GUILHERME PELUCHI

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Summary

I am a final-year Programming student at LaSalle College seeking an internship. I excel in report building, data analysis, and process automation. With over five years in customer service focused on technical issues and specific knowledge of the business, I am adept at solving technical issues and improving efficiency. I'm also skilled in Office 365, capable of creating effective presentations and documents, proactive, enthusiastic, and eager to apply my skills in and be part of your team.

Education

AEC – Programmer Analyst, Information Technology *May 2023 – Present*
Collège LaSalle – Montréal, Canada

Postgraduation Degree – Back-End Development *Apr 2021 – Mar 2022*
UniFCV – Maringá, Brazil

Bachelor's Degree – Civil Engineering *Feb 2011 – Dec 2016*
Multivix – Vitória, Brazil

Experience

Store Associate *Sep 2023 – Current job*
Dollarama | Montréal – Canada
- Provided exceptional customer service, ensuring a positive shopping experience for customers.
- Operated the cash register, handling transactions accurately and maintaining balanced cash drawers.
- Collaborated with team members to maintain a clean and organized store environment.
- Utilized problem-solving skills to resolve customer inquiries and issues promptly.
- Implemented company policies and procedures to maintain a safe and secure work environment.
- Demonstrated multitasking abilities in a fast-paced retail environment.

Senior Business Analyst *Feb 2018 – Apr 2023*
EDP Brasil | Vitória – Brasil
- Participated in the creation of a new routine of reports required by the government, which consisted of 215 indicators, involving 14 different areas of the company.
- Developed focused reports and automated analysis using PowerBI and Databricks (SQL and Python) that were used to support decisions and redesign of flowcharts of internal processes.
- Created daily efficiency and production reports to support team commissioning.
- Analyzed, evaluated and effectively communicated the government regulations to my teammates to reflect.
- Performed the duties of a Project Owner (PO) for a significant company change in their system.

Skills and Knowledge

Technical Skills:
Languages: C#, C++, Java, Python, Excel VBA, HTML, JavaScript, PHP
        Basic Knowledge of: SAP (BW, SD, FICA, WM, CRM, and Billing), MongoDB
Databases: SQL, Oracle PL/SQL, mySQL, Azure Datalake
Applications: Microsoft Office Suite, PowerBI, Jira, Azure Databricks

Personal Skills: Team player, Problem Solving, Good Communicator, Proactive, Conflict Resolution, Multitasking, Embracing Diversity.

Languages: French: Intermediate   English: Fluent   Portuguese: Native   Spanish: Intermediate

Interests: Videogames, Volleyball, Outdoor Exploration