Guilherme Genicy Camargos Silva

Lavras, MG, Brazil

guigncy@gmail.com | +55 35 99976-3363 | github.com/guigncy | linkedin.com/in/guigncy

PROFESSIONAL SUMMARY

Computer Science student at UFLA, focused on technical support and development. Fluent in technical English for global support. Strong in troubleshooting in Linux/Windows environments, automation with Python, and system configuration. Quick learner with immediate availability for remote or in-person Junior Technical Support/Help Desk positions.

ACADEMIC BACKGROUND

Bachelor of Computer Science

Universidade Federal de Lavras (UFLA)

August/2023 – In Progress

CERTIFICATIONS

- **EF SET English Certificate** – C2 Proficient (76/100) | Jan 2026 Verify: cert.efset.org/e1o52x
- **Google IT Support Professional Certificate** – (in progress, 3/6 courses completed) Completed: Operating Systems and You: Becoming a Power User | Feb 2026 | Verify: coursera.org/verify/EO0V4CDYZ011

PROJECTS

- **REST API Integration Using React** (github.com/guigncy/Anime-DB-Site)
  - Website to query animes using the MyAnimeList API.
  - Technologies: React, TypeScript, Bootstrap.
  - Demonstrates API consumption and modern interfaces.
- **Personal Website** (github.com/guigncy/guigncy.github.io)
  - Static portfolio with deployment via GitHub Pages.
  - Demonstrates Git versioning and hosting.
- **Personal Linux Lab** (github.com/guigncy/Dotfiles)
  - Configuration of Linux distributions (Ubuntu, Fedora, Arch), package management, SSH, shell scripts, and automated aliases.
  - Practical experience in Unix-like system administration.

TECHNICAL SKILLS

- **Operating Systems:** Linux (Ubuntu, Fedora, Arch), Windows (support and troubleshooting)
- **Technical Support:** Troubleshooting, help desk, remote support, file permissions, SSH
- **Programming and Tools:** Python (automation scripts), React (basic), JavaScript, HTML/CSS, Docker, Git/GitHub
- **Networking and Fundamentals:** Computer networking concepts, terminal/CLI, basic shell scripting
- **Languages:** Fluent English (technical reading, writing, and conversation), Native Portuguese
- **Soft Skills:** Adaptability, analytical capacity, assertive communication, creativity