenges and differences in perspectives.

All responses are anonymous and will be used only for research purposes. The survey takes approximately 3 minutes to complete.

We appreciate your honest and detailed responses. Thank you for your time and support.

** Indicates required question*

1. Do you agree to participate in this study? *

Mark only one oval.

☐ Yes, I agree. *Skip to question 2*

☐ No, I do not agree.

Skip to question 2

Demographic

2. You are primarily a *

Mark only one oval.

☐ User *Skip to question 3*

☐ GUI Designer / Developer / UI–UX Designer *Skip to question 9*

Skip to question 3

User Experiences and Problems

3. For the following questions, please think about one specific app, software, or digital system that you have used and had some difficulties with. Please write its name below. *

4. Describe one situation where this app/system did not work as you expected. *

5. Which feature or part of the interface frustrates you the most? Why? *

6. What do you think the designers misunderstood about users' needs or behavior? *

7. Have you ever avoided or stopped using this app/system because of its interface? Please explain. *

8. If you could change one thing about this interface, what would it be? *

Skip to question 15

Designer Experiences and Challenges

9. For the following questions, please think about one specific app, software, or digital system that you have worked on or designed and experienced some challenges with. Please write its name below. *

10. What was your main goal when designing the interface for this system? *

11. What constraints or limitations most influenced your design decisions? *

12. What type of user feedback do you find most surprising, confusing, or difficult to address? *

13. In your experience, what do users most often misunderstand about interface design decisions? *

14. If you could redesign this system today, what would you change and why? *

Skip to question 15

Additional Feedback

15. Is there anything else you would like to share about your experience with digital interfaces or interface design?

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