

Partes Interessadas						
Parte Interessada	Nome	1. Venda Pela Internet	2. Pagamento via Internet	3. Acompanhamento de Pedidos	4. Classificação e Acompanhamento de Clientes	5. Cadastro e Aprovação dos Clientes
Analista de empresa de consultoria	Grupo A	MUST	COULD	SHOULD	SHOULD	MUST
Proprietário	Arnaldo Américo	MUST	COULD	COULD	COULD	MUST
Diretor	Armando Américo	SHOULD	SHOULD	MUST	MUST	MUST
Vendedor	Felipe Franciscano	SHOULD	SHOULD	SHOULD	MUST	SHOULD
Vendedora	Gabriela Gamba	SHOULD	SHOULD	SHOULD	MUST	SHOULD
Gerente geral	Bruna Berílio	WON'T	WON'T	MUST	MUST	COULD
Gerente de TI	Carlos Castelo	SHOULD	COULD	SHOULD	COULD	COULD
Recepcionista/Secretária	Débora Dina	COULD	COULD	COULD	COULD	COULD
Fornecedores	...	COULD	COULD	COULD	COULD	COULD
Clientes	...	MUST	SHOULD	SHOULD	COULD	COULD